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IN THE COMPETITION APPEAL TRIBUNAL

Case No. 1299/1/3/18

Victoria House, Bloomsbury Place, London WC1A 2EB

28 June 2019

Before:

PETER FREEMAN CBE QC (Hon) (Chairman) TIM FRAZER PROFESSOR DAVID ULPH CBE

(Sitting as a Tribunal in England and Wales)

BETWEEN:

ROYAL MAIL PLC

Appellant

- and -

OFFICE OF COMMUNICATIONS

Respondent

- and -

WHISTL

<u>Intervener</u>

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HEARING - DAY 13

<u>APPEARANCES</u>

Mr Daniel Beard QC, Ms Ligia Osepciu and Ms Ciar McAndrew (instructed by Ashurst LLP) appeared on behalf of the Appellant.

Mr Josh Holmes QC, Ms Julianne Kerr Morrison and Mr Nikolaus Grubeck (instructed by Ofcom) appeared on behalf of the Respondent.

Mr Jon Turner QC, Mr Alan Bates and Ms Daisy MacKersie (instructed by Towerhouse LLP) appeared on behalf of the Intervener.

1	Friday, 28 June 2019
2	(10.30 am)
3	Housekeeping
4	THE CHAIRMAN: Mr Beard, good morning.
5	MR BEARD: Good morning, Mr Chairman, members of
6	the tribunal.
7	Before we move on to dealing with further witness
8	material, we had an update from Mr Harman yesterday in
9	respect of the medical position he's in and the orders
10	of his doctor and the tests he's going to be having. He
11	is not going to be able to be available this week. We
12	recognise, of course, that creates a difficulty
13	THE CHAIRMAN: Next week?
14	MR BEARD: Next week, I'm sorry, I'm moving ahead of myself.
15	Next week, yes.
16	THE CHAIRMAN: Yes.
17	MR BEARD: In those circumstances, we obviously communicated
18	with other counsel about the possibility of moving
19	everything out a week, but obviously that would be
20	entirely dependent on the tribunal being able to
21	accommodate that sort of change. We have had
22	correspondence with, helpfully, Ofcom about the
23	possibility if we were to do that that Mr Matthew would
24	be brought forward to be heard on Monday, and then it
25	would be envisaged that Mr Harman would be heard the

- 1 following Monday.
- 2 Now, counsel -- solicitors for the intervener in
- 3 their correspondence have asked us whether we can give
- 4 an assurance that Mr Harman would be available to give
- 5 evidence a week Monday and I'm very --
- 6 MR TURNER: No, we said if there was a likelihood, because
- 7 we need to know.
- 8 MR BEARD: I'm sorry, I'm not able to. He is optimistic
- 9 that that would be the case.
- 10 THE CHAIRMAN: Can I say that I have obviously read the
- 11 correspondence. I don't take any of the correspondence
- as, you know, making unreasonable requests or putting
- pressure.
- 14 MR BEARD: No.
- 15 THE CHAIRMAN: I think we are genuinely trying to find
- 16 a solution.
- MR BEARD: Absolutely, and counsel for the other parties
- have been extremely conciliatory, so no, no, I'm not
- 19 suggesting otherwise, but I can't give assurances, I can
- only say that Mr Harman is hopeful that he would be able
- 21 to, given the instructions of his doctor.
- 22 THE CHAIRMAN: We are very concerned not to put any pressure
- on Mr Harman because --
- 24 MR BEARD: I understand.
- 25 THE CHAIRMAN: -- if that is the result of any of the

1	solutions, then we will have defeated our purpose.
2	MR BEARD: In those circumstances, if it turns out that
3	Mr Harman isn't able to give evidence in a week's time,
4	ie a week Monday, then obviously if we know that as
5	soon as we know that, we would communicate with
6	the tribunal and we will have to look at alternatives.
7	But I think the primary question is whether or not
8	the tribunal would be able to sit to hear the remainder
9	of this case and the closings in the week commencing
10	15 July rather than the week commencing 8 July.
11	I know this is far from ideal for any of us and I'm
12	sure not for the tribunal, but if that were possible
13	I think that would be the least worst of all worlds in
14	relation to these matters, albeit, as I say, without
15	an absolute guarantee that Mr Harman would be able to
16	provide his evidence on 8 July at this stage.
17	THE CHAIRMAN: Would anybody else like to comment?
18	Mr Holmes?
19	MR HOLMES: Well, sir, this obviously depends essentially on
20	the tribunal's availability. Of the available options
21	it does appear that the most practicable will be,
22	assuming that Mr Harman is well enough to do so, for him
23	to give evidence in the time that was originally
24	allocated for oral closings. There are two further
25	efficiencies to the timetable we set out in our letter

1	of yesterday, which we would float with the tribunal,
2	and depending upon its availability in the following
3	week, we think that there can be some further savings to
4	reduce the length of the overspill, on reflection.

I don't know if it would help if I were just to explain those to you now, or if we were first of all just to check as a matter of principle whether the tribunal has any scope to sit in the week commencing 15 July.

THE CHAIRMAN: I think as things stand at the moment the tribunal has scope to sit for the first three days.

MR HOLMES: That's very helpful indeed. The two efficiencies then may well be of interest.

The first is that we're conscious that there are now three non-sitting days. I don't know, do you have the Ofcom letter? Just by reference to the timetable set out there, you will see that in week 4 there are now three -- the right-hand side of the table are obviously Ofcom's revised proposals, which adapt Royal Mail's revised proposals.

The three days from 3 to 5 July were originally for preparation of written closings, and they're now lying fallow. Obviously the parties will in fact be working during that time on their written closings, and with that in mind, we did wonder whether we could shave off

11 July. You see in week 5 there are currently two days allocated for preparation of written closings. We could probably do without 11 July, just have a day following the Harman evidence in which we incorporated the material on materiality to the written closing scripts that we already have prepared, put that in at 5 pm on 10 July, have a day for reading on 11 July, at the top of the right-hand of page 3 of the letter, and then begin oral closings on the Friday. So that would be the first suggestion.

It's obviously not ideal to have oral closings straddling a weekend like that, but we don't think that's a significant obstacle, and it would compact the amount of overspill into the following week.

The other efficiency that we at least mooted was whether oral closings could be done in three instead of in four days, and we have in mind that this case -- it's obviously a substantial case, there are a number of issues, you have heard a lot of evidence, but you will be assisted by quite substantial written closing submissions already which should save time until the oral closing submissions.

Also, the way that the case has played out, all counsel I think at least outlined quite a lot of their legal case in opening submissions, which means that

there's somewhat less weight on closing submissions in relation to some of the grounds.

So for that reason, we did wonder whether this could actually be done in three rather than in four days, perhaps if necessary with a lengthening of the sitting day on one of those days or two of those days.

So those are our two suggestions, and it would mean that we could keep the overspill, if both of those were adopted, to Monday and Tuesday of what is now week 6, the week commencing 15 July.

I should say that the first of those efficiencies

I haven't canvassed with Mr Beard at all, it only
occurred to me, I am afraid, this morning on the way to
court. The second is something that we mentioned, and
I think he has some reservations about compacting
openings.

Those, anyway, are Ofcom's suggestions.

MR BEARD: In relation to those, just an initial response.

I think the idea of bringing forward the start of oral closings to the Friday and therefore having concomitantly earlier closing submissions that are filed relatively shortly after the close of evidence with Mr Harman, in principle we have no difficulty with that, that seems sensible and, given the tribunal's indication, would ensure that we could complete the oral

1	closing submissions by the Wednesday.
2	We do have more concern about compressing the
3	closings, because obviously what we have had is an awful
4	lot of evidence in relation to particular matters, but
5	we think there are important aspects of this case that
6	we need to set back in context in relation to legal
7	issues and that is important in the scheme of this case,
8	because otherwise there can be a danger of looking for
9	your keys under the lamppost when actually they lay
10	elsewhere.
11	THE CHAIRMAN: Four days was the original time, was it?
12	MR BEARD: Yes, exactly.
13	THE CHAIRMAN: I think in the light of what Mr Holmes has
14	said, there is scope for four days.
15	MR BEARD: Yes, absolutely, I was agreeing. The only other
16	issue, and I don't want to put Mr Holmes and Mr Turner
17	to any inconvenience now, but at the moment we have two
18	days allocated for Mr Harman's cross-examination.
19	I don't know whether, in the light of what has been said
20	and done so far, whether or not those two days are going
21	to be required.
22	MR HOLMES: Well, for my part, I think I would like to see
23	what develops in the
24	THE CHAIRMAN: I don't think we should do fine-tuning

negotiations.

- 1 MR BEARD: That's fine.
- 2 THE CHAIRMAN: What I was going to say was -- well, I'll say
- 3 what I say after I've heard Mr Turner, I think.
- 4 MR TURNER: Our position is this: if there is a real

5 prospect that Mr Harman will be fit, then it makes sense

6 to defer him until 8 July, so we have no problem with

7 that.

So far as time for written closings is concerned, we think that three days in fact is ample -- for the oral closings, I'm sorry, for the oral closings. So that the pattern would be something like: Royal Mail have the whole of the first day and until 11.30 on the second, and then between Ofcom and Whistl we run until 3 o'clock on the third day, and then Royal Mail have an hour and a half for reply. So that would be an orthodox way of doing it, and it does seem to us that, with the benefit of you having written closings and having heard the whole trial, you won't need four days for oral closing submissions.

Our third point is that we think that, in that light, it would be better not to start oral closings on the Friday, but if the tribunal does have those three days, Monday, Tuesday, Wednesday, we work on those and we deliver those Monday, Tuesday, Wednesday and then the trial is done, and that will enable us to ensure that

L	you have	a better	product, k	ooth in	terms of	the written
2	closings	and prepa	aration for	r the or	rals.	

THE CHAIRMAN: Okay. Well, I think I've got a clear picture of what you would like to do. I think the way we would like to play this is not to try and micromanage it too far in advance, we don't want to set up an elaborate timetable that puts further pressure on Mr Harman. I suggest we simply defer a proper decision on this until we are in a position to know what his medical condition is.

In the meantime, obviously you ought to be considering what you might want to submit if in fact the assumption we're making that he will be ready on 8 July is not true, because we will have to think quite hard what we do then. I should be very interested to have probably written submissions, I think.

In the meantime, I think it just falls to us to say if everybody is content we will hear Mr Matthew Monday and Tuesday, and we will extend the time for preparing written closings at the moment indefinitely, I think, until we can come to a decision. That clears the way, doesn't it, for you to --

- MR BEARD: I'm most grateful. Yes, that's very helpful.

 Thank you.
- THE CHAIRMAN: Is that all right? And we are very sorry

1 this has happened. 2 MR BEARD: I'm most grateful to the tribunal. On that 3 basis, will the tribunal earmark those three days in the 4 following week? 5 THE CHAIRMAN: We have earmarked those three days. 6 MR BEARD: I'm most grateful to the tribunal. THE CHAIRMAN: There are other points but I don't want to 7 get into them now, but broadly we understand what you 8 are suggesting. 9 10 MR BEARD: Thank you. THE CHAIRMAN: Before you call Mr Parker, I think we want 11 12 to, in the interests of clarity and assisting 13 preparation of closings, just state what we think we understood from the second day of the concurrent 14 15 evidence, subject to the same conditions and in the same 16 manner as we did in relation to the first day. Professor Ulph is going to do that now. 17 18 MR BEARD: I'm grateful. 19 PROFESSOR ULPH: Okay. If you recall, on the second day of 20 the hot tub you were talking about two topics. The 21 first topic was issues related to how the as-efficient 22 competitor test was actually implemented. So here there 23 are three points I wanted to take away from that. The first was that, in implementing the as-efficient 24

competitor test for each SSC, the hypothetical entrant

25

is assigned the long run average incremental cost of the incumbent at the scale at which the incumbent is currently operating.

If, for each SSC, the long run average incremental cost of an operator is independent of the scale of output, such an assumption is unproblematic.

If, for any SSC, the long run average incremental cost depends on scale, then if the incumbent has to accommodate entry in that SSC by reducing the volume of its mail, it's long run average incremental cost will rise, creating productive inefficiency, even if the hypothetical entrant is as efficient. That productive inefficiency would have to be taken into account when assessing the effect of entry on consumer welfare.

The second point I wanted to raise was that the way the test is implemented does not directly address the sequential nature of entry decisions and effectively involves a comparison of the hypothetical entrant having a network of a given size as against there being no entry.

A separate exercise has examined whether it is profitable for the entrant to move into each additional SSC. Although some allowance has been made for the possibility that the conversion rate could vary, this has not been systematically related to the degree of

1	roll-out, and has not captured the possibility that the
2	profitability of entry into early SSCs could be affected
3	by the subsequent scale of roll-out achieved, allowing
4	for the possibility that, through allocative efficiency,
5	the retail price might fall if the degree of roll-out
6	was thought to push the as-efficient competitor test to
7	or beyond its limits.
8	The final point relating to implementation was:
9	while the effect of the zonal tilt has been incorporated
10	into the AEC test, through its potential impact on
11	surcharges, no explicit modelling has been made of the
12	choice between three access plans, NPP1, APP2, and ZPP3.
13	Instead, the comparison has been confined to the choice
14	between APP2 and NPP1.
15	Then on the fourth topic related to price
16	discrimination, there was agreement that there had been
17	some form of price discrimination and that this could be
18	classified in a number of different ways.
19	Mr Chairman, that's all I have.
20	THE CHAIRMAN: That was about it. Right. Thank you. I'm
21	not suggesting any reaction to that now, that is for
22	later. May we now proceed, please.
23	MR TURNER: Whistl calls Mr Parker.
24	MR DAVID PARKER (affirmed)
25	THE CHAIRMAN: Mr Parker, please sit down and make yourself

- 1 comfortable.
- 2 Examination-in-chief by MR TURNER
- 3 MR TURNER: Mr Parker, you should have bundles in front of
- 4 you which include one marked C3. Could you pick up C3,
- 5 please. It's being handed to you now.
- 6 A. Thank you. Yes.
- 7 Q. If you go in bundle C3 to tab 6 --
- 8 A. Yes.
- 9 Q. -- and at the bottom right in red you should have the
- 10 number 345?
- 11 A. Yes.
- 12 Q. Is this your expert report in this case?
- 13 A. Yes, it is.
- Q. Could you please then go on to the final page of this
- 15 report, which is page 398 in the red on the bottom
- 16 right.
- 17 A. Yes.
- Q. You should see a page entitled "Statement of truth"?
- 19 A. Yes.
- Q. Is that dated 25 January 2019?
- 21 A. Yes.
- 22 Q. Is that your signature?
- 23 A. Yes, it is.
- Q. This is your main report in these proceedings?
- 25 A. Yes, that's right.

- 1 Q. Can you then go, please, in the same bundle to tab 1.
- 2 Do you have there a document, the first page of which is
- 3 entitled "Joint expert statement"?
- 4 A. Yes.
- 5 Q. If you turn to the second page, please, we see
- a declaration of compatibility with the tribunal's
- 7 guide, halfway down; do you see that?
- 8 A. Yes.
- 9 Q. On the right-hand side, is that your signature?
- 10 A. Yes, it is.
- 11 Q. This is your evidence in that joint statement?
- 12 A. That's right.
- 13 Q. If you could turn, then, please, in the same bundle to
- 14 the following tab.
- 15 A. Yes.
- 16 Q. So this should be a document also entitled "Joint
- 17 statement" but now it's "Joint statement of
- 18 Mr Greg Harman, Mr David Matthew and Mr David Parker".
- 19 Do you have that?
- 20 A. Yes, I do.
- Q. If you could turn in that, please, to the end. In red
- at the foot of the page, you should have page 114?
- 23 A. Yes.
- Q. Do you have a declaration there?
- 25 A. Yes, I do.

- 1 Q. Is that your signature?
- 2 A. Yes.
- Q. And the date is 5 April 2019?
- 4 A. That's right.
- 5 Q. Finally, Mr Parker, if you could turn, please, to
- another bundle which should have, which is marked CE,
- 7 concurrent evidence, second volume of that. Do you have
- 8 that bundle?
- 9 A. Yes, I have that.
- 10 Q. Could you please go in that to the first -- to tab 10.
- 11 A. Yes.
- 12 Q. On the first page, is this your supplemental report?
- 13 A. Yes, it is.
- 14 Q. If you go in it, please, to page 13, do you have
- a page marked "Statement of truth" at the top in red?
- 16 A. Yes, I do.
- 17 Q. Is that dated 19 June 2019?
- 18 A. That's right.
- 19 Q. Is that your signature?
- 20 A. Yes, it is.
- 21 Q. And this is your supplemental report in these
- 22 proceedings?
- 23 A. That's correct.
- Q. Mr Parker, is there anything in this material that you
- wish to correct?

- 1 A. There's one point in the joint statement between myself
- 2 and Mr Dryden and Mr Matthew, which is ... (Pause).
- 3 Q. Tab 1.
- A. That's tab 1 of C3, that's right. On page 29 of that
- 5 document -- no, I apologise, page 30, the word "less" at
- the very end in the final sentence should read "more".
- 7 THE CHAIRMAN: So less is more, Mr Parker.
- 8 MR TURNER: Are there any other points?
- 9 A. No.
- 10 MR TURNER: If you wait there, please, Royal Mail's counsel
- 11 may have some questions.
- 12 A. Thank you.
- 13 Cross-examination by MR BEARD
- 14 MR BEARD: Good morning, Mr Parker.
- 15 I wanted to just pick up where we left off, to some
- 16 extent, in the concurrent evidence session. I asked
- a question about whether or not you thought any guidance
- 18 might have been useful at the end of that session, and
- 19 you referred to the possibility of there being guidance
- as being a hypothetical world, would it be better to
- 21 have some guidance.
- 22 I think as you actually refer to in your report, you
- 23 are well aware that there is guidance in this field from
- the European Commission, don't you?
- 25 A. That's correct, yes.

- 1 Q. Yes. So could we go to your report, I think you were
- taken to it in bundle C3, or concurrent bundle 2, either
- 3 way, whichever one you prefer to look at.
- 4 If you just go to footnote 74 in that report, which
- 5 is on page 368.
- 6 A. Yes.
- 7 Q. This is where you actually refer to that guidance,
- 8 footnote 74. This is in your chapter on whether or not
- 9 an as-efficient competitor test should be carried out.
- 10 A. Yes.
- 11 Q. You say you have concerns about the approach of
- 12 Mr Dryden and Mr Harman:
- "Competition law is generally applied based on
- 14 a consumer welfare standard."
- Then your footnote 74:
- 16 "See for instance the Article 82 Guidance,
- 17 paragraphs 19, 30 and 86."
- Now, I want to take you to that. It's actually in
- 19 the authorities bundle, but we have prepared
- 20 a cross-examination bundle for you which has documents
- 21 that aren't in your files. Now, I have copies for
- 22 others. Mr Matthew's cross-examination file is
- 23 significantly fatter than the rest of ours, and that is
- 24 only because his contains a copy of the Intel decision
- 25 which we have in the authorities bundle, and in the

1		interests of minimising destruction of trees we kept
2		that out. (Handed). So when I go to that, I will go to
3		the authorities bundle for it.
4		So Mr Matthew, you can probably see in the index
5		it's at tab 2. Obviously this is in the authorities
6		bundle at bundle 1, tab 8, if others want to look at it.
7		So you are obviously familiar with this, having
8		quoted it in the report. It's the communication from
9		the Commission, 2009:
10		"Guidance on the Commission's enforcement priorities
11		in applying Article 82 of the EC Treaty to abusive
12		exclusionary conduct by dominant undertakings".
13	Α.	Yes.
14	Q.	Thank you. The paragraphs you refer to in support of
15		that proposition we have just seen, let's just look at
16		those. 19, 30 and well, let's go to 19 first.
17		So the structure of it is under section III,
18		"General approach to exclusionary conduct". Under A
19		"Market power" and then B, just ahead of 19,
20		"Foreclosure leading to consumer harm [and then]
21		('anti-competitive foreclosure')".
22		So 19 says:
23		"The aim of the Commission's enforcement activity in
24		relation to exclusionary conduct is to ensure that
25		dominant undertakings do not impair effective

1		competition by foreclosing their competitors in
2		an anti-competitive way, thus having an adverse effect
3		on consumer welfare, whether in the form of higher price
4		levels than would have otherwise prevailed or in some
5		other form such as limiting quality or reducing consumer
6		choice. In this document the term 'anti-competitive
7		foreclosure' is used to describe a situation where
8		effective access of actual or potential competitors to
9		supplies or markets is hampered or eliminated as
10		a result of the conduct of the dominant undertaking
11		whereby the dominant undertaking is likely to be in
12		a position to profitably increase prices to the
13		detriment of consumers. The identification of likely
14		consumer harm can rely on qualitative and, where
15		possible and appropriate, quantitative evidence. The
16		Commission will address such anti-competitive
17		foreclosure either at the intermediate level or at the
18		level of final consumers, or at both levels."
19		So this I think you understand to be a general
20		statement about what the Commission considers to be
21		anticompetitive foreclosure in general terms; is that
22		correct?
23	A.	I think that's right. I think specifically the
24		reference that you take me to in 4.1.6 of my report is

about a consumer welfare standard, and so in this

- 1 particular context I'm merely pointing to guidance as
- 2 support for a view that a consumer welfare standard is
- 3 generally applied in competition cases.
- Q. Well, yes. I mean, your concerns are a bit more than
- 5 that, aren't they? At 4.1.6:
- 6 "I have concerns with the approach of Mr Dryden and
- 7 Mr Harman.
- 8 "a. Competition law is generally applied based on a
- 9 consumer welfare standard. Mr Dryden's EEO test is not
- 10 likely to promote consumer welfare because it ignores
- 11 the benefits to consumer welfare from entry that result
- from greater price competition ... " and so on.
- So there you are emphasising the use of a consumer
- 14 welfare standard and critiquing the use of an EEO test,
- 15 aren't you, which is what you go on and do in the
- remainder of your reports; is that correct?
- 17 A. Yes, that's correct. I identify that --
- 18 Q. Thank you.
- 19 A. -- competition law is generally applied on a consumer
- 20 welfare standard --
- 21 Q. Right.
- 22 A. -- and then I explore to what extent or whether
- 23 Mr Dryden's EEO test actually meets consumer welfare
- 24 standard.
- Q. Okay. Let's go on to the second citation you have,

paragraph 30. I'm not going to go through all of this

one. But you see paragraph 30, it's under section D,

and it's "Objective necessity and efficiencies". So

there it's talking about whether or not you can justify

particular conduct that would otherwise be treated as

anticompetitive abuse; is that right?

7 A. Yes.

6

22

23

24

25

- Thank you. Then you will see the next main heading 8 Q. 9 "Specific forms of abuse", and you will see there we 10 have "A. Exclusive dealing", and then we go on over the page to external page numbering 103, "Tying and 11 12 bundling". Then we have on 104 "Predation", and then we 13 have D on 106, "Refusal to supply and margin squeeze". So these are particular examples of the sort of 14 15 exclusionary conduct that this guidance is concerned with. That's how you understand it? 16
- 17 A. Yes, that's correct, yes.
- Q. Then the paragraph -- the third of your references is in paragraph 86, so it's under this heading of "Refusal to supply and margin squeeze", under the subheading "Consumer harm", and it says:

"In examining the likely impact of a refusal to supply on consumer welfare, the Commission will examine whether, for consumers, the likely negative consequences of the refusal to supply in the relevant market outweigh

1	over time the negative consequences of imposing
2	an obligation to supply. If they do, the Commission
3	will normally pursue the case."

So there it's talking about a weighing exercise of negative and positive consequences, but in the context of refusal to supply; that's correct, isn't it?

A. Yes, that's correct.

Q. As I say, under this heading we're dealing with refusal to supply and margin squeeze, and if you go back to paragraph 80, it says:

"Finally, instead of refusing to supply, a dominant undertaking may charge a price for the product on the upstream market which, compared to the price it charges on the downstream market, does not allow even an equally-efficient competitor to trade profitably in the downstream market on a lasting basis (a so-called 'margin squeeze'). In margin squeeze cases, the benchmark which the Commission will generally rely on to determine the costs of an equally-efficient competitor are the LRAIC of the downstream division of the integrated dominant undertaking."

So although you cite it in the context of refusal to supply, in this section dealing with specific or specific categories of exclusionary abuse, in fact we see in relation to margin squeeze an expression of the

notion that actually an equally-efficient competitor

test is the appropriate way of carrying out the

3 assessment using a LRAIC; that's correct, isn't it?

A. Well, I think there's two points there. First, at that particular point in my report all I'm doing is identifying that competition law is identified -- is based on a consumer welfare standard, and that's the relevant point of para 86, plus other paras scattered throughout the document, plus my general understanding of the way that competition law is applied.

In relation to the particular issue that you raise at point 80, I think this came up a number of times in the hot tub, that that's reflecting a situation that I referred to a few times as a vertical margin squeeze or the most common type of margin squeeze that comes up, which is you have a dominant undertaking with a wholesale offering, and you have a retail -- a retail division of that dominant undertaking which there's no particular reason why that retail arm of the incumbent operation should be any more or less efficient than any other operation, because the dominant position is in the wholesale market. And so I can see that -- I think I said several times, I agree that in the vertical margin squeeze context where there are no obvious advantages or disadvantages for the retail arm of the

- 1 dominant incumbent, then it does make sense to think of
- 2 an equally-efficient operator test, but that is I think
- a different situation to the one that we have here where
- 4 entry is taking place at the level of the dominant
- 5 undertaking.
- 6 Q. I understand. Your point is that you think that the
- 7 situation here isn't a classic vertical margin squeeze,
- 8 albeit you quite properly in your evidence in the hot
- 9 tub were cautious not to get too hung up on labelling
- issues, we will come back to that; that's correct, isn't
- 11 it?
- 12 A. Yes, I think the factual position here is different.
- Q. Let's just stay with this guidance for a moment, because
- 14 you have cited those paragraphs in support of this
- general consumer welfare standard, but what you have
- done is been highly selective in the paragraphs of this
- guidance you refer to, in considering these issues.
- Because if we go back to paragraph 23 through to 27,
- 19 here we do see guidance about how the Commission at
- least thinks it should approach questions of price-based
- 21 exclusionary conduct.
- You are familiar with this, I imagine?
- 23 A. Yes, I am.
- 24 Q. So in 23 it says:
- 25 "The considerations in paragraphs 23 to 27 apply to

- price-based exclusionary conduct. Vigorous price
 competition is generally beneficial to consumers. With
 a view to preventing anti-competitive foreclosure, the
 Commission will normally only intervene where the
 conduct concerned has already been or is capable of
 hampering competition from competitors which are
 considered to be as efficient as the dominant
- So just here in 23, what we see is in relation to

 price-based exclusionary conduct the Commission

 specifically saying it will normally only intervene

 where the conduct concerned has already been or is

 capable of hampering competition from competitors which

 are considered to be as efficient as the dominant

 undertaking.
- 16 That's correct, isn't it?

undertaking."

- A. So I think in this paragraph, actually the key sentence is "vigorous price competition is generally beneficial to consumers", which I would agree with.
- 20 Q. Yes?

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A. But that is -- this is not the situation in this case,
this isn't a situation where prices are being lowered to
consumers, it's a -- this is -- would be in, if you
like, the excessive competition paradigm in
situations --

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- 2 Mr Beard, perhaps I could finish. Α.
- 3 I'm going to ask you about the guidance rather than Q. 4 about the facts of this case, and that's what I want to 5 focus on. So you say "vigorous price competition is 6 generally beneficial to consumers" is the key sentence 7

here; is that what you have just said?

- A. So I think from the perspective of a situation of very aggressive competition in terms of low prices, I would agree, as I think I set out a number of times in the hot tub, that it makes sense from an economic perspective to think about whether that competition, which is otherwise beneficial to consumers, might have gone too far.
 - Q. Right. So just let me understand what you are actually saying about your interpretation of the guidance here. You are saying, as I understand it, that this guidance in the final sentence of 23, and we will come on to deal with the other parts, this guidance which says:

"With a view to preventing anti-competitive foreclosure, the Commission will normally only intervene where the conduct concerned has already been or is capable of hampering competition from competitors which are considered to be as efficient as the dominant undertaking."

You are saying that that test that the Commission is

putting forward only applies where there is vigorous price competition; is that your position, Mr Parker?

A. Well, from a legal perspective, the position is not for me. What I'm saying is from an economic perspective, I think since the publication of the 2009 guideline, there has been further thinking as to how one might characterise different types of exclusionary abuse, and from an economic perspective how one might test those in different circumstances, and to me from an economic perspective I would say that it makes sense to think of a price/cost test potentially on an as-efficient competitor basis in a predation type case where you otherwise have conduct that is beneficial to consumers.

So I'm giving you an economics answer, I'm not trying to interpret the guidance in that sense.

Q. No, but, Mr Parker, you are saying in your statement

"Competition law is generally applied on the basis of
a consumer welfare standard". You cite extracts from
the guidance. You specifically don't cite the passages
that refer to the use of an AEC test. In answer to my
question, you say "Well, from an economic point of view,
what is going on here is that the Commission is
effectively only applying that to vigorous price
competition cases". That's how you understand it. Am
I understanding correctly?

- A. Well, I'm saying that, as I understand this particular paragraph of the guidance, this is about price-based exclusionary conduct and it's in the context of
- "vigorous price competition is generally beneficial to

 consumers" and it's therefore a test that is applied in

 the context of vigorous price competition.
- Q. No, it doesn't say that, does it, Mr Parker? If it was going to do that, it would have said "vigorous price competition-based exclusionary conduct". That would be the heading, wouldn't it?
- 11 A. Well, I'm not sure I can comment on how the Commission 12 should have written its guidelines in that sense.
- Q. Mr Parker, I'm going to ask from an economic point of
 view. We've just been referring to specific forms of
 abuse there adumbrated and considered in more detail in
 the remaining parts of this guidance: exclusive dealing,
 tying and bundling, predation and refusal to supply
 a margin squeeze.
 - Those are all particular examples of, certainly, save for refusal to supply, price-based exclusionary conduct being considered here.
- 22 Are you saying that all of those are vigorous price 23 competition conduct?

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A. So for me I think the relevant economic distinction
would be between conduct that is -- has direct consumer

- 1 benefits but where your concern is that the dominant 2 incumbent goes too far, of which predation is a classic, 3 but there might be other types of price-based or other 4 pro-competitive -- normally pro-competitive conduct and 5 the issues with it, goes too far. I think there is a separate economic category of conduct which is conduct 6 7 that does not have any direct consumer benefits and it's about raising rivals' costs or similar approaches, and 8 I think for me, from an economic perspective, that is 9 10 the -- a sensible way to distinguish between two 11 different types of overarching paradigm for different 12 types of exclusionary abuses.
- 13 So when you cited the guidance as the basis for your Q. 14 assertion that a consumer welfare standard is the one 15 that should be generally applied and is generally 16 applied in competition law, you ignored the fact that the paragraphs in this guidance that you cite, in 17 18 particular paragraph 19, are followed by guidance which 19 indicates that the way in which consumer welfare may 20 best be considered in the context of an ex post analysis 21 is by reference to an as-efficient competitor test on 22 price-based exclusionary conduct. You thought that was appropriate to ignore that? 23
- A. I'm not sure it's a question of ignoring it. I think
 what I'm -- the point I'm making in 4.1.6(a), first

- sentence, "Competition law is generally applied on
 a consumer welfare standard", it is certainly my
 understanding that that is the case. There is then
 a question of, from my perspective, under what
 circumstances is it appropriate from an economic
 perspective to apply an as-efficient competitor test,
 and I think we've covered those circumstances.
- Well, we will obviously be coming back to these matters 8 Q. 9 in submissions. But the point I'm making to you is that 10 it is remarkable that you place great emphasis 11 throughout this report on the importance of consumer 12 welfare standard, you cite this guidance in connection 13 with it, you criticise continuously in this report the use of an AEC test, and yet here we have in the very 14 15 same guidance the Commission saying "Actually in 16 relation to price-based exclusionary conduct you should use an as-efficient competitor test or we would anyway"; 17 18 that's correct, isn't it, Mr Parker? It is remarkable 19 that you have ignored that.

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A. I think it depends on how you interpret the phrase

"price-based exclusionary conduct". In my view, the
appropriate distinction is not whether conduct takes
place on prices but whether it is a type of conduct
which has direct benefits for consumers or not, rather
than whether that is through a mechanism of prices or

- 1 some other mechanism.
- 2 Q. You don't adopt the threshold between those two
- 3 categories you suppose as being a test of vigorous price
- 4 competition, that's not the test you use?
- 5 A. Sorry, I don't think I follow the question.
- Q. Well, you have suggested that it depends how you
- 7 interpret the phrase "price-based exclusionary conduct".
- 8 It's not that that you should consider, notwithstanding
- 9 the terms of the guidance, but whether it's a type of
- 10 conduct which has direct benefits to consumers or not,
- and I'm just asking: you have put that as your
- distinction between the two categories of conduct where
- 13 you should use an AEC and should not, and I'm just
- 14 asking to confirm that that distinction is not based on
- 15 a definition of vigorous price competition, is it? It's
- not the language you used?
- 17 A. It's not the language I used, but it's --
- 18 Q. And is that the test you would use?
- 19 A. I'm sorry, what test are you referring to?
- Q. Well, you, Mr Parker, in answer to my question,
- 21 suggested there were two categories of conduct, those
- 22 that have direct benefits to consumers or not, and I'm
- asking you whether you would distinguish those two
- 24 categories by use of a test referring to vigorous price
- competition or not?

- 1 A. No, I think that would be -- it would be too narrow to
- 2 focus only on vigorous price competition. Vigorous
- 3 price competition is one type of behaviour that can lead
- 4 to direct consumer benefits and where your concern is
- 5 about from an exclusionary abuse perspective whether
- 6 that goes too far, but I think there could be other
- 7 types of behaviour that also have direct consumer
- 8 benefits, so very substantial increases in quality or
- 9 something similar, and where again your concern would
- not be -- well, it would be: is the dominant incumbent
- 11 going too far in some sense.
- 12 Q. I see.
- A. But all of those are within the context of a consumer
- 14 welfare standard.
- 15 Q. There might be a difference between the overall goal in
- 16 broad terms of competition law being -- pursuing
- 17 consumer welfare and the test that is being applied,
- mightn't there, Mr Parker?
- 19 A. Yes, I agree with that, and I think a good test would be
- one that tries as best as possible to catch situations
- 21 which, you know, lead to detriments in consumer welfare
- 22 from situations that would lead to benefits in terms of
- consumer welfare.
- Q. Yes. What I'm putting to you is that we have guidance
- 25 here that says, in relation to price-based exclusionary

- conduct, the approach that at least the Commission would adopt is using an as-efficient competitor test. There
- 3 are qualifications that I'm going to come on to, but
- 4 that's the approach, and I'm suggesting that that is the
- 5 approach that competition law generally would apply in
- 6 relation to pursuit of a consumer welfare standard as
- 7 you set out in your report; is that fair, Mr Parker?
- 8 A. Well, I think it's clear on the economics that entry of
- 9 a less-efficient competitor can improve consumer
- 10 welfare, and indeed if you go on to paragraph 24, that's
- 11 the next --
- 12 Q. Yes, I was just about to go there, Mr Parker,
- absolutely.
- 14 A. -- sentence, therefore I don't think that in all
- 15 circumstances a test which just considers whether there
- is exclusion of competitors that are as efficient as the
- dominant undertaking is a good test from a consumer
- 18 welfare perspective.
- 19 Q. But this is guidance, you accept, indicating that that
- is how the Commission would approach these matters in
- 21 relation to price-based exclusionary conduct, don't you,
- 22 Mr Parker?
- 23 A. I accept that in that sentence that's what it says, but
- 24 it goes on then to talk about, for example in the next
- 25 paragraph, in certain circumstances a less-efficient

1 competitor may exert a constraint.

2 Q. Yes, let's just look at 24. Absolutely:

"... the Commission recognises that in certain circumstances a less-efficient competitor may also exert a constraint that should be taken into account when considering whether particular price-based conduct leads to anti-competitive foreclosure. The Commission will take a dynamic view of that constraint, given that in the absence of an abusive practice such a competitor may benefit from demand-related advantages, such as network and learning effects, which will tend to enhance its efficiency."

So what it's saying there, Mr Parker, is that the primary test for price-based exclusionary conduct is an as-efficient competitor test, but if there are specific circumstances it may use some sort of less-efficient competitor test in deciding what cases to pursue; that's what it's saying here, isn't it,

Mr Parker?

A. That's right. I think, as I understand Post Danmark II, that was a case in which there was explicitly said one shouldn't use an as-efficient competitor test, which seems to me to be that the guidance, which is about enforcement priorities and so on, my impression is that that would suggest it can't be an absolute standard and

- 1 must be done in every single case irrespective of the
- 2 factual matrix. But, you know, I'm not a lawyer and you
- 3 will tell me if I'm incorrect.
- 4 Q. Certainly we're going to touch on some other economic
- 5 commentary dealing with Post Danmark II. I'm just
- 6 dealing with this guidance here. What we see here is
- 7 the Commission saying in the light of the general goal
- 8 of consumer welfare that's articulated in paragraph 19,
- 9 when you are assessing price-based exclusionary conduct,
- 10 the way you do it is by focusing on an as-efficient
- 11 competitor test, but there may be circumstances where
- 12 a less-efficient competitor test is appropriate in
- deciding what cases to pursue.
- 14 That's what it's saying, isn't it?
- 15 A. (Pause). Sorry, where is the bit about in deciding what
- 16 cases to pursue? I think I've ...
- Q. It's because this is priorities guidance, Mr Parker. So
- I indicated at the beginning this is guidance on the
- 19 Commission's enforcement priorities.
- 20 A. Yes, you are quite right, and obviously the same thing
- is true in 23, isn't it, "normally only intervene
- 22 where"?
- 23 Q. Yes.
- 24 A. Understood.
- 25 Q. Sorry, I wasn't trying to confuse with that end of the

- 1 question.
- 2 A. I understand.
- 3 So I can see that this is what the guidance says,
- and in my view from an economic perspective I don't
- 5 think it's appropriate to use an as-efficient competitor
- 6 test in all circumstances as that will not catch all
- 7 situations where the use of such a test divides the
- 8 conduct from being consumer welfare enhancing and not
- 9 capturing conduct that is in fact detrimental to
- 10 consumer welfare.
- 11 Q. I understand your position. You have used the term "all
- 12 circumstances" a couple of times. This Commission
- guidance is not actually saying it uses the as-efficient
- 14 competitor test in all the circumstances, is it? It's
- saying the basic approach should be an as-efficient
- competitor test, but there may be circumstances where
- 17 you use some sort of less-efficient competitor
- 18 methodology, isn't it?
- 19 A. I think this is all in the context, as I understand it,
- of vigorous price competition.
- 21 Q. Well, I think I'm not going to test you further on that.
- 22 I think that is a fundamental misunderstanding of this
- 23 guidance, Mr Parker.
- 24 Now, 25:
- 25 "in order to determine whether even a hypothetical

competitor as efficient as the dominant undertaking
would be likely to be foreclosed by the conduct in
question, the Commission will examine economic data
relating to cost and sales prices, and in particular
whether the dominant undertaking is engaging in
below-cost pricing. This will require that sufficiently
reliable data be available. Where available, the
Commission will use information on the costs of the
dominant undertaking itself. If reliable information on
those costs is not available, the Commission may decide
to use the cost data of competitors or other comparable
reliable data."

So here the further guidance that's being provided by the Commission as to how it thinks you should approach these matters, at least in deciding which cases to take, it's saying AEC, there may be exceptions where we have moved to a less-efficient competitor test and in 25 you have to use the costs and data of the dominant undertaking if it's available, and you accept that, I think, is the right approach, don't you, in relation to the costs data issue?

A. Yes, if one is going to do an as-efficient competitor test, I think the starting point should be the cost data of the dominant undertaking. I mean, my reading of this paragraph, where we start talking about below cost

1	pricing, it seems to me this is a predatory paradigm
2	that we're interested in, which would be consistent with
3	the statement about vigorous price competition being
4	generally beneficial to consumers and your concern is:
5	does that competition go too far? I don't think that
6	for me that is you know, any conduct involving any
7	element of price, irrespective of what happens to those
8	prices and whether they directly affect consumer welfare
9	or not, it would be sensible to apply this test.

Q. We will come back to that, perhaps, in a moment, given the nature of the examples that are then used. I won't deal with 26, which is to do with cost measures, and I think you fairly accepted in the course of the hot tub that LRIC was appropriate in these circumstances.

27:

"If the data clearly suggests that
an equally-efficient competitor can compete effectively
with the pricing conduct of the dominant undertaking,
the Commission will, in principle, infer that the
dominant undertaking's pricing conduct is not likely to
have an adverse effect on effective competition, and
thus on consumers, and will therefore be unlikely to
intervene."

So what it's saying here is that if you pass an AEC test, then in principle the basic presumption will be in

- 1 relation to price-based exclusionary conduct that in
- 2 fact you are not having an adverse effect on effective
- 3 competition. That's what's being said here, isn't it,
- 4 it's quite clear?
- 5 A. I think that makes sense from an economic perspective in
- 6 the context of predation. I think it makes sense in the
- 7 context of vertical margin squeeze where we have no
- 8 presumption of the downstream retail arm of the
- 9 vertically integrated incumbent being at an advantage to
- 10 any other retail entrant. I don't think from
- an economic perspective that this makes sense in
- 12 a consumer welfare paradigm when the entrant cannot
- 13 replicate all the advantages of the dominant firm, and
- that in those circumstances entry even by
- 15 a less-efficient competitor can increase welfare.
- 16 Q. "Can" you say. But the test that's being articulated
- here is not limited to those categories of predation and
- 18 margin squeeze, is it? It's talking about pricing
- 19 conduct generally.
- 20 A. Well, that's your interpretation.
- 21 Q. I understand --
- 22 A. I would, from an economic perspective, think it's more
- 23 sensible to distinguish between conduct which directly
- 24 benefits consumers and conduct which does not benefit
- consumers.

- 1 Q. I see.
- 2 A. And let's suppose we have a situation where there are no
- 3 price cuts but the input price you charge to your rivals
- 4 increases, it doesn't seem to me that it would be
- 5 sensible to apply a standard which is trying to
- 6 distinguish excessive competition from a standard which
- is about raising rivals' costs, simply on the basis that
- 8 the chosen mechanism to do so is in the form of pricing
- 9 behaviour rather than any other type of anticompetitive
- 10 behaviour.
- 11 Q. Well, I will come back to that in a moment. Just
- finishing off on 27:
- "If, on the contrary, the data suggests that the
- 14 price charged by the dominant undertaking has the
- 15 potential to foreclose equally-efficient competitors,
- then the Commission will integrate this in the general
- 17 assessment of anti-competitive foreclosure (see
- 18 section B above), taking into account other relevant
- 19 quantitative and/or qualitative evidence."
- 20 So let's just be clear what the Commission is saying
- 21 here. I understand that you disagree with it, albeit
- 22 that you cited other parts of this guidance in support
- of your report, but you disagree with the clear
- 24 indication that the AECT is the right way forward in
- 25 relation to price-based exclusionary conduct. If you

- 1 can't have an AEC then you might look at an EEO.
- 2 27 is saying something further, isn't it? It's
- 3 saying if you pass the AEC we don't have a problem
- 4 presumptively in relation to this conduct, but if you
- 5 fail it, that's not the end of the story, we then take
- 6 this information into account in the round having regard
- 7 to the broader considerations in section B above, and of
- 8 course section B above is the section including
- 9 paragraph 19, isn't it?
- 10 A. Yes.
- 11 Q. So what's being said here, Mr Parker, is that even if
- 12 you fail the AEC, it's highly relevant information for
- 13 the consideration of consumer welfare, isn't it?
- 14 A. So I think this is a variant of previous comments that
- 15 I've made. I think it makes sense from a consumer
- 16 welfare perspective that if you're in a situation of
- 17 conduct that is directly beneficial to consumers, of
- 18 which say vigorous price competition in the form of
- 19 predation is one, you needed to have a rule by which you
- 20 distinguish appropriate low pricing competitive
- 21 behaviour from anticompetitive excessively low predatory
- 22 behaviour, and in my -- from an economic perspective,
- I think the key distinction is not about whether the
- 24 conduct takes the form of pricing or some other form,
- 25 I think it's about whether the conduct directly benefits

- 1 consumers.
- Q. I see. Sorry, just to go back to an answer you were
- 3 giving a while ago, you said that in this case this
- 4 falls on the side of the line that's outside the scope
- of paragraphs 23 to 27; that's right?
- 6 A. Well, the exact interpretation of paragraphs 23 to 27
- 7 and what's in and outside of scope is a legal question.
- 8 But from my perspective, as I understand it, the nature
- 9 of this conduct is that all prices went up to reach the
- 10 new NPP1 price and then there was a further price
- increase applied to APP2 over and above NPP1, and
- 12 therefore whilst it was in the form of an input price,
- there is no sense in which there were price discounts
- 14 that were of benefit to consumers, and I think there is
- 15 references to that in the decision.
- Q. You are saying, I think fairly clearly, you have come at
- it in various ways, you have come at it from an economic
- 18 perspective, you have said that this sentence vigorous
- 19 price competition is qualified, but you are saying that
- in this case applying the approach in paragraph 23 is
- 21 not the right approach?
- 22 A. I'm actually saying that I don't think that this is
- a situation of vigorous price competition being
- 24 beneficial to consumers, and therefore I don't think
- 25 that I would say that this -- these paragraphs are

- therefore relevant --
- 2 Q. They're not relevant?
- 3 A. -- because from that perspective, but if we were in
- a situation of, say, predation, I think these paragraphs
- 5 would potentially be very relevant.
- Q. Are you saying this conduct is within what you refer to
- 7 as the predation paradigm or not?
- 8 A. No, I don't think it's in the predation paradigm.
- 9 Q. So you are saying that paragraphs 23 and 24 are not
- 10 relevant to this case?
- 11 A. (Pause) Well --
- 12 Q. I think I'm only confirming what I understood you to
- have said already.
- 14 A. I think if you take -- together I think that's right,
- 15 I think it is still correct to say that whether we're
- 16 talking in a predation paradigm or in some other
- 17 paradigm, in certain circumstances the less-efficient
- 18 competitor may exert a constraint, but in terms of
- 19 whether one would need to do an as-efficient competitor
- 20 test in the circumstances of this case, I'm not sure for
- 21 me that turns on whether the conduct arises as a result
- of pricing or some other behaviour.
- 23 Q. And you are saying not an as-efficient competitor test,
- and that's not the starting point, and actually even the
- approach that's applied here of moving to

- a less-efficient competitor approach in an exceptional
- 2 case under 24, you are saying that's not the right
- 3 approach because it's all the wrong starting point; am
- 4 I understanding correctly?
- 5 A. So you will see in my report that I have modelled, I've
- said if you are going to do a REO, a price/cost test at
- 7 all, I think REO makes more sense in a situation where
- 8 you don't have -- the entrant can not replicate the
- 9 non-replicable advantages and disadvantages of the
- dominant firm, and that it would be appropriate to
- 11 adjust, because otherwise where you have a situation
- where you are only likely to get entry from
- an inefficient competitor relative to the dominant firm,
- 14 consumer welfare is likely to be enhanced by that entry
- and a test which excluded that type of entry would be
- adverse to consumer welfare.
- 17 Q. Just to be clear, are you saying you should do a REO
- 18 test or not?
- 19 A. I'm saying if you are going to do a price/cost test then
- I think it would be more sensible to do a REO test than
- 21 an EEO test.
- 22 Q. I see. Do you need to do a price/cost test or not?
- 23 A. I think that's ultimately a legal question.
- Q. Do you think it is appropriate to do a price/cost test
- in this case or not?

- 1 A. No, I don't think it is.
- 2 Q. Thank you.
- 3 Could the witness be passed bundle C4B, please.
- 4 A. Yes.
- 5 Q. If we could just go to tab 95 in this bundle, please.
- 6 A. Yes.
- 7 Q. So this is, I think, the first report you authored in
- 8 these proceedings back in January 2014 in support of
- 9 Whistl's complaint; is that correct?
- 10 A. I think it probably depends on how you define these
- 11 proceedings.
- 12 Q. Yes, fair.
- 13 A. But yes, this was the report that I was heavily involved
- in, in January 2014.
- 15 Q. Did you write it?
- 16 A. In large part, yes.
- Q. Can we go to page 9. You set out the executive summary
- and the ... and you refer first of all to TNT, first
- 19 paragraph, then the vast majority of bulk mail customers
- 20 wanting national delivery coverage. Then:
- "On 10 January 2014, Royal Mail published revised
- downstream access terms under three contracts ..."
- Then you summarise:
- "Broadly, these new contracts offer the following
- 25 access prices and conditions:

1		"The ZPP3 contract provides access customers with
2		a set of zonal prices (for urban, suburb, rural, and
3		London areas) based on the different cost levels
4		"The APP2 contract provides access customers with an
5		average national price based on the average of the zonal
6		prices based on Royal Mail's mailing profile, if those
7		customers have a mailing profile that is identical
8		across zones (within a certain tolerance)"
9		Then you say:
LO		"The new NPP1 contract provides access customers
L1		with a national average price at a 1.2% discount to the
L2		APP2 price, for customers whose delivery profile across
L3		the vast majority of the 83 SSCs in the UK is similar to
L 4		that of Royal Mail."
L5		So there you are just characterising how you
L 6		understand the changes in the contracts; that's correct?
L7	Α.	Yes, that's right, and there is well, yes, that's
L8		right.
L9	Q.	"Some of the terms and clauses in each of these
20		contracts, if introduced, will have an exclusionary
21		effect and discriminatory effect on any rival downstream
22		delivery operator (and on TNT in particular)."
23		Then you come on to outline the reasons, and you

start with the new NPP1 contract and you say it's got

several exclusionary mechanisms, and I'm not going to go

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- through all of it, but so we set the scene as to what

 you are summarising is your position:

 "The 1.2% price discount is essentially a geographic
- "The 1.2% price discount is essentially a geographic

 loyalty' rebate, in that the new NPP1 contract will

 only be available without surcharges to access customers

 that put all their volumes through Royal Mail's network

 in (at least) the substantial majority of the SSCs in

 the country."
- 9 And then the second bullet is that you say:
- "The discount is also 'retroactive' in nature ..."
- And then the third bullet is concerned with

 surcharges faced by operators, and then the fourth

 bullet is to do with the forecasting. Those are your

 cumulative criticisms of NPP1 that we see through this
- 15 report. Is that correct?
- 16 A. That's correct, you will see a number of references
 17 there to the term discount.
- 18 Q. Yes?
- 19 A. And those references are in relative terms. So if you
- start from the perspective of APP1, NPP1 is a discount.
- 21 If you start from the perspective of NPP1, APP2 is
- 22 a price increase. So clearly this was alongside
- Whistl's complaint, and Whistl's concern was that the
- 24 access operators, 100% access operators would have lower
- 25 prices than an end-to-end delivery entrant, and so from

- 1 Whistl's perspective they would be able to discount.
- 2 Could I have a copy of the decision? I don't know
- 3 where that is in the bundles.
- 4 Q. It's in tab 1 of the first bundle.
- 5 A. I believe it's paragraph 353. Yes, 353. It's on -- if
- 6 the red numbering is the appropriate reference, it's
- 7 page 39.
- 8 O. Yes.
- 9 A. You will see there January 2014 Royal Mail notified
- 10 a number of changes that it was making to access prices,
- 11 the first one being a normal inflation related price
- 12 update which increased access prices on NPP1, APP2 and
- 13 ZPP3 by the same amount, so that's from a situation
- 14 where there was no price differential, all the prices
- 15 went up by inflation, and then there was a further price
- increase which applied only to APP2 and ZPP3 which
- 17 accordingly increased these prices relative to NPP1.
- 18 Q. I see.
- 19 A. So yes, from the perspective of Whistl, who was on APP2
- and was thinking about the APP1 price, they were facing
- 21 a price discount or their competitors had a lower price
- and they were thinking about the consequences of that,
- but that's a relative concept.
- 24 Actually we are not talking here, I think, about
- a situation where Royal Mail cut prices to access

- 1 operators. I think it raised prices to everyone in the
- 2 normal course of business with an inflation cost update
- 3 and then it raised prices further.
- 4 Q. Well, you did well to memorise that, obviously, it's
- important, because you're concerned there, aren't you,
- 6 Mr Parker, that what Mr Matthew now emphasises in his
- 7 evidence is this notion that something is or isn't a low
- 8 pricing practice, and you're very concerned that
- 9 characterising something as a discount looks like a low
- 10 pricing practice, doesn't it?
- 11 A. Well, I think the relevant consideration is whether the
- 12 conduct had a direct consumer benefit, and I think it's
- 13 clear from the decision that there is no sense in which
- 14 that was a consumer benefit in terms of reducing prices
- 15 relative to where they would otherwise be, for the 100%
- 16 access operators, but at the time of writing the 2014
- 17 report, from the perspective of Whistl, it was concerned
- about a discount relative to the prices that it faced
- and therefore it would have to discount its prices back
- to those prices for the 100% access operators.
- 21 So it's a difference between absolute levels and
- 22 relatives.
- Q. Well, let's just take that in stages. You were
- 24 providing a report as an independent economic adviser;
- 25 that's correct, isn't it?

- 1 A. Well, I was providing an economic report in support of
- Whistl's claim.
- Q. Well, let's be really clear about this, Mr Parker. You
- 4 have given reports in these proceedings, you are not
- 5 suggesting you weren't independent when you gave this
- 6 report but you have become independent since through the
- 7 involvement in these proceedings; you were
- an independent economist when you gave this report,
- 9 weren't you?
- 10 A. That's correct.
- 11 Q. Yes, and you looked at the terms of the contracts and
- the way that they should be properly analysed and you
- described them as a discount. It's obviously a relative
- 14 discount, I can entirely see that. But you described
- them as a discount, didn't you, Mr Parker?
- 16 A. Yes, I did.
- 17 Q. And the discount on the face of it would be a low
- 18 pricing practice, wouldn't it?
- 19 A. Well, that's where I think we have to turn back to
- 20 whether it is a relative discount or an absolute
- 21 discount.
- 22 Q. Well, that is part of the problem if you start using
- labels like low pricing practice, isn't it, Mr Parker?
- 24 Because in relation to discounts, they're always
- 25 relative, aren't they?

- 1 A. Well, I think 353 tells you that it wasn't relative, it
- 2 was --
- Q. Well, is that right, Mr Parker? Because in order to
- 4 decide whether or not something's a discount, as
- 5 an economist what you would do is think about what the
- 6 counterfactual price would have been, wouldn't you?
- 7 A. Yes.
- 8 Q. Yes. You have said that already. So what you would
- 9 have to do, in order to work out whether or not
- 10 something was an uplift or discount, was actually work
- 11 out what the counterfactual price for NPP1 would have
- 12 been absent these changes, wouldn't you?
- 13 A. In principle, yes, I'm relying on the statement in the
- 14 decision there that says that was a normal
- inflation-related price update from previous prices. My
- understanding, and I can't fully remember the reference,
- is that elsewhere it said that that was the price
- increase that was included in Royal Mail's business
- 19 plan.
- Q. I know, but I'm interested now just from the economic
- 21 perspective, and you have accepted that you would have
- 22 to do it from a counterfactual approach, and that's not
- 23 what the decision that you just cited does, is it?
- A. No, that's correct.
- 25 Q. So in fact you can't tell whether or not you should

- 1 treat it as a discount or not, Mr Parker, and that
- 2 reference you have just taken us to in the decision
- doesn't tell us from an economic point of view either,
- 4 does it?
- 5 A. I mean, I think if there was evidence that in fact those
- 6 access prices would have gone up by more, then yes, that
- 7 would be correct, I just think we don't have evidence
- 8 either way, but the way it's described of a normal
- 9 inflation-related price update, it is what it is.
- 10 Q. But in order to define what could constitute a low
- 11 pricing practice, that's the exercise you would have to
- do each time, isn't it, if you were going to use that
- sort of labelling? I know you don't want to. That's
- 14 correct, isn't it, from an economic point of view?
- 15 A. I think strictly speaking what I'm talking about is
- 16 conduct that leads to direct consumer benefits, and what
- 17 I haven't seen in this -- seen evidence of in this case
- is of a proposition being put that the new NPP1 price
- 19 was conduct that led to direct consumer benefits --
- Q. I understand.
- 21 A. -- in a way that in a predation case I would expect it
- 22 to be put that this is low pricing which is to the
- 23 benefit of the consumers receiving those low prices.
- Q. I understand, if it was a predation case.
- 25 Let's turn on in your report to page 17, if we may.

1	THE CHAIRMAN: Mr Beard, when are you proposing to pause?
2	MR BEARD: I'm sorry, I had lost track of time, it was too
3	much fun. I'm very happy to pause now, if that would be
4	convenient.
5	THE CHAIRMAN: I would just like to remind those present
6	that without any disparagement of the conditions under
7	which the witness may or may not have given evidence at
8	the complaint stage, we have specific rules which are
9	designed to guarantee that experts giving evidence in
10	the tribunal are genuinely independent.
11	MR BEARD: Of course.
12	THE CHAIRMAN: Thank you.
13	MR BEARD: I merely wanted to clarify what Mr Parker's
14	position was at the time.
15	THE CHAIRMAN: You've been talking about his not possibly
16	become being independent, and I think he signed the
17	declaration. We take it that he observes the rules.
18	MR BEARD: I quite understand. The issue the answer
19	means that there is no issue arising here. But if there
20	had been a situation where an expert was providing
21	material during the course of administrative proceedings
22	and then subsequently declared himself in a position
23	where he wasn't or she wasn't independent during that
24	course, and then subsequently signed a declaration, that
25	would be a matter that might warrant further enquiry.

- 1 It is not suggested that the tribunal's rules are in any
- 2 way inadequate --
- 3 THE CHAIRMAN: Or that they have been breached.
- 4 MR BEARD: No.
- 5 THE CHAIRMAN: Thank you. We will resume at 12 o'clock.
- 6 (11.50 am)
- 7 (A short break)
- 8 (12 noon)
- 9 MR BEARD: Mr Parker, I was just going to go to page 17 in
- 10 your first report. When I say first report, I mean the
- 11 one submitted in the course of the complaint. So tab 95
- of bundle C4B.
- 13 A. Yes.
- 14 Q. Now, here the framework you adopt is remarkably
- different, isn't it, from the framework you adopt in
- 16 your later report? Because you start:
- 17 "The European Commission has set out its enforcement
- priorities for the assessment of exclusionary conduct
- under Article 82 ... We have employed this approach in
- 20 our assessment of whether Royal Mail's conduct is
- 21 exclusionary, although we recognise that TNT's complaint
- is made under a different heading than that of Article
- 23 102 TFEU/Chapter 2 Competition Act."
- Let me just take that paragraph backwards, if I may.
- 25 TNT's complaint is made under a different heading than

- 1 that of Article 102, Chapter 2. What you are referring
- 2 to there is that the complaint is being made under the
- 3 universal service provision access condition rather than
- 4 102, Chapter 2; is that right?
- 5 A. I believe that was the position, yes.
- Q. Yes, yes, I think that's clear actually from the next paragraph. If we just go back:
- 8 "We have employed this approach in our assessment of 9 whether Royal Mail's conduct is exclusionary ..."
- So it's the same conduct we're talking about today and the conduct you were talking about in your report,
- but at this time you said that the approach in the
- Commission guidance was the right approach to adopt to
- the consideration of Article 102; that's what you are
- saying there, isn't it?
- 16 A. I'm saying that was my understanding of the legal
- 17 framework at the time.
- 18 Q. Right.
- A. And my understanding is that the legal framework has
- developed, not least because we have the Post Danmark II
- judgment, so this report was written in January 2014,
- 22 Post Danmark II was I think at some point in 2015, and
- 23 therefore that gave rise to some rather different
- 24 propositions about the as-efficient competitor test and
- circumstances in which it was appropriate. So yes, in

- 1 this and subsequent pages I set out aspects of the
- 2 guidance which I felt or understood were relevant at the
- 3 time but I also understand now that the legal position
- 4 has moved on.
- 5 Q. I see. So you have been instructed, have you, that the
- 6 guidance given by the Commission is not relevant?
- 7 A. No.
- 8 Q. Sorry?
- 9 A. No, I haven't been instructed --
- 10 Q. So the guidance given by the Commission is still
- 11 relevant?
- 12 A. That's not for me. I can offer you an understanding as
- a practitioner from an economics perspective in this, in
- 14 these cases, where, you know, the evidence that one
- presents from an economic perspective needs to try and
- 16 slot within the relevant legal framework --
- 17 Q. Of course?
- 18 A. -- and it is not for me to determine, you know,
- 19 precisely what that legal framework is, but if this was
- a merger case, for example, I would try and make sure
- 21 that my evidence was relevant to the question of a --
- 22 the significant lessening of competition test in the UK
- and so on. So at these levels of high principle I have
- 24 to try and as an expert economist to make my evidence
- 25 kind of sit within the framework. When we get to very

- 1 complicated legal questions as to exactly what has
- 2 applied, I'm not in any way trying to give a legal
- 3 opinion, I'm just trying to give an understanding as to
- 4 how I understood the position at the time, and I think
- 5 one might want to bear in mind that this report was
- 6 submitted on 28 January 2014, the CCNs were issued on 10
- January 2014, so it was done in very short order, and
- 8 what I didn't do at that point was -- I spent more time
- 9 trying to focus on what I thought was the economic
- 10 consequences of the conduct and -- rather than doing
- 11 a very exhaustive review of various legal guidance.
- 12 Q. But you had been retained by Whistl prior to 10 January,
- hadn't you?
- 14 A. A little bit before, yes. I think it would ... it was
- 15 probably late -- it may have been late December, but at
- 16 that point the CCNs had not been introduced. I think it
- must have been we had had the announcement of the
- decision in principle, and we were retained, I can't
- 19 remember the exact date, shortly before Christmas,
- I believe.
- 21 Q. I'm not going to question you on the exact date.
- 22 A. I'm grateful.
- 23 Q. Legal framework. Now, as you say, what you do have here
- is reference in 2014 to this being the approach that
- 25 should be adopted using the guidance. So you have been

- 1 very clear that your understanding is that the world has
- 2 fundamentally changed in law so that your understanding
- is that this is no longer the approach to be applied.
- 4 That's not you assessing the law, but that's what you
- 5 have been told. Am I understanding correctly?
- 6 A. Well, I understand there are other -- other decisions
- 7 that are subsequent to the Article 82 guidance on the
- 8 same point. It's clearly the case that it's a legal
- 9 matter as to which of those is appropriate.
- 10 Q. So in any event, what we see here is that at that time
- 11 your instruction was that this framework was the law,
- and you say from an economics perspective that applying
- that framework makes sense in dealing with the conduct
- in question; is that correct?
- 15 A. Well, I say we have employed this approach.
- Q. You don't anywhere here suggest that that approach is
- flawed, do you?
- 18 A. No. At that time I -- as I say, this report was done in
- 19 very short order, I hadn't turned my mind exhaustively
- 20 to the question of whether the Article 82 guidance was
- 21 appropriate in all the circumstances, and the
- 22 Post Danmark II judgment was on an interesting fact
- 23 pattern which was different to I think the fact pattern
- 24 that was generally envisaged from various parts of the
- 25 Article 82 guidance in terms of vertical margin squeeze,

1 there's lots of references to vertical margin squeeze 2 cases in that quidance, or the paradigm they're thinking 3 about is a vertical margin squeeze case, and then 4 Post Danmark II is about a somewhat different fact 5 pattern and reached different conclusions. Q. Well, again -- let's deal with Post Danmark II in due 6 7 course and let's deal with it from an economist's perspective. But there is nothing here, is there, in 8 your report that suggests that that guidance is from 9 10 an economic point of view inappropriate, is there? 11 Α. No. 12 Ο. No. If we actually go on to section 6 -- sorry, page 60 13 internal numbering --Yes. 14 Α. 15 -- here what you -- under the heading "The additional Q. 16 costs implied by Royal Mail's access scheme would deter any future roll-out." Let's look at the paragraph: 17 "Section 5 demonstrates that there are several 18 19 exclusionary mechanisms inherent in the proposed pricing 20 contracts." 21 We actually saw some of those summarised in the

23 "In this section we explore the appropriate legal test and economic framework and demonstrate that these

bullet point, so I'm not going to go to section 5.

22

25 have material exclusionary effects, in that they would

- result in the foreclosure of TNT (or any 'as-efficient competitor efficient' competitor)."
- So just to be clear, here you are saying the
 relevant economic framework to analyse this case is
 whether or not it would result in the foreclosure of TNT
 or any as-efficient competitor; I'm understanding that
 correctly, aren't I?
- A. Well, not quite. I think my position at the time, based on my understanding of the legal framework at the time, is better set out in 6.1.1, so --
- 11 Q. Ah, I'm just coming to that, so that's fine.
- MR TURNER: There is quite a lot of overspeaking, so I think
 he should finish his responses.
- 14 A. So in 6.1.1:

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"The European Commission will assess potential
exclusionary abuses by means of the 'as-efficient
competitor' test, as shown in Section 1 [which is my
understanding at the time]. However, there will
inevitably be differences between the position of
an entrant and the position of an incumbent, which will
need to be taken into account in formulating the test.

"In particular, the incumbent may benefit from inherent advantages due to economies of scale or scope that are a consequence of its dominant position, and which it would be unreasonable to expect an entrant to

1	be able to achieve
2	"Consequently"
3	I then go on and talk about the reasonably-efficient
4	competitor test and sort of operationalising, as
5	I describe it, the as-efficient competitor test. So
6	I agree that, you know, I think it's very clear that
7	what I was considering at the time was
8	a reasonably-efficient competitor test in the context of
9	a price/cost test. I think that's also true if you look
10	at the first time I reference it in the executive
11	summary here. There are other references in this
12	document which use the term "as efficient", but
13	I would the nature of drafting in a very great haste
14	is that one doesn't always spend as much time being
15	exactly careful as to specific language as one should
16	have done. But I think it's very clear, and I think
17	this is also Mr Dryden has recognised this in the
18	joint statement, that I haven't changed my position on,
19	if you are going to do a price/cost test, that a REO is
20	a more appropriate test in this context.
21	MR BEARD: Well, let's just take it in stages, Mr Parker,
22	because as I say, I want to look at 6.1.1. I can
23	understand when you are drafting in haste that there
24	might be the odd reference that goes astray. Your
25	summary paragraph here says, summarising the test you

1	are applying, you say:
2	" in that they would result in the foreclosure of
3	TNT or any as-efficient competitor."
4	Okay. Then you say at 6.1, the heading is "The
5	as-efficient competitor test", so clearly at some point
6	it was pretty plain that you thought that was a relevant
7	test.
8	Then you come on, as you say, at 6.1.1, "The
9	appropriate approach in principle: "
10	"The European Commission will assess potential
11	exclusionary abuses by means of the 'as-efficient
12	competitor' test as shown in Section 1."
13	You footnote 91, and lo and behold it's a footnote
14	reference to paragraph 23 of the guidance that we've
15	seen.
16	Then you go on and say, as you have read out, there
17	can be differences between the position of an entrant
18	and the position of an incumbent and therefore you want
19	to modify this and move to a reasonably-efficient
20	competitor test. You note, just where you stopped
21	reading:
22	"Consequently, in operationalising the 'as efficient
23	competitor' test, national regulatory authorities have
24	typically employed a 'reasonably efficient competitor'

25 test, as recommended by the European Commission: 'In the

specific context of ex ante price controls aiming to maintain effective competition between operators not benefiting from the same economies of scale and scope and having different unit network costs, a "reasonably-efficient competitor test" will normally be more appropriate'. As such, we consider that the 'reasonably-efficient competitor' test is appropriate in this context as TNT's complaint is essentially about an ex ante assessment of the ability of a dominant firm ... to introduce a particular set of regulated access

price contracts."

So you are right, you move to a REO test, but you are absolutely candid that the reason you think that the as-efficient competitor test set out by the Commission should be attenuated or conditioned here is because you are primarily dealing with an ex ante complaint, isn't it?

A. Well, I agree that the reasonably-efficient competitor test is the right thing to do, I think that would be appropriate in an ex ante assessment and that's the observation I make there. But I also think it's appropriate if you are going to do a price/cost test in a situation where, as I've said in a variety of contexts, the entrant has no prospect of being able to replicate fully the advantages and disadvantages of the

- 1 dominant firm that arise from its dominant position.
- 2 Q. Yes, but there is a real reason, isn't there, why it
- 3 might make more sense to use a REO test in an ex ante
- 4 situation? Because, as you read out in the two
- 5 paragraphs you wanted to go to in 6.1.1, initially what
- a REO test enables is changing the parameters of an AEC
- 7 test by reference to all sorts of data from all sorts of
- 8 other people, including entrants, that a dom co wouldn't
- 9 have, doesn't it?
- 10 A. Yes, it relies on an assessment of the extent to which
- 11 the dominant company has advantages which cannot be
- 12 replicated by the rival, and, you know, I do agree that
- that's something that would not necessarily be available
- 14 to the dominant firm, you know, of its own ... in terms
- of data.
- Q. Knowledge, yes.
- 17 A. Yes.
- 18 Q. So what you are doing here is very sensibly, in terms of
- a pitch to Ofcom, saying "Look, we recognise it's an AEC
- that would be applied in relation to 102-type cases,
- 21 because that's what the guidance talks about, but there
- 22 are some differences between the dominant undertaking
- and the position of entrant, so you should use this
- 24 modified test, the REO test, and that makes sense
- 25 because we're dealing with ex ante". That's what you

- 1 are saying here, isn't it?
- 2 A. Well, that is what I'm saying here, but I also consider
- 3 that in the current context, in a situation where you --
- 4 where the entrant cannot replicate the advantages and
- 5 disadvantages, the net advantages of the dominant firm
- 6 arising from its dominant position, that would also be
- 7 an appropriate thing to do, I believe, in a world where
- 8 you can't expect there to be any as-efficient entrant
- 9 that would seek to enter or be able to enter in the real
- 10 world.
- 11 Q. We will come back to some of these points. Essentially
- here you are recognising a difference between ex ante
- and ex post conditions, and you are recognising quite
- 14 properly that in fact in relation to tests being applied
- in relation to ex post, you do need to use the dominant
- undertaking's costs and data because that's what they
- 17 will know. And implicitly I think you are recognising
- it would be unfair to a dominant undertaking if it was
- 19 required to condition its behaviour on the basis of
- 20 material it didn't know; is that right?
- 21 A. I'm not sure I'm making any statements about what the,
- in this report, dominant firm did or didn't know or the
- 23 fairness of that.
- Q. No, sorry, not the scope of its knowledge, I quite
- 25 understand, but you are recognising that the situation

1	is different ex ante because the dominant undertaking
2	sorry, the situation is different ex ante/ex post
3	because if you are talking about the potential for
4	a severe sanction on a dominant undertaking, you
5	recognise a different approach should be adopted because
6	a dominant undertaking needs to know how to condition
7	its behaviour and yet a REO test would involve the sorts
8	of information that a dom co either wouldn't have or is
9	unlikely to have; is that right?

10 A. I don't think I say any of that.

- Q. No, I'm asking if that's the corollary of what you are saying. I am inferring it from your report. Is it a fair reading of my understanding of your position?
- 14 A. No, I think my position is probably best set out in the second paragraph of that section:
 - "... the incumbent may benefit from inherent advantages due to economies of scale or scope that are a consequence of its dominant position, and which it would be unreasonable to expect an entrant to be able to achieve. This would appear to be the case where the incumbent's dominant position is at least partly the consequence of a statutory monopoly, as was the case for Royal Mail before 2004."
 - So I'm making the recommendation for a reasonably-efficient competitor test in this context

- in the context of a situation where I don't think it is

 possible for an entrant to be able to replicate the full

 advantages of Royal Mail that arise as a result of its

 dominant position. That's why I say I think a REO is

 a better approach. I'm not making any particular

 observation along the lines you suggest about dominant

 firm knowledge or whatever.
- Q. So let's just take this in two stages, that answer. So

 are you saying that that paragraph anticipated what you

 now understand to be the position as a result of

 Post Danmark II, you are exhibiting a remarkable degree

 of prescience as to the terms on which Article 102

 should operate?

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- A. Well, clearly at the time I had no idea about what

 Post Danmark II was going to say, I'm not sure I was

 even aware that there was a Post Danmark II. But as it

 has turned out, it does seem to be quite on all fours

 with Post Danmark II.
- Q. No, it's not a plausible reading, is it, Mr Parker?

 THE CHAIRMAN: Can I interrupt a moment. I know you are
 being asked quite searching questions and you're having
 to think quite hard. Could you perhaps speak a little
 slower, because the transcribers are having difficulty
 in reflecting your evidence on the transcript. I know
 that's always difficult to do.

- 1 A. I do apologise, sir.
- 2 THE CHAIRMAN: Don't apologise. Just try and speak a little
- 3 slower.
- 4 MR BEARD: What in fact you are doing here is recognising
- 5 the appropriate application of the Commission guidance
- and then you are saying: and in particular in this case
- 7 the appropriate course is to use this
- 8 reasonably-efficient competitor test because we're
- 9 focused on an ex ante assessment; that's what's going on
- 10 here, isn't it?
- 11 A. Well, I think actually the main thing that's going on is
- 12 I'm recognising that in the particular factual context
- there is no scope, given the advantages of Royal Mail,
- 14 for an as-efficient entrant to emerge, and therefore
- 15 I don't think it's very sensible to require a test that
- is based on an as-efficient entrant.
- Q. Sorry, can you just show me where it says here that an
- as-efficient entrant couldn't emerge? (Pause).
- 19 You don't say that, do you, Mr Parker? This is
- an ex post justification of your report, isn't it,
- 21 Mr Parker.
- 22 A. No, I don't think so, because if you look at section
- 23 6.1.2, whilst I don't say there is no prospect of
- an as-efficient entrant emerging, I do say:
- 25 "First, Royal Mail, as the dominant incumbent and

1		regulated provider of downstream access, has
2		substantially greater mail volumes than TNT or any
3		potential entrant. These mail volumes allow Royal Mail
4		to access economies of scale in delivery that a new
5		entrant, whether as efficient as Royal Mail or not,
6		could never hope to achieve."
7		So that's one example where I am essentially saying
8		I don't think there could be an as-efficient competitor.
9	Q.	No, that's not the case, Mr Parker, that is not what you
10		say there. What you say, if you go back to 6.1.2:
11		"In practice, we consider that there are five
12		potential areas where the efficiency of Royal Mail and
13		a reasonably-efficient competitor may differ and where
14		a view needs to be taken in implementing the test."
15		The first is the dominant incumbent having scale
16		economies, the second is in relation to national
17		coverage, the third, which doesn't have a bullet point,
18		is down at the bottom of the page on 62:
19		" Royal Mail may incur additional costs"
20		So that's going in the other direction, albeit you
21		don't seek to use those additional costs and you switch
22		over to TNT's delivery costs model, therefore favouring
23		the analysis towards TNT.
24		"Fourth, we understand that Royal Mail has higher
25		labour costs"

1	Again	you	decide	that	you	will	take	that	out	of	the
2	equation	and u	ise TNT	's la	oour	costs	s. Ar	nd the	en:		

"Fifth, there may be other efficiencies or inefficiencies associated with Royal Mail ..."

And then you conclude in that final bullet:

"However, in the absence of robust information on these factors [which would go in Royal Mail's favour] we have ruled these out ..."

So what you do is you take into account five heads in changing the terms of an AEC to your REO, it is with respect deeply skewed in favour of TNT in the way that you do that, but nonetheless the project is nothing to do with indicating that an AEC is not possible, it is conditioning the terms of the REO analysis, isn't it, Mr Parker?

A. Well, I outline a set of areas where I think it's possible that one would need to make an adjustment, and one could be considered. I think at that time

I probably had in mind that it was unlikely that there would be an as-efficient competitor, I accept that I do not explicitly go through an approach of saying there can be no as-efficient competitor to Royal Mail, but I think that first, first and second, plus the common costs, are suggestive of that being the case. But I accept that there is no statement there which says

1		I ve examined fully whether there can be any
2		as-efficient competitor that's exactly like Royal Mail".
3	Q.	You don't say that anywhere, Mr Parker, but let us move
4		on.
5		Just for completion, let's just go to section 7 for
6		the moment, page 80, "No obvious cost justification".
7		So page 80, what you are doing is at 7.1 focusing on the
8		NPP1 discount. At 7.2 you deal with surcharges. 7.3,
9		the cost changes. But just at 7.1 you are saying:
10		"The proposed 1.2% discount reflects, according
11		to Royal Mail, the higher certainty in relation to
12		purchased volumes resulting from the new forecast
13		requirements
14		"On the face of it this appears implausible."
15		So just to be and I'll just read on:
16		"If Royal Mail's observation was true, there would
17		not need to be any further eligibility criteria or
18		surcharges other than the requirement to provide
19		a forecast. More generally, it seems implausible that
20		as soon as any access customer fails any of the
21		eligibility criteria, Royal Mail's costs would rise by
22		1.2% across the total volumes of the access customer."
23		So just to be clear that I understand what you are
24		saying here, you are saying that the discount of 1.2%
25		that you describe there you don't think is cost

- justified on the basis of the forecast requirements.
- 2 It's not that in principle such a justification couldn't
- 3 exist, but you just don't think that those levels of
- 4 savings could be made to justify the discount; am
- 5 I understanding that paragraph correctly?
- 6 A. Sorry. I'm examining the motivation that was presented
- 7 I think at the time, that Royal Mail would get greater
- 8 certainty if someone provided forecasts. What I was
- 9 observing was for that to be a sensible cost
- justification, given the nature of the differences
- 11 between NPP1 and APP2, as soon as you fail one of the
- 12 eligibility criteria and you have to move from NPP1 to
- 13 APP2, your costs rise by 1.2% across all the volumes
- 14 that you then purchase under APP2 relative to NPP1, and
- it seemed to me that it didn't seem very plausible that
- 16 whatever the basis of the -- whatever the source of the
- failure, whether that was failure to provide a forecast,
- failure to meet the national spread benchmark
- 19 tolerances, failure to have the appropriate level of
- 20 surcharges or whatever it was, that the consequence of
- 21 that -- any of those for Royal Mail's costs were that
- they would increase by 1.2% for the volumes of that
- 23 access customer. So it seemed to me that I couldn't
- 24 think of a good reason at the time as to why that was
- an appropriate cost justification.

- 1 Q. But a cost justification based on forecasting was
- 2 something in principle you recognised might exist or
- 3 might be put forward entirely properly?
- 4 A. Well, I recognise that cost justifications are
- 5 potentially something that could be put forward entirely
- 6 properly, and that Royal Mail had identified forecasting
- 7 and savings to do with forecasting as that cost
- g justification. I was saying at the time it didn't seem
- 9 to me to be very plausible.
- 10 Q. But in principle, having forecast information going out
- 11 two years you recognised could enable savings to be made
- 12 by someone like Royal Mail; correct?
- 13 A. I don't think at the time I had made any inference one
- 14 way or the other about that.
- 15 Q. I'm grateful. Let me move on from this. We can shut
- this over for the moment. We may need to come back,
- 17 but ...
- Do you have the cross-examination bundle?
- 19 A. I do.
- Q. Thank you. Could we go to tab 6 in there. Does
- the tribunal have it? Yes.
- 22 Now, this is an article written by Derek Ridyard,
- 23 another economist, in a Competition Law Review called
- 24 "Concurrences", entitled "Calibration and consistency in
- 25 Article 102: Effects-based enforcement after the Intel

- 1 and Post Danmark judgments". Have you seen this article
- 2 before?

- 3 A. Not before today, no.
- Q. No. Thank you. I am just going to ask you one or two questions about whether or not you agree or disagree

6 with the views expressed by Mr Ridyard.

Just to be clear on the date, Mr Parker, this is an article from 2016. As we will go on to see, it's written at an interesting time in the sense that we have the Intel general court judgment and we have the Post Danmark judgments, but we don't have anything else. So he's commenting on matters that you were adverting to about the law, but from an economic perspective because Mr Ridyard is not a lawyer either.

- A. I understand.
- Q. You will see that he starts off by referring to the context in paragraph 1, just so you can situate yourself:

"The 2009 Commission Guidelines ... promised a new effects-based approach to abuse of dominance in EU competition law, and a move away from unworkable form-based conduct rules. In the intervening seven years, however, a number of Court Judgments have cast doubt on such promise. Notably, in the area of pricing and rebates, ECJ Judgments in the Tomra and Post Danmark

I and II cases, and the Judgment of the General Court in the Intel case, appear to have restricted if not suppressed entirely the thinking that seemed to motivate the guidelines."

Then he moves on to talk about some of the commentators, including Mr Wouter Wils, in relation to these matters, but I just want to pick it up, if I may, at 17, because here, under the heading "The status of the as-efficient competitor ('AEC') principle", he is approaching this, as I say, as an economist, and he says in paragraph 17:

"The AEC principle plays a key role in the Guidelines. First, it is used to address the calibration question -- what obligation do dominant firms have to refrain from competing vigorously when that has harmful effects on rivals? Specifically, the AEC principle is invoked in the Guidelines to establish a safe harbour for dominant firms for any conduct that would not exclude an equally-efficient ('as-efficient') rival, and hence to provide an operational answer to the key question in this policy area: where to draw the line between the protection of the competitive process and the protection of competitors. Under the AEC principle, the notion of the right of dominant companies to compete 'on the merits' (a phrase that also appears in the case

law) is defined in a way that specifically envisages
situations in which a dominant firm could eliminate
smaller rivals without this being seen as an act of
anti-competitive exclusion."

Then he cites paragraph 6 of the guidelines:

"This may mean that competitors who deliver less to consumers in terms of price, choice, quality and innovation will leave the market."

Now, I just want to ask, in this context -- sorry, it may be helpful, if you haven't seen the article before, let me just go on, 18:

"Of course, the apparent simplicity of the AEC principle hides an array of detailed questions regarding its practical implementation. Different approaches to how those questions are resolved can lead to substantial shifts in the actual calibration of Article 102 enforcement.

"At a conceptual level, there are some important questions about what is meant by an 'as-efficient' rival. Since the dominant firm will invariably enjoy a higher market share than non-dominant rivals, a question often arises whether any scale advantages enjoyed by the dominant firm are deemed a 'legitimate' source of competitive advantage. Similarly, since dominant firms frequently enjoy other kinds of first

1 mover advantage over smaller rivals, should th
--

- 2 as-efficient concept be stretched to ensure protection
- 3 of newer rivals who are simply 'not yet as' efficient as
- 4 the dominant incumbent?"
- 5 Then he looks at some other issues:
- 6 "Yet another conceptual dilemma arises when
- 7 considering how to treat dominant firm efficiencies that
- 8 arise from multi-product operations ..."
- 9 Then he talks about practical level discretion, how
- 10 to transform the AEC principle.
- Now, he is there highlighting a series of issues
- that came up in discussion about the operation of the
- 13 AEC test which I'm sure you are familiar from your
- 14 involvement in discussions about economic affairs more
- generally; am I broadly right in that, these are issues
- 16 you have heard about and thought about previously?
- 17 A. Yes, that's correct.
- Q. But what he is saying in 17 is that what the AEC
- 19 principle does in the guidelines is it addresses
- 20 a calibration question as to what obligation dominant
- 21 firms have to refrain from competing vigorously when
- that has harmful effects on rivals.
- 23 Do you accept that the AEC principle can be used as
- 24 a calibration question?
- 25 A. So I agree that in the circumstance that's identified

- 1 here, which is actually very, I think, in line with the
- 2 interpretation that I was outlining earlier, when we are
- 3 talking about conduct that is competing vigorously, and
- 4 Mr Ridyard comes back in paragraph 20 where he talks
- 5 about "even in the simplest predatory pricing scenario",
- 6 so I think it's clear here we are talking about
- 7 an excessive competition type framework, a set of
- 8 concerns that arise where dominant firms are competing
- 9 very vigorously and they're actually -- the question is:
- where do you draw the line between competing really
- vigorously in a way that is beneficial, and too
- 12 vigorously in a way that excludes rivals? I think that
- in that context I agree that, yes, an AEC test is
- 14 appropriate, and that's exactly, I think, the discussion
- 15 we were having earlier.
- Q. Then if we go down to paragraph 24, we will be coming
- back to that, but I take away with limitations that it
- can be a calibration question, I think is your answer.
- 19 Is that fair?
- 20 A. Sorry, could you repeat the question?
- 21 Q. Sorry, I just said I take away from that answer that
- 22 yes, it can be a calibration question albeit with
- 23 limitations.
- A. Yes, where the limitation is the type of conduct,
- 25 excessive competition conduct rather than raising

1 rivals' costs.

2 Q. I see. If we go down to 24:

"The second way in which the AEC concept is used in the Guidelines is to achieve some consistency in enforcement across the different exclusionary conduct categories. Since the essential competitive harm that is being addressed in 102 in this area is common -- the unreasonable use of unilateral market power to exclude or foreclose rivals -- there does seem to be an obvious sense in seeking such consistency. Moreover, this need for consistency would exist irrespective of how the calibration question is resolved."

So he is there emphasising calibration as the first issue, but secondly consistency, and again you would accept that the AEC concept being used in the guidelines can achieve consistency, don't you?

A. So if we think about the context of the Article 82 guidelines, there was a big debate in -- from around about 2000 and thereafter trying to find a consistent approach to Article 82 as it was then, Article 102 exclusionary conduct, and a variety of paradigms were put forward, profit sacrifice Mr Dryden mentioned as one as-efficient competitor test, consumer harm and so on.

Where I think the debate has moved to, and I think that is quite well set out by Professor Salop, is that

there are essentially two rather different types of exclusionary abuse. There are exclusionary abuses that arise from excessive competition from the dominant firm but where that excessive competition has itself some direct benefits for consumers, and I think then there is a different set of potential exclusionary activities which are in the raising rivals' costs category which don't have any direct benefit for consumers.

Because these two types of sort of overriding types of exclusionary abuse have rather different consequences for consumers, one has some direct consumer benefits and the other doesn't, for me it's appropriate therefore to have somewhat different approaches to evaluating both of those different paradigms, conduct that falls within both of those different paradigms, and therefore a search for consistency of a kind of a universal test for exclusionary conduct I think is rather misplaced because we've got two rather different types of conduct that are going on.

- Q. Well, let's just pause there and go back to the question I asked. Because are you saying that there is value in using the AEC concept to engender some sort of consistency in application across different exclusionary conduct categories or not?
- A. I'm not saying that. I'm saying that where you have, it

- 1 might make sense in excessive competition type cases,
- but I don't think it's sensible in raising rivals' costs
- 3 cases.
- 4 Q. But what Mr Ridyard is here saying is rather different.
- 5 He is not making some sort of qualification of the sort
- 6 that you are putting forward. He says:
- 7 "Since the essential competitive harm that is being
- 8 addressed in this area is common -- the unreasonable use
- 9 of unilateral market power to exclude or foreclose
- 10 rivals -- there does seem to be an obvious sense in
- 11 seeking such consistency."
- So contrary to your view, he is not suggesting there
- should be a disjunction between your two categories of
- 14 infringement by excessive competition and raising
- 15 rivals' costs, is he?
- 16 A. No, he's not doing that, and therefore I would disagree
- 17 with him, I don't think that a search for consistency in
- 18 all circumstances is warranted where you have got two
- 19 rather different sets of circumstances.
- Q. Just to be clear, you refer to excessive competition
- 21 abuses and raising rivals' costs abuses; are you able to
- 22 tell me what's in the raising rivals' costs abuses
- 23 category?
- 24 A. I would define it in principle as abuses that raise
- 25 rivals' costs but which do not themselves have any

- 1 direct consumer benefit, so you can't look at the 2 conduct and say "I can see that this is meritorious for consumers and improves -- clearly has a direct consumer 3 welfare benefit".
- 5 Sorry, if a dominant undertaking gives a consumer Q. 6 a discount, is that a benefit to the consumer or not?

- 7 Α. So if the dominant firm gives you a discount, that is a direct benefit to the consumer, then the question 8 potentially falls in the low pricing world. If the 9 10 dominant firm raises the prices, input prices that it 11 charges to rivals, I don't see that that has a direct 12 consumer benefit.
- 13 So this was why you were so keen earlier to resile from Q. 14 the characterisation in your first report that you gave 15 as an independent economist characterising the conduct 16 in this case as a discount, because on your own distinction this wouldn't be a raising rivals' costs 17 18 case; am I right?
- 19 No, I'm not resiling from it, I'm clarifying what I mean Α. 20 and the difference between the relative issue of 21 a discount and the absolute issue, I think we've --22 you know, had there been some consumer benefit, direct 23 consumer benefit resulting from the discounts, I'm sure that it would have been raised in the case but I haven't 24 seen it in the evidence. 25

- Q. You accepted earlier that it's a counterfactual test
 that you'd use for discounts as an economist. So if
 there was analysis, if there were any doubt about
 whether or not something was a discount, and whether or
 not it fell within this category, it would be necessary
 to identify the counterfactual before it was categorised
 as raising rivals' costs; that's correct, isn't it?
- A. Well, I think one would ideally know the counterfactual.

 I'm not aware of -- and it would seem to have been in

 Royal Mail's interests to have characterised its conduct

 as being aggressive price discounting to a certain set

 of customers which would give rise to consumer benefits.

 It seemed to me that that would be, you know,

 potentially an important part of Royal Mail's argument.

- Q. But just dwelling for a moment on this dichotomy, we will come back to it because just to be clear I don't accept it, as perhaps doesn't surprise you, Mr Parker, but just working on it for the moment, this dichotomy, in order for a regulator to decide whether or not it needed to do an AEC test, it would need to decide whether or not the conduct in question fell within what you refer to as the excessive competition bucket or the raising rivals' costs bucket; that's correct on your approach?
- A. Well, it's not for me to tell a regulator what it needs

- 1 to do or otherwise, but it seems to me to make sense
- 2 from an economic perspective to distinguish between
- 3 these two situations.
- 4 Q. And in order to decide whether or not you fell within
- 5 the raising rivals' costs bucket, you accept that you
- 6 would need to do a counterfactual analysis in order to
- 7 decide whether or not there was a relevant discount;
- 8 that's what you have just said, isn't it, Mr Parker?
- 9 A. I mean, I would think you would need to know what the
- 10 pricing would have been in the alternative.
- 11 Q. Thank you. Right, so you disagree with Mr Ridyard on
- 12 24. Now, he then goes on in the next section to talk
- about some of the cases that I've referred to, and he
- 14 picks up the case of Post Danmark II in those
- paragraphs, and he refers to the differences in fact
- 16 that arise in Post Danmark II, and then he goes on to
- 17 "The General Court's classification of rebate schemes in
- 18 Intel". You can see that on page 33, beginning above
- 19 37.
- 20 A. Yes, I see.
- 21 Q. And then there is a discussion about form-based rules,
- 22 which was a discussion that was very much current at the
- 23 time of the Intel general court decision, and he reaches
- 24 certain conclusions.
- Then at 63 there is a discussion of efficiency

defences, but I'm just going to go through to the conclusions here to see where you agree and disagree with Mr Ridyard on these conclusions.

If we could pick it up at 74, Mr Parker:

"The recent European Court Judgments highlighted in this article have set out an enforcement approach to abuses relating to pricing and rebate schemes that clash with the approach contained in the guidelines. Critics of the guidelines, such as Wouter Wils, have welcomed this readjustment as a move back to some of the traditional case law principles that (in their view) should determine policy against abuse of dominance.

"But for businesses that face a high stakes choice of how to configure their pricing policies to ensure compliance with Article 102, this clash between the recent case law and the Guidelines is problematic."

Now, just pausing on those two paragraphs. First of all, I think from your earlier answers you do consider from an economic point of view that the approach being adopted in cases like Post Danmark II does clash with the approach of the EC guidelines?

A. I mean, I think it would be perhaps more sensible to say that Post Danmark II relates to a fact position that had not really been anticipated at the time of the guidelines, and therefore considering the guidelines as

having anticipated every single factual matrix that could emerge, and therefore if you like being sort of tablets of stone handed down, "This is how we must do it for all time", I don't think is the right way to think. I think you need to look at the facts of each case, see whether they are in line with the sorts of facts that are anticipated at the time of the guidelines, and I've given examples I think to do with vertical margin squeeze, many cases up to that point about vertical margin squeeze where your concern is dominant firm upstream, retail arm of the incumbent and other retail arms where you didn't really have a concern that the retail arm would fundamentally be unable to replicate really the costs of the incumbent at the retail level.

So I think for me the guidelines make sense when read in that context, and with that sort of factual situation in mind, which has accounted for I think the vast majority of the cases where this has been an issue. But I'm not sure that it would make sense to say that the Article 82 guidelines had anticipated every single factual situation. Post Danmark II I think is an example of a factual situation which sat outside that and therefore needed judgment on its own terms.

Q. Well, let's just take that again in stages, Mr Parker.

Guidelines are not concerned just with facts, are they?

- 1 They are setting out the approach that an authority will
- 2 adopt in relation to policy in relation to categories of
- 3 activity and they don't try and exhaustively deal with
- facts normally, do they?
- 5 A. Well, I'm not completely sure I have much of an opinion
- on that. Guidelines are guidelines as to how the
- 7 authority will behave as it anticipates in the future.
- 8 If a certain set of circumstances emerges that had not
- 9 been anticipated at the time of the guidelines, then
- 10 potentially that leads to a situation where: do I stick
- 11 to the guidelines and try and apply those to these
- 12 unanticipated facts or do I start maybe going back more
- to underlying principles and try and work out how to
- 14 apply in this case 102 to those different and
- 15 anticipated facts. So I think guidelines clearly can
- only really cover situations that have been envisaged at
- the time of writing the guidelines.
- 18 Q. I see. So you are saying that it couldn't have been
- 19 envisaged at the time of writing the guidelines, but it
- 20 might in practice be difficult or impossible for an AEC
- 21 to emerge in the market?
- 22 A. I think that might be the case, yes, if you look at
- 23 the --
- Q. Really, Mr Parker, in 2009, that it couldn't be
- 25 envisaged that you could have markets where an AEC

couldn't in practice emerge?

- A. If you look at the discussion in the guidelines it's

 very consistent with the idea of these vertical margin

 squeeze cases, where they start talking about vertical

 margin squeeze, and that seems to have been the

 situation that was primarily in mind from the

 perspective of the as-efficient competitor test, and

 Post Danmark II seems to me to be kind of new news.
 - Q. Let's just see what Mr Ridyard -- I have taken you to the conclusions but could you just turn back to 36. I'm not going to take you through all of his analysis of the principles that arise but he identifies the distinguishing features between the first Post Danmark case and the second. He says:

"The distinguishing feature between these cases [and I think obviously he is looking at it from an economic point of view] -- the fact that Post Danmark I concerned straightforward selective price cuts whilst

Post Danmark II concerned a volume rebate scheme -- does not seem to provide a satisfactory basis for these starkly different approaches."

What he is saying there is that in one of the cases, as you will see in paragraph 35, an AEC approach was adopted, and in Post Danmark II it was said it didn't need to be, indeed it was irrelevant.

1	So what's being said there is that his view is, from
2	an economics perspective, that trying to look at it from
3	the perspective of the facts is not sufficient. As he
4	goes on to say:

"Both cases involved alleged pricing abuse by

Post Danmark in unaddressed mail and the 'unfair'

economy of scope efficiency advantage that Post Danmark

enjoyed over rivals in this market was identical. There

does seem to be a very stark inconsistency between the

ECJ's adoption of an incremental cost standard in

Post Danmark I and its complete rejection of the AEC

principle ... in Post Danmark II. The resulting

unevenness in the case law application makes it

inherently harder for businesses to gain a predictable

view on what abuse of dominance means."

Now, you had been talking a lot about the distinctions. Do you accept his analysis from an economist's point of view or not?

- A. So I accept that on my somewhat sketchy understanding of the facts of Post Danmark I, but if I take Mr Ridyard's characterisation of them as read, that there does appear to be an inconsistency, yes, between Post Danmark I and Post Danmark II, and -- yes, so I agree that there appears to be an inconsistency, yes.
- Q. If we go back to the conclusions, and I took you to 74

- and 75, I think you recognise that, as he puts it in 75:
- 2 "... for businesses that face a high stakes choice
- of how to configure their pricing policies ..." the
- 4 clash of the recent case law is problematic. I think
- 5 you probably accept that?
- 6 A. Yes, I mean, this is a -- I think a standard concern
- 7 about bright-lines rules versus rule of reason analysis.
- Q. Well, no, that's not the point that's being made there,
- 9 is it? It's between two approaches, not between
- 10 bright-lines rules. It's two sets of rules in
- 11 Post Danmark I and Post Danmark II he is talking about
- there, isn't he?
- 13 A. Well, I think he is talking about probably distinctions
- 14 between -- in cases that don't seem to follow the
- 15 guidelines and cases that do, which may or may not be
- Post Danmark I, I'm not sure --
- 17 Q. No, sorry, I'm not testing your memory on Post Danmark I
- in relation to --
- 19 A. Thank you.
- 20 Q. 77, he says:
- "The Guidelines are far from perfect, and retain
- 22 a sufficiently wide discretion for enforcement to make
- 23 most dominant firms nervous, but a closer analysis of
- 24 the recent case law on pricing and rebates suggests that
- 25 this case law is failing even more dramatically to set

- out a consistent set of principles that address the
- underlying policy objectives."
- 3 A. I mean --
- 4 Q. Obviously you have to go back in time slightly because
- 5 we are looking at 2016, but looking at it from that
- 6 time, do you agree with his observation?
- 7 A. The observation that the case law is not necessarily
- 8 fully consistent across every individual case?
- 9 Q. Well, he is saying that the guidelines are far from
- 10 perfect but the recent case law is failing even more
- 11 dramatically to set out a consistent set of principles
- that address the underlying policy concerns. Back in
- 13 2016 would that have been your position?
- 14 A. Well, I'm not sure I had a position in 2016 because my
- involvement in this case was in 2014 for a short period
- of time, and then a large gap and then --
- 17 Q. No, this is a general question.
- 18 A. This is outside of this particular case?
- 19 Q. Yes.
- 20 A. So I mean, I think it would be fair to say that the case
- 21 law seems to have moved around and different cases have
- 22 reached different conclusions, some of which are
- 23 consistent with the guidelines, some of which are not.
- 24 From my perspective, Post Danmark II seems to be --
- 25 you know, is different from the guidelines, as

I understand it, and that's as far as I can really go.

Q. Okay. 78. I'm just going to take you to one or two paragraphs and then pause:

"As regards the calibration of Article 102 -- the extent to which the law is supposed to constrain dominant firm commercial freedom in the interests of protecting smaller rivals -- some recent pronouncements of the Courts indicate that Article 102 should be used tomorrow protect even inefficient competitors. As this paper has discussed, it is possible to make an arguable economic and public policy case for taking such a stance, but it's one that comes with a substantial risk of chilling competition. An enforcement approach that decides positively to protect inefficient rivals needs to provide much more clarity on where that principle begins and ends if it's not to create very perverse signals to business on the nature of the competitive process."

Now, he is talking about cases suggesting that inefficient competitors would be protected. I want to ask you about the comments he makes. I'm not going to ask you whether he is right about that analysis of the case law. He is saying there is a case to be made in relation to that, but if you are going to approach that sort of policy position, you need to be extremely clear

- where the principle begins and ends if it's not to create perverse signals.
- 3 Do you accept what he is saying there?

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- 4 Α. Well, I accept what he is saying in the context of 5 practices that -- because he talks about something that 6 comes with a substantial risk of chilling competition. 7 It seems to me where I've distinguished between excessive competition abuses, yes, I would agree that 8 there is a risk there of accommodating efficient entry 9 10 which might then risk the consumer benefits of that 11 competition, and I think -- but I think in raising 12 rivals' costs cases, having a conduct -- having 13 a paradigm that, or approach that would condemn such conduct doesn't really seem to me to have any risk of 14 15 chilling competition because those are not actions that 16 give rise to direct consumer benefits.
 - Q. I understand, I don't accept but I understand what you are saying in relation to that, but just dealing with the last sentence, he is saying that if you are going to approach such matters, and let's assume for the sake of argument we are accepting your approach of identifying a dichotomy within Article 102 between raising rivals' costs and what you have referred to as excessive competition, I think drawing on Salop as I understand it, but he is saying that if you are going to take that

- approach it is incredibly important that you provide

 clarity on where the principle begins and ends; that's
- 3 what he is saying, isn't it? Do you agree with that?
- A. So, I agree that's what he says. I agree that if you
- 5 look at the bit at the end, "perverse signals to
- 6 business on the nature of the competitive process",
- 7 I think that to me I would still read that in this, he's
- 8 considering a world where the conduct gives rise to
- 9 direct consumer benefits and you need to think therefore
- 10 quite carefully, very carefully one might say, about
- 11 preventing business from carrying out actions that have
- 12 direct consumer benefits and saying, "Well, you mustn't
- do too much of that because we need to protect
- 14 inefficient competitors". To me that's a different
- 15 situation from actions that have no direct consumer
- benefit. And then -- but I think that's not the type of
- 17 conduct that he has in mind.
- 18 Q. I see. If we can just go down to 81, finish off on 81
- 19 at the end:
- "Unless some clear answers are provided to these
- 21 challenges, or defenders of the case law can show how
- 22 these disparate approaches can be integrated into a
- 23 predictable policy stance that delivers economically
- 24 realistic outcomes, Article 102 compliance will remain
- 25 an almost impossible task. Further, the risk that

- Article 102 enforcement will continue seriously to
 distort the competitive process will remain. Critics
 who argue that the recent case law provides a superior
 template for enforcement need to provide a more
 convincing economic explanation for the enforcement
 principles that emerge from that case law before it can
 seriously be considered a viable alternative to the
- Just to be clear, are you saying that there has

 emerged a clear line between what you have been

 referring to as excessive competition cases and raising

 rivals' costs cases such that this problem that he's

 identifying in 2016 has gone away?

Guidelines' effects-based approach."

- A. I mean, I think from an economic perspective that might well -- you know, that's starting to become the case.

 I think the Salop paper is quite interesting in that regard. Has that arisen in the case law? No, I don't think so as yet. There are not that many cases, and the world moves on at a somewhat gradual pace, as we see from the continuing Intel saga.
- Q. Let's just go back slightly on that. Your only authority for this distinction is this paper from Steve Salop then?
- A. Well, that paper itself relies on a large number of other papers, so I'm pointing to that, but I also

- 1 have ... I think it makes sense, from my own personal
- 2 opinion.
- 3 Q. I understand that you think it makes sense, and I have
- 4 no doubt that you believe that to be the case,
- 5 Mr Parker, but we're dealing with an article that
- 6 postdates Post Danmark I, Post Danmark II and that
- 7 earlier case law, so you have rightly not said "Oh, it's
- 8 clear from the case law and other guidance that that
- 9 distinction remains", and as I understand it the only
- 10 authority you have is the Salop paper?
- 11 A. Authority for what?
- 12 Q. The proposition that there is a clear distinction now,
- contrary to what Mr Ridyard was saying in 2016, between
- 14 cases of excessive competition where, as I understand
- it, you say the guidelines would apply, an AEC test is
- appropriate, and raising rivals' costs cases where it
- 17 doesn't.
- A. So I'm making an economic distinction between those two
- 19 situations. I accept that the guidance and the case law
- 20 has not yet resolved itself into distinguishing those
- 21 two situations as clearly as Professor Salop does in his
- 22 article.
- MR BEARD: Thank you.
- 24 THE CHAIRMAN: Mr Beard, I don't know whether this helps
- 25 you, but my understanding is that the Commission are

- 1 extremely concerned that these propositions are
- 2 described as guidance, not guidelines.
- 3 MR BEARD: I apologise, both to the tribunal and to the
- 4 Commission vicariously for my mistake, continuous
- 5 mistake in relation to the significance.
- 6 THE CHAIRMAN: I'm sure it has great significance. We will
- 7 return at 2 o'clock.
- 8 (1.07 pm)
- 9 (The short adjournment)
- 10 (2.00 pm)
- 11 THE CHAIRMAN: Have we finished with Mr Ridyard?
- MR BEARD: No, there is more Mr Ridyard to come, but not
- from that one, another Mr Ridyard. Sorry, not a real
- live Mr Ridyard, another report.
- 15 Before I turn to that, there were a couple of
- follow-up questions that I wanted to ask arising from
- this morning, in relation to your categorisation between
- 18 raising rivals' costs and excessive competition that you
- were describing.
- 20 Could you just help me: if you had a situation where
- 21 a dominant undertaking raised its wholesale price but
- 22 kept its retail price flat, so a form of margin
- 23 squeeze --
- 24 A. Yes.
- 25 Q. -- is that raising rivals' costs or is that excessive

- 1 competition?
- 2 A. So in that case it would be raising rivals' costs
- 3 because there is no consumer welfare benefit relative to
- 4 the pre-existing situation, and in the reverse situation
- 5 where the margin squeeze arises from reducing retail
- 6 prices it would be a low pricing excessive competition
- 7 (inaudible).
- 8 Q. Right, so margin squeeze depending on which bit you flex
- 9 is under different tests, according to your dichotomy?
- 10 A. Because it has different consequences for consumers and
- 11 consumer welfare.
- 12 Q. I see. Well, I think we will come back to submissions
- on that. Just also so I'm understanding your dichotomy:
- how do you treat retroactive rebates?
- 15 A. So I think it depends on the circumstances.
- Professor Salop would suggest that you should only look
- 17 at that in the raising rivals' costs paradigm. There is
- a potential for a reduction in prices to some customers
- 19 to be a benefit, it's a potential for the
- 20 anticompetitive increase in prices elsewhere to be
- 21 raising rivals' costs, so it's potentially a bit of
- 22 both. As I understand the facts in this case, we don't
- 23 have the discount side of that equation, and as I have
- 24 said we can characterise this a little bit like a
- 25 retroactive rebate, we only have the raising rivals'

- 1 costs to rivals if the discussion in the decision about
- 2 how Royal Mail chose to introduce the rebate -- sorry,
- 3 chose to introduce the price differential, it was very
- 4 much viewed as an on top of the standard price increase.
- 5 So it's: can we put a price differential in place, which
- is an increase in costs over NPP1.
- 7 Q. Just to be clear, for retroactive rebates, even though
- 8 there would be discounts, that would be a raising
- 9 rivals' costs case?
- 10 A. I think you are mischaracterising what I said.
- 11 Q. No, I'm asking for a clarification, Mr Parker.
- 12 A. So I think in some cases they might be a hybrid.
- 13 Professor Salop says generally he would prefer the
- 14 raising rivals' costs paradigm, even in a hybrid
- 15 situation. The hybrid arises because if the
- 16 differential between the two sets of prices arises
- because of a reduction in prices, it's very similar to
- 18 the two different margin squeeze cases that we were
- 19 talking about.
- 20 Q. So depending on the precise modalities of the
- 21 arrangements as to the rebate, they could be down one of
- your forks or down the other?
- 23 A. Because of their impact, direct impact on consumer
- 24 welfare, yes.
- 25 Q. I see. But just to be clear, if you have a rebate, and

- the clue tends to be in the name, which involves some

 sort of discount to some people, that wouldn't be enough

 to decide whether or not it was an excessive competition

 or raising rivals' costs case; you would follow what you

 say is Professor Salop's approach, which is to treat

 that as raising rivals' costs?
- A. I haven't turned my mind to that in all circumstances.

 I observe that Professor Salop suggests that looking at

 the raising rivals' costs element of it might be more

 appropriate, I haven't examined in all the circumstances

 whether that's the right approach.

- Q. We will come on to Professor Salop, but he is assuming that conditional pricing practice will include rebates which to the uninitiated can seem to be discounts, those are discounts to consumers, and yet you would treat them as raising rivals' costs cases; is that right?
- A. Well, it depends on the factual circumstances. In this case, I don't think there is a discount, I don't think there is a benefit to consumers. Are we in a different -- I may have misunderstood the question.
- Q. I didn't ask you about this case. I'm asking you about how this works, this dichotomy, Mr Parker, and what
 I was asking was just to be clear whether I understood that even though retroactive rebates plainly involve discounts, you say at least some of those cases should

- be treated as raising rivals' costs cases?
- 2 A. Well, I think it's not necessarily clear that
- 3 a retroactive rebate involves discounts, because really
- 4 the mechanism, the exclusionary mechanism is
- 5 a differential in price between two different sets of
- 6 customers, depending on how you have got to the prices
- 7 it could be that all those prices are an increase on the
- 8 previous prices or the counterfactual prices, and
- 9 therefore it is a rebate in the sense of you get
- 10 a discount if you go over a certain threshold of your
- 11 sales, but compared to a situation where there was no
- 12 rebate, ie the counterfactual, there may have been
- 13 higher prices all round.
- 14 Q. Okay, so the point you are making is that actually in
- order to identify whether it's a real rebate or a
- discount, you have to do the counterfactual analysis.
- 17 I understand.
- 18 Might we then go back to another Mr Ridyard piece,
- 19 which is in the cross-examination bundle at tab 5.
- 20 A. Sir, would it be all right if I remove my jacket?
- 21 THE CHAIRMAN: Of course. You are in the hot seat, after
- 22 all.
- 23 A. Yes.
- 24 MR BEARD: Now, I'm going to deal with one paragraph
- 25 effectively in this article, but you will see it's an

article from December 2014, and you will see from the abstract at the top it says:

"The as-efficient competitor test plays a central role in the EU Commission Guidelines on Article 102 enforcement and in the case law of the European Courts. It is used explicitly by the ECJ in its Post Danmark judgment ..."

Obviously that's the first Post Danmark judgment at that time?

10 A. Yes.

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"... in a way that clearly signals a preference for an 11 Ο. 12 effects-based approach to enforcement of the law against 13 price abuse. This paper analyses how the AEC test can be interpreted in the context of price-cost tests for 14 15 exclusionary conduct, with particular emphasis on the 16 distinctions between long run and avoidable costs, and between average and incremental costs. It also explores 17 18 some of the underlying economic and public policy 19 questions that are raised by different approaches to these key cost concepts." 20

Now, you will see in the paper that there is a discussion of short and long run costs and incremental versus average costs, some of which debates I think have now been broadly resolved.

I just wanted to go on to page 137, where Mr Ridyard

1		is picking up some of the other practical issues in
2		relation to the application of the AEC test. The first
3		he picks up is the "'learning by doing' effects" issue.
4	Α.	Yes.
5	Q.	And discusses how that might be dealt with in the AEC
6		framework.
7		The one I wanted to pick up on was the "applying AEC
8		when there are scale effects", and the issue he is
9		dealing with is set out under 3.2:
10		"A distinct but closely related phenomenon [closely
11		related to the learning by doing issues] arises where
12		there are important scale effects in an industry such
13		that rivals to a dominant firm have higher costs only
14		because they have not yet achieved sufficient scale."
15		So I think it was one of the issues that was touched
16		on in the hot tub?
17	Α.	Yes.
18	Q.	He goes on to consider these issues and how they might
19		be dealt with in the context of the AEC. I just want to
20		go to the last paragraph in that section:
21		"It is one thing, however, to allow a specialist
22		industry regulator to have discretion to protect smaller

rivals from lower cost incumbents that enjoy first mover

protection into enforcement policy on abuse of dominance

advantages, and quite another to incorporate such

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1		more generally. If abuse of dominance laws are to
2		include an obligation on dominant firms to soft pedal on
3		competition with the deliberate intention of protecting
4		rival suppliers until they have a chance to become
5		established, it would at the very least be preferable to
6		spell out the nature of those obligations in enforcement
7		Guidelines rather than require dominant firms to
8		second-guess the way in which such obligations could be
9		built into a modified AEC test."
10		Do you agree with him?
11	Α.	Well, I think this discussion is again in the context,
12		if you look in the previous paragraph, where he is
13		talking about whether you adjust your price/cost test to
14		give a bit of headroom for the entrant. You see at the
15		bottom of page 138:
16		"All such forms of protection deny consumers the
17		benefits of more aggressive price competition in the
18		short run."
19		Then in the paragraph you have just taken me to and
20		read:
21		"If abuse of dominance laws are to include an
22		obligation on dominant firms to soft pedal on
23		competition"
24		So I see where he is coming from, and I agree in the

context of a low pricing, you know, excessive

- 1 competition context, that it makes sense there
- 2 potentially not to want to restrict the actions of the
- 3 dominant firm in competing more fiercely. I just don't
- 4 think, in a situation of pure raising rivals' costs,
- 5 I don't think that that logic applies, because what
- 6 we're not preventing is we're not preventing conduct
- 7 that's leading to consumer benefits. So whilst I don't
- 8 disagree with what Mr Ridyard says here, I think it's in
- 9 that different paradigm.
- 10 Q. So you agree with Mr Ridyard, as I understand it,
- insofar as he's talking about your category of excessive
- 12 competition abuses; is that fair?
- 13 A. Yes.
- 14 Q. And his concern here is about certainty and fairness for
- 15 dominant firms; I think that's correct as well, isn't
- 16 it?
- 17 A. Yes, that does seem to be his concern.
- 18 Q. Are you suggesting that your dichotomy that you are
- 19 proposing offers certainty and clarity, Mr Parker?
- 20 A. No, I don't think that's within my scope as
- 21 an economist.
- 22 Q. Well, as an economist you comment on problems of
- 23 uncertainties and risks in business, don't you,
- 24 Mr Parker?
- 25 A. (Pause). I'm trying to think of examples where I have,

- 1 possibly. I'm not really sure.
- Q. Well, in this case amongst other things you talk about
- 3 uncertainty issues, but I'll leave that to one side.
- 4 The truth is the dichotomy that you are proposing,
- 5 quite apart from it not being made out in any materials,
- 6 is chronically uncertain, isn't it, Mr Parker?
- 7 A. I'm not sure I have a view.
- 8 Q. I'll leave it there.
- Now, we're going to stay in this bundle, but I'm
 going to go to Intel. I am not, you will be pleased to
 know, going to any judgments in Intel and I'm not going
 to ask you about legal, law questions.
- I do want to test one or two of the propositions
- that you have put forward about the application of

 an AEC being appropriate only where 100% of the market
- is covered and can be covered by an AEC.
- You have in fact in your bundle references to the
- 18 transcript, but you recall your position that you
- 19 articulated in the course of the hot tub that you said
- 20 that where an entrant could not cover 100% of the
- 21 market, that wasn't really an AEC test. Do you recall
- 22 that? I'm paraphrasing, I have to say.
- 23 A. Yes, I would agree that from an economic perspective if
- 24 the definition of as-efficient competitor is one that
- 25 has the same unit costs, then if you can't contest

- a certain part of the market you clearly don't have the
- 2 same unit costs as the incumbent for that part of the
- 3 market.
- 4 Q. Yes, and you were pretty emphatic, you said it's clear
- 5 in those cases you are still not talking about an AEC?
- 6 A. That's my view, yes.
- 7 Q. Yes. Now, if we could go to the decision in Intel, it's
- 8 in your bundle -- it's going to be the largest tab in
- 9 your bundle, it's at tab 3, but it's in the authorities
- bundle, in the final volume, at tab 119. I'm sorry, the
- 11 penultimate authorities bundle, it is volume 10.
- 12 I apologise.
- 13 You are probably broadly familiar with the facts of
- 14 what was at issue in Intel. I'm not obviously going to
- 15 test you on those, that isn't what we're here to
- discuss.
- I think, as you will recall, Intel was a major chip
- 18 CPU manufacturer. You are familiar with the broad
- 19 outline of the case?
- 20 A. At a very broad outline, yes.
- 21 Q. As a chip manufacturer, it had these massive plants for
- 22 making these very sophisticated central processing
- 23 units, and the case was about CPUs which were called x86
- chips that we have in our computers.
- 25 A. So I understand.

- 1 Q. Yes. Because of the nature of the business it was in,
- 2 it had huge economies of scale, and that wouldn't
- 3 surprise you, would it?
- 4 A. I don't think so.
- 5 Q. No. I mean, if you want to go on to page 38 in the
- 6 bundle, there is a description of the manufacturing
- 7 process, and what it talks about are the huge
- 8 specialised facilities it had to invest in, there were
- 9 production facilities called fabs, and what you will
- 10 then also see if you go on -- that's at recital 110 --
- and you will see at recital 115 just over the page that:
- "Building and running a fab is a risky and expensive
- investment. It takes several years to construct and
- 14 ramp up a fab, and the cost of a complete state of the
- art fab ..." at this time was between \$2 and \$3 billion.
- 16 A. Yes.
- Q. So it built these enormous factories, as did anyone that
- was engaged in the manufacturer of these chips, so very
- 19 high sunk costs; as you would expect, very high
- 20 intellectual property barriers to entry as well, and
- 21 what we saw in that case, if we go further on in the
- decision through to 815, which is on page 246 -- just in
- 23 passing, sorry, I'll pick up this reference as I'm
- 24 passing through. Obviously these chip manufacturers
- 25 made a range of chips at these fabs, there was a finding

of market definition that left open the question of
whether or not the market was just for x86 CPUs or for
submarkets, but there were also findings, I think as you
would probably expect, not only of scale but there were
issues in relation to possibilities of economies of
scope here.

If we go on to 852, this is after running through the market share data, what you will see is that it was found that Intel in relation to those relevant markets had very high and persistently high market shares of between 70% and 80%.

You will see just below made good the point I was making earlier, that there are a whole range of barriers to entry and expansion in this market, and the decision considers those.

If we go through to 866 on page 261, what you will see is a conclusion that:

"... a potential entrant will be faced with significant intellectual property barriers and will have to engage in substantial initial research and development and production investment to be able to start up production of x86 CPUs."

Then it talks about the need for high capacity utilisation thereafter in order to be able to compete, maximise cost reductions and so on.

So we've got a very substantially -- in this finding, and of course I quite recognise it is still under appeal, but in terms of the decision that we're talking about, a Commission finding of a vastly dominant entity in a market with very significant sunk costs, very high barriers to entry, large economies of scale at the very least, and in that market AMD was a rival new entrant, and what this Commission decision finds is that Intel had entered into a series of arrangements with strategically important customers specifically targeting AMD in order to exclude it from the market and diminish its impact on the market.

You broadly recall that? I'm not testing you, but that is the position here.

What the Commission finds in the decision is that part of those set of arrangements, a significant part of it, were retroactive rebates which formed part of a wide-ranging strategy to exclude AMD, foreclose the market and in fact it goes so far as to suggest that Intel had actually concealed from the world what it was doing in putting in place those arrangements.

So on the basis of the Commission's case here, very much more intended, targeted and concealed than the present case, involved new entry, economies of scale and so on, very significant dominance.

- 1 But when the Commission came to consider doing
- 2 an AEC test, what we also find was that it was
- 3 recognised that, in relation to each of the customers
- 4 with whom Intel was entering into an allegedly
- 5 restrictive agreement, there was a very significant
- 6 non-contestable share of business for the rivals. So,
- 7 for instance, for Dell it was said that the
- 8 non-contestable share of Dell's demand for x86 chips was
- 9 over 90%. So only 10% was contestable.
- 10 A. I understand.
- 11 Q. So what the Commission did, as I think you're aware, is
- 12 that it carried out an analysis of the situation and
- decided that it could look at what was going on here and
- 14 decide that there was an abuse of dominance by Intel.
- But then it also decided to carry out an as-efficient
- 16 competitor analysis. If we turn on to page 302, we see
- 17 the introduction to that.
- 18 A. Yes.
- 19 Q. So 4.2.3, "as-efficient competitor analysis.
- 20 "1002. One possible way of examining whether
- 21 exclusivity rebates are capable or likely to cause
- 22 anticompetitive foreclosure is to conduct an
- as-efficient competitor analysis.
- "1003. In essence, this examines whether Intel
- 25 itself, in view of its own costs and the effect of the

1		rebate, would be able to enter the market at a more
2		limited scale without incurring losses. It thereby
3		establishes what price a competitor which is 'as
4		efficient' as Intel would have to offer x86 CPUs in
5		order to compensate an OEM for the loss of any Intel
6		rebate."
7		Then the remainder of the section goes on to talk
8		about how that is applied in relation to each of the
9		OEMs.
10		Just picking it up at 1004:
11		"The as-efficient competitor analysis is
12		a hypothetical exercise in the sense that it attempts to
13		analyse whether a competitor which is as efficient as
14		Intel but which would [I don't read out the
15		parenthesis] not have as broad a sales base as Intel,
16		would be foreclosed from entering."
17		So here the Commission is explicitly recognising
18		that it considers it is doing an AEC analysis in
19		circumstances where it does not envisage that any
20		entrant would have as broad a sales base as Intel. You
21		understand that, Mr Parker?
22	Α.	Yes.

Q. Now, the Commission clearly thinks this is an 23 as-efficient competitor analysis, but you, as 24 25 I understand it, say this isn't an as-efficient

- 1 competitor analysis. Am I understanding correctly?
- 2 A. Yes, I disagree with the Commission's characterisation
- 3 here, in the sense that we clearly have a situation
- 4 which it describes that there is some non-contestable
- 5 share of demand, in other words I'm an entrant, I can
- 6 compete for a certain percentage of a particular
- 7 customer's behaviour and potentially do that on the same
- 8 unit costs as Intel, but then there is another aspect of
- 9 the customer's demand for which it is not possible for
- 10 the entrant to compete for, and by definition it must
- 11 mean that the entrant does not have the same unit costs
- 12 as Intel over these additional units.
- 13 It's precisely that asymmetry which gives the force
- 14 to the potential conduct of linking the contestable
- units and the non-contestable units.
- 16 Q. I see.
- 17 A. So, you know, I see that the Commission has described it
- as an as-efficient competitor, but I don't think from
- an economic sense that that's correct.
- Q. So they're wrong to talk about it as an as-efficient
- 21 competitor analysis, in your view?
- 22 A. From an economic perspective, yes.
- 23 Q. I see. Just going on to the -- they spell out here the
- 24 position, and just to be clear:
- 25 "This analysis is in principle independent of

- 1 whether or not AMD was actually able to enter."
- 2 So this aspect of the AEC, I think you recognise
- 3 that the AEC is not trying to assess whether there is or
- 4 would be a specific particular entrant; is that correct?
- 5 A. Yes, I mean, I think it is the case, as we discussed
- 6 previously, that in principle if you just relied on the
- 7 as-efficient competitor test as it's set out here and
- 8 also by Mr Dryden, that you wouldn't -- not need to have
- 9 any regard to actual effects on the market at all.
- 10 Q. Well, it's not to do with actual effects on the market,
- it's specifically here focused on the position of
- 12 whether or not a specific entrant was actually able to
- 13 enter. That's what's being talked about, and that is
- 14 a recognised part of the AEC test, isn't it, Mr Parker?
- 15 A. Yes.
- 16 Q. So the Commission clearly here thinks it's
- an as-efficient competitor analysis it's carried out;
- 18 you say it's not from an economic point of view. Is
- 19 this really just a semantic distinction in the end,
- 20 Mr Parker?
- 21 A. Well, since we have a debate going on about the
- 22 difference between an as-efficient competitor and
- 23 a reasonably-efficient competitor or some competitor
- 24 that can control for the net advantages of the dominant
- 25 firm, it seems to me that the concept of what is

1	an as-efficient competitor needs itself to have
2	a principle to guide it, and in my view the appropriate
3	principle that follows from the term "as efficient" is
4	one where the entrant has the same costs, same unit
5	costs as the incumbent across its business, and it seems
6	to me that once you start moving away and introducing
7	asymmetries where the entrant cannot possibly mimic the
8	unit costs of the incumbent, it seems to me we're no
9	longer talking about an as-efficient competitor, we're
10	talking about a competitor that has by its nature is
11	less efficient over certain units.

So that to me from an economic perspective I would say is not as efficient in regard to those bits that it cannot replicate. I see that the language here says "as-efficient competitor". I think my view is that the language is not very precise.

- Q. I see. So this very extensive exercise that is undertaken by the Commission in that case was based on a fallacious definition of the test as you would see it from an economic point of view?
- A. I think it's on a fallacious definition of what

 "as-efficient" means. It's clearly applying a test that

 is not to an as-efficient competitor because it does not

 have the same unit costs as Intel throughout. But we

 would need to properly define what we meant by

1		"as-efficient", and to what extent you know, in my
2		view the clear definition is one that has the same unit
3		cost everywhere, and I think it once we start
4		deviating from that definition we are inevitably talking
5		about a less-efficient competitor.
6	Q.	I see. Now, we've heard a lot I'm going to leave
7		Intel, unless the tribunal has questions in relation to
8		that.
9		We've heard quite a lot about the article from
10		Professor Salop. I think it's in concurrent evidence
11		bundle 2. I think there are two copies of it, in fact.
12		The one I marked up is in concurrent evidence bundle 2,
13		tab 8 at sub-tab 4. It's possible that the tribunal may
14		have been referring to a second version at tab 9,
15		sub-tab 7, just in case you're I don't know which one
16		you may have marked up.
17		I just want to ask you one or two questions about
18		this, because obviously you place an awful lot of
19		emphasis on it, Mr Parker.
20		If we start at the very beginning, it says:
21		"Myriad types of business conduct can involve
22		exclusionary conduct that can harm consumers. This

conduct includes exclusive dealing, tying, predatory

pricing, vertical mergers, most favoured nation

contracts, refusals to deal, and resale price

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1	maintenance, among others. There are two overarching
2	law and economics paradigms for analysing exclusory
3	conduct in anti-trust predatory pricing and raising
4	rivals' costs foreclosure. This raises the question of
5	which paradigm is better suited for addressing various
6	types of allegations of anticompetitive exclusion."

Just to be clear here, what's being talked about are two paradigms that are recognised in US law, the predatory pricing paradigm and the raising rivals' costs paradigm; is that correct?

- A. I think from an economics perspective, the economics is consistent across the two jurisdictions, I don't know if economics necessarily matters. From a legal perspective, as I understand it, elements of US law are not that different to EU law. There are comments in here, references to some EC cases as well, so I'm not a lawyer, I can't tell you whether from a legal perspective this only applies to US law, but from an economics perspective it seems to me that the logic applies to both, it would apply consistently across the two.
- Q. I just want to be clear. The two paradigms, law and economics paradigms that are being talked about here, are predatory pricing and raising rivals' costs. That is what Professor Salop talks about here, isn't it?

- Those are the two categories or buckets that he is discussing?
- That's right, and I have a similar view on the right Α. buckets. I think there is one bucket which is conduct that gives rise to direct consumer benefits, which he characterises as predatory pricing, I think there is potentially other examples that would fit into that concept, and then there is raising rivals' costs, so I'm largely in agreement with him in terms of from an economic perspective.
 - Q. When he talks about predatory pricing and raising rivals' costs, he is talking about it in the context of developed learning and case law in the US, isn't he?

- A. Well, and economic thinking that has arisen out of those cases, but for me the -- you may well be right, but I think the economics applies more broadly.
 - Q. If we go over the page to 372, second paragraph, the reason why he cares particularly about which bucket things go in is because he says:

"The choice of paradigm has important implications for the legal analysis. While the predatory pricing paradigm would attack the 'level' of the prices under the Brooke Group standard, the RRC foreclosure paradigm would attack the 'condition' placed on the prices under the rule of reason."

- 1 Now, Brooke Group standard is a US law standard,
- isn't it?
- 3 A. Yes, as I understand it.
- 4 Q. And rule of reason, although it's sometimes referred to
- 5 in European competition law, again is a doctrine
- 6 developed in US law?
- 7 A. Well, I'm not sure, I mean, I'm not a lawyer, but rule
- 8 of reason sounds to be not a million miles away from
- 9 the: all the circumstances in the round, however you
- 10 want to describe it. But maybe that's incorrect.
- 11 Q. What he is talking about here is "it has implications
- for the legal analysis", and that's US law analysis,
- isn't it, Mr Parker?
- 14 A. Well, if you say so. I can't comment on that.
- 15 Q. Sorry, are you saying you don't read this as being
- 16 focused on the US law approach to these matters?
- 17 A. I'm saying I read it from an economic perspective, which
- it makes sense to me to consider two different types of
- 19 conduct with two different exclusionary mechanisms from
- an economic perspective to treat those in different ways
- 21 because of the impact on consumer welfare.
- Q. I understand.
- 23 A. I'm reading it in that context and not being a lawyer
- I don't really have the capacity to read it in
- 25 a different way.

- 1 Q. The point I'm making to you is he is identifying the two
- 2 buckets as relevant to the particular structure of
- 3 analysis in US law, isn't he?
- A. I mean, if you say so. I can't comment.
- 5 Q. Then you will see further down that what he's really
- focused on here is whether or not CPPs or conditional
- 7 pricing practices are better characterised as belonging
- 8 to the raising rivals' costs foreclosure paradigm?
- 9 A. Yes.
- 10 Q. That's because he is concerned that under US law,
- 11 conditional pricing practices might have been looked at
- 12 under the predatory pricing paradigm and from
- an economic point of view he doesn't think that's the
- 14 right way of looking at them?
- 15 A. Yes, so you look at the rest of that paragraph. The
- proper focus should be placed on the magnitude of the
- foreclosure and proper consumer harm rather than whether
- or not the firm is pricing below some measure of costs.
- 19 Economic analysis also implies that whether there is
- substantial foreclosure should be gauged by the impact
- on the competitors, including their costs output and
- ability to enter or expand.
- Q. Understood.
- 24 A. Which is -- it seems to me that's an economic approach
- 25 which is independent of a particular legal framework.

- Q. Well, that may well be right, but what he is doing here is he is coming forward with a policy and economic analysis as to why it is the allocation of certain types of cases under US law should be reconsidered; that's what he is doing here, isn't it?
- A. I think that's right, because I think he -- his view

 seems to be that on the economics he thinks that the way

 that it's done in the US doesn't necessarily fit the

 economic consequences particularly well. So I think his

 starting point is trying to understand the economic

 consequences of different types of behaviour and how

 they should appropriately be viewed.
 - Q. I see. Just going back across to 371, he says in the second paragraph:

"Sometimes the choice of paradigm [between predatory pricing and raising rivals' costs] is obvious. When US Tobacco ripped out the displays of its competitor, that conduct clearly fit the RRC foreclosure paradigm. The RRC foreclosure paradigm similarly would apply if US Tobacco had demanded exclusive dealing instead. When Continental Baking offered very low prices for pies in Salt Lake City, that conduct fit the predatory pricing paradigm. However, other conduct may not be so obvious."

So here he is looking at the fact that you have got

1	this bifurcated structure in US law and he is troubled
2	by the bifurcation; that's what he is identifying here,
3	that sometimes the conduct may be obvious to put in the
4	bucket, other times it's not, and then this article is
5	concerned about whether or not conditional pricing
6	practices under US law have been treated in the right
7	bucket. That's what's going on here, isn't it?

8 A. Yes, I think so.

Q. Just on that, if you go down to footnote 3, in relation to that paragraph, he refers there, I think, in relation to the price of pies, to the Utah Pie v Continental Baking case, and he says:

"Any doubts left by Utah Pie that the pricing need not be predatory were resolved by Brooke Group Ltd v
Brown and Williamson [so that's the Brooke Group case], which clarified that the same predatory pricing threshold applied to both monopoly and price-discrimination cases."

So there he is saying that under US law his understanding is that actually price discrimination cases should be dealt with under the predatory pricing paradigm; that's what you understand, correct?

- A. I mean, I think that's what I understand the US law position to be.
- 25 Q. He doesn't ever come back, in fact, and suggest that

- 1 price discrimination cases should be anything other than
- in the predatory pricing paradigm bucket, does he?
- 3 A. Well, but conditional pricing practices are a form of
- 4 price discrimination.
- 5 Q. Well, that may well be correct, but here what you have
- is the starting point under US law being set out that
- 7 price discrimination is not a raising rivals' costs
- 8 paradigm case, it is a predatory pricing paradigm, isn't
- 9 it, Mr Parker?
- 10 A. Well, I'm not familiar with Utah Pie, and I'm not
- 11 sufficiently familiar with Brooke Group to know whether
- 12 that's the case.
- 13 Q. Now --
- 14 A. If it is the case, I think Professor Salop is
- 15 criticising that from the perspective of conditional
- 16 pricing practices.
- 17 Q. Understood. So he is saying: look, insofar as you can
- 18 treat conditional pricing practices as price
- 19 discrimination, actually we should be revisiting this
- 20 categorisation?
- 21 A. I think that's what he is saying, yes.
- 22 Q. I see. Now, you try to take the analysis that
- 23 Professor Salop has undertaken in this, in this
- 24 discussion about economics and the position in relation
- to the US paradigms, and you try to carry it across and

- 1 suggest that it's good authority for your dichotomy when
- 2 we're applying EU and UK law, and you do it from
- 3 an economic point of view; I completely accept that.
- 4 But just to be clear, he doesn't ever refer to the
- 5 concept of a low pricing practice or an excessive
- 6 competition practice as a category in this article, does
- 7 he?
- 8 A. Well, predatory pricing is a low pricing practice.
- 9 I have -- in my view, it's a -- there is a slightly
- 10 wider concept that we should look at, that seems to be
- 11 predatory pricing as a low pricing practice.
- 12 Q. That wasn't the question, Mr Parker. Just to be clear,
- 13 he doesn't ever refer to the concept of a low pricing
- 14 practice or an excessive competition practice as
- 15 a particular category in this article, does he?
- 16 A. Not as far as I know, but I haven't done a word search.
- Q. What he doesn't do is suggest that there is any problem
- 18 with the way that EU law under the guidance might
- 19 approach the AEC test, he doesn't say that anywhere,
- does he?
- 21 A. I don't believe so.
- Q. Indeed, Professor Salop's quite interesting in this
- regard, because if you go on to page 389 --
- 24 A. Yes.
- 25 Q. -- he talks about Intel, albeit he is there referring to

- 1 a case in the US courts, but then there is just
- 2 an interesting final sentence:
- 3 "Professor Salop served as an economic consultant to
- 4 Intel in the European Commission proceeding."
- 5 You see that?
- 6 A. I do.
- 7 Q. Now, again I'm not going to test you on Intel, but I'm
- 8 pretty sure you know and understand that Intel was
- 9 pressing for the use and application of an AEC test in
- 10 relation to the alleged exclusivity rebates which had
- been found to be abusive in the decision; you know that,
- don't you, Mr Parker?
- 13 A. I do not know that, but --
- 14 Q. Believe that to be true?
- 15 A. I believe that to be true, yes.
- Q. Thank you. Obviously it's sometimes said that
- 17 consistency can be the hobgoblin of a small mind, but is
- it really right, do you think, that someone who is
- 19 giving testimony on behalf of Intel, in proceedings
- 20 where they are pursuing matters in relation to alleged
- 21 abuse of dominance relying on the AEC test, would be
- 22 writing an article saying that actually using that AEC
- test is wrong?
- 24 A. Well, it is interesting, I agree. I mean, if
- 25 I perhaps -- if we turn on to footnote 114, which is on

- page 28, and this is in the context here of how you

 should treat conditional pricing practices, and then he

 goes on to talk about in the next section the
- incremental price cost test and whether that's useful,

 he says in that footnote:

6 "Intel argued that its conduct did not involve
7 conditional discounts but simply separate bidding
8 competitions."

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And again he said he submitted an expert report on behalf of Intel in the EC proceedings, and this section here is precisely, I think, about the raising rivals' costs paradigm is the appropriate one to do when looking at conditional pricing practices.

So I mean, I think your question was: is it conceivable that he would make such an argument? And it seems to be that that is precisely the argument that he is making.

- Q. No, I was saying: was it inconsistent? Was it likely that he would make an inconsistent argument?
- A. Well, that's a matter for him, I think. But it seems to
 me he is very strongly here advocating that you should
 treat conditional pricing practices under a raising
 rivals' costs foreclosure paradigm.
- Q. So are you saying that the out-turn of this article is in fact inconsistent with that line of argument,

- 1 assuming Intel would say that you should apply an AEC 2 test to conditional pricing practices?
- 3 A. Well, it appears that way in the sense that I can see 4 from the article that he's suggesting that a conditional 5 pricing practice should be treated as a raising rivals' costs. I don't know what was submitted or argued by 6 7 Intel other than what he has in 114, which suggests that in Intel's view it wasn't a conditional discounts case. 8
- Q. I understand that that's what's said at 114. My 9 10 question was more general, because isn't the answer that 11 in fact this policy paper is grappling with rather 12 a particular issue that's grown out of US case law, 13 which is actually relevantly different from the position in Europe? 14
- 15 Well, I think that's a legal question beyond my Α. expertise.
- Now, in relation to the substance of the approach that 17 Q. he adopts, if -- I'm sorry, if you could give me one 18 19 moment, I just want to dig out a report.
- 20 (Pause)

- 21 I apologise, I can't find the reference I was going 22 to in your report.
- 23 I just want to look at the suggestion, I think, that you have made that the test being applied or considered 24 by Professor Salop is an AEC test. 25

1			If	we	could	go	to	page	403.
2	Α.	Yes.							

Q. It's clear, isn't it, that where Professor Salop is talking about an incremental price/cost test, he is talking about something that is very different from an AECT test? One can see that from the second paragraph under "The incremental price/cost test".

There you see a second price/cost test -- sorry, he starts:

"Application of the predatory pricing paradigm to CPPs would use a threshold price/cost test as required from the rule of reason analysis. Two tests might be suggested. One would simply compare the total revenue ... to total variable costs ...

"A second price/cost test compares the firm's incremental revenue on the extra ('contestable') volume achieved as a result of the discount on the additional units sold to the incremental costs of providing that extra volume. This has been the focus of most analysis of CPPs. I will refer to this test as an incremental price/cost test."

So what he is doing here is looking at the test that has been applied in US law in relation to CPPs or as the focus of most analysis of CPPs; that's correct, isn't it?

- 1 A. Yes.
- 2 Q. And he's saying that the test that's been applied is
- 3 this incremental price/cost test pursuant to the
- 4 predatory pricing paradigm; that's right, isn't it?
- 5 A. Yes.
- 6 Q. What he is identifying there is how that incremental
- 7 price/cost test works, and the critical thing about it
- 8 is it is asking: does the conditional pricing practice
- 9 increase or reduce the profit of the incumbent; that's
- 10 correct, isn't it?
- 11 A. Yes, I think so.
- 12 Q. So that's what, in the language that Mr Dryden used, is
- a form of sacrifice test, isn't it?
- 14 A. (Pause). I think the idea of the as-efficient
- 15 competitor and the sacrifice test come together in that
- 16 context, don't they, because if you are saying the
- as-efficient competitor couldn't meet the ... able to
- make a profit on the relevant units, then it is, you
- 19 know, sacrificing profits, the as-efficient competitor.
- Q. No. They are different tests. It asks whether or not
- 21 the conditional pricing practice increases or reduces
- 22 the profits of an incumbent. In other words, does it
- 23 involve a sacrifice by the incumbent of profits? That
- is the incremental price/cost test that he is applying,
- 25 isn't it?

- 1 A. In this paragraph, yes, maybe that's right.
- Q. It's not just in this paragraph, is it, Mr Parker? This
- is the price/cost test throughout this report which
- 4 Professor Salop is comparing to what he refers to as his
- 5 consumer welfare approach, isn't it?
- 6 A. Possibly, yes.
- 7 Q. No, not possibly, Mr Parker. It is, isn't it?
- 8 A. Well, I think we should think about this in the context
- 9 of price/cost tests generally.
- 10 Q. No, just the question, Mr Parker, just the question: it
- is the price/cost test that he is comparing against
- 12 throughout this paper, isn't it?
- 13 A. That may be right, but I think the general principles
- apply because, as we go on in 45, for example,
- 15 less-efficient competitors have value to competition,
- the same principle I think applies to the as-efficient
- 17 competitor test. So even if he is talking about some
- slightly different price/cost test, I think the general
- 19 conclusion, which is that a monopolist may have the
- incentive to raise the costs of a less-efficient
- 21 potential competitor in order to destroy its prospects
- of entry into the monopolist's market, to me I think
- 23 the -- from an economic perspective, the -- that line of
- logic saying -- sorry, the reference is on page 45,
- 25 second paragraph. I think the consumer welfare analysis

- 1 that he identifies would apply across to the
- 2 as-efficient competitor test as Mr Dryden has set out.
- 3 Q. All you are grasping for here on page 45 is the
- 4 proposition that less-efficient competitors can have
- 5 value to competition, isn't it, Mr Parker?
- 6 A. Yes.
- 7 Q. Yes?
- 8 A. Entry via a less-efficient competitor into a monopoly
- 9 market that causes lower prices will benefit consumers.
- 10 And the as-efficient competitor test that Mr Dryden
- 11 describes says "I am going to allow the monopolist to
- 12 exclude less-efficient entrants", and Professor Salop's
- point here is that that is something that could be
- 14 adverse to consumer welfare.
- 15 Q. It could be, that's what he is saying, it could be, but
- the point I'm making here is that Professor Salop is not
- 17 comparing against an AEC test when he carries out this
- analysis, is he? I think you said that may be the case.
- 19 I'm going to leave it there. But let us just look at
- 20 how this works, because if you go to page 407, he
- 21 expresses a concern under that heading "False
- 22 negatives":
- "Using the incremental price/cost test as
- a threshold 'shield' is subject to serious concerns
- about false negatives."

So this is saying treating an incremental price/cost test such as this as a safe harbour, in his view, taking this policy approach that he's developed in this article, gives rise to concerns about false negatives.

"First, the incumbent enjoys a number of inherent bidding advantages that may eliminate its need to charge an incremental price below cost to exclude even an equally-efficient entrant, and even when the exclusion harms consumers. While a distributor would retain the nominal choice of whether to accept the exclusive, the effectiveness of its choice is impeded by these bidding advantages that come from the market power of the dominant firm. Second, competition from less-efficient competitors into a monopoly market [he says] typically increases consumer welfare ..."

Let's just focus on that first one, because you

I know say: well, you can make assumptions about the
entry of less-efficient competitors and how they benefit
consumer welfare, but on the first of these false
negatives what he is saying is that the incremental
price/cost can exclude an as-efficient competitor.

You understand that?

A. So the particular situation that he's talking about there is if I'm a monopoly and I make the prices of 100, profits of 100, and if I'm in the face of -- if entry

came in, then the two duopolists would make 20 each, say, because competition destroys some of the profits in the market, it's a standard economic result, then the monopolist can preserve, by essentially bidding — getting exclusive contracts with suppliers, can pay those suppliers an amount of money somewhere between the — essentially giving some of the profits that it — the 80 of profits that it would prefer to have in the monopoly situation rather than the duopoly situation, it can essentially give some of those to — let's say pays 25 above the odds to the input providers, in that world the entrant coming in can make 20 but can't pay 25 to the input suppliers, whereas the monopolist can pay 25 because it has 80 to play with.

So in that situation, even if you had a pure as-efficient competitor, there is if you like an asymmetry caused by the existence of the monopoly having the monopolist position and the entrant being an entrant, even if in other respects we say it's completely as-efficient. So it seems to me that's another example where the as-efficient competitor test doesn't tell you that there can't be foreclosing behaviour, in that case in a slightly different situation.

Q. Surely the as-efficient competitor test would not permit

- 1 that to happen and what is going on here is there is
- 2 a different price/cost test being applied that admits of
- 3 the possibility of an as-efficient competitor being
- 4 excluded; that's the position, isn't it?
- 5 A. No, I think that's misreading -- I think it's misreading 6 of that particular paragraph.
- 7 Q. In relation to the approach that he adopts in his broad
- 8 prognostication about why an incremental price cost test
- 9 is not appropriate, the conclusion that Professor Salop
- 10 reaches is that he thinks there should be a full
- 11 consumer welfare analysis; that's correct, isn't it?
- 12 A. Sorry, where is that?
- 13 Q. So I'm asking you, taking the article as a whole, is
- 14 Professor Salop's position that rather than using
- 15 something like the incremental price/cost test which has
- 16 been used in relation to CPPs and is used in US law,
- that instead you should use a full consumer welfare
- analysis in order to assess whether or not CPPs are
- 19 contrary to US anti-trust law; is that correct?
- 20 A. Can you take me to where in the document he says that?
- 21 Q. Let's just look at the bottom of page 402, shall we, to
- 22 start with. So 402, picking it up in the final
- paragraph:
- "From the viewpoint of consumers, however, these
- 25 efficiency benefits [so benefits that can occur from

1	CPPs] may come at a significant cost of reduced
2	competition. The 'upward pricing pressure' from raising
3	rivals' costs may more than offset the 'downward pricing
4	pressure' from incentivising the additional promotion.
5	Thus, it is necessary to evaluate the net impact on
6	consumers. This analysis would implicate the possible
7	market power of the excluding firm. This rule of reason
8	analysis also would include evaluation of whether the
9	benefits are 'conduct-specific', that is, whether the
10	exclusion is 'reasonably necessary' to achieve the
11	consumer benefits. In carrying out this analysis, the
12	relevant competitive benchmark would be the
13	unconditional prices that would occur absent the loyalty
14	discount plan and the reasonably less restrictive ways
15	to achieve the efficiency benefits."
16	So there are two things he is saying here in
17	relation to how one analyses this situation, as

relation to how one analyses this situation, as

I understand it. The first is that you have to carry

out a counterfactual analysis of the situation in

relation to any particular pricing. That's the final

sentence. Do you see that?

A. Yes, you need to look at what would happen.

Q. And the second is that he's suggesting that there should
be a broad weighing of all of the identifiable benefits
that might arise in the market from the particular

- 1 course of conduct that you are testing; do you
- 2 understand that?
- 3 A. Yes. Yes, I think that's right.
- Q. So that, I would suggest to you, is identifying two key
- 5 components of what would be referred to as a full and
- 6 general consumer welfare analysis; is that correct?
- 7 A. Well, I think from the perspective of looking at the
- 8 impact on consumer welfare that's clearly very
- 9 helpful -- you know, clearly a sensible thing to do from
- an economic perspective, so I would agree with that.
- 11 Q. Sorry, the question was: he is suggesting there that
- 12 a full general consumer welfare analysis is the
- appropriate course in his economic view; is that
- 14 correct?
- 15 A. Well, he says:
- "It is necessary to evaluate the net impact on
- 17 consumers."
- 18 And that to me sounds like a sensible thing to do.
- 19 I think that it depends what you mean by a full, general
- 20 consumer welfare analysis.
- 21 Q. Perhaps it's just worth thinking about what might be
- 22 involved in such an approach. First of all, given that
- 23 you would need to look at the factual situation, you
- 24 would need to model what would happen to retail prices
- and product quality if the pricing practice were

- 1 permitted, you would have to get a sense of the factual
- 2 situation; is that correct?
- 3 A. Yes.
- 4 Q. Then you would need to consider in doing that -- you
- 5 would have that consider that against, secondly, what
- 6 would happen if the retail or the relevant prices and
- 7 product quality, what would happen to those if the
- 8 pricing practice in question was not permitted. So you
- 9 would have to do that counterfactual exercise. Is that
- 10 right?
- 11 A. So from an economic perspective I agree that's a helpful
- thing.
- 13 Q. Then what I think you say would need to be done is you
- 14 would need to consider whether, in the factual world,
- 15 there are actual or potential competitors on the market
- who could or would enter and expand at the given level
- of factual prices. Is that right?
- 18 A. Sorry, could you repeat that?
- 19 Q. In order to assess the factual situation, one of the
- things you are going to need to consider is whether
- 21 there are any actual or potential competitors on the
- 22 market who could or would enter and expand at the given
- level of prices?
- 24 A. Yes.
- 25 Q. Yes, and if there are, you would need to consider the

- efficiency of that entrant or entrants relative to the dominant undertaking, wouldn't you?
- 3 A. Why would I need to do that?

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- Q. Well, won't that be important to understand what

 possible static productive efficiency effect you would

 identify by that entry?
- 7 Α. I'm not sure that's a helpful exercise actually, because as long as the entrant has come in with prices below the 8 monopoly price, then that I don't think has -- that 9 10 leads to consumer welfare benefits, and we know that 11 Whistl came in with discounts to the Royal Mail prices. 12 Whether Whistl had slightly lower -- if Whistl was less 13 efficient then it would be taking a lower margin than Royal Mail. If Royal Mail had to meet those prices, it 14 15 would see that its margins were also being reduced.

I don't actually think you need to deal with static cost inefficiency in that context, you can just look at the prices. This is essentially what Professor Salop says on the page we were just on -- where are we? Entry by a less-efficient -- this is page 45 or page 414 of the internal page there:

"Entry by a less-efficient competitor into a monopoly market that causes lower prices will benefit consumers."

If we then turn back to the Article 82 guidance

- which -- you will have to remind me which bundle that is, I apologise.
- 3 Q. You can get it in your cross-examination bundle at 4 tab 2, I think.

A. So if we go to paragraph 30, I'm sure you are very familiar with the last part of that, essentially:

"Where there is no residual competition and no foreseeable threat of entry, the protection of rivalry in the competitive process outweighs possible efficiency gains. In the Commission's view, exclusionary conduct which maintains, creates or strengthens the market position approaching that of a monopoly can normally not be justified on the grounds that it also creates efficiency gains."

Now, it seems to me that -- so when you are talking about a full consumer welfare analysis, my understanding of how that can be sometimes applied in practice is through presumptions, and if you have some presumptive circumstances where you expect consumer welfare to be harmed, then maybe at that point a full consumer welfare analysis is not required, and that one would then need to go in to look at objective justification, other efficiencies and so on, so I'm certainly not ruling that out.

Q. Let's just pause there. You are grabbing at the

1	objective necessity paragraphs. I'm focusing on what
2	the primary test should be in relation to these matters.
3	The primary test issue arises in relation to whether or
4	not you actually have exclusionary conduct in the first
5	place.
6	What I'm suggesting to you is that your favoured
7	economic proposal from Professor Salop involves a broad
8	consumer welfare analysis and that that consumer welfare
9	analysis will inter alia even when analysing the factual
10	situation involve a need for consideration of the likely
11	impact on productive efficiency.
12	The reason I'm surprised that you cavilled at it as
13	a proposition is because if you look at your own report
14	at 4.2.6 under the heading of "Consumer welfare", it is
15	the second of the considerations you suggest need to be
16	taken into account. 4.2.6 in Mr Parker's own report.
17	THE CHAIRMAN: At what point are you planning to pause,
18	Mr Beard?
19	MR BEARD: Oh, I'm sorry, I've lost track again.
20	THE CHAIRMAN: You have got carried away for a second time.
21	Ten minutes. How are you progressing?
22	MR BEARD: I'm progressing fairly well. I am not absolutely
23	sure I'm going to finish today. I hoped I would, I will
24	do my best to. Obviously the lion's share of the

cross-examination is in relation to some of these

1	maccers.
2	THE CHAIRMAN: We can sit a little late. I think it would
3	be desirable for Mr Parker not to have to sit over the
4	weekend.
5	MR BEARD: Yes. I will certainly do my best.
6	THE CHAIRMAN: Five minutes' break then.
7	(3.16 pm)
8	(A short break)
9	(3.26 pm)
10	MR BEARD: I had a look back at the transcript and in the
11	light of the answers I have had in relation to
12	Professor Salop, consumer welfare and counterfactual and
13	balancing, I'm not going to ask you further questions
14	about that, and I'm going to move on.
15	I will deal with a very different topic, which is
16	concerned with the materiality analysis that's been
17	undertaken and in particular the eligibility criteria.
18	In your report, in your first report, you say that
19	there is an eligibility error in the materials submitted
20	in relation to the national spread benchmark. Just for
21	your notes, that's in your first report at section 4.5.
22	In your most recent second report, you have
23	suggested that there is another eligibility error, this
24	is in Parker 2 at section 3, in relation to the urban
25	density benchmark.

- I think in line with what you have said previously
- 2 that both of those matters turn upon the meaning of the
- 3 NPP1 contract, which is a matter of interpretation and
- 4 law; that's correct, isn't it?
- 5 A. Well, in relation to the first, it relates to the ...
- 6 I'm relying partly on the views of Mr Polglass in terms
- 7 of the interpretation, so which boiled down to the
- 8 interpretation of that contract as it was perceived by
- 9 Whistl at the time.
- 10 Q. Yes, I understand, but you are not suggesting whether or
- 11 not that's a relevant consideration for the
- interpretation of the contract?
- 13 A. Well, it could be a relevant question for the effects of
- 14 the contract. So if the interpretation is unclear and
- it is felt by potential people purchasing under that
- 16 contract that they had one view, then that of itself
- 17 could have impacts on the market, depending on if there
- is ambiguity, that ambiguity itself could give rise to
- 19 economic effects.
- Q. I see, so let's just take that in stages. Are you
- 21 saying that if someone simply makes a mistake as to the
- 22 interpretation of a contract and in those circumstances
- 23 puts themselves in what might be perceived as
- 24 a suboptimal commercial position, that could amount to
- 25 evidence of abuse?

- 1 A. Not if one makes a mistake, but if terms are unclear,
- 2 then -- or could be differently interpreted in a
- 3 reasonable way, then potentially that wouldn't be
- 4 a mistake.
- 5 Q. I see.
- 6 A. It seems to me.
- 7 Q. So abuse by contractual ambiguity generating
- 8 uncertainty, is that the proposition that you are
- 9 putting forward?
- 10 A. No, I'm responding to your view. But yes, I agree that
- 11 the interpretation of the contract is a matter of, you
- 12 know, fact and law.
- 13 Q. Yes, fact and law. I'm not going to ask you further
- 14 questions in relation to the interpretation of the
- 15 eligibility criteria.
- Now, in relation to -- just to be clear -- the
- 17 eligibility error on the national spread benchmark, you
- don't suggest that has any impact on the base case
- 19 analysis, I think; that's correct, isn't it?
- 20 A. Yes, that's right.
- 21 Q. Yes. But in relation to the urban density eligibility,
- 22 you say that that could have an impact on the base case;
- that's right, isn't it?
- A. That's correct.
- 25 Q. What you say is that that could mean that looking at the

- 1 base case that would potentially amount to a failure of
- 2 an as-efficient competitor test; is that correct?
- I think it's probably your second statement at figure 2,
- 4 if that assists, which is in tab 10 of the second volume
- of concurrent evidence.
- A. Yes, I mean, I wonder, could we just quickly turn to the
- 7 CCNs number 3? I don't know where those are in the
- 8 bundles.
- 9 Q. I'm sorry ...?
- 10 A. Contract charge notices 3 to 5.
- 11 Q. Yes. For what reason? I don't understand. I'm taking
- 12 you to this in order to ask you a couple of questions
- about it. I don't understand why there is any need to
- go to CCNs in order to answer a question that I'm asking
- 15 you.
- You are saying, in relation to this, that this would
- amount to a failure of the as-efficient competitor
- success; that's correct, isn't it?
- 19 A. Yes.
- Q. And you're saying that even though you know that
- an entrant would be looking to achieve scale, don't you?
- 22 A. Well, my understanding was we're not looking -- that the
- 23 AEC is a hypothetical test based on a hypothetical, and
- 24 it's not actually concerned with a position of
- 25 an entrant at all. So I say it's failed because at that

- first or first and second SSCs for CDA customers the
- 2 hypothetical as-efficient competitor is -- the blue line
- is below the orange line in figure 2 of my report.
- 4 Q. So you are saying because the blue line is below the
- 5 orange line for one SSC or possibly two, you say, but
- I think one SSC -- two for CDA customers, as I recall --
- 7 A. Yes.
- 8 Q. -- then in those circumstances you treat that as overall
- 9 a failure of the AEC; is that correct?
- 10 A. Well, this is within the context of the test set out by
- 11 Mr Dryden where, you know, it's not really an AEC if
- 12 you're only at one, in one SSC, because you have higher
- 13 costs elsewhere, so put that to one side. It fails at
- 14 that level of coverage.
- 15 Q. It fails at that level of coverage you say, and you say
- 16 that notwithstanding that, the expectation would be that
- entry would be beyond one or two SSCs?
- 18 A. Well, I'm struggling to reconcile that with the
- 19 discussion we have had that the AEC test is
- a hypothetical test and doesn't need to relate to this
- 21 factual proposition that you are putting to me.
- 22 Q. Well, it doesn't necessarily need to relate to the
- 23 precise position of Whistl, albeit that we know that
- 24 Whistl was wanting to roll out to 25% of coverage, but
- 25 your position is that an AEC test is failed in

- 1 circumstances where the first increment is failed even
- 2 if the expectation of the dominant undertaking would be
- 3 that any AEC would roll out well beyond that first
- 4 increment; is that right?
- 5 A. Well, I think this goes to me to the somewhat arbitrary
- 6 nature of how we're now defining what an as-efficient
- 7 competitor is, because if the dominant company thought
- 8 that the as-efficient competitor would always roll out
- 9 to a certain level of coverage, why are we doing the
- 10 test at all at levels of coverage which are therefore
- 11 not as efficient, and then we go to: what do we actually
- mean by as efficient, because we're now defining, well,
- it's as efficient at some level of coverage but not at
- 14 some other level of coverage, and it seems to me,
- 15 you know, an indication of why in practice I don't think
- an AEC test is very sensible.
- Q. Well, I'm not going to review the position in relation
- 18 to AEC. These are points that could have been put to
- Mr Dryden and may be put to Mr Harman as to the impact
- on the matters concerning the AEC test. But we say that
- 21 the fact that in relation to one SSC in relation to
- 22 non-CDA and two in relation to CDA does not mean that
- 23 you should be treating this as an overall failure of the
- 24 AEC test, but as I understand it your position is you do
- 25 treat it as a failure overall of the AEC test, am

- 1 I correct?
- 2 A. Well, it's clearly a failure at that level of coverage,
- 3 but it seems to me it indicates a wider problem with the
- 4 AEC test as a whole, in that it clearly -- the
- 5 description you suggested suggests that it can't be
- 6 a bright-line, because we're now saying, well, it's
- failed here but this is only small, and in the real
- 8 world maybe someone would always be coming in above
- 9 that. So I think it just indicates problems with the
- 10 AEC test as a whole.
- 11 Q. So your position is it's not a real AEC test if you are
- not rolling out to 100%, and so long as you are not
- 13 rolling out to 100% of the market and treating the costs
- on that basis, any failure at any point of any extent is
- a failure of the AEC test; is that right?
- A. Well, I understand it's a bright-line test or it's being
- put forward as a bright-line test, but I understand your
- 18 question to be: should we allow the as-efficient
- 19 competitor with less coverage to fail at certain levels
- of coverages, and therefore we then get to a question:
- 21 what's the right number of levels of coverage and at
- 22 what different levels of coverage before the bright-line
- 23 test becomes a new bright-line, because it seems to me
- 24 we've turned into quite a fuzzy -- we're in a fuzzy
- world here.

- 1 Q. I see. So up until your second report we weren't in
- 2 a fuzzy world but now we are; is that right?
- 3 Well, in my first report I point out that in a world Α. 4 where you think about a REO or a SLEO you can have wide 5 ranges of foreclosure. I understand that when Mr Dryden was talking in the hot tub he was suggesting that those 6 7 wide ranges of foreclosure for the REO and the SLEO might actually be quite small and therefore not to be 8 worried about. So I think that, you know, we're still 9 10 in the world of we don't really know how to interpret 11 this test. Once we start looking at levels of coverage, 12 levels of failure under different conditions, it's far from a bright-line simple standard. 13
 - Q. I see. Are you saying there that it doesn't provide any useful insight, then, into the position?

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Well, I think what it does tell you is -- maybe go to my 16 Α. first report, perhaps, because it's easiest to see 17 18 there. It tells you something about the way in which 19 you would -- the impact on an entrant, and let's ignore 20 as efficient or otherwise. What we can see is, say, 21 figure 9 which has been marginally updated in my first 22 report, this is for illustration rather than the actual 23 numbers.

What the chart shows you is really a version of the economic consequences of the price differential, which

- is up to a certain level of coverage you can remain on
- 2 NPP1 and you benefit from the standard price, and then
- 3 after you move to APP2 then you start incurring the
- 4 additional 1.2% across the whole of your access volumes
- 5 and that's where you get this very sharp drop.
- To that extent, in terms of indicating the economic
- 7 mechanism by which there is a foreclosing effect on
- 8 rivals, I think this is quite helpful. It seems to me
- 9 that -- you know, that that is a useful exercise.
- 10 Q. You obviously are keen to go to figure 9 because that's
- 11 got the adjustment for the eligibility error.
- 12 A. No, no. I'm quite happy to go, if you prefer, to the
- version in the supplementary report.
- 14 Q. No, I'm happy just to traverse the ring binder and just
- go to figure 8.
- 16 A. Jolly good.
- 17 Q. If you look at figure 8 --
- 18 A. Yes.
- 19 Q. -- so you are saying this is informative as to the
- 20 position, and would you accept, therefore, that insofar
- as the analysis provides an indication of the level of
- 22 headroom levels of roll-out, that in fact that is
- 23 instructive as to the likelihood of any foreclosure?
- 24 A. So I think when I was commenting on the use of this
- I was thinking about it more in terms of the structure

- 1 of the price differential and when it comes into play.
- 2 So for me it's not so much the level that is of great
- 3 interest so much as you can see that in both charts the
- 4 line goes sharply down as the surcharges increase in the
- 5 first case and our -- and then you lose the price
- 6 differential. And in the second case you get the cliff
- 7 edge effect because of the eligibility error being taken
- 8 into account.
- 9 I mean, it seems to me that actually the best
- 10 evidence of foreclosure is actually looking at what
- 11 actually happened to Whistl.
- 12 Q. That wasn't the question. I understand that that's your
- position, but I'm asking you about this table. You have
- 14 said that you think it's instructive, and then you have
- 15 qualified that now to say it's instructive in relation
- 16 to the structure of the arrangements. But surely the
- 17 structure of the arrangements are only interesting
- insofar as they are indicative of the extent of
- 19 likelihood of foreclosure, and at that point the levels
- are relevant, aren't they, Mr Parker?
- 21 A. Well, it depends. What are we talking about here? Are
- 22 we talking about a foreclosure of an AEC or are we
- 23 talking about foreclosure of a real world entrant?
- Q. Well, let's just see. We are clearly in relation to
- an AEC test talking about foreclosure of an AEC, but

even if you are thinking about how this material is

useful more generally, if you look at figure 8, it shows

there is a very large amount of headroom throughout the

entirety of the roll-out, and so even if a new entrant

was significantly less efficient than the AEC threshold,

it would still rationally enter, wouldn't it?

- A. Well, a rational entrant faced with that chart would enter at 100% for the reasons that we've discussed in the hot tub, which is it is, if I can pick any level of coverage and the profit maximising level of coverage on this chart is 100%, then that's what -- the rational AEC entrant, which is another reason for thinking of 100% as the AEC. I'm not really quite sure what world, what hypothetical we're talking about as someone who is as efficient but for some reason can't get to that 100% point.
- Q. As I understood your position, Mr Parker, you were suggesting that if an entrant wasn't able to roll out to 100%, but would roll out to a lesser degree, you would treat those as a reasonably-efficient operator and we have discussed in part the semantics of that. But more generally, if you have information generated by this test which indicates that there is significant headroom above the AEC, then in relation to these matters what it tells you, even on your approach, Mr Parker, is that

- 1 there is an awful lot of leeway for
- 2 a reasonably-efficient operator or a less-efficient
- 3 operator to enter, isn't there?
- A. No, because if you are going to do a REO analysis you
- 5 would need to do a proper REO analysis and try and
- 6 control for all the net advantages and disadvantages.
- 7 Q. No, if you were doing what you put forward as an ideal
- 8 REO analysis you would. Are you saying that this
- 9 provides no relevant information?
- 10 A. Information about what?
- 11 Q. Whether or not there is anticompetitive foreclosure.
- 12 A. Yes, I don't think this chart tells you anything very
- 13 helpful about whether there is anticompetitive
- 14 foreclosure, because I don't think -- this is not
- measuring an as-efficient competitor, we haven't done
- a full adjustment for REO, at 100%, which is the
- as-efficient competitor, the as-efficient competitor
- 18 would never be reliant on Royal Mail for access, and so
- 19 Royal Mail could charge any prices it liked to any real
- 20 world entrant because the test doesn't need to look at
- the effect on real world entrants.
- 22 Q. Just to be clear, as I understand it, in the joint
- 23 statement you said that a REO analysis would provide
- 24 a useful insight into anticompetitive foreclosure, but
- 25 what you are saying is only if you get the REO analysis

- absolutely right is that a useful insight, and if you
- get information of this sort that suggests there is
- 3 significant headroom above the AEC, that isn't in any
- 4 way informative or relevant; am I understanding
- 5 correctly?
- 6 A. Well, you can potentially adjust the analysis to try and
- 7 have a look at: how far would I need to go before I get
- 8 material levels of foreclosure? This chart does not do
- 9 that, so I think that's not terribly informative.
- I think SLEO analysis that I carry out a bit later is,
- in my view, somewhat more informative because it says:
- 12 how much less efficient do you -- can the entrant be
- before it gets into material levels of coverage where it
- 14 cannot survive? That to me seems to be a useful piece
- of information.
- Q. Can I just pick up another point in your second report
- at paragraph 2.18(b). It's internal page numbering 7.
- 18 A. Yes.
- Q. So here, as I understand it, in 2.18(b), what you are
- doing is you are saying that the AEC test analysis
- 21 carried out by Mr Dryden and Mr Harman doesn't look at
- 22 incremental profitability of roll-out, so the criticism
- 23 here is that the AEC as done by them shows whether
- you're profitable to enter at a given scale, but you say
- 25 roll-out in bulk mail is gradual and they haven't done

- 1 that. Is that the correct -- am I understanding your
- 2 criticism correctly?
- 3 A. I'm saying that the charts show essentially the decision
- 4 of an entrant starting at zero to go to a certain level
- of coverage and is it profitable over that entire unit.
- 6 So where it says 5% on the chart, you are looking at: if
- I was at zero and then I moved to 5%, can I make profits
- 8 on the whole, on entering at 5% as a whole? If the 10%
- 9 point says if I was at zero and I moved to 10, can
- I make profits on the 10% as a whole?
- 11 Q. But you accept, I think, that Mr Dryden in his sixth
- 12 report, responding, has set out how these materials were
- 13 put forward to Ofcom in the course of the statement of
- objections process. So if you go into tab 11 --
- 15 A. Yes.
- Q. -- Mr Dryden describes this as your new argument, and
- 17 then he sets out below how he put these matters forward
- at the statement of objection, and then the attached
- 19 slides describe that analysis. You accept that, don't
- you, Mr Parker?
- 21 A. So I accept that this was put to Ofcom at the time, but
- 22 these charts only relate to the sensitivity case and the
- 23 base case with no further adjustments, because that's
- 24 all that was in play at the time, if you like. I see
- 25 both of these charts make the point that the EEO

- unambiguously has an incentive to keep rolling out, in

 other words that it would want to get to 100%, and

 I think perhaps another issue is because the chart is

 looking at 0 to 100%, you can't really see what's going

 on at the -- in the first few SSCs. So if you look
- at -- go back to my ... (Pause). So those charts didn't include what I have referred to as the eligibility

 8 error --
- 9 Q. Yes.
- A. -- as you will know. But if you start taking that into account, we do see very sharp drops even in the average cost and therefore the incremental cost at that point, because it becomes so close to the AEC, the incremental costs moving out must fall below the blue line.
- 15 Q. I'm not sure whether or not that is accepted, but that
 16 was not a point put to Mr Dryden. I think the point is
 17 that you, in your report, were plainly not aware of the
 18 fact that actually this material had been provided to
 19 Ofcom?
- A. That's right, and I was commenting on the description of the charts, because it had not been clear to me exactly what the interpretation of those charts were.
- Q. Understood.
- Can I move on to section 5 in your report. So here
 you have a critique of Mr Harman's approach to

- 1 foreclosure and issues concerning materiality. I think
- 2 you probably summarise the position at 5.1.2 that you
- 3 recognise that Mr Harman's calculation of Whistl's IRR
- 4 indicates that even with the differential in place, that
- 5 calculation of IRR is a multiple of the cost of capital.
- I think you accept that; is that right?
- 7 A. Yes, that's correct.
- 8 Q. I'm sorry, I cut across you.
- 9 A. It's correct that that's what Mr Harman did and what
- 10 I quote.
- 11 Q. You say, I think, at 3.2.2 in your report, if my notes
- 12 are correct, that, this is the final sentence:
- "A rival as a rational investor would incur the
- 14 investment cost if the net present value of that
- investment is greater than 0."
- 16 A. Yes, as a theoretical perspective, I agree with that.
- Q. So that approach is consistent with Mr Harman's analysis
- that a rational investor would continue to invest in
- 19 circumstances where the IRR was substantially above the
- 20 cost of capital; is that correct?
- 21 A. Well, I think we're talking about two slightly different
- things here, so I'm very specific in 3.2.2 where I'm
- 23 talking about "undertake an investment" and Mr Harman is
- 24 analysing the entire business plan of Whistl, which
- 25 could potentially be broken up into multiple

- investments, and therefore you would need to look at the
- 2 incremental profitability of different investments
- 3 rather than just treat the business plan as a whole to
- 4 the extent that that --
- 5 Q. I understand. So your criticism is that one needs to
- look at these investments incrementally, and you
- 7 suggest, I think, that this hasn't been done by Ofcom
- and it hasn't been done by you and it hasn't been done
- 9 by Royal Mail; that's what you say, is that right?
- 10 A. Sorry, can you take me to the relevant --
- 11 Q. No, it's a negative.
- 12 A. It hasn't been done by Mr Harman.
- 13 Q. Yes, and you haven't done it?
- 14 A. No.
- 15 Q. So far as you are aware Ofcom hasn't done that?
- 16 A. Well, Ofcom looks at different evidence from a variety
- of different pieces of evidence, some of which looks at
- 18 Whistl's business plan as a whole and some of which
- 19 looks at incremental decisions, for example it
- 20 identifies that when Whistl first heard about the
- 21 introduction of the price differential, it reduced --
- 22 you know, it put some roll-out plans on hold, that it
- 23 didn't incur certain sunk costs and so on, so --
- 24 Q. This is a rather specific question. In relation to the
- 25 internal rate of return calculation which is looking at

- what sort of returns one can get and whether or not they
- 2 exceed the cost of capital, your criticism is that that
- 3 sort of calculation makes sense for an investment, if
- 4 you are making multiple investments you need to do it in
- 5 relation to each investment; is that correct?
- A. Yes, that's correct.
- 7 Q. And Ofcom hasn't done that, have they?
- 8 A. We need to take a step back and ask what the kind of general context of this analysis is.
- 10 Q. No, very simple question: Ofcom haven't done that, have they?
- 12 A. In the specific context to which you refer, that's right.
- Q. Just to be clear, in this context, although you talk
 about incremental investments, it's very clear that
 actually we're talking here in practical terms, which is
 what you want to do in relation to these matters, of
 investment to enable minimum scale of 25% coverage for
 viability purposes; that was the position, wasn't it?
- A. Well, and to get there you need to incrementally roll out.
- Q. You do need to incrementally roll out, but the decision in relation to investment that we're talking about is a project investment, isn't it?
- A. Sorry, I'm not totally sure I understand the

- distinction.
- 2 Q. You are considering that the flaw in Mr Harman's
- 3 approach is that he doesn't consider each incremental
- 4 investment decision to roll out to each incremental SSC;
- 5 that's your criticism, isn't it?
- 6 A. He certainly, yes, doesn't look at --
- 7 Q. Yes, but if in fact the investment decision being taken
- 8 by the company is not overall in terms of rolling out to
- 9 individual SSCs, indeed they might flex how they rolled
- 10 out to SSCs, the appropriate way of looking at this is
- 11 looking at the project of rolling out to a number of
- 12 SSCs perhaps to 25% scale and the way in which
- a decision on investment would be made in relation to
- that project; that's the case, isn't it, Mr Parker?
- 15 A. Well, as new information comes in, that roll-out plan
- 16 I think was adjusted according to the level of
- 17 profitability that they thought they would -- the number
- of areas that they might profitably be able to go into.
- 19 So they're re-looking at the overall profitability of
- 20 the business plan and deciding when, whether and which
- areas to go to, and then looking at all of those
- 22 elements, putting them into one decision, and yes,
- 23 making a decision ultimately about whether to go with
- 24 a particular roll-out plan. But that roll-out plan that
- 25 has been determined, it would be irrational to have

- 1 parts of that that were incrementally unprofitable.
- 2 So the process of adjusting the nature of the
- 3 roll-out plan is precisely to strip out certain
- 4 non-profitable incremental investments.
- 5 Q. I see. Just to be clear, you are not suggesting that
- 6 LDC's investment or any investment from PostNL that
- 7 might have come was going to be incremental, are you?
- 8 A. No, but my understanding is that LDC was involved in the
- 9 discussions with Whistl about appropriate roll-out plans
- 10 based on what would -- what seemed sensible, and
- 11 therefore it goes back to the same point, I think, that
- 12 LDC would not wish to invest in Whistl's business if
- there were parts of that business that were
- 14 incrementally unprofitable and therefore it would have
- an incentive to persuade Whistl not to do those bits so
- that it didn't have to fund incrementally loss-making
- 17 elements, and then it could take, you know, a view of
- the package as a whole without any incrementally
- 19 unprofitable aspects.
- Q. I can see that anyone wanting to invest will want to
- 21 minimise the number of unprofitable investments that
- 22 have to be made, but LDC and indeed any investor until
- 23 Whistl was looking at Whistl rolling out as a project
- 24 that went beyond individual SSCs and it would recognise,
- as any start-up investor would, that there may well be

- a loss of profit in early stages of roll-out or
- 2 development in order to get the hope of return in the
- 3 longer term related to the larger project; that's
- 4 correct, isn't it?
- 5 A. So that's correct, but even within that you wouldn't
- 6 necessarily say it can only happen at one overall level
- 7 of target coverage at the end. You will see that there
- 8 is quite a few different business plans were produced at
- 9 various times. I think I set some of them out in
- section 3 of my report. And that flexed up and down
- 11 according to the market context at the time. For
- 12 example, when Royal Mail raised its access prices, that
- made areas become more profitable and the business plan
- was -- this was 2012/13, the business plan was expanded
- to take those into account.
- 16 So I don't think it becomes the sort of -- the
- 17 nature -- whilst the investment might be in the project,
- the definition of the project varies over time.
- 19 Q. I want to just deal with another criticism you level at
- 20 Mr Harman's analysis. You criticise his analysis
- 21 because it omits impacts of zonal tilt. So you consider
- 22 that the application of the zonal tilt was itself apt to
- 23 raise Whistl's costs, and therefore should have been
- taken into account by Mr Harman in looking at the
- 25 materiality analysis. But I think you accept, don't

- 1 you, that Ofcom, in considering the materiality
- 2 analysis, looks just at the impacts of the price
- 3 differential, doesn't it?
- 4 A. I think Ofcom provides a range of evidence on material
- 5 effect and foreclosing effect, and so I wouldn't take
- 6 that to be a criticism of Ofcom across the board.
- 7 You know, Ofcom points to actions taken by Whistl
- 8 precisely in relation to the price differential and
- 9 price differential alone before the zonal tilt.
- 10 Q. In relation -- I'm so sorry, I cut across you.
- 11 A. But then within some subsequent analysis it only looks
- 12 at the price differential, so I would agree with that.
- 13 Q. Yes, in relation to materiality, thank you.
- 14 Just one last question, it's just a clarification,
- in relation to the sections of your report concerning
- 16 uncertainty. I think it's clear, in section 3 of your
- 17 report you talk about the effects of uncertainty and in
- particular the issuance of the CCNs, and I just want to
- 19 be absolutely clear, what you are talking about is
- 20 an increase in uncertainty due to a particular act or
- 21 piece of conduct when you do that analysis, aren't you?
- 22 So in concrete terms you are talking about the increase
- in uncertainty created by the issuance of the CCNs;
- that's correct, isn't it?
- A. Well, I'm talking about -- so the issuance of the CCNs,

- 2 further contingency, just changing the prices would
- 3 change the analysis, it would change the future
- 4 cash flows, right? No uncertainty. Yes?
- 5 Q. Yes.
- 6 A. The uncertainty arises as to whether ultimately -- when
- 7 and/or whether those prices when they come into force
- 8 would be found to be -- and that is an increase in
- 9 uncertainty over the, you know --
- 10 Q. World without a CCN, yes.
- 11 A. Yes.
- 12 Q. But it's the delta in uncertainty that you are dealing
- with in relation to the analysis of the CCNs?
- 14 A. Well, the delta in uncertainty and I guess the delta in
- 15 the impact on cash flows.
- MR BEARD: I have no further questions for you, Mr Parker.
- The tribunal may do, and Mr Holmes and Mr Turner may
- 18 also. Thank you.
- 19 Questions from THE TRIBUNAL
- THE CHAIRMAN: We do have one question.
- 21 PROFESSOR ULPH: I would just like to ask you a question
- 22 which relates partly to material that was covered this
- 23 afternoon and partly also to material that arose on the
- 24 hot tub.
- 25 If you remember, in the hot tub I took you to

2 question we were looking at was: if you are the	_
3 about a particular SSC that an as-efficient cor	mperitor
4 might enter and compete against Royal Mail, as-	-efficient
5 competitor what was the understanding about the	ne long rur
6 average incremental cost that would be assigned	ed to the
7 as-efficient competitor entering that SSC?	

I think we established that the long run average incremental cost would be that which applies to the incumbent operating at the scale the incumbent was currently operating at.

12 A. Yes.

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- PROFESSOR ULPH: Do you accept that?
- 14 A. Yes, I think that's where we got to, yes.

15 PROFESSOR ULPH: That was some discussion whether that was

16 in some sense an appropriate assumption to make, and

17 I think you made the point that, if you assumed that the

18 long run average incremental cost was essentially flat

19 and independent of scale, then that would be a perfectly

20 reasonable assumption to make, essentially for long run

21 marginal cost purposes, independent of output.

But I took it from what you said that you did not regard that as being a very plausible assumption, that you thought that the long run average incremental cost might indeed vary with the scale of output, even at the

- 1 SSC level.
- 2 Have I understood you correctly?
- 3 A. Yes. I would expect that, because I think there are
- 4 likely to be economies of density in delivering mail
- 5 volumes at an SSC level. I think the best evidence that
- 6 I've seen would be in Mr Harman's first report, which
- 7 will be somewhere ...
- 8 PROFESSOR ULPH: Just to be clear, Mr Parker, I'm not really
- 9 asking you about a particular -- I just want to
- 10 establish some issues of principle that I would think
- 11 about this.
- 12 A. Yes. So, I think, as I understand it, Royal Mail's cost
- model, which is described in Mr Harman's report, has
- 14 a variety of what he I think calls "cost volume
- 15 relationships" or something, in other words that costs
- 16 will, unit costs -- I take from that that unit costs
- 17 will vary with volume in particular SSCs, which I think
- seems intuitively plausible, but it's a factual
- 19 question.
- 20 PROFESSOR ULPH: Let's take that as being plausible. So the
- 21 question then is: if the long run average incremental
- 22 cost cover is not flat, if you are assuming that the
- 23 entrant obtains a long run average incremental cost by
- 24 operating at the same scale as the current incumbent,
- does that effectively mean that implicitly we're

1	assuming that the volume of demand on that SSC doubles
2	so it can accommodate both the entrant and the
3	incumbent? Is that implicit in what's going on here?

A. I think the answer is possibly, in that you're essentially saying the target for the as-efficient competitor is that it needs to be as efficient as the incumbent, where the incumbent maintains its 100% of its volumes.

When you don't have cost reductions with volume, this I think is a reasonable approach because you should be able to get those unit costs at low level or at the same level.

If you have costs declining over time, then any entrant that comes in, you would imagine will be ... if you are saying that the incumbent stays at the same level, then the entrant needs to match that and that's implicitly saying we're sort of doubling the volumes in the market and it's all incremental, and it seems quite a peculiar assumption.

I'm not sure I would necessarily ... I think the conclusion I would draw from that is, in a world where you do have these declining unit costs, the AEC -- it's another reason why I think it's not a very appropriate test. Rather than saying that's obviously an assumption of the AEC, I think I would just -- I feel it's

- 1 an example of stretching this test further than it can
- 2 realistically go.
- 3 THE CHAIRMAN: Thank you.
- 4 PROFESSOR ULPH: Because one way of thinking about it, then,
- 5 would be that if what was happening was that, by entry
- 6 of an as-efficient competitor, the market was
- 7 conveniently doubling in size, it would be hardly
- 8 surprising that it looks profitable to enter as
- 9 an as-efficient competitor.
- 10 A. I think that would be a fair conclusion, yes.
- 11 PROFESSOR ULPH: Okay, thank you.
- 12 THE CHAIRMAN: Thank you.
- Mr Holmes, do you want to cross-examine?
- 14 MR HOLMES: Sir, I have two questions which in fact are
- shamelessly plagiarised from Professor Ulph's
- 16 cross-examination or --
- 17 THE CHAIRMAN: Questions, please, yes.
- 18 MR HOLMES: -- questions to Mr Dryden earlier in the week.
- 19 Cross-examination by MR HOLMES
- 20 MR HOLMES: I think you were in court for Mr Dryden's
- 21 cross-examination in the afternoon, weren't you?
- 22 A. Yes, I was.
- 23 Q. You may recall that the Professor put two questions.
- 24 The first, just to refresh your memory, was in
- a situation where investment is characterised by

significant degrees of sunk costs or irreversibility, where there is uncertainty but there is also learning taking place, so over time some of that uncertainty gets resolved just by the process of learning over time, then it also comes down to the rational investment strategy as a cautious step-by-step approach; so you make an initial investment, wait and see what the outcome of some uncertainty is and proceed to a further stage of investment; and moreover the rational investment strategy is no longer characterised by the net present value being greater than the level of investment or by the internal rate of return being greater than the cost of capital, because you would have to recognise that a value has to be given to the option of waiting and learning, and Professor Ulph asked Mr Dryden whether he accepted and recognised that based on the intuition in Dixit and Pindyck's work, in other words, as a general rule, NPV or IRR is no longer the right rule to use. I hope that puts the question correctly.

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I wondered whether you had any comment that you want to make in response to that?

A. Yes, so I think for me the main takeaway from Dixit and Pindyck is that if you have ongoing uncertainty then -- about the profitability of an investment, and that as information is revealed that investment might look like

it's becoming more or less profitable over time, then there is generally an advantage to delaying to try and wait for the uncertainty to resolve, and as I think you described it there is sort of an option value of waiting which in a -- one could try to calculate and then include in an NPV calculation.

I give an example of that, I think, where I talk about the role of uncertainty in my first report at section 3, showing that if there is a chance that the uncertainty becomes resolved after a period of time, there is an extra incentive to wait until that uncertainty is resolved in order to, if you like, insure yourself against the downside risk of having otherwise sunk some costs.

I think that is quite consistent actually with the way that Whistl responded to the introduction of the price differential and the -- then the -- what it did to its roll-out plan, which is that it put a lot of stuff on hold, pending an outcome of the proceedings with Ofcom, and hoping that uncertainty would be resolved, rather than sinking a lot of costs with some uncertainty as to whether it would face the price differential in the future.

So for me the Dixit and Pindyck intuition is quite a good way of thinking about what actually happened in

- 1 the case.
- 2 MR HOLMES: I don't know, sir, if you have any follow-up
- 3 questions?
- 4 PROFESSOR ULPH: No, I agree with that.
- 5 MR HOLMES: The second question Professor Ulph raised was
- 6 about price discrimination, and he observed that one of
- 7 the arguments that's been put forward in this case is
- 8 that we're not seeing price discrimination, but instead
- 9 product differentiation, that somehow buying things on
- 10 APP2 is different from buying things on NPP1 because you
- don't have to meet the requirements of NPP1, so it's
- 12 a sort of product differentiation story.
- 13 Against that backdrop, Mr Dryden was asked: how do
- 14 you go from recognising that there is some difference
- 15 between two products to a theory that says you can
- justify a price difference on the basis of those
- 17 differences in the products; what kind of evidence as
- an economist do you think you would turn to to try to
- 19 justify that price differential?
- You will recall I think that Mr Dryden was a bit
- 21 cautious about giving a response. I don't know if you
- 22 would feel able to give one?
- 23 A. So I've seen this come up in the transcripts that I have
- 24 been reviewing once or twice. It's not something I had
- 25 particularly looked at in my report, but I think to the

extent I have an initial thought on this, it would be 2 that some insight might be gleaned from looking at the position prior to the introduction of the new CCNs where 3 4 you have NPP1 and APP2, with their different potential 5 flexibility characteristics around zonal versus SSC basis, but the same average price in both cases; and 6 7 I would have expected in those circumstances, if there was some fundamental benefit to flexibility on one 8 profile or another, that all of the access customers 9 10 would be on that more flexible profile. But what we 11 actually saw in practice was that they split and some

were on APP2, like Whistl, and some were on NPP1, like

UK Mail, and that suggests to me that there didn't seem

to have been a kind of inherent value of flexibility

otherwise I would have expected everyone to choose the

- But to follow up on that, from an economic perspective, 17 Q. 18 was there a particular flexibility that Whistl might 19 value APP2 for, given its plans?
- Possibility the flexibility to then roll out as 20 Α. an end-to-end entrant, but not -- other than that, I'm 21 22 not really sure. So --
- Yes, it's an empirical question, perhaps. 23

more flexible plan.

24 Α. Yes, I think so.

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MR HOLMES: I'm grateful. Thank you very much. No further 25

- 1 questions from me.
- THE CHAIRMAN: Mr Turner, do you want to re-examine?
- 3 MR TURNER: I have five questions; we should get through in
- 4 time.
- 5 Re-examination by MR TURNER
- 6 MR TURNER: Mr Parker, do you still have the
- 7 cross-examination bundle that you were given?
- 8 A. Yes.
- 9 Q. If you go back in it to the second tab, this is
- 10 the Commission's guidance that you were asked about at
- 11 some length.
- 12 A. Yes.
- 13 Q. You remember you were taken in particular to
- 14 paragraph 23 and following under the heading
- "Price-based exclusionary conduct"?
- 16 A. Yes.
- 17 Q. I would ask you to look back to the general section in
- 18 B --
- 19 A. Yes.
- 20 Q. -- within the general section, page 97 at the top right.
- 21 Within that, if you could turn to paragraph 20, you will
- see in paragraph 20 the introductory wording:
- 23 "The Commission considers the following factors to
- 24 be generally relevant to such an assessment ..."
- You see that?

- 1 A. Yes.
- Q. Underneath it, with indents, there is a list of factors.
- 3 Can you comment on the relevance to identifying
- 4 anticompetitive foreclosure of those listed factors,
- from your economic perspective, in a pricing case such
- 6 as the present?
- 7 A. I mean, I think they're all relevant considerations to
- 8 the analysis in the round.
- 9 Q. Do you have anything to say individually about any of
- 10 them?
- 11 A. Well, I think the position of the dominant undertaking,
- 12 we have a very strong dominant undertaking here, so --
- and I think the presumption that in general the stronger
- 14 the dominant position the higher likelihood that conduct
- 15 protecting that position leads to anticompetitive
- foreclosure probably seems reasonable.
- 17 I think in relation to conditions on the relevant
- market, I think, you know, these are -- we have
- 19 a situation of economies of scale or scope, and scope;
- 20 entry barriers are significant, I think that's correct.
- So the position of the dominant undertaking's
- 22 competitors, including the importance of competitors for
- 23 the maintenance of effective competition, may play --
- 24 where they're talking about competitors playing
- a significant competitive role even if they only hold a

1	small market share, I think if that's the competition
2	you have, that's the competition that you have. And as
3	a general position you should be, you know, cautious of
4	conduct that would foreclose that level of competition.

Then I think maybe jumping over a couple to possible evidence of actual foreclosure, I mean, I think it is in this case, given the time that has elapsed, I think we do have some evidence of actual foreclosure sort of both at the time and in the way that the market has subsequently evolved.

- Q. If you turn over the page to paragraph 22, which I'm not sure we did look at, I'll just ask you whether there is anything in that which from your perspective is also relevant to the pricing case that we have before us?
- A. I mean, I think the relevant bit, most relevant bit for what I'm -- what I have been discussing is the second sentence:

"If it appears that the conduct can only raise obstacles to competition and that it creates no efficiencies, its anti-competitive effect may be inferred."

I mean, I understand that, you know, that essentially creates a strong presumption in the context of particular conduct that doesn't seem to give rise to any obvious benefits which would, I think, fit within

- the raising rivals' costs paradigm that I have been
 talking about.
- Q. The second question requires going to bundle C4B and to your first report for the complaint, which is at tab 95 in C4B. If you open it and go in it to pages 60 and 61, you will recall --
- 7 A. Yes.

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- Q. -- it was put to you that in this report you considered
 a REO test was appropriate for an ex ante assessment of
 a regulator and not a competition assessment ex post.

 If you could look, please, at page 61, and read the
 three paragraphs above 6.1.2 at the bottom in red, which
 begin:
- "Moreover, in Wanadoo v Telefonica ..."
- To the end of the last paragraph, which ends:
- "... size and scope of Royal Mail."
- And then after you have done that, would you like to

 comment again on the proposition put to you that your

 opinion here was specifically about ex ante cases?
 - A. Yes, I think my memory of Wanadoo is it was a chapter

 102 or whatever the appropriate law was at the time

 case, and that -- so that would suggest that in that

 case they were worried about incremental entry of

 a rival and the opportunity for a dominant firm to

 essentially exclude that rival at an early stage in its

1	investment roll-out, I think they call it the ladder of
2	investment at some point, and that's essentially
3	thinking about a REO type approach, because at the small
4	scale the entrant is not assumed to be as efficient as
5	it will ultimately get to, so as I conclude at the end
6	there the REO has some had been used both in
7	an ex ante regulatory perspective and also in an ex post
8	competition enforcement perspective, at the time that I
9	wrote that report. As I understand it.

Q. Thank you. We can put that away.

The third question is this: it was put to you at various times that the distinction you were drawing was between excessive competition cases on the one hand and raising rivals' costs cases on the other hand. Finally it was put to you that the dichotomy between excessive competition cases and raising rivals' costs cases was "chronically uncertain". Do you remember that?

A. Yes.

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- 19 Q. Your response was:
- 20 "I'm not sure I have a view."
- Were you then commenting on the dichotomy itself
 which you had drawn being chronically uncertain, or were
 you saying something else?
- A. I think I was responding to the idea that it was
 chronically uncertain. I don't think -- I don't think

- it was -- I don't think ... I think that there may be
- 2 circumstances in which you can identify whether the
- 3 conduct is conduct likely -- liable to give rise to
- 4 direct consumer benefits, one paradigm, or conduct that
- 5 has no prospect of giving rise.
- 6 So to that extent I think there is quite a lot of
- 7 merit in the approach and I think I wasn't presenting
- 8 a view on Mr Beard's characterisation of that as
- 9 chronically uncertain. It doesn't seem to me that it is
- in many circumstances.
- 11 Q. Fourth question. Professor Salop's article which
- 12 I think you have in the concurrent evidence bundle,
- second volume, tab 8.4.
- 14 A. Yes.
- 15 Q. So it was put to you that Professor Salop was
- identifying these two paradigms as relevant and
- emanating from the particular structure of analysis
- 18 found in US law. Remember that?
- 19 A. Yes.
- Q. Could I invite you to look, please, I'm looking at the
- 21 internal numbering, at page 374, where you have
- a heading two-thirds of the way down, "Analysing the two
- 23 exclusionary conduct paradigms", and read there, please,
- 24 to the foot of that page for the definition of the
- 25 first. And on the facing page, 375, the first two

- sentences of the bottom paragraph on the page.
- 2 (Pause)
- 3 A. Yes.
- 4 Q. Then if you turn over to 376 you have a heading relating
- 5 to the other paradigm, the RRC foreclosure paradigm or
- 6 raising rivals' costs; do you see that?
- 7 A. Yes.
- 8 Q. If you could please read under that heading the
- 9 professor's description of the RRC foreclosure paradigm
- and what it generally describes.
- 11 (Pause)
- 12 A. Yes.
- 13 Q. Finally if you turn again to 378 over the page, you have
- 14 a heading at the bottom, "C. The role of price cost
- 15 tests in the two paradigms", do you see that at the
- bottom of the page?
- 17 A. Yes.
- 18 Q. Read the first paragraph immediately under that,
- 19 beginning:
- 20 "Predatory pricing ..."
- 21 A. Yes.
- Q. Having done so, would you like to comment again on the
- 23 proposition put to you that this article is concerned
- 24 with aspects of US law?
- 25 A. I mean, it seems to me these two different paradigms are

basically economic paradigms indicating certain types of economic conduct that can have anticompetitive effects, and two different mechanisms by which this arises. One mechanism which gives rise to direct consumer benefits, so predatory pricing or low prices and therefore consumer benefits but where you have a particular concern that you have gone too far, versus raising rivals' costs, approaches which don't have any direct consumer benefits.

Those two paradigms, economic paradigms, I think are completely applicable from an economics perspective and I don't see them as relying on one legal framework or the other, or indeed any further legal framework. And I think it makes sense to conclude that because they have very different economic mechanisms for causing anticompetitive effects and different implications for consumer benefits as a result of the conduct, that it makes sense to judge them, you know, to explore them in a different way, from an economic perspective.

Q. Last question, staying with the same article. It was put to you that this article by Professor Salop is only concerned with the specific incremental price/cost test, and Royal Mail's counsel said:

"It is the price/cost test that he is comparing against throughout this paper, isn't it?"

- In relation to that question, we had looked with
- 2 Mr Dryden at a part of the article explicitly dealing
- 3 with the as-efficient competitor test. I don't know if
- 4 you were there in court when that was put to him?
- 5 A. I probably was. You might have to remind me.
- Q. Let's go to page 392 at the bottom and 393 on the facing
- 7 page.
- 8 A. Yes.
- 9 Q. So if you recall, if you could read from the bottom of
- 10 392:
- "Some courts and commentators have suggested that
- 12 foreclosure should only be considered a cognisable
- concern ..."
- 14 So the end of the first full paragraph on page 393.
- 15 (Pause)
- 16 A. Yes.
- Q. Would you, Mr Parker, be able to comment on the
- 18 relevance of the point being made there by
- 19 Professor Salop to the economic problem in the present
- 20 case?
- 21 A. Yes, I mean, I think here it's clear that he is talking
- 22 about an as-efficient competitor or equally-efficient
- 23 competitor test, and he is reaching the conclusion which
- I think is consistent with the conclusions elsewhere in
- 25 his article that it's not a very helpful test when we're

- 1 talking about raising rivals' costs issues and that he
- 2 identifies that actual or potential entry by
- 3 less-efficient entrants into a monopoly market caused
- 4 prices to fall as long as the entrance costs were less
- 5 than the monopoly price and therefore that entry gives
- for the first of the rise to -- generates consumer benefits.
- 7 So an as-efficient competitor standard does not meet
- 8 sort of an overall standard for understanding whether
- 9 the conduct is beneficial to consumers or otherwise.
- 10 Q. Do you have any further comments yourself on the
- reasoning that is used there?
- 12 A. And, you know, I agree with that reasoning, I think it
- makes economic sense to me.
- MR TURNER: I have no further questions, sir.
- 15 THE CHAIRMAN: In that case, I think we have finished for
- 16 today. Thank you very much, Mr Parker, you are
- discharged, you may stand down.
- 18 THE WITNESS: Thank you.
- 19 (The witness withdrew)
- THE CHAIRMAN: We will resume on Monday at 10.30.
- 21 MR BEARD: Yes, with Mr Matthew.
- 22 THE CHAIRMAN: I think that's generally agreed. Thank you
- very much everybody.
- 24 (4.35 pm)
- 25 (The hearing adjourned until 10.30 am

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