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# IN THE COMPETITION APPEAL TRIBUNAL

Case No. 1111/3/3/09

Victoria House, Bloomsbury Place, London WC1A 2EB

27 November 2009

Before:

VIVIEN ROSE (Chairman)

## THE HONOURABLE ANTONY LEWIS DR. ARTHUR PRYOR CB

Sitting as a Tribunal in England and Wales

**BETWEEN:** 

THE CARPHONE WAREHOUSE GROUP PLC

**Appellant** 

Supported by

BRITISH SKY BROADCASTING LIMITED

Intervener

- v -

OFFICE OF COMMUNICATION

Respondent

Supported by

BRITISH TELECOMMUNICATIONS PLC

<u>Intervener</u>

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CASE MANAGEMENT CONFERENCE

### **APPEARANCES**

 $\underline{\text{Mr. Jon Turner QC}}$  and  $\underline{\text{Mr. Meredith Pickford}}$  (instructed by Osborne Clarke) appeared for the Appellant

Mr. Josh Holmes (instructed by the Office of Communications) appeared for the Respondent.

Mr. Rob Williams (instructed by BT Legal) appeared for British telecommunications PLC.

Mr. Stephen Wisking and Mr. John McInnes (of Herbert Smith LLP) appeared for British Sky Broadcasting Limited.

THE CHAIRMAN: Good morning everybody. We have as the working documents for this morning a document which I understand is a draft of the reference which we were given this morning, which I think is a Carphone Warehouse draft, and we have the Tribunal's letter to the parties of yesterday's date. We also have a note on behalf of the Competition Commission and Mr. Beal is here representing them? MR. BEAL: Yes, madam. THE CHAIRMAN: We see from the letter from Osborne Clarke of yesterday's date that some of the points that the Tribunal raised have been taken on board and some not for reasons set out in that letter, but perhaps, Mr. Turner, is the best way for us to proceed for you to take us through the draft and explain where we are on the various points? MR. TURNER: Certainly, madam. The documents I am looking at are the draft reference questions that were attached to Osborne Clarke's letter of yesterday in conjunction with the points made in the Tribunal's letter also of yesterday. The first question that arises on the Tribunal's letter is whether there should be a definition of ancillary services which is linked to the sets of services which are listed in Ofcom's decision or not. We have no strong view about that. To be frank the main objection is that you will have seen that one of the arguments in the appeal is precisely that ancillary services should have included further elements as well. Therefore, it seems to us that the neatest solution is to leave the definition of ancillary services as it is because it is tied back into the paragraphs in the pleading in the same way as the other terms that you find there - MPF and SMPF, and so forth. Alternatively, to have a reference to the definition which you find in the LLU statement, but to have a carve-out for the argument in para. 117.3 of the notice of appeal. It seemed to us - although not much turns on it - that it is neatest simply to leave it as it is as there is no confusion in the parties, or, we trust, on the part of the Competition Commission. That was our reason for recommending that we stay where we are on that point. THE CHAIRMAN: So, you are saying that to limit it to the ancillary services for which a price control is currently set would be too narrow because of the point that you say is made in the notice of appeal, that actually some other ancillary services should be included ----MR. TURNER: Included in the basket to avoid gaming. THE CHAIRMAN: Then the alternative would be the definition of the ancillary services in the LLU statement which is a non-technical definition, from what I seem to remember, would not necessarily take us much further than what you say the parties' understanding is from

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the term generally.

MR. TURNER: There is in the LLU statement, in two places - the Tribunal referred to one; we referred to the other - a list of the content of each of the three baskets of ancillary services.

Our concern, as you say, madam, is that if we limit the questions to what is in those baskets, you therefore are intentioned with one of the arguments in the appeal.

THE CHAIRMAN: Thank you.

MR. TURNER: The second point that the Tribunal raised we have taken on board and think that the simplest way of dealing with it is by the use of a footnote - a footnote which makes clear that all references to the pleadings should be understood as references to the pleadings as amended insofar as appropriate.

THE CHAIRMAN: You would take out those words in square brackets in para. (c)?

MR. TURNER: Yes. Thank you. That should have been done.

The third point - whether the wording should be 'inappropriate' or 'too high' -- We made our position clear about that in a letter previous to the one sent yesterday. Again, we take the view on the law that a price control should not be capable of moving in a direction adverse to an appellant on an appeal. Nonetheless, the Tribunal has left that open and we share the Tribunal's view that one should not decide this issue if it is not necessary to decide it now - not least because that could lead to further complications and consequential applications. So, we are content with leaving that in the way that the Tribunal and Ofcom have suggested.

The fourth point was a request for clarification from Carphone Warehouse which we trust we have answered in our letter, which is to say that we are not dropping anything in the pleadings, and that the reference to paragraphs surrounding perhaps the paragraphs which are dispositive is there merely for convenience, to try to capture all the relevant paragraphs in a particular case.

The fifth paragraph of the Tribunal's letter takes issue with the phrase 'in its approach to'. We understand the Tribunal's position on that. We accept it. We have sought to deal with that in going through the terms of the draft. I have not heard from any of my friends that there is any problem with any of that, but they will say if there is.

The sixth point was, if I may say so, a good spot by the Tribunal, because the claim relates to efficiency gains which might reasonably have been expected to have been achieved in respect of Openreach's costs. That is either Openreach itself achieving those gains in its direct costs or costs being achieved elsewhere in the BT Group being costs which are allocated to Openreach. Indeed, the annex to the LLU statement to which the Tribunal referred and the paragraph concerned A9.1 make that point clear. That is the position in the

1 appeal and we are grateful for the Tribunal having pointed it out. For that reason we have 2 suggested in question 1(i), referring to the level of efficiency improvements that BT Group 3 and/or Openreach may reasonably be expected to achieve for the reasons set out in the 4 notice of appeal we think that the reference to the relevant paragraphs make that point 5 crystal clear and if it is not these remarks on the transcript will do so. 6 The seventh paragraph of the Tribunal's letter is somewhat more involved. We sought to 7 set out the position in the Osborne Clarke letter sent yesterday. Essentially, whereas the 8 previous paragraph in the reference questions, that is question 1(iii) was a complaint about 9 the way in which costs had been allocated as between Openreach and other parts of the 10 business, this complaint focuses on the way in which costs have been allocated as between 11 the core rental services, that is NPF, SMPF and WLR. So it is a complaint about allocation 12 of costs and Carphone Warehouse is not running the sort of case, for example, that H3G ran 13 in the calls to mobile termination rate appeals, where there was a suggestion that regardless 14 of the position on costs prices needed to be set out of line with costs to achieve a particular 15 desirable result. Here the question is one about the way in which the total costs of these 16 core rental services should be allocated as between the three core services in question on 17 efficiency grounds. 18 The first point is that although Ofcom refers to long run incremental costs (LRIC) as the 19 proper measure of cost allocation to start with, that is not how it has approached it, we say, 20 in its statement, we say it has approached it on the basis of an FAC fully allocated cost 21 CCA approach, and then had a cross check which, in our view, was an ex post facto 22 rationalisation. That is the first complaint. 23 Secondly, we say that even if LRIC is the correct way of approaching what should be the 24 correct differential in the costs between the different services there are other factors which 25 should have been taken into account. We have referred to "allocative efficiency" and the 26 consideration that for one of these services, the NPF, there is a higher elasticity of demand 27 faced than in relation to the other service. That should mean that a higher proportion of the 28 costs should be allocated to the service which faces that different demand elasticity. 29 The third consideration, which is referred also in para. 95 of our pleading, relates to 30 dynamic efficiency, and there we say that for reasons of stimulating effective competition in 31 the longer term, again a higher proportion of costs should be allocated to the other service. 32 So those are our arguments, and they do not track easily on to the three tabulations that the 33 Tribunal had set out in A to C in question 7. We therefore felt that if there is not confusion 34 between the parties about what is intended to be attacked in the relevant paragraphs of the

1 notice of appeal and if the Competition Commission is also happy that it understands the 2 points made in those paragraphs, that this reference question is perhaps best left as it is with 3 its reference across to the relevant paragraphs in the notice. 4 THE CHAIRMAN: Yes, I see the force of that to an extent, Mr. Turner, but our aim in sending 5 these questions is, first of all, to flush out whether actually everybody does understand what 6 they mean and to recognise that although people may all be happily in agreement now we 7 need to try and forestall, if possible, any disagreements arising later in the day. I think what 8 you are saying is that it is all to do with cost allocation and the question is whether these 9 allocative efficiency ideas affect how costs are allocated amongst the three services but they 10 are not arguments against or on top of cost allocation arguments ----11 MR. TURNER: That is right. 12 THE CHAIRMAN: -- pointing in a direction that says that "The prices should be this", whatever 13 the costs are, I think that is basically what you are saying. 14 MR. TURNER: That is the important point. Mr. Pickford adds that we are also concerned here 15 with an argument about the allocation of those costs based on dynamic considerations, that 16 is para.95.3 of the notice. That is the essential point. 17 Question 8 is a fair question about whether there should be something to reflect the new 18 para.118(a) in the draft amended notice. Our position on that, as the Tribunal is aware, is 19 that we are seeking further information about it. We are actively considering whether there 20 is a point there that we wished to pursue or not. I am afraid that we are not quite at that 21 point and therefore it would be premature to include something in the terms of reference 22 which reflected it. 23 THE CHAIRMAN: So when that is sorted out we may or may not need to amend the questions 24 that have been sent by that time? 25 MR. TURNER: That is so, madam. I cannot give you a precise answer as to how long that will 26 take ----27 THE CHAIRMAN: I do not think I asked you to give a precise answer, so there we are; good. 28 MR. TURNER: Question 3 and the Tribunal's para. 9, the second bullet raised a point about 29 para. 126 of the notice. We take on board the Tribunal's point, which is to say that that is a 30 matter going to the remedy, that particular paragraph and that logically that does belong in

question 4 which deals with that issue; we have sought to reflect that in the draft again by

making a change to exclude that paragraph from question 3 and implicitly it now comes

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within question 4.

The next issue arises from the Tribunal's question in para. 10 looking back at para. 129, subparagraphs 1, 2, 3 and 4. In relation to each of those the Tribunal has asked us to clarify what our position is first, as to whether each of the three ancillary services in question is meant to be addressed or only one or two of them; and secondly, whether the gist of the allegation is, first, that the cost estimate was wrong (the Tribunal's first point in para. 10), or, secondly, even if that is not correct, nonetheless that there should not have been a one-off adjustment in respect of the services or services in question.

THE CHAIRMAN: My concern is that in a question which is said to relate to glidepath, that there might be a mixture of points being made which attack the final target figure, and hence the glidepath, and points which say, "Well, even if the target figure is fine, still the glidepath was wrong", and we might get into difficulties if there are what I might call substantive target figure complaints mixed up with what I would think of as real glidepath complaints which is, "Yes, what you say it should be in 2012/2013 is fine, but how we get there in the intervening years is wrong. We need to be clear where we are as to those two different kinds of complaints.

MR. TURNER: Yes. I hope that the explanation that we have given is helpful.

THE CHAIRMAN: Perhaps it would help if we had para. 129 in front of us.

MR. TURNER: It is at p.60 in the draft amended notice. Madam, as you say, it really begins at para. 127 with a complaint that Ofcom has departed particularly starkly from a smooth and real glidepath approach in its decision by making one-off adjustments to three ancillary services. Those are then listed in para. 127. Then, at para. 129 we attack the making of the one-off adjustments. To run through them, our position is as follows: in para. 129.1 we say that the costs which were relied on for the adjustments are costs which elsewhere Ofcom had found not to be sufficiently robust to justify the imposition of a price cap and that therefore if they rely on them as sufficiently robust in one context but not the other, there is an inconsistency. Broadly speaking, therefore, we are saying that your approach in doing that was wrong; you were wrong to treat these costs as sufficiently reliable to allow you to make that adjustment.

THE CHAIRMAN: But the costs are not really relied on to make the adjustment. Perhaps I have got this wrong. I thought how it worked was that -- I think you say that MPF transfer -- The target charge is £50; is that right? I think you say that in para. 129.3. Similarly, the cost of SMPF connection is £50. The cost of MPF new provide - what do they decide that is?

MR. TURNER: It is not clear from this. We will have to search that out.

THE CHAIRMAN: Suppose that is also £50. So, they have come up with those as the figures as to what it should be in 2012. Then they look at what the current price is, which is £34.86, £34.86 and £99.95. As I understand it, what they say is that because there is such a big difference between the current price and what the price ought to be when we get to 2012/2013, we are going to make a one-off adjustment.

MR. TURNER: Yes.

THE CHAIRMAN: And then have a glidepath up. So, is what you are attacking in para. 129.1 in

THE CHAIRMAN: And then have a glidepath up. So, is what you are attacking in para. 129.1 in fact a £50 figure. By that you are then saying that because that £50 figure was wrong there was no need to have an initial big jump because actually the gap between the £50 and what they are now charging is not so big as you thought, and therefore there is no reason for a one-off adjustment; you should just have a smooth glidepath going up.

MR. TURNER: What we are saying is that the costs which were taken as meaning that there was a big jump in the target year are unreliable for the reasons that we state in para. 129.1.

THE CHAIRMAN: But that seems to me a complaint which is attacking the target figure and hence the glidepath, rather than saying, "Yes, we are happy with the £50 but, nonetheless, there should not have been a one-off adjustment. It should have just been smooth up from now to 2012/2013".

MR. TURNER: Madam, you are absolutely right to analyse it in that way.

THE CHAIRMAN: What I am trying to say is that within these glidepath complaints there are, therefore, some complaints which relate to the ultimate target price - in this case the £50 - and some which say, "Well, even if the £50 --" You might be saying both. You might be saying, "The £50 is wrong. Therefore there should not have been a one-off adjustment because the differential between now and then is not so great", but you also might be saying, "But, if we are wrong about that, then the £50 is right. We still stay that there was no justification for a one-off adjustment. It should have just been smooth up to the £50".

MR. TURNER: Yes. Two points arise. The first is that obviously the two questions are analytically separate, but they are linked. That is why they have been presented in this way. Secondly, in relation to that analysis, I believe it is the case that in three out of the four points which are then set out, we are attacking the end point, and thereby the impact on the glidepath that leads to that end point. One of those points - 129.2 - focuses on the one-off adjustment and the glidepath itself. That says that there is no need to make that kind of adjustment regardless of where you find the end point because in terms of achieving economic efficiency, it does not help. There is no need to correct an incorrect economic

1 signal that is sent out through the price being out of line. But, the other three paragraphs, I 2 believe, are all tilting at the final figure. 3 THE CHAIRMAN: So, would this be right to say -- What the Competition Commission need to 4 know is, if they look at your three points as to why you say the target figure is wrong --5 Suppose they disagree with you about that. Suppose they say, "No, we think the target 6 figure was right". Is there then a further step for them to take to say, "But that's not the end 7 of the story, because we still have to decide, even thought the target figure we think is right, 8 CPW are saying, 'Well, it should still have been a smooth glidepath'". Is your para. 129.2, 9 in a sense, an argument in the alternative to the other three that says, "Even if we are wrong 10 about the target point -- even if the target point is fine, still there was no economic 11 efficiency argument for making a one-off adjustment?" 12 MR. TURNER: Broadly speaking, that is correct. I am not sure whether it is in the alternative 13 because even if you accept our points on the other issues about the target, we say that there 14 is still no reason to have departed from what would be the natural assumption that you 15 would have a smooth glidepath. 16 THE CHAIRMAN: Yes. But, it is another step that they need to go through, to consider and 17 determine, even if they uphold the final target figures for all these ancillary services. 18 MR. TURNER: Yes, it is, yes. Madam, if I may say so, that does capture the way in which the 19 argument is intended to be developed in para. 129. 20 THE CHAIRMAN: Sorry, final question: is that the case for all three of these ancillary services? 21 MR. TURNER: Yes, it is. 22 THE CHAIRMAN: So with all three ancillary services there are points both as to target and 23 hence glidepath, and a point about glidepath even if your arguments on the target are not 24 accepted? 25 MR. TURNER: That is correct. Beyond that, madam, you will also have noticed from our letter 26 that the word processor appears to have gone somewhat haywire in para. 129. Thankfully, 27 having checked across with Ofcom's defence they correctly appreciated that the gist of the 28 arguments are contained in paras. 129.1 to 129.4 and that in relation to 129.3 what counts 29 are paras. (a),(b) and (c) because the second sentence is slightly misleading. It is slightly 30 misleading because it appears to relate only to MPF transfer at SMPF connection, whereas 31 if you turn the page you will see from (c) that new provide is also covered. Moreover, 32 terminologically MPF transfer had accidentally slipped into a description as MPF 33 connection and SMPF connection had slipped into SMPF transfer. So we have sought to 34 clarify that. It appears it is purely terminological and has resulted in no confusion.

THE CHAIRMAN: Well it may be that when you come to amend your notice of appeal which we have on the stocks, as it were, an application to amend that, it might be useful to tidy this up as well.

MR. TURNER: That was our intention, madam, and I can only apologise that we saw it only last night.

That takes us to question 4 which, so far as we are concerned, is the thorniest and most important question for the appellant. May I begin by focusing on what appears to be the uncontentious content of question 4? It appears to be uncontentious that the Commission should be asked to include in its determination clear and precise guidance as to how any error, if it finds one should be corrected and, insofar as is reasonably practicable a determination as to any consequential adjustments to the level of the price controls. That is in tune with points made in the Tribunal's previous jurisprudence, that the aim of the legislation is to achieve maximum finality so far as is possible before the matter comes back. One can see why that would be the case in an appeal of this kind. An identical formulation to that was, of course, made in the calls to mobile reference to the Commission in March last year.

Now, the Competition Commission is therefore being asked to consider explicitly what steps should be taken with respect to the price control if it finds that Ofcom has made an error. The only real question that arises therefore is whether its deliberation should take into account the possibility of a future adjusted price control as an option or not.

THE CHAIRMAN: To be clear what terminology we are using, "future adjusted price control" – just explain what you mean by that?

MR. TURNER: Thank you, madam. I am using the term in the way that it was used by the Tribunal in its previous judgments in the calls to mobile litigation which is to say that the future remaining period of the price control covered by the regulator's decision, in this case, let us say a remaining period of one year, should be adjusted to take into account the criteria in s.88 of the Communications Act 2003, and that that would mean looking to see whether over the entirety of the period the aims of the legislation were met. If it turned out in the first period, the past – by the time it comes to be dealt with – customers such as the appellant have been overcharged, a way of dealing with that, the future adjustment, would be to correspondingly decrease prices in the remaining unelapsed period so that, overall the efficient solution is arrived at. That is what, as I understand it, was meant before as the future adjusted price control approach. That is a solution which the Tribunal left open in its two previous judgments on this point. In the second of those judgments there was, as the

Tribunal knows a dissenting opinion by Professor Bain who not only said that it was something that should be done, and could in fact readily be done, but also expressed his opinion that the Competition Commission was the right body to do it.

Carphone Warehouse takes that position as well, but for present purposes the point is simply that the matter has been left open and there is a practical question for everybody about what to do, not a legal question. It may be that the Tribunal's concern, and I would be grateful for guidance about this, was simply that the formal language in the terms of reference should not make express reference to something which is regarded as not settled law, or whether, on the other hand, there was concern about the underlying point being considered by the Commission.

THE CHAIRMAN: Let me try and explain where we are with our thinking on this point. There are three things that we can ask the Competition Commission to do. One is just to identify the mistakes that have been made, if any, in the decision. We can then go on to ask them to say what would have been the price control had these mistakes not been made, and determine that, and that in effect is what happened at the end of the MCT case – they said that if they had not made these mistakes all four years of the price control would have looked like this, and therefore the remaining two years are the remaining two years of that four years. That is what has gone to the Court of Appeal, the question of whether the determination should have covered all four years.

The final step is, looking at the last year, the unexpired period, is there a further step to be taken to adjust that to take account of what has occurred in the expired period. Now,

The final step is, looking at the last year, the unexpired period, is there a further step to be taken to adjust that to take account of what has occurred in the expired period. Now, whether you say you are doing that because of the application of the s.88 criteria does not seem to me particularly relevant at the moment, the question is: do we ask the Competition Commission to take that extra step? Do we send a question that says: "As well as just saying what the two years would have looked like if no mistakes had been made, can you also tell us what would be the best way of reflecting in the unexpired period the overpayments or underpayments that you find have been made in the expired period". Now, there are all sorts of unresolved legal issues about that, whether it is useful to ask the Competition Commission to take that step, the most important perhaps being whether we have power to do anything about it, even in the event that they say, "Well, if we were to do that third step, this is what we would do". The Court of Appeal's judgment in the mobile call termination case may rule out the possibility of that being a useful question if it decides that we went too far even in that case and we should not have asked Ofcom to determine all four years, and that the only thing you can look at is the last two years. There is also the

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question as to whether, if we do ask them to take that third step, to make the future adjustment, or to say what the future adjustment would be, whether that is something for them as a price control matter, whether it is something for us as part of the remedy. What I am not clear about are, first of all, how s.88 fits in with this; secondly, what are the practical advantages or disadvantages of asking the Competition Commission to answer that question when it may turn out that that question is not something that is useful; and, thirdly, if we are to ask that question, whether we should do it now or wait until things have been clarified in some way, if there is some event likely to happen soon which might clarify the matter. But, I think what we are talking about is whether we are going to ask them to tell us not only what the price control would have been over the whole of its period if the mistakes had not been made, but also, given that the mistakes were made and time has elapsed, what should the final period now be. I do not think we would want to only ask them the third and not ask them for the whole period determination, because that is what we said in the MCT case was what we needed in order to dispose of the case. But, if we are going to ask them that question I want it to be expressed much more clearly than I think Question 4(ii) expresses it. I am not sure that it needs to be clouded by this introduction of s.88, which, it seems to me, that s.88 certainly applies to the first stages of the Competition Commission's investigation in the sense that your appeal could be described as saying that Ofcom misapplied s.88 and if it properly applied it, then things would have been as we say they should have been. That is always going to be in the background. I am not sure it is helpful just to refer to it in this particular point.

MR. TURNER: I understand. If I may try to respond to those points in turn -- First of all, what is meant by a s.88 criteria adjustment. I am using that a shorthand for the way that the term was explained in the previous judgment. It may be that one way of making that clear, if the Tribunal decides that it is something that should be a point to be considered would be by reference back to either paragraphs in the disposal on powers judgment or definition of the point in that judgment. Does the Tribunal have that to hand? There should have been a little bundle supplied to the Tribunal for the purpose of the hearing. (After a pause): If you have that bundle, at Tab 3 -- I am searching at the moment for where the Tribunal explains the logic of the point. Certainly the Tribunal sets out its analysis of it beginning at para. 64 on p.22. ---

MR. HOLMES: Madam, I hesitate to interrupt. Paragraph 56 supplies the definition of the s.88 criteria adjustment, I think.

MR. TURNER: I am grateful to Mr. Holmes. I was actually thinking of a part of this judgment where the Tribunal explains why it comes in as a matter of the legislation rather than merely a description of the BT argument in that case. We will find that for you in a moment. Essentially, beginning at para. 64 there is a discussion of what the point involves. First, the Tribunal considered whether there was a duty to make an adjustment to the future remaining periods of the price control if Ofcom was found to have made an error or not. The conclusions of the majority of the Tribunal were that there was not a duty. Then, at para. 73 and following the Tribunal considers whether there is a power. At para. 75 the majority says they are not prepared to rule it out, although in this paragraph, as BT mentioned in their letter yesterday, the majority said they saw serious difficulties in the exercise of such a power because they thought it would take things off in a completely different direction from the appeal potentially, and thereby lead to prolongation and additional complication. The conclusion at para. 88 was that the majority did not need to come to a landing on this question of the allocation of the responsibilities between the Tribunal, the Competition Commission and Ofcom as to who should deal with it in any event. We have focused particularly on Professor Bain's dissent which, with appropriate hesitation, we would recommend to the Tribunal as a powerful dissent. What Professor Bain begins by explaining, starting at para. 92, is that he disagrees with the majority on the first question about whether it would lead to extensive further complication with a retort that, "No, it will only relate to points that have been raised in the parameters of the appeal, and therefore will not involve either the Competition Commission, Ofcom or the Tribunal going into any other areas" which appears to have been one of the concerns raised by the majority in the earlier paragraphs. He says at para. 95 that the appropriate expert body, at least in his opinion, in the case of a price control appeal, will be the Competition Commission to look at this. (That is the last sentence.) He goes on to say that there is a very simple way in which this result can be achieved. In that case it was called the 'proposed pence per minute method'. If one was to transpose that to this case I suppose it would be a 'pounds per line method'. So, if Carphone Warehouse has been overcharged, let us say, for MPF - say it takes a year before a result comes out, but what one does is to make a corresponding under charge for the remaining year so that overall things balance out, and that is a simple – perhaps approximate – method which Professor Bain thought would serve the purpose of s.88 within the parameters of the appeal without leading to excess work. We do not come to a landing on that and we do not ask the Tribunal to do so either. It would plainly not be right at the moment. What we do say is that it is a live point, it is

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1 potentially a very important point. It is potentially important for any appellant in the 2 position of Carphone Warehouse for this reason: part of the issue that is now before the 3 Court of Appeal is that to set a price control for a period in the past is all very well but from 4 a commercial perspective it is water under the bridge, what matters is what happens in the 5 future unelapsed period. The Tribunal in the previous case rightly said "We leave out of 6 account questions of contractual compensation between the parties, we are looking at it 7 from a public interest perspective." For the future unelapsed period it matters very much to an appellant whether the prices it is 8 9 going to be charged are reduced by this means or not. We say that that is in fact the right 10 way to approach this sort of case for the Tribunal and for the other decision makers 11 involved in the process. At the very least it is an open question and a live question and 12 therefore it is right that the Competition Commission should be allowed to consider it – 13 should be asked to consider it. 14 Taking on board, madam, what you said about the formulation of the question at present, we 15 certainly did not mean to bring that in as though it was now settled law and that is what 16 should be done. What we do say is that, as a matter of practicality, it is very important that 17 they should undertake this exercise, then if the point comes to a head later on just as in 18 relation to question 1, the debate between inappropriate and too high, it can be dealt with 19 and you, the Tribunal, will have the tools available to be able to deal with it rapidly and 20 effectively. The concern is that if you accede to the position adopted in BT's letter of 21 yesterday the point will go by default. It will either go by default because it will all be too 22 late to be dealt with, or at the very least it may require – because this is really something 23 very difficult for us to keep in one's head entirely at the moment – it may require sending 24 back to the Competition Commission so that they can consider it further. Now, at that point 25 they will not have factored it into their work plan going forwards. It may well, therefore, 26 require them to undertake further protracted work. It may therefore wreak injustice from 27 the point of view of an appellant as well as inefficient and disorderly conduct of the appeal. 28 So for pure practical reasons we strongly urge the Tribunal to consider directing the 29 Competition Commission to consider it without saying necessarily that this is the right 30 approach; we take that on board. 31 Finally, madam, your third question, you raised the issue that BT had canvassed about the 32 timing of any such issue being introduced for the Competition Commission and you 33 mentioned the pending Court of Appeal proceedings. The first point is that, as BT itself

recognises in its letter, this issue is not explicitly raised before the Court of Appeal. It arises

in the margins. The main point raised by each of the appellants in that case is whether it is possible and appropriate to arrive at a remedy which sets a price control for a period in the past because it requires people to meet a condition that they cannot meet because it is past. That is the main point.

It may or may not be that the Court of Appeal goes on to address this issue and we cannot rely on it, therefore the Tribunal should not do so on that ground alone. But also in terms of timing, that hearing is now set down to take place between 10<sup>th</sup> and 12<sup>th</sup> March next year. It is entirely unrealistic to expect that a result will be forthcoming much before we would say two months after that. In the previous appeal from this Tribunal in the telecommunications' field, the hearing took place I believe it was 10<sup>th</sup> March again in that case and a judgment was not delivered until 16<sup>th</sup> July, therefore more than four months later. It cannot be a reliable estimate that the Court of Appeal will give its judgment in a time that allows it to be taken into account in this case, and therefore it must be left out of account. So what does this boil down to? There is only one final issue which is practicality. Because it is a live issue it should, in my submission, be introduced into the questions in some form, not in a directory form that suggests it is the only way to approach it, but in a way that enables the orderly conduct of the appeal and allows rights of appellants such as Carphone Warehouse to be vindicated.

THE CHAIRMAN: Well we want to come up with some draft which makes it clear to the Competition Commission that we want them to provide us if possible with two alternative sets of figures for year one and year two – one is figures that would have been arrived at had the mistakes not been made, and the other is figures which are the same in respect of elapsed time but different, or possibly different in respect of future time taking into account what has happened during the expired portion of the price control.

MR. TURNER: Yes, that is how we see it. I will obviously deal with any points that my friends make, but I have covered our response to BT in that address.

THE CHAIRMAN: Yes, thank you very much. Mr. Holmes?

MR. HOLMES: I think I can be brief on a number of the points, but I will follow Mr. Turner's method of taking the points in the order in which they appear in your letter, if I may. The first point concerning the definition of "ancillary services", we similarly do not feel strongly about this, but we tend to agree with Carphone Warehouse that it might be simpler not to include a definition of ancillary services by reference to SMP condition FA3A on account of the point that Carphone Warehouse argues that a broader group of services should have been included within the basket, but if the Tribunal feels that some clarification is needed

1 of the term then an alternative method would be to include a specific carve out for para. 2 117.3 of the notice of appeal. 3 On the second point, we see the sense in the Tribunal's argument, and we agree t hat with 4 the deletion of the square bracketed text the point has been dealt with by Carphone 5 Warehouse's proposed footnote, that is the point about possible further amendments to the 6 pleadings. 7 On the third point, there is general agreement to the use of the language inappropriate on the 8 same basis as was explained in the CTM litigation. 9 Fourthly, we see the Tribunal's point that not all the paragraphs in the notice of appeal 10 concerning the price control matters are specifically referred to in the questions. If the 11 Tribunal wanted paras. 88 to 90 to be referred to we would have no objection although they 12 appear to us potentially relevant not only to question 1(iii) but also question 1(iv), but they 13 are basically prefatory paragraphs and we would be content for them to be admitted. 14 THE CHAIRMAN: Well the problem is that not all prefatory paragraphs have been omitted ----15 MR. HOLMES: I understand that, madam. 16 THE CHAIRMAN: -- but I think it has now been confirmed by Carphone Warehouse that they 17 do not mean by excluding a paragraph that they are dropping the point. My concern was 18 that we should not get to a stage where the Competition Commission says: "Sorry, we 19 cannot look at that paragraph because it has not been mentioned in the questions, and we 20 assume it was left out deliberately from the questions", but I think we are all agreed that that 21 is not the case, that they can look at the whole of the notice of appeal in effect. 22 MR. HOLMES: Madam, certainly Ofcom would agree with that. 23 Fifthly, there is a drafting point raised by the Tribunal and we agree that it would be 24 preferable to omit the words "in its approach to" to incorporate it in the original draft for no 25 better reason than they appeared the last time around, so we are very happy for those to go, 26 and we are very happy with the way in which they have been excised in the draft 27 circulated by Carphone Warehouse. 28 On the sixth point it does appear to us correct to ask whether Ofcom rightly estimated the 29 level of efficiency improvements to be expected in relation to Openreach. Ofcom's 30 conclusions were in respect of Openreach which is the division within BT Group which 31 supplies the price controlled services. The reference in the LLU statement of BT Group 32 was because some of Openreach's costs are costs allocated to it by BT Group. Given that 33 no finding was made in the LLU statement about the levels of efficiency to be anticipated at

BT Group as a whole, if reference is to be included to BT Group we would prefer a slightly

1 revised version to the text circulated by Carphone Warehouse which makes clear that the 2 efficiency savings to be expected at BT Group are only relevant insofar as in connection 3 with costs allocated to Openreach. Madam, I am happy to suggest a form of wording now 4 or it is perhaps something that we can pick up afterwards, I doubt very much if there would 5 be any disagreement between the parties and I am sure a form of wording can be found. 6 THE CHAIRMAN: Well why do you not say what you think the form of wording ----7 MR. HOLMES: Certainly, madam. 8 THE CHAIRMAN: Question 1(i), yes. 9 MR. HOLMES: One possibility would be "Ofcom aired in its estimation of the level of 10 efficiency improvements that might reasonably be achieved in respect of Openreach's costs 11 and/or BT Group's costs allocated to Openreach for the reasons set out in ..." and 12 continuing "as at present". 13 THE CHAIRMAN: "... reasonably achieved in respect of Openreach's costs ..."? 14 MR. HOLMES: "... and/or BT Group's costs allocated to Openreach." 15 MR. TURNER: We are happy with that, madam. THE CHAIRMAN: "... Openreach ..." how does it finish. 16 17 MR. HOLMES: "... for the reasons set out in paras. 76 ..." It picks up there. So to recap: 18 "Ofcom aired in its estimation of the level of efficiency improvements that might 19 reasonably be ..." apologies, madam, apparently "expected to be achieved" would be better 20 from our perspective, "... in respect of Openreach's costs and/or BT Group's costs allocated 21 to Openreach for the reasons set out in paras. 76 to 84 of the notice of appeal." 22 THE CHAIRMAN: Thank you. 23 MR. HOLMES: On the Tribunal's seventh point there is I think little that divides Carphone 24 Warehouse and Ofcom. We both agree that it would be a complex matter to attempt to 25 capture the detailed nuances of the argument in the drafting of a question. Having reviewed 26 the way in which Carphone Warehouse puts the difference between us we think that we are 27 broadly happy with it in its letter of para.7, so I do not think there is any misunderstanding 28 between us and Carphone Warehouse as to the issues in the case. Ofcom considers that the 29 CCA FAC methodology adopted in the statement is a suitable measure of costs for 30 determining the overall level of the price for each of the controlled services. Ofcom 31 recognise that for the prices to achieve productive efficiency, the prices fixed for MPF, on

the one hand, and WLR, SMPF, on the other, would have to be equal to the absolute

difference in long run incremental costs, an alternative costs measure. This is common

ground between Ofcom and CPW. The parties differ, therefore, in two principle regards:

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1 firstly, CPW disputes whether Ofcom is right that the price difference between MPF and 2 WLR, SMPF is in fact at least equal to the difference in the respective lyrics for these 3 services; secondly, CPW argues that for reasons of allocative and dynamic efficiency, a 4 larger differential would, in any event, be appropriate. Ofcom's position is, in contrast that 5 the differential resulting from the price controls is sufficient. 6 THE CHAIRMAN: I thought, on the second point, that Mr. Turner was then saying that they 7 only rely on that as a reason for allocating some costs to some services and not others, and 8 not as a point overriding a costs allocation. 9 MR. HOLMES: Indeed, madam. We do not dissent from that. There is a large pot of common 10 costs which has to be divided by one method or another, and Mr. Turner will correct me if I 11 mis-state what I understand to be the common understanding of the parties on this point. 12 So, how do you divide up these costs which are shared between the different services which 13 are being price-controlled, and what Carphone Warehouse says is that those costs should be 14 divided in light of considerations of allocative and dynamic efficiency in such a way as to 15 create a broader differential between the different services being provided. Therefore, the 16 question as framed in terms of an allocation of costs within Openreach, between these 17 different services, appears to us adequate to capture the point of difference between the 18 parties. 19 MR. TURNER: There is also a further qualification, for the record - the application of LRIC by 20 Ofcom was wrong. That was the first point - that they applied an FAC CCA approach, 21 whereas we say they should have correctly estimated the differential in the LRIC. That is in 22 our notice of appeal as well. 23 THE CHAIRMAN: So, you accept that they used the LRIC as a cross-check, but you say they 24 should have done it directly instead of using the other ----25 MR. TURNER: Broadly speaking, we say that the approach that they actually used was not --26 There is agreement on the principle that LRIC is the correct approach, but that the way that 27 they applied it was wrong and was not the correct application of a LRIC approach. 28 THE CHAIRMAN: For reasons other than these allocative and dynamic efficiency reasons. 29 MR. TURNER: Yes. It is a first point that arises before you get there. Then, on the assumption 30 that it should be at least a LRIC differential, we say that there are two other factors in play 31 when it comes to the allocation of costs. Those are the ones that Mr. Holmes has just 32 referred to. 33 MR. HOLMES: I am grateful to my friend, Mr. Turner. I had hoped to capture that with my first

point. CPW disputes whether Ofcom is right that the price difference between MPF and

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WLR and SMPF is in fact at least equal to the difference in the respective LRICs for these services. Forgive me if I failed to capture the point.

I think I can turn then to the eighth point - unless the Tribunal has any questions in relation to Point 7?

THE CHAIRMAN: No. Thank you.

MR. HOLMES: This, I think now is common ground: Carphone Warehouse accepts the point that has not yet been taken - they are still considering whether to take it in the light of clarifications which have recently been requested, and there is therefore no clamour to have a question referred on it for now.

As regards Questions 9 and 10, we, like Carphone Warehouse, agree with the Tribunal that para. 126 makes a point which properly relates to Question 4 and that reference to that paragraph should be omitted, as has been done in the draft circulated by Carphone Warehouse.

We have noted Carphone Warehouse's clarification of its position on the three ancillary services in question. We understand the Tribunal's concern that insofar as there are arguments about the final level of costs in relation to the three specific services for which specific alterations were made in the first year of the price control, those do not really go to glidepath. It might be appropriate to make that clearer. One practical solution which we might suggest, at the risk of multiplying the number of questions before the Tribunal, would be to separate out, so that one has Question 3 in relation to the setting of the glidepath for MPF and SMPF, on the one hand, and then a separate question, just to make clear that this is really dealing with another, and different, set of points, in relation to the one-off adjustments to the prices of certain ancillary services. In case there was any confusion on this point, there were, of course, no glidepaths set specifically in relation to these three services that were the subject of one-off adjustments. The one-off adjustments were made. The services then form part of baskets, which, as a whole, are subject to a glidepath. But, how BT achieves the glidepath within that bundle of services does not relate specifically to those particular services. It could, for example, choose to reduce the prices of those specific services in subsequent years provided that other services were increased in such a way as to achieve for the basket as a whole, the glidepath. So, we see the one-off adjustment point as really a separate point altogether from the glidepath.

THE CHAIRMAN: As far as the glidepath points are concerned, there are, I think, points that are more general about the glidepath for the baskets which are different from these one-off adjustment points. I think there are also points about the target prices for the baskets which

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are different from the targets for these three specific services because they say that you have had an equal cap for the baskets and you should have differentiated the caps for the baskets on the basis of the costs, I think. But, I think in respect of those I did not, reading through, have the same sense of a combination of the target points and the glidepath points as I had in relation to these three things.

MR. HOLMES: Madam, I wonder how much further we can take it. I think the parties have your concern well in mind now. Could we perhaps see if we can agree, between ourselves, a text to propose to the Tribunal which addresses the confusion that you have identified?

THE CHAIRMAN: Yes. Thank you.

MR. HOLMES: That brings me to Point 11. We respectfully agree with the Tribunal that Carphone Warehouse's proposed addition to Question 4 is not appropriate at this stage. We would also have significant reservations about the proposal to refer in the alternative two separate questions as to the level of the price controls for the remaining two years, one of which was adjusted in accordance with a s.88 criteria adjustment, and one of which simply reflected any errors identified by the Competition Commission. If I might briefly develop the reasons why? We make five points in this connection. First, the Tribunal has, as Mr. Turner noted, not yet determined whether there is any power in either the Competition Commission or the Tribunal, as we read the disposal on powers judgment, to make a s.88 criteria adjustment of the kind sought by Carphone Warehouse. The Tribunal considered the point in the judgment, but explained -- Perhaps we might pick up the judgment at Tab A3 of the bundle for today's hearing. We take it, madam, that the s.88 criteria adjustment, as used by Mr. Turner, matches the way in which that term is defined in para. 56 of the judgment. We were slightly concerned in his subsequent account of Professor Bain's judgment that this was not necessarily entirely clear in that there appeared to be a discussion of over-charges and undercharges specific to Carphone Warehouse which would really fall within the compensatory adjustment proposed by BT and discussed in the paragraph immediately preceding para. 56. But, I may have misunderstood the point that Mr. Turner was advancing.

In any event, at para. 56 one sees the definition of s.88 criteria adjustment as it was understood by the Tribunal.

"BT also put forward a more subtle argument in favour of a modified future adjustment. Rather than arguing for a compensatory adjustment designed to put MNO's customers in the same financial position as if the recalibrated glidepath had prevailed, they framed the argument in terms of re-establishing the *overall* 

efficiency of the price control to ensure that the ultimate price control operating fulfils the criteria in s.88, taking the four year period as a whole. We refer to this kind of future adjustment as a 's.88 criteria adjustment'".

The method is then described, which is that the proposed PPN method then discussed by Professor Bain subsequently, the idea being that you would work out in pence how much higher cumulatively prices were in the elapsed portion compared with the price control as it would have stood but for the errors, and then you carry that across and make a corresponding adjustment of the same amount in the final portion of the price control. The Tribunal, of course, dealt with whether there was any power to make a s.88 criteria adjustment, or, rather, the majority comprised of yourself, madam, and Mr. Scott, both concluded that it was not necessary to rule a point out for now, given that Ofcom, amongst others, my client today, had urged that there was scope for such an adjustment in some circumstances. But, the majority saw serious difficulties in the exercise of any power (para. 75) and continued,

"Where the errors alleged in Ofcom's reasoning are of a limited nature, the kind of inquiry that would be needed to establish whether and how those errors led to the price control deviating from the s.88 criteria may well set in train a much more extensive investigation into how the market actually works than would otherwise be needed simply to decide whether the grounds of appeal are well founded.

Making a s.88 criteria adjustment will inevitably prolong and complicate an appeal where the appellant chooses at the outset to seek this kind of relief".

That point is then developed in para. 77 - the difficulties or complexities of the factual inquiry that might be involved.

"The majority of the Tribunal has reached the firm conclusion that the Competition Commission should not be asked to embark on this exercise at this late stage of the appeal".

The majority proceeds to explain that,

"The direct effect of overpayment on wholesale customers may be small. FNOs pass the payments through to their own retail and transit customers. The pass-through by MNOs is more complicated because of the waterbed effect ---"
-- that is to say, the possibility that the MNOs will compete away any benefit that they have obtained as a result of prices in excess of an appropriate level of price control. So, in other words, in trying to do justice between the parties, or to work out what would be an efficient outcome applying the s.88 criteria, you have to open up a can of worms in which you

consider what happened to the monies paid over to BT in excess of the amount that they should have had -- whether some of that was competed away in their competition with the cable operators ----

THE CHAIRMAN: You might have to.

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MR. HOLMES: You might have to. You might have to. Equally, you might have to explore how Carphone Warehouse was able to deal with any overcharge which is experienced by passing on the costs to its clients, given that those are common costs shared by all of those who used LLU's services to supply broadband services in the market place. So, it could be - and I do not put it higher than this - a very detailed and involved factual inquiry for the Competition Commission to undertake.

My second point is that substantial work might potentially be involved.

Thirdly, we say that it would not be appropriate to undertake such work on a sort of *de bene* esse basis, given the risk that this would be a major task. I agree that we cannot be sure how big a task it will be, but to send this off and say: "you should undertake the inquiry just in case" does not seem to us to be an appropriate way of proceeding. We say that it would be more appropriate to try and grasp this and to work out what the correct position in law is, and this could either be done – I appreciate fully that the Tribunal would be disinclined to return to this issue while there are still other related issues pending before the Court of Appeal, but on the other hand this is a discrete point, as was acknowledged by my friend, Mr. Turner, which is not directly acknowledged in the appeal, and it might therefore be appropriate as a way through this problem to consider having a preliminary issue in the New Year where we just revisited the decision which was left over by the majority in the calls to mobile litigation and just reach a concluded view on the law before asking the CC to undertake what could be an onerous factual inquiry. We say that that will not risk the adverse consequences described by Mr. Turner, because before the CC can come to consider whether there should be a future adjustment it obviously has to decide first whether there is any error as alleged and the extent of that error and that process will take a few months of the price control period before they could turn to consider whether a future adjustment might be required in light of any errors that they identified. If there were a preliminary issue on this to be considered by the Tribunal before a question were referred, as was suggested by you, madam, in the alternative on a s.88 criteria adjustment that could have no adverse impact on the development of the proceedings before the CC.

THE CHAIRMAN: And what would be the nature of such a preliminary issue? What would we be deciding?

MR. HOLMES: Madam, that would obviously be for discussion, but I would have thought that the key question would be whether either the CC or the Tribunal has any power at the conclusion of the proceedings to make an order requiring Ofcom to substitute for the unelapsed portion of the price control, replacement controls, adjusted in accordance with the s.88 criteria adjustment; until we know the answer to that threshold question as to whether there is any legal scope for such an adjustment it is difficult to see whether it would be appropriate for the CC to undertake what could be substantial additional inquiry, that the parties should come forward with evidence and submission on that before the CC.

We have a final point on the eleventh point in the letter, question 4. We note that Carphone Warehouse has not as yet sought relief in its draft amended notice of appeal in the form of a s.88 criteria adjustment and we raise this not as a technical point but because it does appear to us to be of some significance, and if I could just ask the Tribunal to turn up the draft amended notice of appeal at para. 130:

"Carphone Warehouse asks that the Tribunal:

- (a) refer the price control matters arising in this appeal for determination by the CC .... and
- (b) determine the appeal in accordance with sections 193(6) and (7) and 195 of the 2003 Act, setting aside the LLU Decision and requiring Ofcom to impose a new price control on BT in respect of LLU services with effect from 22 May 2009 ..."

i.e. the beginning of the charge control period "... in accordance with the Tribunal's determination."

Now, before we saw the amendment to the draft reference questions put forward by Carphone Warehouse at the CMC on 25<sup>th</sup> September, we had understood Carphone Warehouse here to be seeking a replacement price control for the whole period which was, at least by BT in the CTM litigation when it came to develop its submissions on remedy pursued in the alternative to the s.88 criteria adjustment, and there are difficult questions as it appears to us as to how those two heads of relief would relate to one another, in particular there would be a risk of over recover insofar as one put in place a replacement price control for the elapsed period which adopted new figures based on Ofcom's error, and then in addition in relation to the unelapsed period one put in place a new charge control adjusted in accordance with s.88 in order to correct in some way for the price controls originally in place. Ofcom does not know what the contractual relations are between BT or Carphone Warehouse so we do not know whether there is any scope for the replacement price control

to lead to transfers between the parties as a result of the proceedings, assuming a replacement price control was in place.

THE CHAIRMAN: Yes, because if one asks the CC the question they have to approach it on the assumption that there has been past over payment or under payment and that there is nothing that can be done about that or will be done about that.

MR. HOLMES: It might be a matter for argument, it may be that the parties would come forward with submissions about the consequences of that, but at the very least we think that it would be helpful, and to be absolutely clear we do not say this is a criticism of Carphone Warehouse, we simply think that it would be helpful in the draft amended notice of appeal to have a revised section on remedy which made clear how the s.88 criteria adjustment relates to the relief which is currently being sought for replacement price control. In the parallel leased lines appeal in which similar questions of relief have arisen the appellant, Cable & Wireless, has pleaded these two forms of relief in the alternative, and the primary relief sought is a replacement price control, presumably on the basis that Cable & Wireless believes in its contractual relations that it is well placed if a replacement price control is put in place and is lawful following the Court of Appeal's judgment that that gives it the best relief. But at the very least we would hope that this point might be more clearly pleaded in Carphone Warehouse's draft amended notice of appeal.

THE CHAIRMAN: But you are not taking a point that we should not send this question to the CC because it has not been properly pleaded in the notice of appeal?

MR. HOLMES: Madam, if you were minded to refer a question today we do not say that the amendment needs to come forward before the questions are referred. We do say that even despite the substantive points we have made as a technical matter and for good form, given that appellants are required to plead the relief that is sought. If this relief is to be included in the questions referred it should also be explicit on the face of Carphone Warehouse's notice of appeal.

Madam, I also note for completeness, the reference questions are being debated also between the parties in the least lines' appeal in advance of a CMC which I think is to take place later in the course of December, and the position the parties have reached, which is obviously still for the Tribunal to consider is that Cable & Wireless has agreed that the question on remedy should I think in its entirety await the outcome of the Court of Appeal's judgment. We understand that you might wish, at the very least, that the CC be requested to specify clear and precise figures insofar as is possible as to the extent of any error, but I simply draw to your attention that there is a potential question of case management arising

from the fact that similar issues will shortly be debated as between Cable & Wireless and Ofcom, and speaking off the top of my head there might be some concern if the Tribunal were to arrive at a concluded view on this question now that without Cable & Wireless here that some difficulty might arise. I do not suggest that you should not seize the nettle today and refer what you feel able to.

There are two points which I will very briefly pick up. First, we entirely agree for the record with the CC's proposal of a six month period for the price control, and secondly, we have obviously seen Carphone Warehouse's corrections to para . 129, unfortunately we have not been able to consider whether they have any implications for the way in which we pleaded our case in the defence, but insofar as there were any we will obviously raise them with Carphone Warehouse in correspondence subsequently.

THE CHAIRMAN: Thank you very much, Mr. Holmes. Mr. Williams?

MR. WILLIAMS: I take the same course as Mr. Holmes, but I think I will be even quicker on questions 1 to 9 than Mr. Holmes was. In relation to question 1, BT does not feel strongly about whether further definition is needed of the ancillary services. If the Tribunal were to feel that further definition were needed we were simply going to draw the Tribunal's attention to para. A1(8) and A1(9) of the LLU statement which is where the relevant services are listed, but we obviously hear Mr. Turner's point about para. 117.3, so we just, as I say, mention that for completeness.

Question 2: we are content with the Carphone Warehouse proposal, and question 3 I think there is no more to say about.

Question 4 was really a question for Carphone Warehouse and they have answered that, and we are content with the position that has been arrived at in relation to question 5.

Question 6 is of greater significance as far as BT is concerned and we explained in our letter of yesterday, which I hope you will have seen, that we thought that the draft question correctly referred to Openreach rather than BT generally and we remain of the view that that is how the question ought really to be expressed, the focus of this appeal is Openreach's efficiency rather than BT's efficiency, and we rather thought it confused matters to introduce BT, certainly in the general terms proposed by Carphone Warehouse, and that was more likely to confuse than to clarify. Having said that, we do not have a difficulty with Mr. Holmes' alternative proposal, and hopefully that will resolve that question. I am not going to engage with the difficulties of question 7, that has been addressed already.

Question 8 has been resolved as well. Turning to questions 9 and 10 we, like Ofcom, are content for the reference to para. 126 to be moved to question 4, and in relation to question

10 it seems to us that the points that Carphone Warehouse is making in relation to question 10 do not directly affect the draft reference questions; that in fact as the Tribunal observed really go to potential amendments to the notice of appeal, and in relation to that we would simply say that we received this text late last night, and we in BT (the business side) will need to consider the suggested amendments to the notice, so we would like the opportunity to write to Carphone Warehouse in the coming days to let them know whether we have any difficulty with the text that they have set out, the proposed amendments to para. 129 of the notice of appeal. There may be no difficulties, but we would at least like that opportunity rather than for them simply to be waived into the notice.

Coming then to question 11, which I think is the main question for today's purposes, we set

Coming then to question 11, which I think is the main question for today's purposes, we set out our position our letter of yesterday which I am assuming the Tribunal has had the opportunity to read.

THE CHAIRMAN: Well we got it just before we started this morning, so I think we have skimmed through it, but if there is something particular that you need to draw to our attention then you should do so.

MR. WILLIAMS: I will address you on the key points made. Like Ofcom, we have concerns about the *de bene esse* reference of what has been referred to as the s.88 adjustment question would not be the right approach. I will not repeat what Mr. Holmes has said about that and the potential work that would be involved and the potentially wasted work. We say that would not be the right course at a point in time where the Competition Commission has a great deal on its plate in relation to this appeal on its own and then also in relation to other appeals. It is right to look at the appeals together to the extent that they are related because, obviously, we anticipate that there will be a need for some joined-up thinking on those issues. We say that that is particularly so, as Mr. Holmes said, given that the majority of the Tribunal has expressed real scepticism, if I can put it that way, that this sort of adjustment ought to be made.

So, how might the point be dealt with? Well, we do say that it is very material that the MCT appeal is going to be heard quite soon in the New Year. Even if the s.88 question is not directly part of that appeal, as the Tribunal has observed, it is to some extent bound up with that appeal. We note that the Tribunal made observations to that effect in its permission judgment in dealing with the question of permission to appeal in MCT. We say that even if s.88, or the s.88 adjustment question, is not a direct part of the MCT appeal, it is not unrealistic to think that the Court of Appeal may make observations or

findings which directly or indirectly illuminate matters which would be of relevance to the s.88 adjustment question.

THE CHAIRMAN: I made the point in the course of Mr. Turner's submissions that if the Court of Appeal decides that the Tribunal went too far in the MCT disposal and ought just to have addressed itself to the last two years, that the effect of that would be to rule out any possibility of a s.88 criteria adjustment -- I suppose that is right. Do you think that that must be right?

MR. WILLIAMS: We say that there are a range of ways in which the Court of Appeal might approach these questions, but certainly we see the possibility, as the Tribunal has observed, that in dealing with the questions which are directly before the Court of Appeal, the Court of Appeal will make findings of the sort which the Tribunal had described, which would have a read-across. What the Tribunal makes is one example. It is difficult for us to anticipate all the ways in which that might play out, but the fact that there is the example which the Tribunal gives is enough to illustrate the point. That is really what we say.

THE CHAIRMAN: Yes. It depends on the basis on which they decide that.

MR. WILLIAMS: Precisely, madam. So, I think it is right to say that until this morning's hearing we had thought that Carphone Warehouse's preferred approach to this question was for there to be some sort of preliminary issue of the sort which Mr. Holmes described in his submissions. I was not sure whether I detected an alternative suggestion in Mr. Turner's submissions to the effect that the question might simply be left open until after the Competition Commission has made its determination - or perhaps even its provisional determination - at which point we will know more about whether the point is live, or matters, in the context of this appeal. For example, if the Commission decides that there are no errors in Ofcom's decision, then obviously the question of what sort of adjustment, for what period, might not arise at all. So, I was not sure whether Mr. Turner was saying that the question of law could be resolved after we know more about what the Commission has found, rather than as a preliminary issue - for example, in January or February.

THE CHAIRMAN: What I understood him to be saying is that suppose they do find that there were errors, and suppose we do ask them both questions and they come up with two alternative solutions - the one which is just the re-determination of the whole price control, the replacement control; the other which is the s.88 criteria adjustment, subject to the point that Mr. Holmes makes that it is quite difficult to see how those two knit together - then the Tribunal is under a duty to dispose of the appeal in accordance with the grounds of the appeal (or whatever the words are) and also, assuming there is no judicial review challenge,

1 or no successful judicial review challenge, we are under a duty to pass through the 2 Competition Commission's decision to Ofcom and tell them what they need to do. Then, at 3 that point, we will need to decide what are our powers in disposing of the appeal because 4 the fact that the Competition Commission may have said, "Well, if you were to do a s.88 criteria adjustment, this is what it would look like in our view", does not empower us to 5 6 then order Ofcom to make that change if we do not otherwise have power to do it. So, at 7 that stage we would have to grapple with this. 8 MR. WILLIAMS: Madam, that is what I understood Mr. Turner to be saying. The only reason I 9 raise the question is because I had understood Carphone Warehouse's position, before the 10 last CMC, to be that there ought to be a preliminary issue at an earlier point in the 11 proceedings dealing with the s.88 adjustment question. Now, I think that is the way that 12 Mr. Holmes poses to the Tribunal. 13 THE CHAIRMAN: I do not think that ever came across our radar, but that may have been 14 something ----15 MR. WILLIAMS: I think the point was made in correspondence, but perhaps not developed after 16 that. 17 MR. HOLMES: It was not made in correspondence either. 18 MR. WILLIAMS: I do not want to get bogged down, madam. 19 THE CHAIRMAN: It seems that we have the option either of deciding the point before we send 20 the questions off, or sending the questions off and then, if it turns out to be relevant, 21 deciding the point later, by which time, of course, the Competition Commission will have 22 done all the work. 23 MR. HOLMES: Madam, I am so sorry to interrupt. Just briefly, the option that we had in mind 24 was that you refer the questions off but without the s.88 criteria adjustment point in there 25 for now, and then make an amendment to the question on remedy. I say that in case there is 26 any misunderstanding as to our position. 27 THE CHAIRMAN: That is what I understood that you meant. 28 MR. WILLIAMS: Just for the Tribunal's note, madam, the Carphone Warehouse letter I had in mind was the letter of 23<sup>rd</sup> September. In the discussion of Issue 2 there was a suggestion 29 30 of a hearing to be arranged to rule on the point at a convenient date in, say, November. 31 Obviously, time has moved on since then. That was the source of the confusion, if there was 32 any confusion - it may have been on my part. 33 Madam, I think I have already said that BT's position is that it would be very unfortunate 34 and undesirable to have a hearing on the question of principle in the New Year, say, as I

think Mr. Holmes is proposing, in the shadow of the MCT judgment, for the reasons I have given, and that there would be real advantages in leaving over the question of principle, whether it is referred on a de bene esse basis, or not, until this Tribunal has the benefit of the Court of Appeal's judgment in MCT. So, I think at that point the question is whether there would be real practical disadvantage in not referring the question to the Commission on a de bene esse basis pending clarification as to the legal position, partly from the Court of Appeal, and possibly from this Tribunal in the context of a hearing of the sort put forward by Mr. Turner. In our letter of yesterday we have explained why, in fact, not referring the matter to the Commission on a de bene esse basis is probably unlikely to cause any delay to the determination of this appeal ---that we do?

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- THE CHAIRMAN: Too many negatives in that sentence, Mr. Williams. What is it you are saying
- MR. WILLIAMS: We are saying that if the Tribunal does not refer the matter on a de bene esse basis, the question is, "Is that likely to cause delay to the determination of this appeal because the Commission has not done the necessary work?" We explained in our letter that one has to take into account first of all that the question of a s.88 adjustment is a matter relating to remedies, and it is a matter which we do not think the Commission is going to get to until, at the earliest, April. I think that is what the Commission's note says.
- THE CHAIRMAN: So, you are not saying that we should necessarily leave it until the Commission has reported to us and then decide whether we would want to make a s.88 criteria adjustment to then ask them at that stage. You are saying that we should have the preliminary issue, as Mr. Holmes suggests, but wait until after we have got the judgment of the Court of Appeal ----
- MR. WILLIAMS: Madam, we do not feel strongly about whether it is a wait for the Competition Commission's determination, or not. We are simply making the point that the right way to deal with this is to wait until the Tribunal has the Court of Appeal's judgment in MCT. At that point it might make sense to deal with the matter in the way that Mr. Turner has proposed. We are simply saying that the MCT judgment ought to come first. So, the first point we make in relation to the impact on the timetable is that given that this is a question of remedies, the Commission would not get to it until April in any event. The further point we make is that it is only realistic to consider the likely course of this appeal with one eye on the question of WLR because CPW said in its letter of 23<sup>rd</sup> September that it was very likely to appeal WLR. It has not resiled from that position as far as I am aware. The reason why it took that position at the time was because of the close inter-dependence -

that was its language - between the LLU decision and the WLR decision. So, we simply make the point that it seems, as we stand here today, highly likely that these two appeals - or, an appeal in WLR, if it happens, will need to be married up with the LLU appeal at the Competition Commission so that the related issues in the appeals can be dealt with in a coherent and joined-up way. So being realistic about the likely course of this appeal, it is, for that reason, more unlikely that not asking permission to do the work on a *de bene esse* basis is going to cause any delay to the determination of this appeal in due course. We think it is more likely that there will be time for the matter to be referred to the Commission at a later point when the legal position has been clarified without that cause resulting in delay to the determination of this appeal.

Those are the key points we wanted to make in relation to para. 11.

I think that is all I need to say at the moment.

THE CHAIRMAN: Thank you very much.

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MR. WISKING: Hopefully, I can be even briefer. As regards the position of Sky, we agree with Carphone Warehouse. I adopt, therefore, the submissions of Mr. Turner.

I do not propose to go through each of the paragraphs of the Tribunal's letter one by one, just save to say this: as regards the proposed wording in relation to para. 6, we are content with the proposal put forward by Ofcom. In relation to this question - if I can call it so - the s.88 question, as I have said, I adopt Mr. Turner's submissions. I just want to make two short points. First of all, there is some speculation as to how detailed the additional work might be that is required of the Competition Commission. If it is the case that not much additional work is required, particularly given regard to breadth of Carphone Warehouse's appeal, it seems to us there is little prejudice in referring the question. If it is the case that detailed work is required, then it seems sensible for the Competition Commission to incorporate that as part of its work plan. It seems to be the most efficient way for it to approach this. The Competition Commission's timetable, for example, envisages in December and January that it would spend time in plenary session with the parties, understanding generally the nature of this particular sector - the technology and so forth. It seems to us that this is the very sort of area where having this sort of question in mind would enable it to collect such information as it might need to address this question at a later stage. Our concern is that by deferring it, we end up with the problem that was raised in the MCT case - that this question of the additional detailed work, the need to revisit things, becomes an objection to making the reference at all.

2 situation the reference should be made to the Competition Commission, then there is the 3 additional problem that because the Competition Commission has to do further work, the 4 unelapsed time of the price control is running out. Therefore, the scope for it to make 5 adjustments on a s.88 basis is disappearing. So, again, it almost forecloses the remedy. 6 As regards having a preliminary issue as a gateway, in my submission it is too late. January 7 or February -- By that stage, based on the Commission's own timetable, it is moving towards reaching provisional findings. So, we will never get the opportunity to incorporate 8 9 such additional work as is required as part of its work programme. So, it will be a case of 10 re-visiting its work. In any event, there is always the risk of an appeal. To some extent, it is 11 also the case that a preliminary issue in January and February is premature because, as Mr. 12 Williams has said, it would be in advance of the Court of Appeal and it seems, even if the 13 issues that he Court of Appeal deals with do not directly bear on this question it would be 14 sensible that the preliminary issue be heard after the Court of Appeal. On that basis we 15 would support Carphone Warehouse and urge the Tribunal to include this additional 16 reference on a de bene esse basis so that the Competition Commission can include in an 17 efficient way such extra work as required in its work plan, and that seems to deliver the best 18 balance in fairness of dealing with this issue. Unless there are any other questions? 19 THE CHAIRMAN: No, that is very helpful, thank you. Mr. Beal, do you want to say anything? 20 MR. BEAL: Madam, I have three very short points. The first relates to timing. We have 21 respectfully asked the Tribunal for six months to conduct this determination, nobody seems 22 to have fallen off their chair in response to that, but I certainly do not want to take the 23 Tribunal's discretion for granted so suffice to say on my part that nobody appears to be 24 objecting to it. 25 The second point relates to the WLR appeal, and our point on that is simply we are seeking 26 to draw to the Tribunal's attention the fact it is waiting in the wings and the fact it might be 27 a more useful resource allocation to deal with that at the same time. However, if there is no 28 appeal extant it seems to us there is not much we can do about it at this stage. 29 The third point relates to the s.88 adjustment, and on that we do not wish to get drawn in, 30 with respect, to the competing arguments as to what the law might require, it strikes us that 31 is not for us to deal with. We would, nonetheless, say that insofar as we are asked to make 32 findings on the adjustment issue then of course we will do so as far as reasonably 33 practicable. In that regard we simply ask that we are given a clear steer as to exactly what it 34 is we are asked to find.

The second point which Mr. Turner touched upon is that if it is accepted that in that

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There was one point that was made I think by my learned friend, Mr. Williams, that it would not be an issue until April. With respect, that is not quite right, we envisage certainly that the parties are free to raise it in the course of the bilateral discussions that we have with them and, of course, it might be an issue that they wanted to raise at the plenary session that we have at the start of the procedure. So we certainly do not think it is a remedies' point solely for determination at the end of the provisional determination being made available. With that in mind, nonetheless there is scope at the end of the procedure we envisage for the specific issue of remedies and adjustment to be dealt with, and there is some latitude in the procedure. If it is going to be a very complex issue then we might be put in the position whereby we are coming back to the Tribunal and saying: "Please could we have a further short extension of time to deal specifically with the adjustment issue". Obviously the more warning we have in advance of exactly what we are being asked to do the better.

Unless I can be of any further assistance, those are my submissions.

THE CHAIRMAN: Yes, Mr. Turner.

MR. TURNER: Just to pick those points up. First, Mr. Holmes makes the point that the Tribunal has not determined whether there is power in this case. I make the point that a similar point arises in relation to the inappropriate versus too high debate. The Tribunal is envisaging, and no one demurs, putting in a question which may result in the Competition Commission moving in a way or doing work which ultimately turns out to take it somewhere which is not lawful, but nonetheless it is included on a de bene esse basis, that is not a reason for distinguishing what we are recommending in relation to the remedy. Secondly, at one point Mr. Holmes appeared to suggest that because of the substantial work that may be involved in considering what we are proposing is a reason for somehow not dealing with that at all. We refer again – I do not ask the Tribunal to pick this up – to what Professor Bain said about the method there as a "prompt and practical" means of approximating the conditions. That is indeed what we are saying here and, to be absolutely clear, I was saying that we envisage at the moment something along the lines of a pounds per line adjustment, similar to the sort of approach that was adopted in the previous case. Thirdly, it was suggested by Mr. Holmes, that it may be appropriate to have a court hearing about this in the New Year. Two points arise in relation to that. As, madam, you pointed out to Mr. Holmes, what would be the parameters of such a court hearing? Well, it would be unclear whether it would deal with the general concept of making a s.88 adjustment, or something more narrow, perhaps focused on a pounds per line method. In any event, the indeterminacy of that would prove a difficulty. But, more importantly, if there was a court

1 hearing on this in the New Year, that would not lead to a resolution, it would be a racing 2 certainty that that would lead to an appeal and it is wrong to think otherwise. It will lead to 3 further work for lawyers here, but it will not help this question. 4 Fourthly, Mr. Holmes referred to the question of the pleading. As to that the Tribunal will 5 remember in its previous judgment that BT was thought to have properly raised the point in 6 its notice of appeal which raised this issue, certainly in no more definite a way than 7 Carphone Warehouse is doing at the moment – the reference for that is para. 81 of the 8 judgment in the disposal powers case. 9 In this case we did raise t he question of a proposed remedy along these lines as long ago as 23<sup>rd</sup> September by letter, a long time ago and there is certainly no doubt about our intention 10 11 to rely upon it. So Mr. Holmes rightly says he is not taking a pleading point. What he did 12 say when the point was teased out, was that we should make clear that we are not arguing 13 for two remedies at once. He says it is desirable that we should spell that out in our 14 pleading. We are happy to do that; we are not asking for two remedies at once, and I can 15 ensure that our pleading does incorporate our position on that as well. 16 Fifthly, Cable & Wireless, it was suggested to the Tribunal that in a parallel case that the 17 Tribunal is seized with the appellant has agreed that the question of remedy generally 18 should be put off to await the judgment in the Court of Appeal. We have taken the liberty 19 of speaking to counsel for Cable & Wireless in that case, and looking at the correspondence. 20 That is not, in our submission, a correct appraisal. What we do understand to be the 21 position is that the question of timing certainly has been raised in relation to the 22 retrospectivity point, because in that case, Cable & Wireless has said that, as part of the 23 remedies it is seeking it wishes there to be a replacement price control covering the entire 24 period. Then there has been a debate about the timing of that in relation to the Court of 25 Appeal judgment. 26 THE CHAIRMAN: Well I do not think we can really take into account what is happening in 27 another appeal at the moment. I think on the pleading point I would say this, that in the 28 MCT disposals' case we decided that they had said enough in their notice of appeal to get 29 the replacement price control for the four year period. As far as asking for a s.88 criteria 30 adjustment is concerned, what we say in para. 81 is that we are prepared to assume that it 31 did include the request for relief on the basis we were not going to knock it out on a

MR. TURNER: I understand.

pleading point.

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THE CHAIRMAN: I think that Mr. Holmes has a point in saying that it is really not clear from the relief sought as to what you say about this, and that what you say both about the interrelationship between the two kinds of potential outcome would be useful to see, and also we said in para. 81 of the MCT disposals Judgment that BT had clearly not put forward a method by which they said this adjustment should be made. Now, whether you are able, in making amendment to the relief paragraph, to come up with a way in which it should be done as a manner of limiting the scope of the investigation that the CC has to undertake, is up to you. When we discussed in the MCT disposals' Judgment the question of how much investigation there would need to be we had clearly in mind, I think it is clear, this whole waterbed effect point, that any overpayments received by the mobile phone companies will have been competed away on the retail side of the market. I have no idea at the moment whether any similar waterbed effect operates, or is said to operate in this area.

MR. TURNER: Yes.

THE CHAIRMAN: But it strikes me that it would be helpful to have some further elaboration – I put it no higher than that – in para. 130 if you are seeking to pursue this s.88 criteria adjustment point.

MR. TURNER: Madam, that is a point well taken, and we shall endeavour to do that. The only qualification I would make is that ultimately when one comes to the question of the remedy we can say how we think it could be done – to quote Professor Bain – in a "prompt and practical" way. We are then, as with any court or tribunal, in the realm of the decision maker, particularly when you are taking into account s.88 rather than the narrow interests of an appellant: "This is how we think it should be done", and so I would respectfully suggest that we will do that, we should do that, but that ultimately it may be for the decision maker to take a final view.

THE CHAIRMAN: Yes.

MR. TURNER: Madam, the sixth point I was going to make was this: you canvassed with Mr. Holmes what the Court of Appeal in the pending case might ultimately decide. In my submission, the Court of Appeal would not, based on the point raised in the appeal rule out a s.88 future adjustment at all because the gist of the appeal is that it is wrong to impose a remedy which relates to a past period that cannot be complied with and that leaves open whether, in relation to the unelapsed future period, it is right for the decision maker — whoever that is — to either say: "Well had matters proceeded in the correct fashion this would have been the number", or to stand back and say: "We can look at the period as a

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whole, but we are only concerned with a remedy that applies to the future period." That point, in my submission, is open and will not be shut out by the Court of Appeal judgment. The seventh point is this, that Mr. Holmes referred to "bringing in the point later on" – a point that was then taken up by Mr. Williams – but not now. That would involve practical disadvantages, Mr. Wisking has referred to the practical point from the point of view of the appellant and, indeed, the intervener, and that is a very strong point which I would emphasise that we may find ourselves squeezed and thereby prejudiced.

Secondly, Mr. Beal has referred to the position of the Competition Commission and he has made clear that from their perspective also one cannot simply say: "This is a point that can be left hanging and brought in in April", it is desirable for them in setting their work plan to know where they stand now. I would add to that what would be the trigger for bringing in this point at a later stage if it would not be the delivery of the Court of Appeal judgment which frankly may be many, many months away after they hear the case which is set for March next year, and if it is not the provision al findings of the CC then at what point does this Tribunal assemble and reach a resolution on that? The right time to do it has to be now and there is no other suitable time.

Finally, I emphasise what harm can there be from referring the point now, particularly if the Group is not going to consider this point until April, and if they are going to factor it into their thinking beforehand, then it is all the more important that the point should be there. Madam, unless I can assist further, those are my submissions.

#### (The Tribunal confer)

THE CHAIRMAN: Thank you very much, Mr. Turner. I think we will adjourn now and come back at 2 o'clock by which time I hope we will be able to say what we are going to do.

Whatever happens, there is some redrafting to be done; it would be helpful *de bene esse* if the parties could have a look at the draft over the short adjournment and see what progress they can make as regards the points we have discussed where we have come to a resolution during the course of the morning, and if we were to decide to refer the question of the s.88 criteria at this point to the Competition Commission, how that would be drafted. I know that you have used the tag 's.88 criteria adjustment' because that was the tag it was given in the MCT disposals judgment. But, you may like to consider afresh whether there is a different way one can phrase it which does not introduce s.88 into the equation because, on reflection, I am not sure that that is a useful factor to include in at the moment, partly because, as it seems to me, the relevance of s.88 is whether, if there is a duty to apply it, it can then be the source of the power to make the adjustment, and otherwise whether those

criteria are the correct criteria for the Competition Commission to apply if it is asked to carry out this exercise. Neither of those points may actually be settled, such that it remains an appropriate tag to use. See what progress we can make on that basis. We will come back at two o'clock to say what we are going to do.

### (Adjourned for a short time)

THE CHAIRMAN: The main issue which has arisen for decision at today's case management conference is whether an extra question should be sent to the Competition Commission as regards a possible adjustment to the price control in the event that the Competition Commission upholds some, or all, of the grounds of appeal. All are agreed that we should ask the Competition Commission to identify any errors and to give clear and precise guidance as to how any such error should be corrected, and, insofar as reasonably practicable, make a determination as to any consequential adjustment to the level of price control.

As far as that consequential adjustment to the level of price control is concerned, we know from the earlier Mobile Call Termination case that there are two things that the Competition Commission could be asked to do. The first is simply to say what would have been the prices set for the whole period covered by the price control if the areas identified had not been made. The Competition Commission then determines, in effect, a new price control for the whole period, and the Tribunal then disposes of the case. What the Tribunal's powers are in that situation was the subject of the earlier judgment of the Tribunal in *BT v*. *Ofcom* [2009] CAT1 where the Tribunal held that it did have power to determine a new price control for the whole period and to direct Ofcom to adopt such price control. There is an appeal from that judgment to the Court of Appeal. We are told that that is due to be heard on 10<sup>th</sup> March of next year. We do not, of course, know what the result of that appeal is going to be, or how far the Court of Appeal will give guidance as to the scope of the Tribunal's powers.

The second question we could ask the Competition Commission to consider is to calculate what adjustment should be made to the period of the price control which remains unelapsed at the time of the determination in order to take account of the fact that the erroneous price control has been in operation through the months when the appeal has been pending. We have referred to this as a future adjusted price control.

There are many reasons why the question as to whether a future price control should be adopted might not prove relevant: (1) the Competition Commission might uphold the price control and the question of remedy would not then be relevant; (2) the Court of Appeal

1 might indicate in its judgment following the March hearing that the Tribunal does not have 2 power to order such a future adjustment to be made on disposal; (3) the Court of Appeal 3 might leave that question open, but the Tribunal might, at some future date, decide that it 4 does not have power to make a future adjustment on disposal; (4) the Tribunal might 5 decide that it has the power to make such a future adjustment, but might also decide that the 6 question of whether that adjustment should be made, and what adjustment should be made, 7 is a remedy question and not a price control matter for the Competition Commission. Carphone Warehouse in this case, supported by Sky, acknowledge all these imponderables, 8 9 but still stay that we should ask the Competition Commission this question now. This will 10 enable the Commission to factor working out what the answer is into their work schedule. 11 Ofcom suggest that we should have a preliminary issue heard at the beginning of next year and then as a result of that preliminary issue decide whether or not to refer an additional 12 13 question, having already referred the other questions now. 14 We do not see the value in having a hearing of a preliminary issue on these difficult matters 15 before we have the benefit of the Judgment of the Court of Appeal in the MCT case. 16 Further, we do not see the value in leaving the question until a time when the Competition 17 Commission has arrived at provisional conclusions as to whether or not there are errors in 18 the price control. If there is work which can usefully be done by the Competition 19 Commission before it comes to any provisional conclusions then they should be allowed to 20 do it now. If the Competition Commission feel able to postpone any work on this question 21 until it becomes clearer whether the question is likely to be relevant then we can expect the 22 Competition Commission to postpone any such work, but there does not seem to us to be 23 any real disadvantage in referring the question now and we take the point that Carphone 24 Warehouse say, which is that they wish to avoid being pushed into a position that BT were 25 in, in the mobile call termination case of being accused of having raised the question only 26 late in the day once the majority of the work of the Competition Commission has been 27 done. We therefore decide that we are going to refer this question now. 28 On the drafting of the question, there are three things which need to be made clear. First, 29 we want it to be clear that we are asking the Competition Commission to come up with two 30 alternative sets of figures – one with the future adjustment and one without the future 31 adjustment. Secondly, we want it to be clear that by asking the question we are not pre-32 judging any of the knotty legal problems that would have to be resolved before we ever got 33 to the point when Ofcom actually implemented a new price control incorporating that kind 34 of future adjustment.

Thirdly, we do not want to pre-judge how the Competition Commission might go about the task of deciding what the future adjustment should be, and what the Competition Commission would consider relevant, especially if it comes to a balance between a fairly rough and ready adjustment which involves less work and a time consuming but more precise investigation, the Competition Commission should be free to work out for themselves how best to do it, and therefore we think that the reference to the s.88 criteria may be a bit of a red herring in this context.

We asked the parties before the short adjournment to see what progress they could make on drafting an appropriate question, there were various other drafting points that were raised on the other questions to be referred which were less contentious and so we will ask the parties now to let us know how they have got on with that and then we will also consider where we go from here.

MR. TURNER: Madam, I am grateful, I must confess I felt a little bit like the girl from Rumplestiltskin sent away to come up with a draft in a short period that everybody would agree with which would also meet the Tribunal's criteria. We have largely been successful, having discussed these matters between counsel. There is one point, having heard you, madam, on which there may be a difference as between the parties and the Tribunal, but I will come to that.

Do you have a copy of the draft which has been discussed by the parties?

THE CHAIRMAN: Yes.

MR. TURNER: If I can go straight to question 4 on the third page. We have added to the direction that they should include clear and precise guidance and insofar as reasonably practicable a determination as to any consequential adjustments, the following: that they should indicate first what price controls should have been set in the statement had Ofcom not erred. That deals, madam, with your first point that there should be two alternative sets of figures because (a) and (b) achieves that.

Secondly, and particularly in relation to (b) we have taken pains to avoid a pre-judgment in

any way. So, if you read that, we hope that you will agree that that aim has been achieved indicating that if the price controls set in Ofcom's statement have, during the elapsed period of the control, been at an inappropriate level, and on the assumption that it may be [and, here, Ofcom have asked me to interpose the words 'lawful and'] lawful and appropriate to adjust the price control applicable during the unelapsed period in order to ensure that [and here is the part that we have to deal with still] the criteria in s.88 of the Act are satisfied in relation to the level of the price control taken as a whole over the period covered by

Ofcom's statement; what adjustments to that part of the price control should be made, if any. Again, we have, first, not referred to the price control being too high - we have referred to 'appropriate'. We have couched it in terms that they may take the view that no adjustments are appropriate at all in the circumstances of the case, and have given them complete freedom to decide what adjustments are appropriate, if any.

So, all of the first three of the criteria, madam, that you outlined are, we think, satisfied. The

So, all of the first three of the criteria, madam, that you outlined are, we think, satisfied. The s.88 point is where the parties collectively have stubbed their toe because - and others will chip in - we take the view that it is desirable to set the statutory basis upon which the Commission will be approaching this question, if they ever get to it - namely, that they will be seeking to achieve the result which is required by s.88 of the Act to be achieved by Ofcom.

THE CHAIRMAN: I think that is probably the case, but our issue with that is that that is a case in relation to all the questions - or certainly all the aspects of the remedy. To single this part of the remedy question out as having to be in accordance with the criteria of s.88 makes it look as if those criteria have some special applicability in relation to this exercise which they do not have in relation to the other parts of the remedy exercise, or indeed the investigation as a whole, which is what we are currently not clear about.

MR. TURNER: I believe it has taken by all the parties - and others will say if they disagree - that the entire exercise is informed by s.88. It is merely that in order to set the parameters within which the Competition Commission will consider this task - if they get to it - one needs to explain the basis on which they will approach it. We could see no easier way than referring again to those criteria in s.88 as guiding it in this final aspect. It may be that the Tribunal may want to reflect on this rather than deal with it on the hoof.

THE CHAIRMAN: Yes.

MR. TURNER: May I mention one or two other points about the draft? Mr. Williams - and I think supported by Mr. Beal - have said that even a reference of these questions is made today, they would prefer in para. 3 the date of 1<sup>st</sup> June, 2010 to be inserted rather than 28<sup>th</sup> May. All parties are happy with that. 31<sup>st</sup> May is a Bank Holiday.

The draft as a whole simply accepted all the changes that were on the previous draft that the Tribunal saw so that additions or changes are clear. Therefore, on the first page, in 1(c), you will see that we have implemented what was discussed. Similarly, on the second page, in Question 1(i) we have taken the language that everybody seemed to be happy with. What we did not manage to achieve was a change in relation to this ancillary services question.

The parties tend to think that with the clarification that was given in the discussion and by

the letters that preceded the hearing that the existing formulation may be adequate. But, we are in the Tribunal's hands on that.

THE CHAIRMAN: We will leave the ancillary services point if the parties are satisfied with that.

MR. TURNER: I am obliged. The only outstanding point is whether a reference to s.88 can be avoided.

THE CHAIRMAN: Does anybody else want to address us on this draft before we retire?

MR. HOLMES: Madam, we only wish to endorse Mr. Turner's observation that we think it is very important that there should be a reference to the statutory basis under which the adjustment might be made. There is no statutory power elsewhere in the Communications Act which would permit the Competition Commission to make an adjustment to the unexpired portion of the charge control. There is no express power to do so. The way we had always understood the point was that once the Competition Commission had concluded its investigation of errors, it then would stand back and ask, "Is this result congruent with the duties which arise under s.88?" If it is not by reason of concerns in relation to the effect of the overcharge, which may have been found to have occurred in the elapsed portion, it should look at the s.88 criteria and decide what can, and should, be done about it. But, if one does not frame the question in terms of s.88 we say that it would be very difficult for the Competition Commission or the parties to know how to make submissions on this possibility of a future adjustment because they will not know what are the criteria or conditions which govern the process of the adjustment. We do not understand on what other basis it could be said that the adjustment fell to be made. If the Tribunal is concerned that that is unclear, we say that that would be a good reason to debate further the legal issues if not, perhaps to reach a final ruling, then at least so that these matters are properly aired and ventilated before the Competition Commission gets to this question.

THE CHAIRMAN: I think the problem we have may be in part this idea that the final price control has to be compliant with s.88. This was discussed in the MCT disposal judgment where we said that the appeal is bounded by the grounds of the appeal and the issues raised and that it is not for the Tribunal or the Commission or Ofcom to start, once it has decided the issues of the appeal, as you say, to stand back and say "Well, is this a s.88 compliant price control?" It may be. It may not be. It may not be because there are all sorts of issues which are wrong with it which no-one has thought to appeal. Perhaps the problem here is the reference to ensuring that the criteria are satisfied, which may be a much bigger exercise than can be achieved just by making the kind of future adjustment that we are talking about. I can see that it may be that the criteria that are in fact set out in s.88 are the relevant criteria

to which the Commission should have regard when it is deciding this, but the idea that they have to be satisfied that those criteria are met at the end of this, or that it is those criteria in the context of s.88, which have to be met in that s.88 applies in some way, I think those are the things that we are uncomfortable with.

MR. HOLMES: Madam, I understand that. Of course, Professor Bain suggested that one could conduct a s.88 inquiry within the parameters that were fixed by the appeal, so I think he had in mind that one could investigate whether the s.88 criteria were met when one reached the question of the future adjustment without thereby throwing everything open so that parties could come forward in a sort of freewheeling way with any submissions they would choose to make as to why at the end of the day they think on further reflection that a different price control would be appropriate, so that the notice of appeal and grounds of appeal set out therein would still bound the inquiry, and I must emphasise I am not here making submissions to you as to whether or not it is indeed lawful to make an adjustment of this kind, but it does seem to us that the only way through in which lawfulness might be shown would be by reference to the s.88 criteria, and that that must frame the discussions which will take place before the CC, otherwise it seems to me that there is a risk that we are at sea, we simply do not know what legal test delimits the future adjustment which is being proposed.

MR. TURNER: May I add to that, we were going to say – and perhaps should have said – the same thing, because one point that was under consideration in this draft was whether we should bring into it the words underlined by Professor Bain in para.93 of his opinion, because we did apprehend that that was a point that might concern the Tribunal, so that one would add one further short clause into that formulation, so that it reads:

"... lawful and appropriate to adjust the price control applicable during the unelapsed period in order to ensure that within the parameters set by the appeal ..."

the criteria in s.88 are satisfied, and so on. In other words that one does not then launch a collateral inquiry into things that have not been raised by the parties. One is only concerned in the way spoken to by Professor Bain, with ensuring that the possible adverse effects of overcharges in the early period are counteracted by an adjustment made in the later, but without going into collateral issues.

THE CHAIRMAN: Well I think we will need to consider this further. Mr. Williams?

MR. WILLIAMS: Madam, before you consider it further, can I make an alternative suggestion which might deal with your concern about ensuring that the criteria are satisfied point, but

1 which would not be quite as specific and prescriptive as Mr. Turner's suggested 2 formulation? 3 In the line: "... to ensure that the criteria in s.88 are satisfied ..." you could have the words: 4 "... to the extent necessary", which would make the point that there may be limits to the 5 extent to which the s.88 criteria bite. 6 THE CHAIRMAN: Where would those words go? 7 MR. WILLIAMS: After the words "... are satisfied ..." So, for example, drawing the 8 distinctions that were drawn in the MCT Tribunal's Powers' Judgment, various factors -9 Professor Bain took the view that they did not bite on s.88, and his view was that the 10 matters raised by the appeal did bite, but that drafting would leave which matters affect the 11 determination open. (The Tribunal confer) 12 13 THE CHAIRMAN: We will retire for a few moments just to consider where we are. Before we 14 do so, are we going to receive submissions on other matters to do with a possible hearing 15 next week, or the amendments to the pleadings or something else? 16 MR. TURNER: Madam, not from us. Your referendaire mentioned that on the slate you might 17 have in mind the procedure for resolving the non-price control matters, the issue relating to 18 confidentiality and Mr. Heaney of Carphone Warehouse and potentially the date for service 19 of any reply. We have not come prepared to deal with any of those issues today. And we 20 are expecting to engage in discussion with the other parties prior to a hearing next week. 21 THE CHAIRMAN: Yes, Mr. Holmes? 22 MR. HOLMES: Madam, I have not I am afraid had the opportunity to canvas this with my learned friends, it does occur to us that the hearing currently scheduled for 2<sup>nd</sup> December – 23 24 we understand the purpose of that hearing at present is to deal with the non-price control 25 matters and it was specifically saved in case there were further contested applications to 26 amend which required to be resolved. Given that that is not the case and in relation to para. 27 118A only one issue arises and I understand Mr. Turner will be bringing forward further 28 amendments once we have clarified our position in due course, we wonder whether the hearing on 2<sup>nd</sup> December now serves any useful purpose? It may be that the timetabling and 29 30 procedural questions can be dealt with adequately in correspondence without needing to 31 trouble the Tribunal with an oral hearing, but we will leave that as a suggestion. Of course 32 the other parties may have positions of their own in relation to that.

THE CHAIRMAN: Well perhaps you can make use of the time when we are considering this to have a discussion as to whether there is something we can usefully do on 2<sup>nd</sup> December and, if so, what it is. MR. HOLMES: Of course madam. THE CHAIRMAN: Thank you. (Short break) THE CHAIRMAN: The wording that we have come up with for Question 4.2(b) is as follows: "If the price controls set in Ofcom's statement have, during the elapsed period of the price control, been at an inappropriate level, and on the assumption that it may, having regard to the criteria which are set out in s.88 of the 2003 Act be lawful and appropriate to adjust the price control applicable during the unelapsed period, what adjustments to that part of the price control should be made, if any". That, we hope, strikes a balance between giving a steer to the parties and the Commission as to what they ought to be thinking about, but does not fall into any of the traps which we discussed before we rose. Now, what we will then do, if someone will kindly send us an electronic version of this draft, is make an order referring these questions to the Competition Commission. The only other point I wanted to make, which I hope will be uncontentious, is that in Question 1(a) it would be helpful to include the name of the statement so that one can see upfront what it is we are dealing with. What remains to consider then is the current application to re-amend the notice of appeal. There are three points as regards that. There is the point on para. 118(a), which I understand it is generally accepted that Carphone Warehouse are not in a position at the moment to say what they want to do about that paragraph. So, I think we will just have to leave that for a later date. There is then the proposed changes to para. 129, which were outlined in yesterday's letter, which Mr. Williams says he wants to have an opportunity to look at - and Ofcom probably as well. Then there are potential amendments to para. 130, dealing with relief that we discussed with Mr. Turner during the course of his submissions. We do not want to hold up making the reference to the Commission pending the finalisation of those amendments. We want to get that off straightaway, although we realise that any amendments to para. 130 may have some effect on the price control matters, but we hope not such as to require the questions to be adjusted. That is where we are on the draft amended notice of appeal.

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1 There then is the question of what amendments need to be made to the defence, and when 2 we are going to deal with those, and then the question of whether there needs to be a reply. 3 Other than the pleadings, the outstanding issue is the point about the admission, or not, of 4 Mr. Heaney to the confidentiality ring. Have we had an indication as to whether the parties 5 are agreed on that, or not agreed. 6 MR. TURNER: The parties are not agreed. I have discussed that with Mr. Williams. We both 7 feel that there is scope for further discussion, but we also both feel that this will not be done 8 in time for a hearing on Wednesday to be effective. Carphone Warehouse feels that the 9 issue is sufficiently important that we would not like it to be kicked into the long grass. 10 Therefore before the Tribunal came back into court we were beginning to look at alternative dates that at least the parties might manage for a provisional hearing to resolve this problem 11 12 in the event that agreement is not reached - because agreement may not be reached. 13 THE CHAIRMAN: Is it something that would need a hearing or that we could deal with on the 14 papers? 15 MR. TURNER: It is not clear to me that it is a matter that could be dealt with only on the papers, 16 given the sensitivity of it. The Tribunal may wish to ask questions to satisfy yourself about 17 whether there are sufficient safeguards. It seems easier to deal with that orally. 18 THE CHAIRMAN: So, as far as that point is concerned is the general view that we would not be 19 ready to have a hearing about the Mr. Heaney point by next Wednesday, or that it might be 20 premature because you might be able to resolve it by discussion? 21 MR. TURNER: The only active parties on this are ourselves and BT and we both share that view. 22 THE CHAIRMAN: As far as the pleadings is concerned? 23 MR. TURNER: As far as the pleadings are concerned, we can put those points in order very 24 quickly. The only matter that the other parties and the Tribunal needs to see is what we are 25 going to do with para. 130. I can already indicate these provisionally - that the formulation 26 that the Tribunal has come up with provides a very useful base for us to deal with there. We 27 do not anticipate that there will be any ramifications arising from any change to para. 130. 28 We will circulate a draft containing these changes to the other parties, if not by close of play 29 today, then on Monday. If the other parties indicate shortly thereafter - perhaps within the 30 following two days, I suggest - whether they are happy or not, then we will be in a position 31 to decide whether the draft can be amended in that form. 32 THE CHAIRMAN: You will circulate a new draft amended notice of appeal which incorporates 33 the changes that you were proposing in your application of whenever it was, so that we have

a compendious document in which you have the amendments which have already been

1	considered and any new amendments arising out of today. It is likely that 118A will still be
2	unresolved, but we will park that for the moment.
3	MR. TURNER: Yes, that is not going to cause difficulties.
4	THE CHAIRMAN: Then if the parties do not contest any of those amendments we can grant
5	permission and then the parties, I hope, would be able to come up themselves with a
6	timetable for an amended defence to be served.
7	MR. TURNER: Yes.
8	THE CHAIRMAN: So it looks as if there would not be much for us to do next Wednesday.
9	MR. TURNER: Madam, I was just mentioning to Mr. Pickford, we may also need to address the
10	question of any reply, I believe that was canvassed at the last hearing, we will also address
11	that in correspondence with the other parties.
12	THE CHAIRMAN: I have not really addressed my mind to that but you may like to consider
13	whether a reply might be useful in respect of the non-price control matters, and whether
14	once the price control matters get into the Commission their own procedure kicks in, in
15	which a reply may be of limited use – just floating that as an idea that the parties might
16	want to consider. I have not given it any further thought than that.
17	MR. TURNER: We had been thinking along similar lines. In relation to the price control matters
18	the limit of our ambitions, as at present advised, is to deal with the legal framework and not
19	to delve into detail that will then be considered by the Competition Commission.
20	THE CHAIRMAN: So I think the conclusion is that we will not then be all seeing each other
21	next Wednesday, is that right?
22	MR. TURNER: That seems to be so.
23	THE CHAIRMAN: Any other issues that we need to address?
24	MR. TURNER: Only, madam, on that point, if we can investigate with the referendaire after this
25	hearing whether there may be a convenient date for a substitute hearing in the week
26	beginning 7 <sup>th</sup> December, which would suit the members of the Tribunal.
27	THE CHAIRMAN: I know that whole week is difficult for me, but we will have to see what else
28	we can sort out.
29	MR. TURNER: I am obliged.
30	THE CHAIRMAN: Thank you very much everybody fro all the work that you put in for the
31	drafting of the questions, these things always become extremely complicated and I am very
32	glad that we have been able to resolve them in the course of today and that is largely due to
33	all the hard work that was put in by the parties before today. Thank you.
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