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- 2 (11.30 am)
- 3 THE CHAIRMAN: Good morning.
- 4 MR BEARD: Good morning, sir, and members of the tribunal.
- 5 THE CHAIRMAN: I hope the morning finds you well.
- 6 MR BEARD: Very well, indeed, sir. Very well, indeed.
- 7 I hope that it won't be to the credit of my advocacy if
- 8 those behind me, or either side, fall asleep, but there
- 9 has been, as you can tell, significant endeavours to try
- 10 to provide the tribunal with fairly full written closing
- 11 submissions, and indeed I am going to refer to ours as
- 12 a speaking note, essentially.
- 13 THE CHAIRMAN: We were going to thank all parties, actually,
- 14 for preparing very detailed closing submissions in
- writing.
- 16 I have to say, I had rather assumed we were going to
- 17 get a slightly more succinct aide-memoire, and I think
- 18 we have to think of, in the future, if this way of
- 19 proceeding is to become established, the wisdom or
- 20 otherwise of such a lengthy written document at this
- 21 stage of the proceedings.
- I'm not sure that it helps anybody.
- Having said that, we have read them as best we can
- in the time. We shall certainly study them very
- 25 closely, and we appreciate that they are essentially

- 1 concentrating on picking up the results of the oral
- 2 exchanges, and I think that is a perfectly valid
- 3 exercise. But I come back to what I said the day before
- 4 yesterday, which is that, at this stage, what we need is
- 5 concentration on the salient points, the points that
- 6 each of you want to draw to our attention. You can take
- 7 it that we will have absorbed, or be absorbing,
- 8 everything else. Indeed, we have had several
- 9 opportunities to do this. I don't think, from the
- tribunal's point of view, we want to have a settled
- 11 practice that there is, essentially, a fifth round of
- 12 pleadings. That is not satisfactory. This is an oral
- hearing process.
- 14 MR BEARD: The point is well made, sir.
- 15 THE CHAIRMAN: We did have these discussions about
- 16 Blaise Pascal and how long it takes to write a short
- 17 submission, and I assume, from what we have got, that
- 18 you didn't have time to write a short submission. Is
- 19 that right?
- 20 MR BEARD: Yes, I think that would probably be fair for --
- 21 THE CHAIRMAN: Particularly, we can't break off an oral
- hearing for two days while you go away and prepare an
- 23 aide-memoire.
- 24 MR BEARD: This is the dilemma of dealing with these sorts
- of submissions at this stage of the proceedings.

- 1 THE CHAIRMAN: I agree.
- 2 MR BEARD: I think all concerned have endeavoured to provide
- 3 something that is of use to the tribunal. As I say,
- 4 what I will try to do, in relation to ours, is to use it
- 5 as a speaking note.
- 6 THE CHAIRMAN: Again, a related question: how do you now see
- 7 the time available for the completion of this process
- 8 evolving over the next day or day and a half or two
- 9 days?
- 10 MR BEARD: The timetable has been set down.
- 11 THE CHAIRMAN: Has it? I have got five hours, four and
- 12 a half hours -- are you really going to talk for five
- hours, Mr Beard?
- 14 MR BEARD: Sir, I am going to spare you that, certainly not
- in one go.
- 16 THE CHAIRMAN: Even so ...
- 17 MR BEARD: Just a minute is a challenge, but four or five
- 18 hours ...
- 19 THE CHAIRMAN: It is not a competition. Well, I suppose it
- is a competition, but it is not a competition to speak
- 21 for the maximum amount of time that you can.
- 22 MR BEARD: The intention is that we would take some time for
- 23 a reply after submissions from Ofcom and Sky. The
- 24 indicative timetable that had been put forward was four
- 25 hours for BT to close, four and a half combined for

- 1 Ofcom and Sky, and then an hour's reply was the
- timetable that has been put in place. If I can, I will
- 3 endeavour to be shorter than the time allocated for this
- 4 first part of the closing.
- 5 THE CHAIRMAN: I confess, when we saw the length of
- 6 the written submissions, we thought maybe we could wrap
- 7 the whole thing up today?
- 8 MR BEARD: I'm very happy to try to skid along, sir.
- 9 THE CHAIRMAN: Then we woke up.
- 10 MR BEARD: I'm not sure I can guarantee that. I will do my
- 11 best.
- 12 THE CHAIRMAN: You are the applicant. We will hear what you
- 13 have to say. We are not trying to curtail your right to
- 14 present your case.
- 15 MR BEARD: The point is noted. As I say, what I will try to
- do is use this as a speaking note, not try to
- 17 necessarily go back to each of the documents which are
- 18 referred to in it, and move things along.
- 19 Indeed, my intention, though, normally, to start at
- 20 the beginning is "a very good place to start" --
- 21 THE CHAIRMAN: Not in current fiction writing, Mr Beard.
- 22 MR BEARD: No, well, this may be a bit more Italo Calvino.
- I was intending to start with ground 5, if I may.
- 24 THE CHAIRMAN: How very radical. So you may not go on for
- 25 the whole of the day, is what you are telling me?

- 1 MR BEARD: Yes.
- 2 THE CHAIRMAN: That would be a commendable target to bear in
- 3 mind. If you could finish, perhaps, by the break in the
- 4 afternoon, that would introduce a nice discipline into
- 5 the proceedings. On that basis, we are at your
- 6 disposal, Mr Beard.
- 7 MR BEARD: If I may, then, as I say, I am going to use the
- 8 written closing as a speaking note. Our submissions in
- 9 relation to ground 5 begin at page 55.
- 10 THE CHAIRMAN: We have had one version of this and an
- 11 updated version of this. We are using the updated
- 12 version. It is to do with confidentiality.
- 13 MR BEARD: I think the updated version doesn't change in any
- 14 way except for indicating relevant confidentiality
- markings.
- 16 MS POTTER: I think the pagination may have changed slightly
- because it seems to begin on 56 rather than 55.
- 18 THE CHAIRMAN: This is your last word on the matter. It is
- 19 positively your last written word on the matter.
- 20 MR BEARD: I'm not sure there are any word differences
- 21 between the two, but I think that the outline of
- 22 the confidentiality marking may just change the
- alignment.
- 24 If I may, I think the paragraph numbering won't have
- changed, so I will use paragraph numbering, perhaps.

1		Closing submiss	sions by MR BEARD	
2	MR BEARD:	We have set out at	155 the foundation	al findings

3 that Ofcom has made, and we have footnoted the

4 references, that Sky has a strong market position both

5 as a supplier of key sports channels and as a pay TV

6 retailer. You see that at 5.71 in the WMO statement.

And that, secondly, without access to Sky's key content, pay TV retailers really will be unable to compete effectively for the sizeable and valuable proportion of pay TV subscribers that value Sky's key content. So stronger market position and key content -- WMO 5.71 and 5.74.

Of course, in relation to the grant-back condition, in the light of these findings, Ofcom has gone on and agreed with BT that reliance on a grant-back condition is potentially prejudicial to fair and effective competition. It recognised, in particular, in the WMO at 6.83 that there is potential for concern where a vertically-integrated operator in a strong market position, such as Sky, makes the supply of its key content subject to a requirement which may condition the way in which its competitor chooses to supply its own content, and that can be to the detriment of effective competition.

Now, of course, this analysis also accords with the

- view expressed by the president of the tribunal in his
- 2 ruling on 5 November at paragraph 67. Just for your
- notes, that judgment is at authorities bundle tab 7.
- I just refer to the last part of that quote:
- 5 "I don't see that BT should be required, in effect,
- 6 to deprive itself of the competitive gain from that
- 7 investment in order to achieve the benefit of the WMO
- 8 remedy ordered by Ofcom."
- 9 THE CHAIRMAN: You are suggesting we should have due regard
- 10 to that, are you?
- 11 MR BEARD: Due regard. Obviously not binding. But
- 12 nonetheless, indicative of an instinctive analysis by
- a judge expert in this field and, as I will go on to
- 14 explain, it's right.
- 15 What we see in the WMO statement from Ofcom are five
- 16 reasons why it does not maintain the WMO in order to
- 17 remedy the effect of Sky's insistence on a grant-back
- 18 condition. Now, I think the courtroom is confidential
- 19 to BT.
- 20 THE CHAIRMAN: Can we get this clear, please?
- 21 MR BEARD: I'm sorry.
- 22 (In camera session BT)[redacted pages 7-34]

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11	(Public session)
12	MR BEARD: I was dealing with Professor Mayer's point in
13	relation to vicious circles and saying that one can see
14	that the possibility of vicious circles existing in
15	other markets may well be right. We don't need to go so
16	far as to identify that here.
17	I am now picking up at 193 more specific points in
18	relation to footnotes 317 and 318 and, indeed, in
19	Ofcom's defence at paragraph 182. Those are matters
20	which were dealt with in Dr Padilla's second report
21	which were further addressed in the hot-tub evidence
22	before the tribunal, and I just refer the tribunal to
23	the bullets that are there set out that, first of all,
24	none of the assumptions which Ofcom claims don't match

the real world had an impact on the results; Sky's

insistence on the grant-back condition would result in non-supply even where the static model is amended to include Ofcom's suggestion of wholesale payments; the results of the static model took into account and remained unaltered when Dr Padilla accounted for potential efficiencies which Ofcom considers may result from Sky retailing BT Sport direct to subscribers; the only assumptions which could have had an impact on the conclusions in the static model were not only reasonable but have been subject to empirical confirmation, and that of course is the choice modelling exercise; and of course Ofcom's criticisms only relate to the static model. None of those criticisms relate to the dynamic model.

Finally, in paragraph 194 to 197 we note
Ms Fyfield's evidence in this regard.

I think I can trespass on the text to this extent:
we say Ms Fyfield's evidence doesn't undermine the
conclusions that the incentives existed and that the
grant-back condition was prejudicial to fair and
effective competition and, just picking up at 197, this
is not an instance here where BT is somehow concerned
with competition failing in theory but working in
practice. It is concerned with explaining why the
actions of insistence on the grant-back condition have

- real practical impacts on the way that competition in the pay TV market works.
- Now, 6.88 I won't refer to in open, but it

 essentially is the same as the first point with which

 I have already dealt in respect of paragraph 6.85 in the

 WMO.

Then we pick up the fourth point that's raised in the WMO, 6.89, that BT has invested in rights at a time when the WMO had not been confirmed as extending to YouView. Now, this is an odd contention. Quite apart from it being very limited in its scope, it's only true in part and, in any event, it is irrelevant.

First of all, just noting the timing of
the investments that are being referred to, they were
made at a time when the appeal against the first CAT
decision was with the Court of Appeal. Second of all,
Ofcom is not entirely accurate in its characterisation
of the scope of the interim WMO obligation because it
did in fact apply to YouView. What it didn't apply to
was the provision of Sky Sports to BT for distribution
by BT on YouView using IPTV technology. It was for that
very reason that BT sought, and indeed was granted, the
clarification and amendment of the interim relief order
which made clear that the interim relief covered
provision to BT for the distribution by use of IPTV

1 technology.

So quite apart from that situation in fact

illustrating Sky's obstructive approach to provision of

Sky Sports to BT, which Ofcom just chooses to ignore,

what we see here is that, at the time, BT could have had

confidence about WMO protection when it was making its

investments.

And, third, it is impossible in the circumstances for Ofcom to suggest that it could tell whether Sky's strategy of insisting on the grant-back condition affected BT's strategy at that time because the grant-back condition demand was effectively rendered inoperative. In that regard, it might be suggested that the factual situation set out in 6.89 is actually potentially misleading, but let's leave that to one side.

Then if I move to the fifth of the reasons that are set out in the WMO, this is the substantive reasons, negotiations between Sky and BT over reciprocal supply were not concluded. So it wasn't possible to treat existing negotiations of evidence of actual or likely conduct which might prejudice fair and effective competition. Well, whether or not negotiations between BT and Sky could be characterised as being formally concluded, and I note again the fact that Ofcom has

- focused only on a period between 2012 and 2013, what is
- 2 clear beyond any doubt is that Sky wouldn't do any deal
- 3 other than a stopgap interim deal pending this
- 4 litigation without a grant-back condition, and
- 5 Ms Fyfield set out her position clearly in this regard.
- 6 THE CHAIRMAN: We will just read that.
- 7 MR BEARD: In relation to the arguments in the WMO up to
- 8 paragraph 6.90, we say that none of those reasons
- 9 remotely amount to a good basis for lifting a WMO which
- 10 effectively prevents the imposition, the compulsion, and
- 11 requirement of a grant-back condition by Sky in relation
- 12 to BT. But there are some additional arguments, the
- 13 first of which is the cross-reference to section 7 that
- is made in paragraph 6.91 of the WMO, the possibility of
- 15 future intervention, as I say, a matter that took on
- a far more significant role in Ofcom's opening
- 17 submissions.
- I have just set out here what Mr Holmes said in
- 19 opening:
- 20 "Ofcom stands ready to address concerns insofar as
- 21 a practice has crystallised. Grant-back is a point in
- 22 relation to which action could be taken easily and
- 23 quickly in relation to the two industry participants to
- 24 which it's relevant. There has been no complaint to
- 25 Ofcom. Ofcom has not yet been called upon to address

the position, although it continues to monitor the market and has published a statement indicating its current assessment of the market and has also collected other material which it keeps for its own purposes as part of the monitoring of the market."

It is worth just unpacking this, in the sense that Ofcom is there, tense and panther-like, ready to spring at any moment. I will deal with each of the points in turn, but it is wrong in overlooking the fact that the grant-back condition demand has been crystallised. The prospect of easy and quick action is completely unreal and, as to complaint, I'm not quite sure what Ofcom thinks that BT could have done more to complain about this.

If I take each of these points in turn, and I will also deal with the market monitoring that doesn't offer any proper protection. Let's look at the first point.

Ofcom's statement entirely overlooks the fact that the grant-back condition has emphatically been crystallised. It is just incomprehensible to understand what Ofcom is standing ready to do. The panther is sitting tense, poised, as the 800-pound gorilla wanders past and does nothing about it. It is waiting to identify a practice occurring when that practice is already happening, and BT has explained very clearly why it is that the demand

- for so-called reciprocal supply is amounting to
- 2 effective non-supply of Sky Sports channels because it
- 3 is a grant-back condition which is [redacted]
- 4 ######## and, indeed, as we have explained, Sky would
- 5 rationally prefer non-wholesale supply to. So, as
- 6 I say, what is unclear is what Ofcom is waiting for
- 7 here, what more crystallisation do you need?
- 8 THE CHAIRMAN: If you have got material flagged in red here,
- 9 you should not be saying it in front of Sky. Is that
- 10 right?
- 11 MR BEARD: Yes.
- 12 THE CHAIRMAN: I think you just have.
- 13 MR BEARD: Sorry, my version is not marked accordingly.
- 14 THE CHAIRMAN: We will look at the transcript.
- 15 MR BEARD: We will look at the transcript. I apologise.
- 16 I am trying to stick with the confidential --
- 17 THE CHAIRMAN: I understand that.
- 18 MR BEARD: I'm grateful.
- 19 THE CHAIRMAN: We have an updated version, updated for
- 20 confidentiality, and that's what we are working on.
- 21 MR FLYNN: Perhaps I could just point out, whatever that
- version is, it has not been sent to us. We have
- 23 a version that was not delivered to us very long before
- 24 the hearing started and there are certainly no markings
- on this page.

- 1 THE CHAIRMAN: Is it possible, as a practical matter, to
- 2 make the version you are reading from available to
- 3 everybody?
- 4 MR BEARD: Yes. The version I am reading from is the
- 5 version they have got. There is a further updated
- 6 version where there is an additional confidentiality
- 7 marking.
- 8 THE CHAIRMAN: You have to be particularly careful.
- 9 MR BEARD: I quite understand, Mr Chairman. I think in
- 10 relation to that particular comment, we will make sure
- it is excised from the transcript.
- 12 THE CHAIRMAN: Yes.
- 13 MR BEARD: We were dealing with the crystallisation point.
- 14 The next point I want to deal with is the prospect of
- 15 easy and quick action. Now, there are two points I want
- 16 to highlight here. First of all, when Ofcom talks about
- 17 easy and quick action, it is just worth bearing in mind
- 18 what we have had to deal with in terms of timing on
- decisions relating to WMO matters over recent years.
- The 2010 WMO decision was the outcome of a three-year
- 21 consultation process. The 2015 decision came almost two
- years after the Court of Appeal judgment.
- Now, it is important to have those particular
- 24 timeframes in mind, because what Ofcom says in the WMO
- 25 statement, and Mr Holmes specifically didn't take you to

- 1 this, is at 7.16. 7.16:
- 2 "Should evidence emerge that Sky was engaging in
- 3 practices which are prejudicial to fair and effective
- 4 competition, we will reassess the need for ex ante
- 5 regulation. In particular, our expectation is that
- 6 consumers should continue to have access to, and choice
- of, packages and services", and so on.
- 8 I understand, of course, from the exchanges at the
- 9 outset of these proceedings that the tribunal has
- 10 concerns about an ex ante, ex post taxonomy for
- 11 regulatory measures and how much assistance it may be,
- 12 but what is absolutely --
- 13 THE CHAIRMAN: It is the terminology, as much as anything
- 14 else.
- 15 MR BEARD: Well, terminology or actual allocation within the
- 16 terms.
- 17 It is absolutely clear here that what Ofcom is
- 18 stating is that, if it sees actual practices which, to
- 19 use Mr Holmes' terms, are crystallised, which prejudice
- 20 fair and effective competition, it will act under what
- 21 it calls ex ante powers; in other words, the imposition
- of licence conditions. So that is section 316.
- 23 What Ofcom is saying here is that it will use
- 24 powers, ex ante powers, if it sees a problem. It is not
- 25 here talking in particular about Competition Act powers

- 1 which Ofcom always treats as ex post in this sort of
- 2 description.
- 3 THE CHAIRMAN: They would have, under the statute, to
- 4 consider that anyway, wouldn't they?
- 5 MR BEARD: They would. That is undoubtedly right under 317.
- 6 They would have to do that. The reason I mention it is
- 7 because what it is thinking about here is 316. Now,
- 8 I know that there are other powers that Ofcom may have,
- 9 but here it is clearly referring to what it can do in
- 10 relation to 316.
- 11 So when we are talking about easily and quickly,
- 12 which is Mr Holmes' submission, we have no good reason
- 13 to think that is in any way true. None of our past
- 14 experience makes that out to be the case.
- 15 Indeed, even if, contrary to the WMO statement
- itself, one were actually focusing on Competition Act
- 17 powers, there is no good reason to consider that such
- 18 process would operate swiftly, or indeed effectively,
- itself. Ofcom's pointed to no example where it's shown
- 20 readiness to act under what it calls ex post competition
- 21 regulation. Indeed, it is striking that BT's complaint
- 22 which it made under the Competition Act about the
- grant-back condition, which was pursued to parallel to
- 24 these continuing WMO proceedings, took almost three
- 25 years before it was shut down in February 2016 on the

- basis that Ofcom had other administrative priorities.
- 2 In shutting that down, that investigation, of course
- 3 Ofcom specifically referred to the fact that BT had
- 4 obtained supply under the WMO.
- 5 So this idea --
- 6 THE CHAIRMAN: Your written comment says, "It is therefore
- 7 clear" --
- 8 MR BEARD: I think that's a vestigial --
- 9 THE CHAIRMAN: A slight AP Herbert reference there, I think,
- "It is therefore clear that ..."
- 11 MR BEARD: Yes, I leave it for the tribunal to decide what
- is clear, but we would say --
- 13 THE CHAIRMAN: We have to fill in the blanks, have we?
- 14 MR BEARD: Yes, yes.
- 15 THE CHAIRMAN: It is a novel form of closing submission.
- 16 MR BEARD: It makes sure everyone is paying attention, to
- 17 have a challenge along the way.
- 18 THE CHAIRMAN: We are awake. Thank you.
- 19 MR BEARD: It is, therefore, clear that the suggestion that
- 20 an easy -- that easy and quick action can deal with
- 21 these matters is plainly not any good substitute for
- dealing with what is a crystallised problem now under
- section 316 by way of the WMO.
- 24 218 refers to lack of complaint. It appears to be
- 25 marked up as Sky confidential. I'm not sure it could

- 1 possibly be Sky confidential. I think that is just an
- 2 error in terms of the marking up of confidentiality.
- 3 THE CHAIRMAN: I think you can take it we have read it.
- 4 MR BEARD: I think all concerned are aware of both the
- 5 vociferous complaints of BT in the course of the WMO
- 6 process and, indeed, the Competition Act complaint that
- 7 was made by BT. So when Mr Holmes says that they stand
- 8 ready for easy and quick action but there's been no
- 9 complaint to Ofcom, it really is rather mystifying what
- it is that BT could have done more.
- 11 As for market monitoring, well, of course, this is
- 12 to some extent a new strand of argument, unusually
- developed in evidence given by Mr Holmes whilst
- 14 Mr Matthew was being cross-examined. Because, if you
- 15 recall, Mr Matthew said that Ofcom keeps markets under
- 16 periodic review and gathers data in order to do so, and
- 17 he said those reviews were every two years. Mr Holmes
- 18 was clearly very concerned about this and from the Bar
- 19 gave evidence that the reviews were six-monthly --
- 20 MR HOLMES: Sir, this can't be contentious. We are happy to
- 21 enshrine it in a witness statement if the tribunal
- 22 requires it. The matters that I set out were given on
- 23 instruction.
- 24 THE CHAIRMAN: There may be limits to judicial knowledge,
- 25 but I think we have our own views of the way in which

- 1 Ofcom monitors the market. I don't think it is a great
- 2 matter for discussion.
- 3 MR HOLMES: I'm grateful, sir.
- 4 MR BEARD: The main point is, two years or indeed six
- 5 months, Ofcom hasn't put forward relevant evidence as to
- 6 how that monitoring is going to result in, somehow, this
- 7 quick and easy action to deal with a problem which it
- 8 says is not crystallised.
- 9 So it is unclear how this point, whether it is two
 10 years or indeed six month, assists Ofcom in any way.
- Just to pick up another point that Mr Holmes raised
- in opening, Mr Holmes sought to emphasise that if a WMO
- obligation were to be put in place, it would not
- 14 necessarily be straightforward because an assessment of
- pricing would be required. Well, that may potentially
- be true if one is going to try to specify particular
- 17 pricing if one is looking especially at ground 4, but of
- 18 course ground 5 is directed to the point that Ofcom have
- 19 entirely failed -- sorry, and that submission at the
- 20 time was directed at proportionality analyses. But
- 21 first of all, it is worth bearing in mind that if the
- 22 concern is that prices do need to be set, of course
- Of com has previously considered itself able to do that,
- and it is wrong to suggest that such a process would be
- 25 disproportionate. But in any event, when we are

focusing on ground 5 and the grant-back condition, any such submission is fundamentally flawed because an effective WMO needs to be focused on prohibiting the conditionality or compulsion in supply. It doesn't need then to be going through the rubric of specifying particular prices.

Of course it's recognised that you can have constructive conditionality through pricing that would undermine the effectiveness and the remedy, and so one way of dealing with these matters would be to impose a fair, reasonable and non-discriminatory pricing requirement, which plainly could have been done, and, as we know, in particular from the December consultation at paragraph 7.33, if Sky knows that it must supply, as Ofcom has recognised, its incentives in relation to pricing and other terms may well change, so that there is reason, once the compulsion is taken away, that a deal may be done. As I say, even if a FRND assessment were to be required in the event of a potential disagreement, it is a matter with which Ofcom is familiar in relation to pricing assessments.

But, thirdly, it is worth bearing in mind that Sky's rate card prices at the very least give an indication of possible pricing levels for these purposes, provided

Ofcom is satisfied that such prices are not prejudicial

- 1 to fair and effective competition. So we say, in
- 2 relation to ground 5, the position is absolutely clear:
- 3 Sky insists on the GBC; the GBC, the grant-back
- 4 condition, is a form of compulsion by a market
- 5 participant with very significant market power and an
- 6 essential input. It plainly does prejudice competition,
- 7 and Ofcom has accepted that the insistence on the
- 8 grant-back condition can prejudice fair and effective
- 9 competition. In those circumstances, Ofcom was wrong to
- 10 take the view that the anti-competitive consequences of
- 11 Sky's insistence on a grant-back condition have not
- 12 manifested themselves in practice. On the contrary,
- 13 they are crystallised, they have manifested themselves
- in the deadlock and non-supply of Sky Sports channels
- save under the WMO remedy.
- 16 I refer you also to paragraph 227, and we say, in
- those circumstances, the refusal to maintain the WMO in
- 18 the face of the grant-back condition is flawed.
- I am going to move to ground 4 unless the tribunal
- 20 has questions.
- 21 THE CHAIRMAN: Can you polish off another ground before
- 22 lunch?
- 23 MR BEARD: I don't think I can polish off the ground before
- lunch. It might be more sensible, perhaps, to rise and
- 25 start at 1.50 pm or earlier?

- 1 THE CHAIRMAN: I think we would like to go on until 1.00 pm.
- 2 Just carry on.
- 3 MR BEARD: I am going to move back in the speaking note,
- 4 then, to ground 4 in relation to pricing.
- 5 THE CHAIRMAN: What do we need to do about confidentiality
- 6 for this?
- 7 MR BEARD: I think, in relation to this, I can start the
- 8 submissions and make some submissions possibly for the
- 9 next 10 minutes which don't stray into confidential
- 10 matters, but then it will be confidential for everyone,
- 11 I think.
- 12 THE CHAIRMAN: That would be very helpful.
- 13 MR BEARD: Just picking up where BT says that Ofcom clearly
- 14 erred in its conclusions, essentially, there are two
- 15 conclusions which BT challenges here. The first is
- found in the WMO statement at paragraphs 6.52 and 6.62,
- 17 where Ofcom says that there didn't appear to be concerns
- 18 related to the wholesale price charged by Sky which
- 19 would warrant an independent consideration of pricing
- issues. The second is that it didn't consider Sky's
- 21 current commercially-agreed wholesale pricing outside
- 22 the WMO obligation to be set at a level which prejudiced
- fair and effective competition. That is at 6.64.
- 24 Those particular submissions -- I am going to take
- 25 things slightly out of order -- are particularly

remarkable, given the absence of any proper consultation
in relation to these matters. If one could turn on,
then, in this note to paragraph 133, there we have
identified the concerns with the consultation process
that was undertaken in relation to pricing, matters upon
which Mr Facenna cross-examined Mr Matthew.

What we know is that the conclusion on pricing in the WMO statement relies in particular on Ofcom asserting that it consulted on the issue in December 2014 in the consultation document that it promulgated at that time, and one can see references to that in the WMO statement at paragraphs 6.38 and 6.62.

But the tribunal has also seen in that December consultation document, in particular at 7.3, that there Ofcom had identified two kinds of practices that might have a prejudicial effect on competition, the second of which was supply on terms that don't allow fair and effective competition. They are including supply of the channels on a wholesale basis, but on terms that don't allow the rival retailer to compete effectively or undermine the rival retailer's incentives or ability to compete in other parts of the value chain, particularly channel development and distribution. To that paragraph, a footnote referred to setting prices that don't allow sufficient retail margin to enable the rival

- 1 retailer to compete effectively.
- 2 What we see in that consultation document is Ofcom
- 3 setting out, at the end of each section, questions that
- 4 it wants responses on, consultation questions, and what
- 5 we see is that Ofcom did not ask any specific question
- on pricing, and the only reference to retail margins and
- 7 prices that we have identified in that consultation
- 8 document is in that footnote.
- 9 As Mr Facenna illustrated in the course of
- 10 cross-examination of Mr Matthew,

- 19 But of course, what we see is that no consultation
- 20 exercise ever took place. BT was only able to make
- 21 submissions on pricing late in the process because it
- demanded to do so and then was criticised by Ofcom for
- 23 not submitting the materials sooner.
- 24 THE CHAIRMAN: Are you going to stop there?
- 25 MS POTTER: It has a confidentiality marking.

- 1 THE CHAIRMAN: This is no good if you haven't got a text
- which you can follow.
- 3 MR BEARD: I ask the tribunal to read that. I will refer to
- 4 this updated version. Just for your note, the document
- 5 referred to in the confidential section to which you
- 6 have been taken is in DF2 at tab 19.
- The legal principles relating to lawful consultation
- 8 are well established, sometimes I think referred to as
- 9 the Sedley principles:
- 10 "First, that consultation must be at a time when
- 11 proposals are still at a formative stage. Second, that
- 12 the proposer must [be given] sufficient reasons for any
- 13 proposal to permit of intelligent consideration and
- 14 response. Third ... that adequate time must be given
- for consideration and response and, finally, fourth,
- 16 that the product of consultation must be conscientiously
- taken into account in finalising any statutory
- 18 proposal."
- Now, in this context, we highlight the fact that
- 20 issues relating to rate card pricing were squarely
- 21 raised by BT in its consultation, and we say that Ofcom
- 22 clearly was under a duty to examine it further. Indeed,
- looking at Ofcom's own consultation principles, which
- 24 are set out in annex 2 to the December 2014
- consultation, they require Ofcom to abide by the

- 1 following commitments, "will be clear about whom we are
- 2 consulting why, on what questions, for how long", and
- 3 just noting in relation to paragraph 7 there, "We think
- 4 it is important that everyone who is interested in this
- 5 can see other people's views, so we usually publish all
- 6 the responses on our website as soon as we receive
- 7 them."
- 8 What is striking is that, despite the protestations
- 9 in the WMO statement, and Mr Matthew's view, it cannot
- 10 fairly be said that the December consultation document
- 11 was clear about the fact that it was the only
- 12 opportunity for making submissions in relation to
- 13 pricing before a decision was taken. It is clearly not
- 14 the position that Ofcom was taking prior to July 2015,
- when it acknowledged, essentially, that the document
- 16 hadn't been explicit about pricing and the stakeholders
- had, as a result, not commented on that.
- 18 THE CHAIRMAN: I see you refer to the SkyScanner case,
- 19 Mr Beard.
- 20 MR BEARD: A matter with which you are familiar, sir.
- 21 THE CHAIRMAN: It was a judicial review case.
- 22 MR BEARD: Of course. But in relation to consultation
- duties, of course those are duties of law that fall for
- 24 consideration by a tribunal in an appeal or a judicial
- 25 review in rather a similar way, being matters of law

1 going to fairness in the circumstances.

Indeed, the Moseley case from which the summary of consultation requirements is made was also a judicial review, sir.

What is more, BT had actually provided Ofcom with a non-confidential copy of its subsequent submission and cost-stack analysis in order specifically that Ofcom could publish it in accordance with its own consultation principles. Ofcom didn't even do that. So it was provided with a non-confidential version, which obviously BT doesn't need to do if it's just providing material to Ofcom. It provided that material and Ofcom didn't publish it. So none of the other industry parties had an opportunity to see what BT had said, to support or indeed challenge it, before the decision.

The fact that Ofcom failed to take steps to set out relevant evidence in order to reach an informed conclusion and, indeed, the attempt to rely on the absence of specific complaint is inappropriate in the circumstances. Indeed, it is somewhat disingenuous for Ofcom to say it had no evidence to suggest a need to carry out further investigation into pricing when it took a conscious decision not to gather such evidence from industry players.

Indeed, the contrast between the conscientious and

thorough economic and financial modelling which
underpinned Ofcom's decision to impose the remedy in

2010 and the approach adopted when removing it in 2015
is telling. Ofcom appears to have made pretty much
every effort to avoid having to engage with what is
referred to as the costly and time-consuming technical
analysis of Sky's wholesale prices.

- So we say that the consultation process in the circumstances was entirely inadequate, and for Ofcom in the circumstances to say that it lacked evidence in relation to these matters is a matter of some concern in relation to that, because referring back to the criteria for proper consultation, in circumstances where it is only very shortly before the decision comes out that BT is able to provide that material, not having realised that it was going to be required, this was the only opportunity to provide it, what we end up with is a situation where the provision of that material is only very shortly before the decision itself and the idea that the decision was still in a relatively formative state at that point is one that is, with respect, difficult to accept.
- 23 I'm going to move on to the substance, and perhaps 24 now is a convenient moment.
- 25 THE CHAIRMAN: So after lunch we will be in camera?

- 1 MR BEARD: Yes.
- 2 MR HOLMES: Sir, is it the tribunal's intention to try to
- 3 wrap up the proceedings today and, if so, could we
- 4 briefly discussion division of time for this afternoon?
- 5 THE CHAIRMAN: We are in your hands on that. I was under
- the impression that wrapping it up today wasn't
- 7 possible.
- 8 MR BEARD: I think, frankly, it is not going to be possible.
- 9 I will try to accelerate through things.
- 10 THE CHAIRMAN: We would like to make as much progress as we
- 11 can so that we are not applying Parkinson's law of
- 12 closing submissions to the time available.
- 13 MR HOLMES: I don't know if Mr Beard is able to indicate,
- 14 with a fair wind, how long he thinks he needs --
- 15 THE CHAIRMAN: Mr Beard is cracking on.
- 16 MR HOLMES: He is. He is making good progress.
- 17 MR BEARD: Heading backwards at speed, I think. What I will
- do, of course, is over the short adjournment see what it
- is I can deal with --
- 20 THE CHAIRMAN: It might be better if we have a view on that
- 21 when we reassemble.
- 22 MR HOLMES: Understood, sir. I'm grateful.
- 23 (1.05 pm)
- 24 (The short adjournment)
- 25 (2.02 pm)

- 1 MR BEARD: If I could take the tribunal to page 33 --
- 2 THE CHAIRMAN: Timing. We were going to come back to it.
- 3 MR BEARD: I am going to try to finish by the break point,
- 4 mid-afternoon. But I don't think that means we are
- 5 going to be done this afternoon.
- 6 THE CHAIRMAN: If we finish by the break point, how are you
- 7 going to be?
- 8 MR HOLMES: We will see what Mr Beard says, but I think
- 9 I can respond to the points that have been made so far
- 10 within an hour, if that would assist the tribunal. If
- 11 the tribunal were prepared to sit a little late, it may
- very well be that we could deal with matters today, but
- obviously --
- 14 THE CHAIRMAN: Let's crack on and see.
- 15 MR BEARD: Back to page 33, if I may, I was dealing with
- 16 ground 4 on pricing. Paragraph 105 --
- 17 THE CHAIRMAN: Sorry, we have a confidentiality ring in the
- 18 tribunal, have we?
- 19 MR BEARD: Yes, we should have a pure confidentiality ring
- 20 for the tribunal at the moment.
- 21 (In camera session)[redacted pages 57-80]

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MR BEARD: If I may, I will just pick it up at page 3.

1 Essentially, in relation to section 316, there are 2 two competing interpretations that have been put forward. The first is that the language of section 316 3 is mandatory, the use of the word "must" indicates that 4 once a relevant and material risk is identified, a corresponding regulatory condition has to be imposed, 6 as long as one can be identified, and of course there is a discretion as to the nature and terms of that 8 9 condition. The alternative reading, which is that favoured by 10 Ofcom and Sky, leaves Ofcom with a very broad 11 12 discretion, and Ofcom says simply that the requirement 13 of 316 is that it apply its mind to the question, I think was the phrase that Mr Holmes used in response 14 15 to questioning by the tribunal. If I may, I just want to run through a series of 16 17 factors why it is that "must" is mandatory and, therefore, the first interpretation is appropriate. 18 19 First of all, and I'm taking this at paragraph 13, 20 the term "must" was specifically chosen by the legislator. The ordinary language of the term "must" is 21 22 imperative, it is not discretionary. 23 The use of that term "must" is particularly notable, given the difference in wording between section 316(1), 24

where you have no reference to "must", and

1 section 316(2), where it is specifically introduced.

Section 316(2) thus requires Ofcom to do more than merely include any conditions it thinks appropriate for ensuring fair and effective competition. That is covered by 316(1).

Ofcom can't just decide that although there are conditions which will be appropriate to prevent the conduct in question it won't impose any such conditions. The fact that the statutory language then goes on and refers to "if any" doesn't change that analysis. The reference to "if any" is simply to cover situations where there are no appropriate conditions that could remove or attenuate the risk in question.

Now, of course, any terms in the statutory provision must be interpreted in context, but having, since the opening, reviewed further the relevant case law, it is notable that the imperative nature of the term "must" has been recognised in case law.

Now, there has been passed up a clip of materials that I think have gone into H3 in the tribunal's bundle. I am not intending to take the tribunal to each of the cases. Before any point is made, I quite accept that, in relation to all of these cases, they are dealing with different situations, different factual situations and, indeed, different statutory provisions

- 1 from those with which we are dealing today, but they
- 2 are, nonetheless, instructive.
- In the Thompson's Trustees case, a Scottish case,
- 4 which is found at H3/19, I believe, although I'm
- slightly concerned that there may be two tab 19s in the
- 6 H3 bundles, in which case it is the second 19, that
- 7 looks like a case. An argument was directed to the
- 8 meaning and significance of the word "shall" in
- 9 section 5(2) of the relevant Act:
- "The word 'shall' is not always used in the
- imperative sense, in certain contexts it may mean 'may'.
- 12 If a direction is intended to be imperative 'must' not
- 'shall' is the appropriate word as the learned solicitor
- 14 general pointed out."
- So in relation to the consideration of
- the interpretation of language, what was being
- 17 highlighted there, that there may be circumstances where
- 18 the natural imperative meaning of a word can be read
- down, but what was being noted was that it should be
- 20 more likely in relation to the use of the word "shall"
- than "must".
- More notably, perhaps, in Ravichandran, the Court of
- 23 Appeal held when considering relevant statutory
- 24 provisions "a requirement is never intended to be
- optional if a word such as 'shall' or 'must' is used".

1 So there are indications in the relevant case law that 2 suggest that actually an imperative term "shall" or in particular "must" should be construed as being 3 mandatory. That is also reinforced not only by the fact 4 that the term "must" is specifically used in 316(2) as 5 6 compared with 316(1), but where we see elsewhere in the 7 Communications Act a distinction being drawn between "must", imperative, and "may", discretionary. We have 8 9 just illustrated this by reference to section 7 of 10 the Communications Act, which sets out the duty to carry out impact assessments. We have set out the text there. 11 12 The key point is that before implementing 13 a proposal, Ofcom must either carry out and publish an impact assessment or publish a statement setting out 14 15 their reasons for thinking it is unnecessary. So that is imperative. But then, when it comes down to 16 17 subsection (5): "An assessment carried out under this section may 18 take such form and must relate to such matters" -- it 19 20 should be "may relate to such matters" -- "as Ofcom consider appropriate." 21 22 The point being, what you have is a mandatory 23 obligation to carry out an assessment and then you --

sorry, what you have is different terminology being used

here in order to indicate that you have a primary duty

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- 1 to carry out the assessment but discretion thereafter in
- 2 relation to these matters.
- 3 Certainly a distinction between "must" and "may" is
- 4 the natural language reading approach to these matters,
- and what Ofcom is suggesting is that, essentially, there
- is no difference between "must" and "may" in the context
- 7 of section 316(2).
- 8 THE CHAIRMAN: Let me just ask you, Mr Beard, supposing you
- 9 were right and the regime includes the conditions, if
- 10 any, that Ofcom considers appropriate, and Ofcom must
- include conditions, if any, that it considers
- 12 appropriate. If it had included a condition in Sky's
- 13 licence that Sky must write to it every six months
- 14 telling it what agreements it had concluded, for
- 15 example, that would be all right as far as you're
- 16 concerned, there would be a discussion as to whether
- 17 that was a correct exercise of the discretion, but you
- 18 would say that was within the statutory agreement and --
- 19 MR BEARD: Yes.
- 20 THE CHAIRMAN: So you are looking for any condition, not
- 21 necessarily this condition, but any condition?
- 22 MR BEARD: You're looking for -- yes. In the context of
- this discussion, of course the only condition that's
- been put forward is the WMO, so that's the reason why we
- 25 focus on the WMO --

- 1 THE CHAIRMAN: I understand.
- 2 MR BEARD: But, yes, your point is correct.
- 3 THE CHAIRMAN: This is where "must" gets you over the
- 4 threshold into a condition.
- 5 MR BEARD: Yes, and it doesn't stipulate what the condition
- 6 may say, that is absolutely right.
- 7 THE CHAIRMAN: That is up to Ofcom, in your opinion?
- 8 MR BEARD: Yes, it has to be appropriate and, obviously, it
- 9 is then subject to rationality conditions, public law
- 10 conditions. That is absolutely true.
- 11 THE CHAIRMAN: Apart from the Court of Appeal in the
- 12 previous litigation and a case in the 1990s which I seem
- 13 to recall being involved in and our own efforts on this
- 14 section, there is no other authority on this section?
- 15 MR BEARD: We don't believe so. No, we don't believe so.
- 16 Mr Holmes tried to pray in aid the Draft Communications
- 17 Bill, the policy document.
- 18 THE CHAIRMAN: That is a different point.
- 19 MR BEARD: Well, the only reason I refer to it is because --
- 20 THE CHAIRMAN: That's about the overall regulatory approach.
- 21 We are just talking about this section. We have got
- 22 these cases you draw our attention to which are
- interesting, but slightly over here (indicating).
- 24 MR BEARD: We recognise that. We have done our best, is the
- answer, to try to identify cases where what is being

- 1 tested is whether or not a term that appears to be
- 2 imperative should be treated as imperative, and we have
- 3 identified those cases where, interestingly, in the
- 4 first one, "must" is being specified as being imperative
- 5 particularly, and in the second one the language being
- 6 used is "not optional".
- 7 THE CHAIRMAN: That is not a section that derives from any
- 8 European law framework, is it, so there is no purposive
- 9 or teleological assistance we can gain?
- 10 MR BEARD: No, I think that's not right quite, because
- 11 purposive or teleological approaches are ones that are
- 12 not unfamiliar to the common lawyer as well as --
- 13 THE CHAIRMAN: What I mean is we haven't got a European
- 14 policy.
- 15 MR BEARD: No, there is no European policy and we are not
- looking at implementation of a directive or
- 17 manifestation of a regulation in primary legislation,
- so, no, we don't have those sorts of reference points.
- 19 We don't, for instance, have any guidance in the
- 20 explanatory notes. There is nothing there, as far as we
- 21 have seen, that is of use in this regard. So we are
- looking for that guidance. But it may well be that the
- 23 error that Ofcom has made here is that, in cavilling at
- 24 the mandatory nature of the term "must", it's lost sight
- of the fact that it does retain a broad discretion as to

- 1 what is then appropriate in terms of the condition. In
- 2 this case, however, it isn't coming forward and saying,
- 3 "Ah, well, we have considered other sorts of
- 4 conditions", it is only focused on a WMO-type condition
- 5 and that is therefore where the relevant lines are
- 6 drawn. But in terms of the interpretation of
- 7 the statutory framework, that is why we say a mandatory
- 8 approach is clearly the right one here.
- 9 I should add --
- 10 THE CHAIRMAN: I don't want you to repeat yourself.
- 11 MR BEARD: Just in relation to relevant case law, the other
- 12 way we have looked at it is to think about Mr Holmes'
- "apply your mind" threshold. Mr Holmes is saying "must"
- means apply your mind, but that, with respect to
- 15 Mr Holmes, is plainly wrong.
- 16 THE CHAIRMAN: Are we on to page 9 now?
- 17 MR BEARD: We are on page 6, paragraph 19. Paragraph 19, in
- 18 any event.
- 19 THE CHAIRMAN: I thought applying its mind was a bit later
- on. Don't let me interrupt you.
- 21 MR BEARD: Paragraph 19, apply your mind. We just tested
- 22 this the other way. The point we make here is that
- 23 "must" is not the driver of a requirement for a public
- 24 body to apply its mind because, as was set out in
- 25 Stovin v Wise, a public body almost always has a duty in

public law to consider whether or not to exercise its powers. Public bodies are always under an "If something comes to you, you should apply your mind to it" test. So in those circumstances, to say, well, "must" turns this from something into an "apply your mind" test, we say, "No, no, no, even if it had been 'may', it would have been a situation where you had to apply your mind to the problem. That doesn't tell you what the 'must' is doing here".

As I say, in relation to further issues in relation to interpretation, Mr Holmes' reference to the Draft Communications Bill policy document doesn't assist. We don't understand on what basis it is a relevant interpretative aid and, in any event, as, Mr Chairman, you have already indicated, it goes to the overall framework of parts of the legislation, but what we say is, and this goes back to a purposive or teleological approach or, as it is put in domestic statutory law terms, aimed at the mischief of the provision, the mischief of the provision is a precautionary approach, we say, in relation to this.

We carefully step around using the language of
ex ante regulation, but nonetheless, it's providing
Ofcom with the relevant tools to ensure that steps or
actions, practices or agreements that may prejudice fair

- and effective competition are in fact dealt with. It is applying an obligation on Ofcom to do that.
- 3 As I say, in relation to the contention made by
- 4 Ofcom in opening that somehow this would be a floodgates
- argument, because, if this was mandatory, then Ofcom
- 6 would have to act in relation to all sorts of
- 7 circumstances, there are two issues there: one is, if
- 8 that is what parliament was intending for the regulator
- 9 to do in order to ensure that these markets were not
- 10 subject to conduct which prejudices fair and effective
- 11 competition, it is not difficult to understand why that
- would be the case, because what Ofcom is effectively
- saying is, we are not going to act, even if we think
- there is a risk of prejudice to fair and effective
- 15 competition, and we don't accept that that was
- 16 parliament's intention. But, furthermore, it doesn't
- 17 grapple with the issue that, Mr Chairman, you have
- 18 already raised, which is that parliament did leave Ofcom
- 19 with a broad discretion as to what the terms of any
- 20 condition might be in relation to appropriateness, even
- 21 though a condition must be put in place where there is
- 22 a real risk to --
- 23 THE CHAIRMAN: I'm not putting forward any interpretation.
- I'm asking you what your interpretation is.
- 25 MR BEARD: No, I misspoke, sir. I am not going so far as to

suggest that it was any more than testing the nature of the interpretation here.

In those circumstances, we say that "must" means must; that the reference to section 317 and the Competition Act doesn't aid Ofcom in this regard because 317 was introduced to accommodate the concurrent competition powers afforded to Ofcom, and it actually just makes specific provision under 317(3) that if, and only if, Ofcom decides to act under the Competition Act, then -- and indeed only then -- is Ofcom relieved of its duty to act under the Broadcasting Act powers. So it is putting a very specific carve-out. It requires you, as Ofcom, to consider whether to apply the Competition Act and then it says, once you have considered that, if you are taking the matter under the Competition Act, then you don't exercise your Broadcasting Act powers, but if not, then you do.

In those circumstances, if section 316(2) were merely a discretionary matter, it is actually slightly hard to see why you would need that provision there, but, as I say, the main point in relation to 317 is it doesn't alter the basic and proper interpretation of 316 because the inter-relationship between the two has been set out.

Just one final point to which I have already

referred in relation to 317, although 317 was referred to by Mr Holmes I think fairly in relation to the interpretation of 316, one needs to be concerned here to be alive to the fact that, in the WMO statement itself, as I have indicated by reference to paragraph 7.16, in that statement, of course, what Ofcom was talking about was not the use of alternative powers under the Competition Act 1998 or applying section 317.

So in those circumstances, I won't take you through paragraph 24, but we indicate there why it is that the mischief of the provision is to ensure that the regulator does step in to prevent -- to secure a situation where a person doesn't act in such a way as might prejudice fair and effective competition. So that is how we set out the proper terms of 316.

But then we say, even if we are wrong on the legal test, and it is Mr Holmes' "apply your mind" test, what we say is that, in relation to ground 1, plainly, there was still a legal error here by Ofcom in the way that it went about this, because it is one thing to say you need to apply your mind, it is another thing to say whether or not you have applied your mind properly here. There are two aspects, we say, that mean that, as a matter of law, Ofcom didn't apply its mind properly. First of all, a matter that we have canvassed in pleadings and

I took you to in opening: Ofcom plainly failed to carry out a proper forward-looking assessment. The situation is in striking contrast to the articulation of the position set out in the first consultation document, which we refer to at paragraph 28 in this note, where emphasis was placed on looking at matters on a forward-looking basis, and yet there is no relevant reference to a proper forward-looking assessment in the WMO statement. I won't take the tribunal back through There is no reference to considerations of risk it. which are synonymous with considerations of forward-looking matters in relation to the proper application of 316.

As emphasised in the pleadings, BT is not suggesting that Ofcom must ignore what's happening in the present. It should have, and was entitled to, consider those matters. But on the basis of what it found in the present, it needed to consider what risks arose of harm to fair and effective competition in the future, such that, in the context of this case, it warranted removing existing regulation, and what we do not see is a proper articulation of how those risks in the future are being assessed, in terms of the WMO. It is all about current situation in respect, in particular, of the two commercial arrangements to which I have already

1 referred.

But there is a second way that we would emphasise that Ofcom has failed legally in its approach, even if it is right on its "apply its mind" test, and that is a failure to carry out a proportionality assessment.

Mr Holmes, to his credit, or those with him, have done a word search of the WMO statement and found two references to "proportionate" -- in paragraphs 1.25 and 1.33. He used the euphemism "compressed" for Ofcom's reasoning. There is compression to the point of nothing in relation to the reasoning on proportionality. There is no proportionality assessment here.

On Mr Holmes' interpretation of the proper legal test, he says that Ofcom has a discretion whether or not to intervene where it considers it is appropriate to do so. He accepts that an incident of that assessment is that its decision must be proportionate. He does not for a moment cavil at the formulation of proportionality that is set out in Tesco drawing on the ex Parte Fedesa case. Nonetheless, what we do not see here is a balance anywhere of the risks and concerns against benefits. We do not see any analysis of what sort of cost it is suggested that the imposition of the WMO might bring to bear, or, as we say, not bring to bear, on Sky in circumstances where it has maintained to date that it is

a willing wholesaler. Those are the very basic
ingredients of a proportionality assessment, and it is
not there in the WMO.

So notwithstanding a failure to carry out any proportionality assessment, it decided to remove the WMO, and it is just interesting to note, picking up at paragraph 38 in the note, that Sky had been highly critical of Ofcom's process and, in particular, in its supplementary consultation emphasised the importance that any conclusion that it's inappropriate to impose regulation — and I interpose "or remove regulation" — under section 316 must be supported by evidence and analysis capable of notwithstanding profound and rigorous scrutiny which sets out on the balance of probabilities a basis for regulation.

We say that also includes a proportionality exercise. It is plain that that's not been fulfilled. It is entirely understandable that Sky does not maintain those criticisms anymore. But those criticisms are entirely valid, and there is a legal flaw in the way in which these matters were dealt with by Ofcom in the WMO statement.

That then takes me on to ground 2, unless the tribunal has any further questions in relation to the error of law.

There are a number of points I would wish to pick up in relation to ground 2. As you will see, our consideration of ground 2 in these submissions begins at page 13. The first point to highlight is a point that has been majored upon by Mr Holmes and Ofcom in submissions relating to the purpose of the WMO remedy. We have heard a good deal of emphasis on the idea that the WMO remedy was only in place because there was a lack of distribution of Sky Sports in 2010 or that Ofcom had a perception in 2010 of Sky engaging in obstructive behaviour and that that is a matter that then leads to the contention that Ofcom puts forward that supply to Virgin Media and TalkTalk under commercially agreed contract provides a good reason to remove the WMO.

But, of course, the essence of the WMO has to look at competition. It is not about just counting eyeballs and distribution.

If we go back to paragraph 41, in that decision in 2010, Ofcom found that forward-looking regulation was necessary to address certain competition concerns arising in the light of Sky's dominant position in pay TV. The fact that access to premium sports channels, key drivers of pay TV, remains of vital importance to the competitive effectiveness of pay TV

business and Sky's ability to act in a manner that was
prejudicial to fair and effective competition.

The particular competition concerns that Ofcom considered arose from this were limited distribution -- so that was a symptom -- and the terms and price at which Sky supplied these channels in order to ensure the fair and effective competition in retail supply of Sky Sports channels, which in turn would be expected to deliver significant consumer benefits in terms of wider availability choice and innovation and, having undertaken the comprehensive impact and proportionality assessment, at that time Ofcom concluded that those concerns justified the imposition of the WMO.

What we see now is a story that focuses only on scope of distribution, rather than the key question, which is fair and effective competition.

It is only the risk to fair and effective competition that can justify an imposition of a condition under section 316, and, equally, it is precisely that that must be considered when one is considering removing a measure put in place under section 316. If we look at the trigger for removing the WMO remedy in this case, which we have considered at paragraphs 48 onwards, what we see is that the 2010 statement to which the tribunal has already referred in

the course of submissions at 9.300 said, "We would only expect to remove the remedy if the circumstances at the time had changed sufficiently such that there was fair and effective competition", and noting, of course, that, "we envisage the removal of the remedy as unlikely". In opening, Mr Holmes stated an indication in 2010 that Ofcom would expect to withdraw the remedy only if Sky had lost market power, which is one of the things it said in the 2010 statement, can't possibly constrain its exercise of its discretion, applying 316. Even a year later, he said. Well, as a matter of strict public law, of course we don't dispute that proposition. But as indeed noted by Ms Potter, it is equally trite that where you are engaging in such a radical departure from a previously expressed position, you'd need to explain it.

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Mr Holmes accepted that Ofcom really is required to explain the reasons for its decision and to that extent it needs to explain why it no longer considers a measure which it considered necessary in 2010 no longer necessary now.

As I say, it is just important to emphasise, in saying all of this, we are not suggesting that the WMO itself was intended to remove Sky's wholesale market power. All we are doing is pointing out that, as Ofcom

said in 2010, in the absence of indications that Sky's wholesale market power or the sources of that market power had been affected by events in the meantime, it would, effectively, require particularly compelling reasons for the WMO otherwise to be removed. This is doubly so, given that, as we see, retail competition, the raison d'etre of the WMO, really still is not currently effective, as Dr Padilla's report in particular shows.

We have emphasised in paragraphs 51 and 52 that, as Mr Williams set out in evidence, what we see here is a move away from the position in 2010. It is possible, of course, to move away from the position in 2010, but without carrying out a competition analysis or providing those compelling reasons for doing so.

If we turn then to look at the competition concerns in the retail pay TV market, what we see is that those concerns do continue to exist. We pick it up at paragraph 54. Dr Padilla explained in his evidence, focusing simply on the extent of Sky's distribution, as Ofcom has done, is not the correct assessment in this case. Instead, it is necessary to look at the state of competition in the markets that are in principle affected by Sky's incentives and behaviour, meaning the retail pay TV market and the upstream market for sports

1 rights.

Just to, I hope, unpick some confusion in relation to numbers, as Dr Padilla very clearly explained, when it comes to the question of competition for rights upstream, the relevant numbers to use are relatively straightforward. The key issue is the extent to which bidders for sports rights can monetise their rights. That can be in a whole range of ways. Now, in that respect, everyone is to be counted, so in relation to BT that would include both customers and subscribers on BT's TV platform, sports subscribers on DTH, customers and subscribers on the app, subscribers to broadband who might otherwise churn without BT Sport being offered, and so on.

But as he also highlighted, and we pick this up in paragraph 56, the assessment is more complex when assessing retail competition. It is answering a different question about competition on a different relevant market. Inevitably, perhaps, different numbers are relevant to that different analysis. The question in relation to retail pay TV is whether the competitive constraints on Sky have really changed since 2010, such that the WMO could be removed and, for that purpose, the critical issue is to identify what are substitutes for Sky's retail offering containing Sky Sports; what

products are available at the retail level that provide
a new or switching retail subscriber thinking of taking
Sky Sports with a genuine choice, a genuine choice to
taking a subscription from Sky on DTH.

is not a substitute.

As Mr Williams explained, the answer to this question isn't entirely clear, and that is because Ofcom hasn't carried out a thorough assessment of the range of substitutes. But, as we pick up at 58, as Dr Padilla made clear -- and there is no evidence to the contrary -- certain subscribers are not relevant for an assessment of retail competition. Specifically, BT Sport on DTH should not be included because it is a complement to Sky's retail sports services on DTH. It

A pay TV subscriber wishing to take a retail pay TV service including Sky Sports from BT can't do so on Sky's DSat platform. The same goes for the BTS app. Equally, as Ofcom found, retail services from Netflix or Amazon are not a substitute.

As we point out in 59, the same logic explains why including NOW TV is relevant to this assessment, because a subscriber wishing to subscribe to a retail package containing Sky Sports, with or without Basics and Movies, can do so from NOW TV. It has nothing to do with whether it is an OTT service or not, but, rather,

- that it is a service that is a substitute for retail

 pay TV packages containing Sky Sports.
- 3 Similarly, BT TV on YouView is clearly a substitute, 4 and for that reason, it is right to include it in the

5 retail assessment.

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Now, one of the points that's come up is a discussion about customers versus subscribers, and I think that the chairman may have observed and I think it is true that, in relation to the use of that language in various industry publications, there is undoubtedly a looseness, but the underlying point is a relatively simple one: is it right to count a customer who only buys a low-cost single movie once every three months as a substitute -- as purchasing a substitute for a retail pay TV subscriber purchasing Sky Sports at a much higher level of value month in, month out? Now, perhaps both should be counted if you are just counting how many subscribers have access to a pay TV box, but for assessing competitive constraints, it seems implausible that both should carry equal weight, but Ofcom's analysis treats them as if they do. Mr Petter's evidence was simply pointing out that that doesn't seem sensible.

In terms of what numbers one then uses, the WMO statement at table 3.1, which we say there are some

limited relevant adjustments to be made, provides relevant volume numbers which confirm that there is indeed a continuing problem in relation to retail competition in pay TV. I'm not going to read the remainder of that paragraph in open court because, although it is not marked, I'm slightly concerned that it may be confidential. So that is in relation to volume numbers.

But we say at 62, in any event, and in addition, stepping back it is clear that in fact the key metric for assessing retail competition is retail revenue shares that the various rivals have in relation to substitute products. The revenue shares capture not only the number of customer subscribers taking the different substitute products, but the value of them to the various retailers. Of course this also avoids having to enter into the subscriber customer debate at all in this regard.

In terms of share of market, it is the share of revenue in the market which is critical for all of the market participants, obviously. Mr Williams and Dr Padilla have set out these figures and no-one has challenged either on them.

On a revenue share basis, it is absolutely clear that Sky is dominant or perhaps even super-dominant, if

- that term persists following European Night Services,
- 2 and it has been since long before 2010, and that retail
- 3 competition in pay TV is simply not effective.
- 4 We have set that out in our pleadings and in our
- 5 skeleton arguments. Both Ofcom's own findings in the
- 6 WMO statement and in the evidence before the tribunal
- 7 indicate that the key factors and competition concerns
- 8 affecting pay TV at the time of the 2010 statement
- 9 persist. Indeed, Ofcom's defence accepts that in 2015
- 10 Sky still enjoyed a strong market position, limited
- 11 distribution of Sky Sports was still liable to harm
- 12 competition, and Sky might, in principle, still have
- incentives to withhold supply of its Sky Sports content.
- 14 We go on, just above 67, the subheading "Sky remains
- dominant and retail competition is not effective". You
- 16 see in 67(a) --
- 17 THE CHAIRMAN: You can deal with all this, can you?
- 18 MR BEARD: -- relevant figures in relation to Sky's share of
- 19 channel supply revenues.
- 20 THE CHAIRMAN: You can deal with all of this in open court,
- 21 can you?
- 22 MR BEARD: Yes, I think I can, because I am going to refer
- the tribunal to passages.
- The tribunal heard extensive and, to some extent,
- 25 inconsistent evidence regarding the exact consumer

- subscriber numbers of the various pay TV operators. It
- 2 here highlights the observation, Mr Chairman, you made.
- 3 But nothing turns on these exact figures because it
- 4 is absolutely clear that, on any basis, Sky's retail
- 5 pay TV subscriber numbers continue to outnumber those of
- 6 its rivals by a very significant margin. BT's evidence
- 7 is effectively summarised in its corrected version of
- 8 the table 3.1 that it provided graphically, which is at
- 9 H2/13. It may be useful if the tribunal simply take out
- 10 H2/13. All we have done --
- 11 THE CHAIRMAN: This table is not accepted as being without
- 12 controversy.
- 13 MR BEARD: No, it is not accepted. We accept that there is
- 14 a difference over these matters. We recognise that
- 15 entirely. We say we are right. I am sure they do, too.
- 16 We identify what the key number is in relation to this,
- 17 which I have already adverted to, which is the position
- of Sky overall.
- 19 With that table alongside, I would just ask the
- 20 tribunal to read the highlights on modifications and
- 21 corrections at (d)(i) through to (iv).
- I would just emphasise the first sentence in (iii)
- in that regard, because although there has been
- 24 different evidence given, even if we take the evidence
- 25 at its highest, it doesn't change the overall analysis

- 1 that one draws from this.
- 2 Then, if I may, just referring to paragraph 68, we
- 3 note that these numbers are effectively conservative for
- 4 these purposes because they don't take into account
- 5 a range of other matters, including the numbers Ofcom
- 6 has relied upon are likely to overstate the extent to
- 7 which rivals to Sky have customers taking substitute
- 8 products, and I just ask the tribunal to read the
- 9 remainder of that paragraph.
- 10 The reference to the meeting notes there referred to
- is at DF2/11. I would also ask the tribunal to look at
- 12 (b), because this appears to be a number that weight is
- 13 now being placed on, and we think it is a number that
- one needs to be extremely concerned about, for the
- 15 reasons we articulate.
- 16 The tribunal will have noted at (c) the reference to
- 17 exits.
- 18 So we say that competition concerns persist in
- 19 retail pay TV, in particular when like-for-like
- 20 comparisons are made.
- 21 We set out in paragraphs 69 and 70 why Sky's
- 22 channels remain essential to compete, a point accepted
- 23 by Ofcom. We have also referred to the fact that Sky
- 24 retains the incentive and ability to limit distribution,
- 25 a matter we have already canvassed, and I include

references there. The retail competition concerns are not remedied by the factors identified by Ofcom.

In particular, we note at 74 that wider distribution does not equate to retail competition. Indeed, as noted at 75, Ofcom itself rightly doesn't suggest that self-retail by Sky of Sky Sports and other Sky channels suggests an increase in competition, although Sky itself has at least at times sought to suggest otherwise.

In relation to other matters, we do highlight points that we have already canvassed in other contexts, the deals with other counterparties, and in particular I would highlight 77 through 79 there and the importance of considering those matters in context as articulated at 80.

We have already referred, in connection with the discussion of ground 5, to negotiations between BT and Sky. I won't repeat myself in relation to the points there.

The final issue that Ofcom touched upon in passing in the WMO is BT's investment in rights. It rightly hasn't sought to place real weight in its submissions on the fact that BT has bid for rights. We explain there why Ofcom is right to do so. The out-turn of all of these matters is that Ofcom did not have good reason, it certainly didn't have compelling reasons, to consider

- that the conditions of retail competition in pay TV,
- which gave rise to the need and appropriateness for the
- 3 WMO, have materially improved since 2010, and I refer to
- 4 the confidential material in those two paragraphs.
- 5 Finally, unless the tribunal has any questions in
- 6 relation to ground 2, I just refer the tribunal to
- 7 ground 3. Ground 3 continues the theme of ground 2 and
- 8 is concerned with particular deficiency in Ofcom's
- 9 approach which undermined its overall analysis and
- 10 exercise of discretion. It concerned Ofcom's failure to
- 11 carry out a proper analysis of what the relevant
- 12 products at issue are, and I invite the tribunal to read
- 13 those sections. The conclusion is drawn at
- 14 paragraph 104 that, before exercising its discretion
- under 316 to remove the WMO remedy, Ofcom needed to
- 16 identify the correct products in the market that drive
- 17 competition. Without answering that question, Ofcom
- 18 couldn't ultimately be in a position to decide what
- 19 regulatory conditions might be needed, or might continue
- to be needed, to ensure fair and effective competition.
- 21 THE CHAIRMAN: The way you are presenting it now, it is
- 22 almost as a subset of ground 2.
- 23 MR BEARD: Yes. I think that is perhaps the easiest way to
- look at ground 3.
- 25 THE CHAIRMAN: Will that enable us to save 100 pages in our

- 1 judgment?
- 2 MR BEARD: It depends, of course, how you are going to draft
- 3 it and what the answer is, sir. It may require at least
- 4 100 pages.
- 5 THE CHAIRMAN: You would not feel that your case was being
- 6 misrepresented if we chose to treat it as a subset?
- 7 MR BEARD: It certainly continues the theme of ground 2 and
- 8 it is a particular deficiency that it was an error on
- 9 the part of Ofcom not to consider the proper product
- scope that is the subject of retail competition in
- 11 relation to this market. To that extent, it is
- 12 a particular incident of the problems of Ofcom's
- failings, but it is a particular failing in
- 14 circumstances where an orthodox competition analysis
- would inevitably start with product identification.
- 16 THE CHAIRMAN: You have listed lots of other failings and
- they are not separate grounds.
- 18 MR BEARD: No, but this is a particular dimension of an
- orthodox competition analysis and, therefore, it is
- highlighted and separated as ground 3.
- 21 THE CHAIRMAN: Right.
- 22 MR BEARD: Unless I can assist further.
- 23 THE CHAIRMAN: Thank you, Mr Beard. I think we will take
- a short break now and see where we are when we get back.
- 25 (3.30 pm)

- 1 (A short break)
- 2 (3.46 pm)
- 3 MR HOLMES: Sir, as the tribunal will apprehend, I am
- 4 crouching like a panther, ready to spring at BT's case.
- 5 THE CHAIRMAN: At least you are not Peppa Pig.
- 6 MR HOLMES: That is a comparison which has never been made,
- 7 sir.
- 8 THE CHAIRMAN: The dash to finish today I think we have
- 9 thought better of.
- 10 MR HOLMES: I'm grateful, sir. That was the conclusion that
- 11 we similarly arrived at discussing amongst ourselves.
- 12 THE CHAIRMAN: Please proceed with alacrity, but don't lose
- 13 your chance to state your case.
- 14 MR HOLMES: I'm grateful. Our thinking was, having
- discussed amongst the Bar, that it may be possible to
- 16 finish by lunchtime tomorrow. We can see how we go. If
- that is to the tribunal's liking as a proposal.
- 18 THE CHAIRMAN: Let's plan on that.
- 19 MR HOLMES: I shall take the grounds in the order in which
- 20 they are set out in the notice of appeal, partly because
- 21 ground 1, as the legal ground, frames the subsequent
- 22 discussion and partly also because grounds 1 to 3,
- having been heard this afternoon, will be fresh in the
- tribunal's mind. I hope to get through grounds 1 to 3
- today.

- 1 THE CHAIRMAN: It is all fresh in our minds, Mr Holmes.
- 2 Closing submissions by MR HOLMES
- 3 MR HOLMES: Of course. BT's case under ground 1 is that
- 4 section 316 requires Ofcom to impose a licence condition
- 5 whenever it finds a risk that a licence holder might
- 6 engage in a practice prejudicial to fair and effective
- 7 competition. We have heard during the trial about
- 8 Sky Sports Max packages. BT's argument amounts to
- 9 regulation Max. It construes section 316 as an
- 10 inflexible duty to use licence conditions in every case
- of risk, save in cases where there is no possible
- 12 condition that could address the risk or it is more
- appropriate to act under the Competition Act by virtue
- of section 316.
- We say that interpretation cannot be correct.
- 16 First, it is not what the statute says. Section 316
- 17 does not provide, as it easily could, that Ofcom must
- impose every licence condition that is apt to address
- 19 the risk of a provider engaging in practices prejudicial
- 20 to fair and effective competition. It in fact requires
- 21 the imposition of conditions that Ofcom consider
- 22 appropriate for ensuring fair and effective competition,
- those conditions to include the conditions, if any, that
- 24 Ofcom consider appropriate for securing that the service
- 25 provider does not engage in prejudicial practices.

So, on its face, section 316 requires Ofcom to impose conditions, such conditions, if any, as it considers appropriate.

BT makes a number of points in support of its interpretation, and it may be easy to pick those up by reference to its closing submissions which Mr Beard followed today. If I could ask the tribunal to turn those up, at page 4.

Its first point is apparent from the heading above paragraph 12, "Section 316 as a duty mandatory". At paragraph 13, it explains the term "must" was specifically chosen by parliament. The ordinary language meaning of the term "must" is that it is imperative, not discretionary.

There is no dispute that "must" is imperative and not discretionary. There is equally no dispute that "must" does not mean the same thing as "may". However, one needs to look to see what it is that parliament required in section 316(2). What was the duty imposed upon Ofcom?

It is quite clear from the provisions that the duty is to impose the conditions, if any, that Ofcom considers appropriate for ensuring fair and effective competition and for securing that providers do not engage in practices prejudicial to fair and effective

competition. At paragraph 14 of its written closing
submissions, BT introduces a distinction between the use
of "must" in section 316(1) -- the use of "must",
rather, in section 316(2), but its absence from 316(1),
and this is said to underline that Ofcom is required by
section 316(2) to do more than merely include any
conditions it thinks appropriate for ensuring fair and
effective competition.

Two points about this. First, in our submission, it is not correct that section 316(1) is any less mandatory than subsection (2). When subsection (1) states that the regulatory regime includes the conditions that Ofcom considers appropriate, that can only mean that that is how the regulatory regime is required to be. So Ofcom is required to include the conditions, if any, that it considers appropriate for ensuring fair and effective competition, and as a subset of those, it is required by (2) to include those conditions, if any, that are appropriate for securing that providers do not engage in practices prejudicial to fair and effective competition.

The second point is that both subsections specify, in the same terms, that the licence conditions to be put in place are those that Ofcom considers appropriate. So there is, in our submission, no relevant distinction between the threshold for intervention under each

1 provision.

The third point relied on by BT can be seen from the final sentence of paragraph 14, where BT submits that the fact that the statutory language refers to "conditions, if any" does not alter its analysis. The reference to "if any" is simply to cover situations where there are no appropriate conditions, ie, where no conditions would remove or attenuate the risk in question.

In Ofcom's submission, BT is right that the reference to "if any" covers situations where Ofcom considers that no condition would be appropriate, but there is an unexplained jump from that position to a confining of the circumstances in which a condition would not be appropriate to a situation where no workable condition can be formulated. But that is not supported by section 316. Section 316 allows Ofcom to determine that a condition would not be appropriate having regard to all relevant circumstances, including the extent of the risk, the consequences, if it were to eventuate, and the other regulatory options available. There is no limitation of the kind suggested by BT.

Fourthly, at paragraph 16, BT seeks to reinforce the distinction between "may" and "must" by reference to section 7 of the Communications Act, in which both terms

appear. In fact, section 7 illustrates that
a decision-maker may be subject to a duty to exercise
a discretion, and that is the case also with
section 316. Thus section 7(5)(b) to which Mr Beard
referred you provides that an assessment carried out
under this section must relate to such matters as Ofcom
considers appropriate.

In other words, the impact assessment under the section must relate to certain matters, but those matters, the matters in question, are those which Ofcom in its discretion regards as appropriate, and in the same way, section 316 requires Ofcom to include the conditions, if any, that it considers appropriate, but it has a discretion which is not confined to a choice among available conditions when deciding what action to take, if any, under section 316.

Ofcom's construction does not make "must" synonymous with "may". As with section 7, there is a duty, but the duty is not the one for which BT contends. The duty is a duty to impose conditions that Ofcom considers appropriate and only those conditions that Ofcom considers appropriate.

Now, in opening, Ms Potter asked in what circumstances Ofcom -- what the duty under section 316 required, and my response was to say that it required

- 1 Ofcom to keep under consideration the question of what
- 2 conditions are appropriate. I used the language of
- 3 applying Ofcom's mind, but that really picks up on the
- 4 language of "considering" under section 316. This is an
- 5 ongoing duty.
- 6 In Ofcom's submission, that much is clear if one
- 7 turns to another provision of the Communications Act,
- 8 section 263(1), which is not in the bundle, but I hope
- 9 that you may have the Grey Book -- oh, it is, I'm
- 10 grateful. In which case it will be in the authorities
- 11 bundle -- H2, I am told.
- 12 MR BEARD: H2/10.
- 13 MR HOLMES: I'm grateful, H2/10. That states:
- 14 "It shall be the duty of Ofcom, by exercising their
- powers under the 1990 Act and the 1996 Act, and their
- 16 powers under this part" -- in our submission, their
- 17 powers under this part should be read as including
- 18 section 316 -- "to secure that the holder of every
- 19 Broadcasting Act licence at all times holds his licence
- on the conditions which are, for the time being,
- 21 included under this chapter and chapter 5 of this part
- in the regulatory regime for the licence service."
- I would particularly emphasise the words "at all
- 24 times". So Ofcom has to make sure that the regulatory
- 25 regime includes the conditions --

- 1 THE CHAIRMAN: So that's the regulatory regime that's
- 2 referred to in 316(1)?
- 3 MR HOLMES: Yes, sir. In my submission, that supports the
- 4 position that there is an ongoing duty to monitor to
- 5 ensure that the necessary conditions are in place under
- 6 section 316.
- 7 So there is a duty, but the duty is conceptually
- 8 different from that for which BT contends. It is the
- 9 duty actually specified in the statutory language in
- 10 section 316.
- 11 As regards section 317, this is a specific example
- of a matter to which Ofcom is required to have regard in
- 13 exercising its discretion as to the conditions, if any,
- 14 that are appropriate under section 316. But there is
- nothing in section 317 to indicate that it is exhaustive
- of the matters that Ofcom may take into account.
- 17 Mr Beard is correct that Ofcom did not apply
- 18 section 317 in the WMO statement. Had Ofcom done so,
- 19 the recourse to challenge Ofcom's decision would have
- 20 been by way of judicial review under the provisions of
- 21 section 317. Ofcom did not need to conclude as to
- 22 whether the Competition Act would be a more appropriate
- 23 way of proceeding, because it concluded that it was not
- 24 appropriate to act under section 316, in any event. But
- 25 you're correct, sir, that if and when Ofcom comes to

- 1 consider action under 316 in the future, it will at that
- 2 stage have to consider whether it would be more
- 3 appropriate to act under section 317, and, therefore,
- 4 the reference to ex ante regulation in section 7 of
- 5 the WMO statement necessarily comports a consideration
- 6 of the other regulatory options that will be open to
- 7 Ofcom at that point, including action under the
- 8 Competition Act.
- 9 THE CHAIRMAN: Can you just say all that again?
- 10 MR HOLMES: Of course, sir.
- 11 Taking it in stages -- it might help if we have
- 12 section 317 before us to develop this point. That is in
- the authorities bundle at tab 13/B.
- 14 THE CHAIRMAN: You're saying this time around, 2015, Ofcom
- was not considering whether to exercise its 316 power?
- 16 Is that what you are saying?
- 17 MR HOLMES: No, sir, the language is more specific. If you
- look at section 317(2), the specific duty imposed under
- 19 section 317 is that before exercising any of their
- 20 Broadcasting Act powers --
- 21 THE CHAIRMAN: That would be the imposition of a licence
- 22 condition.
- 23 MR HOLMES: Exactly, sir. You have my point. You hit the
- 24 nail on the head.
- 25 THE CHAIRMAN: If you decide not to impose a licence

- condition, you are not within 317(3); is that what
- 2 you're saying?
- 3 MR HOLMES: If a licence condition is not considered
- 4 appropriate for some other reason, it is not necessary,
- then one doesn't reach the stage of considering whether
- 6 Competition Act powers should be used instead.
- 7 THE CHAIRMAN: So then, under part 7, next time around, if
- 8 Ofcom reviews what is happening and wants to consider
- 9 whether to intervene --
- 10 MR HOLMES: If -- sorry, I didn't mean to cut across you.
- 11 THE CHAIRMAN: If it then, at that point, decided no licence
- 12 condition was necessary, then presumably it wouldn't
- have to look at the Competition Act.
- 14 MR HOLMES: That's correct, sir.
- 15 THE CHAIRMAN: But you were trying to bring into the ex ante
- 16 basket every conceivable form of intervention, that is
- 17 what made me ask you to repeat yourself.
- 18 MR HOLMES: I understand that, sir. Imagine that in a few
- months Ofcom learns that Sky has withdrawn supply from
- one of the existing pay TV retailers in the market,
- 21 contrary to its expectation in the WMO statement. That
- 22 would seem -- obviously I can't prejudge for Ofcom how
- it would act, but it would seem like an obvious trigger
- for Ofcom to assess whether intervention was required.
- 25 Now, Ofcom would consider matters in the round. It

- 1 would consider the option of intervening under
- 2 section 316, but it has other tools in its regulatory
- 3 tool kit --
- 4 THE CHAIRMAN: Go through what those are.
- 5 MR HOLMES: In particular, under the Competition Act, it has
- 6 the possibility of considering whether the withdrawal of
- 7 supply constitutes an infringement of the chapter 2
- 8 prohibition.
- 9 THE CHAIRMAN: Mr Beard, I think, has been telling us that
- 10 that is ex post, not ex ante.
- 11 MR HOLMES: The distinction, sir, in our submission, is not
- 12 a helpful one when analysing the regulatory choices
- 13 which confront Ofcom.
- 14 THE CHAIRMAN: I think I have helped you a bit there.
- 15 MR HOLMES: Under both of these possibilities, Ofcom will
- 16 act to ensure the correct competitive outcome, the best
- 17 and appropriate competitive outcome, going forward. One
- 18 reason why the Competition Act might commend itself --
- 19 here, I am obviously not binding my clients, I couldn't
- 20 do so -- is the ability under the Competition Act to
- 21 take swift action by way of the imposition of interim
- 22 measures.
- 23 THE CHAIRMAN: Not a common feature of competition
- interventions, but I agree.
- 25 MR HOLMES: But that is available as an option.

- 1 If Ofcom were deciding, in the alternative, to take
- 2 swift action under section 317, it would need, before it
- 3 imposed a licence condition, to consider whether it
- 4 would be more appropriate to act under the
- 5 Competition Act.
- 6 THE CHAIRMAN: I think what we are just trying to clarify
- 7 with you is whether you are telling us that, in
- 8 principle, Ofcom has all these possibilities -- I don't
- 9 think that is controversial -- or whether you are saying
- 10 that, under 7.16 of the WMO statement, the reference to
- 11 reassessing the need for ex ante regulation means
- the whole spectrum of possible measures.
- 13 MR HOLMES: Sir, I am not saying that that should be
- 14 interpreted as including a range of possible measures.
- 15 I'm not sure that it is that specific as to the measures
- 16 which it includes. I think it is fair to --
- 17 THE CHAIRMAN: Mr Beard made a point on it, so it would be
- 18 useful for us.
- 19 MR HOLMES: The obvious way to read it in the context of
- 20 a statement applying section 316 is as referring to the
- 21 possibility of future intervention under section 316.
- The observation I am making is that, in the context of
- an intervention under 316, before intervening, Ofcom
- 24 would need to consider -- it is no more than the point
- 25 you were making -- and that Ofcom has a range of

- 1 regulatory options. I wouldn't go further than that.
- 2 Unless the tribunal has questions, I think that is
- 3 all that I have to say about the question of statutory
- 4 construction. There were two other points under
- 5 ground 1 that I should quickly pick up.
- 6 The first is the suggestion that Ofcom did not
- 7 conduct a forward-looking assessment. I think you have
- 8 my submission about that, and I have referred the
- 9 tribunal and shown the tribunal various provisions which
- 10 indicate that Ofcom had regard to the likelihood of
- 11 conduct prejudicial to fair and effective competition,
- 12 which it assessed by reference both to incentives and to
- 13 Sky's actual conduct in the market.
- 14 If I could just give you a few references to the WMO
- statement for your note, they are paragraph 1.11(iii),
- 16 paragraph 6.3, paragraph 6.23 and paragraph 7.5. Unless
- 17 the tribunal has any questions on that, I have nothing
- further to say about the forward-looking assessment.
- 19 THE CHAIRMAN: What was the second reference?
- 20 MR HOLMES: 6.3.
- 21 The other point that Mr Beard took under ground 1
- 22 was that Ofcom had acted in breach of its duty to act in
- 23 a proportionate manner. Now, Ofcom decided in the WMO
- 24 statement not to impose a WMO obligation going forward
- 25 because it did not regard such intervention as presently

necessary. This did not require any proportionality
balancing exercise. It is never proportionate to impose
an unnecessary remedy. By definition, that would be
disproportionate.

The exercise required when deciding not to act is not the same as that which is required when imposing a measure. The Tesco test, to which Mr Beard has referred the tribunal, is specifically in the context of the adoption of a measure, and where a measure is adopted, one can readily see that one needs to weigh the regulatory burden of that intervention against the benefits that it might bring, and needs to consider whether there are other less restrictive ways of achieving the same objective.

So the question of proportionality arose only on one narrow issue in the context of the WMO statement.

Having decided that it was not necessary to impose the WMO at present, Ofcom nonetheless considered, in the light of some stakeholder comments -- we have seen the comments of [redacted] Virgin Media in this context -- whether it was nonetheless justified to impose a WMO obligation as a backstop against a potential future concern, and the tribunal will recall the passage to which I took you in which that point is considered.

It decided that this was not warranted. When it

- 1 refers to proportionality there, it is using the term
- 2 "proportionate" in a commonsense way. You have a remedy
- 3 that is not necessary, and the question is whether the
- 4 remedy should be preserved against some future potential
- 5 risk. Of com did not consider that that was a necessary
- 6 intervention, it didn't consider that it was warranted,
- 7 and that conclusion really did not require an elaborate
- 8 proportionality assessment. There was no elaborate
- 9 weighing exercise to be involved in that choice, that
- 10 regulatory choice.
- I can see you are hesitating.
- 12 MS POTTER: Yes, I am just thinking through. We are now
- 13 perhaps slightly more explicitly thinking about
- a two-part test in terms of an identification of
- 15 a current situation and then, more explicitly, an
- identification of the future risk of adverse conduct.
- 17 Then we also have the situation in relation to
- 18 reciprocity or grant-back, which might fall into one or
- 19 other basket.
- 20 MR HOLMES: Reciprocity and grant-back is a particular case
- 21 which I will consider. I did not mean to suggest
- 22 a two-part test in which the first part was confined to
- 23 conduct presently eventuating on the market. My
- submission was that, on a proper reading, a fair
- 25 reading, of the WMO statement, Ofcom decided that it was

- 1 not presently necessary to intervene, having regard
- 2 either to present conduct in the market or the realistic
- 3 likelihood of such conduct for the future.
- 4 MS POTTER: Can you take me to the relevant passage in the
- 5 statement?
- 6 MR HOLMES: Of course. If we take up the statement, and
- 7 this will require us to go to the specific references
- 8 that I took the tribunal to that I mentioned for the
- 9 tribunal's note.
- 10 So starting then at page 5, at paragraph 1.11(iii),
- 11 the first point there is that Ofcom is considering there
- 12 the likelihood of content holders engaging in the
- 13 practices identified, that is to say, restricted
- 14 distribution, limited distribution, taking into account
- their incentives, on the one hand, and their current
- supply arrangements, on the other.
- 17 Now, that analysis is taken forward in section 6 of
- 18 the WMO statement, so we turn forward to that part of
- 19 the statement, which commences, in my copy, on page 62,
- 20 "Assessment of practices", and at section 6.3 you see
- 21 what Ofcom is doing, repeating the language that one saw
- 22 in 1.11:
- "We conclude on the impact and likelihood of Sky
- 24 engaging in each of these practices, taking account of
- our conclusions in section 5."

Does the tribunal have that? Then at 6.23, Ofcom is here considering whether Sky has incentives to limit distribution of its key content in the context of its current conduct. One sees in paragraph 6.23, first of all, an indication that it's a very difficult exercise to be certain as to what Sky's incentives are, very hard to conclude about that. In the final sentence, Ofcom takes the view that, in considering the likelihood of Sky acting on these incentives, it should consider, and it has considered, Sky's existing supply arrangements, which are then discussed in more detail further below. So there again a link between the consideration of current practices as informing the likelihood of future practices. That is what section 6 as a whole is concerned to consider.

Then there is the discussion of the specific matters that Ofcom was considering, and I will take, first of all, whether restricted supply is a reasonable prospect; secondly, pricing; and, thirdly, reciprocity. I will take pricing and reciprocity, if I may, when we come to grounds 4 and 5 subsequently.

At 7.5, again just an observation, there one sees again that in section 6 the discussion was about the likelihood and impact of Sky engaging in the identified practices.

So in our submission, Ofcom's assessment was
a forward-looking one. It found, in view of
the evidence which it had considered, both its
consideration of the incentives and its consideration of
current supply, that it would not be appropriate
presently to intervene. So that is the general
conclusion.

That general conclusion, in my submission, doesn't

That general conclusion, in my submission, doesn't require the kind of fine-grained proportionality assessment, the detailed balancing exercise, which is described in the quotation from the Tesco judgment. It might be helpful if we just locate it within Mr Beard's speaking note or closing submissions to see its limited relevance in the present context. It is at paragraph 33 of the closing submissions. One only, in my submission, needs to read that test to see that it's articulated in terms of the imposition of a measure, so where intervention is considered necessary, is the aim legitimate, is there another way of doing it which is less onerous, and are the adverse effects of it disproportionate to the aim?

That exercise is not readily transposable to a situation in which the regulator has decided that intervention is unnecessary. That was my submission on proportionality.

1 So where Ofcom addressed, used the term 2 "proportionate" after the word search that Mr Beard said I had conducted, what it was stating, I think, was 3 a simple and commonsense conclusion that, having decided 4 that intervention was unnecessary having regard both to 6 whether there were current practices and the likelihood 7 of current practices, was it nonetheless appropriate to 8 impose a regulatory backstop notwithstanding that 9 conclusion to address a potential concern? Again, it 10 might help if we look at the specific language of that paragraph. I think it is 1.34, from recollection. 11 12 I was wrong about that. It is 1.25. 13 Ofcom says towards the end of that paragraph: "Given the evidence before us of Sky's existing 14 15 supply arrangements, we do not consider that it would be justifiable or proportionate to impose regulation 16 17 effectively as a backstop to address a potential concern. We will continue to monitor Sky's practices to 18 19 determine whether regulation might be appropriate in the future." 20 What Ofcom is there having regard to is whether 21 22 a potential future concern would be sufficient to 23 justify the remedy, and it doesn't consider that it would. Again, it is not clear how that assessment could 24 really be amplified by way of the kind of balancing

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- 1 exercise that Mr Beard focuses upon in his
- 2 proportionality submissions.
- 3 MS POTTER: One question. This is in an executive summary
- 4 on 1.25. Is there actually a place in the main body of
- 5 the text where the point is picked up?
- 6 MR HOLMES: I don't believe so, madam, but I will look at
- 7 that point overnight, if I may.
- 8 That concludes my submissions on ground 1. I can
- 9 take ground 2 I think very quickly, in the last
- 10 10 minutes remaining.
- 11 My submissions on ground 2 are as follows: first,
- 12 the WMO statement is a behavioural remedy. It is about
- 13 whether Sky is -- it was designed to prevent Sky from
- 14 withholding the supply of its content. It was not
- designed to remove market power. Therefore, the
- 16 continued presence of market power on Sky's part is not
- 17 informative as to the appropriateness of retaining the
- 18 remedy. It is accepted by Mr Beard that the remedy was
- 19 not intended to remove market power.
- 20 Secondly, Mr Beard also accepted that Ofcom has had
- in the WMO statement to exercise judgment as to whether
- 22 to intervene based on its current understanding of
- 23 market conditions and the policy which it considered
- 24 appropriate in 2015. It could not rely on a statement
- as to its policy in 2010. Therefore, the comments in

- the 2010 statement as to the circumstances in which the
 WMO remedy might be withdrawn were not ones that it
 could realistically afford weight to.
- Thirdly, as I accepted in my opening submissions,

 Ofcom was required to explain its position, but Ofcom

 did explain its reasons why it did not intend to impose

 a WMO remedy in 2015, and Mr Beard's criticism of that

 was really quite non-specific. It wasn't clear to me

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The fourth point is that Ofcom did conduct

a competition analysis in the WMO statement and, if

I may, I will pick up at this point in Ofcom's closing

submissions for today, which I hope have reached you, at

paragraph 23 on page 14.

where the gap in Ofcom's reasoning was said to lie.

- You will see the submission at subparagraph 3 on page 15:
 - "Ofcom's analysis in the WMO statement covered all the matters that needed to be addressed in order to answer the question of whether the WMO remedy should be imposed for the future."
- I set out there the analysis which covered the competitive dynamics and current conditions in the market.
- In section 3, there was an analysis of the current retail competitors in pay TV generally, their scale of

operations, distribution methods and retail offers, the bundles in which pay TV services were offered and were being consumed and developments in the upstream market for sports rights.

In section 4, Ofcom considered what types of content were capable of influencing the choice of pay TV providers for a significant number of consumers, what was especially significant content in terms of conditioning the competitive dynamics, and the data that one would expect to see in considering whether some content was of a special character which set it apart, just as one would in a market definition exercise.

So survey evidence of subscriber preferences, the amounts paid by wholesale and retail channel providers, and by consumers, internal documentary evidence from Sky and BT regarding the importance they attach to sports rights generally and for different types of sports, and also the views expressed by stakeholders.

So Ofcom's conclusions there were grounded in an analysis of the particular characteristics of the type of content being considered.

In section 5, Ofcom considered the position of the right holders, it considered the number of retail subscribers to channels supplied by Sky and BT and their

respective revenue shares, a point to which Mr Beard attached importance, and it examined the strength of Sky's and BT's positions as bidders for sports rights: the types of matters one would consider when assessing market power -- incumbency advantages, position at the retail level. The overall conclusion is one that is not disputed between Ofcom and BT, namely, that the limited wholesale distribution of Sky Sports may harm competition between pay TV retailers.

Then in section 6, a consideration of another competitive dynamic, this time not structural but behavioural, considering what the conduct of Sky was and how that was affecting competition.

In section 7, conclusions drawn having regards to the prior analysis.

So, in my submission, the analysis encompassed the respective positions of Sky and its competitors, both at the wholesale and retail levels, and in relation to the supply of pay TV sports content and of pay TV more generally. Of commattended to competitive dynamics at both wholesale and retail levels, having regard, for instance, to Sky's bidding advantages, its potential retail incumbency advantages and the retail sale of pay TV and bundles. It reached conclusions as to Sky's strong market position and the importance of other

pay TV retailers of having access to the Sky Sports

channels which are not in dispute. It considered both

incentives and conduct. This was an adequate

competition assessment.

A further point at paragraph 25, in the light of the conclusions arrived at in relation to market power and Sky's position on the market, it is not clear that it would have made any material difference to Ofcom's reasoning or conclusions if it had undertaken a more extensive analysis of the relevant markets or of the precise extent of Sky's market power.

Now, one specific point that Mr Beard attached importance to was the distinction between customers and subscribers, and this was a recurrent theme in the witness evidence from BT's witnesses. You see that this is addressed in footnote 8.

So the first point is that the distinction is overstated by BT, given that both regular subscribers and non-subscribing customers may allow pay TV retailers to operate profitably, but, in any event, Ofcom assessed Sky's market position at the wholesale and retail levels by reference to its revenue share. So even if there was some point to be made about Ofcom's count of the relevant subscribers to different pay TV platforms, it really takes matters no further forward, because

revenue will capture the different propensity to spend

of, on the one hand, subscribers and, on the other hand,

customers.

It was the revenue measure that Ofcom attached significance to in section 5 of the WMO statement, and we give the references there.

A final point on ground 2. BT repeatedly focuses upon the extent to which other retailers are selling Sky's premier sports channels. As I emphasised in opening, this is not, in itself, a measure of the success of the WMO remedy or of the need for its retention. The remedy existed to enable rival providers of pay television services generally to compete for subscribers in their wider pay TV offer by including sports content so that they could appeal to those subscribers that valued such content.

Given that Sky does appear to be supplying its premium sports channels on the market to a number of pay TV retailers now on terms which they have not objected to, that objective is now being met, and it may be met both through wholesale and self-retail.

Self-retail is relevant provided Sky is not insisting inflexibly upon it, and there is no evidence to suggest that that is the case.

As Mr Matthew emphasised in his evidence to the

- tribunal, there may be reasons why sports subscribers
- 2 are difficult to win over from Sky's platform. This is
- 3 a sticky market characterised by subscriber inertia.
- 4 But Ofcom was not seeking to conduct a generalised
- 5 investigation of the pay TV sector in the WMO statement.
- 6 It was looking at a particular regulatory intervention.
- 7 It explained in the WMO statement why it considered that
- 8 that was no longer appropriate. Its decision was not
- 9 based on a loss of market power on Sky's part or on the
- 10 number of individuals subscribing to Sky Sports channels
- on other pay TV platforms. In our submission,
- therefore, the matters to which BT refers in its
- 13 ground 3 do not invalidate the conclusions that were
- 14 reached by Ofcom in the WMO statement.
- 15 Sir, if this is a convenient point?
- 16 THE CHAIRMAN: You said ground 3, but I think you meant
- 17 ground 2.
- 18 MR HOLMES: Ground 2, yes, I beg your pardon. I am making
- 19 good progress. On ground 3, given that Mr Beard didn't
- 20 really cover it in his closing submissions, I don't
- 21 propose to take that further forward. I imagine I can
- deal with grounds 4 and 5 promptly tomorrow morning.
- 23 THE CHAIRMAN: Then there will be time to hear from Sky and
- then BT again.
- In that case, 10.30 am tomorrow.

1	(4.33 pm)					
2	(The hearing was adjourned until					
3	Friday, 14 October 2016 at 10.30 am)					
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