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IN THE COMPETITION APPEAL TRIBUNAL

Salisbury Square House 8 Salisbury Square London EC4Y 8AP

Monday 24 January – Wednesday 2 February 2022

Case No: 1351/5/7/20

Before:

The Honourable Mr Justice Zacaroli
Paul Lomas
Derek Ridyard
(Sitting as a Tribunal in England and Wales)

BETWEEN:

Churchill Gowns Limited and Student Gowns Limited

-V-

Ede & Ravenscroft Limited and Others

APPEARANCES

Fergus Randolph QC & Derek Spitz (On behalf of Churchill Gowns Limited and Student Gowns Limited)

Conall Patton QC & Michael Armitage (On behalf of Ede & Ravenscroft Limited and Others)

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- Wednesday, 2 February 2022
- 2 (10.30 am)
- 3 DR GUNNAR NIELS (continued)
- 4 Cross-examination by MR RANDOLPH
- 5 MR RANDOLPH: Good morning, Dr Niels.
- 6 A. Good morning.
- 7 Q. Do you have your hard copy reports in front of you?
- 8 A. Yes.
- 9 Q. Good. Do you have anything else on the desk? Very
- 10 happy if you've got notes, or whatever.
- 11 A. I have got the joint -- joint statement and then the two
- 12 reports I have made.
- 13 Q. That is excellent. Thank you very much. But I will be
- 14 referring to the electronic page references for
- the purpose of the transcript.
- At paragraph 1.5 of your first witness statement you
- say you have been assisted by a number of colleagues at
- 18 Oxera $\{E6/1/5\}$.
- 19 A. Yes.
- Q. I presume you wrote the report yourself?
- 21 A. Yes.
- Q. So if there are any mistakes, they are your own?
- 23 A. Yes.
- 24 Q. There is no similar mention in your second report. Does
- 25 that mean that you received no assistance for that, or

- 1 that the same assistance was provided but you just did
- 2 not mention it?
- 3 A. The latter.
- 4 Q. Thank you.
- 5 At section 1C of your first report -- so this starts
- at $\{E6/1/8\}$. Do you have that? 1618, the materials you
- 7 have relied upon.
- 8 You say:
- 9 "The key materials I have relied on to prepare my
- 10 Expert Report and provided to me by AL ..."
- "AL" is Alius Law, yes?
- 12 A. Yes.
- Q. So the defendants' solicitors?
- 14 A. Yes.
- 15 Q. At paragraph 1.16.1, on the same page, you refer to
- the pleadings you have looked at, including, three lines
- 17 down:
- "Response to Claimants' RFI ... Response to
- 19 Defendants' RFI ..."
- Those are dated 12 November 2021, both of them.
- 21 I can take you to those documents, but that is the wrong
- date, would you accept that?
- 23 A. Yes, because the report was 10 November, so --
- Q. Exactly.
- 25 A. -- that would be the wrong date.

- 1 Q. Okay, thank you.
- 2 You say that you have reviewed witness statements,
- 3 various witness statements, at 2, 1.16.2, and you list
- 4 them, and on the next page, so $\{E6/1/9\}$, having listed
- 5 the various witness statements, you say, about six lines
- from the bottom of that subparagraph:
- 7 "There are other witness statements that I have
- 8 reviewed but these are not quoted in my Expert Report."
- 9 Which are those?
- 10 A. I cannot now remember which ones?
- 11 Q. Okay, but did you take them into account?
- 12 A. I do not think so. I think the witness statements
- I took into account are the ones listed there.
- Q. At 1.20 $\{E6/1/14\}$ you fairly accept that you are not an
- 15 expert, an industry expert; and therefore you rely
- 16 extensively on the factual information provided in
- the witness statements and the other documents, yes?
- 18 A. Yes.
- 19 Q. At paragraph, going back, 1.16.3, nearly where we were,
- so this is where you are going through the key materials
- 21 that you have reviewed; so we have looked at
- the pleadings and the witness statements. So 3 is
- a clip of documents. It is a clip containing a sample
- of 10 ITTs. That clip, just to make sure I have
- 25 understood this, that was provided to you by Alius Law?

- 1 A. Yes.
- 2 Q. So you did not make the choice as to which of the ten
- 3 were chosen?
- 4 A. Correct.
- 5 Q. You go on to say at 1.16.4, so over the page $\{E6/1/10\}$,
- 6 that another document you were provided with was an
- 7 Excel document named "20211011". I assume that number
- is a reverse date, so 11 -- does that work, 11/10/2021,
- 9 or 10/11/2021?
- 10 A. I do not know what this -- I did not focus on the file
- 11 name. I think this is the file name -- yes, this is
- 12 the file name; and it probably refers to -- it could
- refer to a date, but I am not entirely sure.
- 14 Q. Fine. That is fine.
- 15 It is called, as you say "Oxera Contracts Tracker",
- but as you say in the next line, at (i):
- "[The] Tab labelled 'ITTs' contains a summary
- compiled by AL ..."
- 19 So that is Alius Law:
- "... of the key characteristics of a sample of 30
- 21 ITTs ..."
- Then there is a tab labelled "OSAs" that contains
- 23 summary information. This is at (ii):
- 24 "I understand that AL simply collated the specific
- 25 provisions ..."

- 1 So in relation to both of those Roman numeral tabs,
- 2 they have been compiled -- the summary has been compiled
- 3 by Alius Law?
- 4 A. Correct.
- 5 Q. So the title is actually not correct, is it, it is
- 6 misleading. It is not Oxera contracts tracker, it is
- 7 Alius Law's contracts tracker?
- 8 A. Alius Law prepared this for me, so for Oxera. They gave
- 9 the name of the file. I did not come up with the file
- 10 name. I can only guess that they called it "Oxera
- 11 Contracts Tracker" because this is information they
- 12 wanted to compile for the expert. So for me in
- the first instance, but then obviously it was also
- shared with Dr Maher.
- 15 Q. Of course. I understand that. But just for
- the avoidance of doubt, it is not Oxera's work product,
- it is Alius Law's work product?
- 18 A. Correct.
- 19 Q. Thank you.
- You say at footnote 23 on the same page, so
- 21 $\{E6/1/10\}$, so footnote 23:
- 22 "10 of the ITTs summarised in this document coincide
- with those listed at point (c)."
- Do you see that?
- 25 A. Yes.

- Q. First of all, and just so that everybody is clear, 23,
- 2 the footnote, cross-refers, or is in the text at (i),
- 3 paragraph 4, so this is the tab labelled "ITTs"; and
- 4 that is where you put in the footnote. So you say it is
- 5 summarised to coincide with those listed in point (c).
- Where is point (c)?
- 7 A. I think something went astray with the bullet naming.
- 8 So for some reason -- and this is not our house style,
- 9 and the bullet points ended up with numbers. So what
- 10 this refers to is not point (c) but point 3 on
- 11 the previous page that we just looked at. So point 3
- 12 has a -- that is basically a dataset of 10 contracts, 10
- 13 ITTs, the next point is 30 ITTs; and all I am saying is
- 14 that the ten were also included in the 30.
- 15 Q. Yes, I have got it.
- You just said that this was not in your house style.
- 17 What do you mean by that? This report, is it not in
- 18 your house style, or ...?
- 19 A. No, just the formatting of the bullets. Normally we
- 20 have -- we do not have numbers. So I refer to Oxera's
- 21 house style for our original outputs.
- 22 Q. Sure. So how did (c) come into it? If you do not use
- 23 (c) and you use, as you say, point 3, how did that come
- 24 into the text.
- 25 A. Originally, the bullets were (a), (b) and (c), and then

- 1 they became 1, 2 and 3.
- 2 Q. So originally they were not in house style?
- 3 A. You are asking questions about -- at various points
- 4 about the formatting in Word. Something went astray
- 5 with the house style of the bullets. Oxera's house
- 6 style, if anyone is interested, is we actually have
- 7 bullets, as you point out.
- 8 O. Sure.
- 9 A. But I think they first ended up as letters and then they
- 10 ended up as numbers.
- 11 Q. But this was all done at Oxera; it was not done
- 12 elsewhere?
- 13 A. This report was written at Oxera, yes.
- 14 Q. So it was an internal Word glitch?
- 15 A. Yes.
- MR PATTON: Sir, I do not know if it is appropriate for
- me to say, but I personally asked for the bullet points
- 18 to be changed to numbers, so that when we got to
- 19 the skeleton we did not have to say "seventh bullet
- 20 point" or --
- 21 MR RANDOLPH: Very good.
- 22 THE CHAIRMAN: So this is your fault.
- 23 MR PATTON: Well, ultimately I take full responsibility.
- 24 MR RANDOLPH: Well, I am delighted. There we are, you see,
- 25 Dr Niels, I have given you a hard time, or hardish time,

- 1 and it is not your fault at all, it is all down to
- 2 Mr Patton.
- 3 A. It is now clearer, yes.
- 4 Q. It is now clear, yes. That is very good. Excellent.
- 5 So insofar as concerns the ITTs, you have been
- 6 provided with ten of them, a sample that you did not
- 7 choose, and summaries of 20 other ITTs, because there
- 8 were 30 but 10 mirror the previous ITTs, that you did
- 9 not compile, and the complete documents you have not
- 10 seen because they are summaries rather than --
- 11 A. Correct. The original documents, I have not seen.
- 12 Q. Thank you.
- The clip that we looked at, at 3, that, if I am
- correct, covers the period 2016 to 2020; and I take that
- from line 3 of paragraph 3 of 1.16 on page 1619
- 16 $\{E6/1/9\}$. So that is the clip of documents. That is
- 17 the sample of ten ITTs, yes?
- 18 A. Yes.
- 19 Q. So that is 2016 to 2020.
- The Excel spreadsheet, which was in fact Alius Law's
- 21 work product, covers the period, I think, between 2013
- 22 and 2020; and you can get that from 1.16.4 (i), line
- three and four on page $\{E6/1/10\}$; is that right?
- 24 A. Yes.
- 25 Q. So we have got those different periods.

1 At 1.16.5, which is the following page $\{E6/1/11\}$, or 2 1.16.5 starts on the same page $\{E6/1/10\}$: "Three examples of Requests for Proposals ('RFPs') [were] sent to E&R by ..." 4 5 Those universities, again, you did not choose those, they were chosen for you? 6 7 A. Correct. Q. Just looking at the first example, the University of 8 9 Kent, did you look at that document, or -- yes, did you 10 look at that document, the request for proposals sent to E&R by the University of Kent, which you cross-refer to 11 12 in your footnote, footnote 25? Did you look at that? 13 Yes, I think here we were actually provided with -- but Α. 14 I cannot now recall the detail. But I think we were 15 provided with the actual document, so I would have looked at the actual document. 16 17 Q. We can see the actual document, because it is referred 18 to, usefully, in your report; and the electronic 19 reference is $\{F2/239/1\}$. Could we go to that, please. 20 So this would be the -- and of course, this is in 21 grey, so that means it is totally confidential. 22 Although it is referred to in a report. 23 While they are taking instructions, can you confirm,

Dr Niels, that this is the document you looked at?

Yes. I cannot now -- actually the act of looking at

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Α.

1 this document, but this is one of the documents provided 2 that I list here. O. Good. 3 There is no cover letter -- sorry, did you manage to 4 5 ascertain the position? MR PATTON: So I think the position is that we -- having 6 7 been ordered by the tribunal at the PTR to look again, I think we do not say that the questions asked to 8 some universities are confidential, but we do say that 9 the answers provided are. 10 MR RANDOLPH: Sure. But I am just going to the request. 11 12 So, you can -- to the extent necessary, Dr Niels, 13 you can forget about the grey. 14 There is no cover letter with this, is there, so you 15 do not know to whom it was sent? Correct. 16 Α. 17 Now, could you go to clause 1.2 in the document. Ο. 18 $\{F2/236/2\}$. 19 Yes. Α. 20 "Summary of ... Requirement": Q. 21 "[The University of Kent] invites you to submit 22 a Quote for the supply of academic gowns for hire to all 23 students, staff and Honorary Graduates, including

delivery and collection to specified locations. This

will be for the supply and dressing of all eligible

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1 persons for all ceremonies held by the [University of 2 Kent] at Canterbury and Rochester in July and November 3 each year. A suitable commission to the UoK is to be 4 agreed. It is important for the University to achieve

value for money for the students.

"Photography is to be excluded from this contract.

7 "Further details of the requirement are described in Part 2 of this [request for a quote]."

Now, did you go and look at the part 2 to the RFQ?

- Α. I cannot remember for this case where I looked into more detail at the actual specifications. In particular for ITTs, I cannot now recall if I also listed the RFQ examples, but in my assessment in section 2 of this -- of my first report, where I give an overview of the kind of things that universities look for in their ITTs, so to get that, that was provided in that summary document that we just talked about. So there I did look into detail at this kind of information, as was summarised for me. I cannot now recall whether for this RFQ I also looked at part 2.
- 21 Q. That is fine.

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2.2 Could we go on in the document to part 2, the requirements. If you could go to the next page. 23 24 Could you, sorry, go back to the page we were on and the next page, and the previous page. 25

- 1 So we can see there it sets out the details of 2 the requirement that was sought, including -- the next page, please -- including the scope of works. So that 3 is in section 2. $\{F2/236/7\}$. 4 5 Essentially, you cannot remember, Dr Niels, whether you looked at section 2 or part 2? 6 7 Α. Yes. That is fine. 8 Ο. 9 So, in terms of tenders and RFPs, just going to 10 the RFPs first, because you have got a sample of three 11 that was chosen for you. In terms of the ITTs, you have 12 got 13 actual documents and 20 summaries, because ten of 13 them were mirrored, all of which were produced by the defendants' solicitors; that's right, isn't it? 14 15 Α. Yes. 16 Thank you. Q. Can you turn to paragraph 3.80 of your report, where 17 18 we are at the moment. That can be found at $\{E6/1/62\}$. 19 You can see reference at 3.80 that you refer to 20 Ms Middleton's witness statement, yes?
- 21 A. Yes.
- Q. And to her evidence that during the claim period,
 the defendants participated in a total of 69 tender and
 RFP processes, yes?
- 25 A. Yes.

- 1 Q. When did the claim period start?
- 2 A. You are testing my memory know. Is it -- whenever it
- 3 starts. Is it 2016?
- 4 Q. Yes.
- 5 So for that period you have seen 10 ITT documents
- and two RFPs, because the University of Kent -- and just
- 7 so it is not a memory test, we can whizz back to
- 8 the University of Kent that we were looking at, and see
- 9 that that is the 2015 RFP. So just if you want to keep
- 10 a finger in the page we were on, which is 62, whizz back
- to $\{E6/1/10\}$, you can see that the RFP for
- the University of Kent is 2015, yes?
- 13 A. Yes.
- 14 Q. Right.
- So for the claim period, 2016 through, you have seen
- 16 two RFPs and ten ITTs documents. So that, according to
- 17 Ms Middleton's evidence, on which you rely, that makes
- 18 a total of 12; and 12 divided by -- or 12 as
- 19 a percentage of 69 is approximately 15%; would you take
- that from me?
- 21 A. I can take that calculation. If you add -- if you look
- 22 at also -- if you count all 30, the proportion is
- higher.
- Now, I should also clarify in this context that that
- 25 refers to the extent to which I saw the original

1	document in terms of the ITT or the RFQ as sent out by
2	the universities. I have of course had full sight of
3	the actual OSAs. So those are in the datasets that
4	the experts had access to. So that is the full set.
5	Then, in addition, I had also information for a number
6	of other ITTs or contracts in terms of the feedback they
7	received, et cetera. So the analyses are described in
8	my report.

But it is correct, the actual ITT documents, 30 or ten in more detail, and then those examples from the RFQ.

Q. That is kind, thank you.

Now table 3.5, back to page 62, and we have clarified, if we needed clarification, that although there is grey on there, it is not confidential, and I am grateful.

You set out the figures for the share of the recognised bodies that are now well known to the tribunal. So 76%, this is the "Proportion of recognised bodies served by E&R over the claim period". So: June 2016, 76%; June 2017, 75%; June 2018, 76%; June 2019, 75%. Then it drops off in 2020 and 2021 largely in part due, as you say, to the Coronavirus pandemic. That is correct, is it not? Because you say in the note under the table:

1		"Contracts are counted as at June each year. In
2		2020 and 2021, ad hoc contracts are not fully reflected
3		because many institutions rescheduled their summer
4		graduation ceremonies to the autumn and winter due to
5		COVID-19."
6		Yes?
7	Α.	Yes, certainly the numbers for 2020 and '21 are
8		significantly affected by the pandemic.
9		There is also an element of in over the period,
10		E&R having lost a number of contracts. But the big
11		jump, the big decrease in percentage that you see here
12		can be ascribed to the pandemic.
13	Q.	Thank you.
14		While we are on this table, could I take you to an
15		authority, but I am not taking you to a legal
16		proposition. Do not worry, Dr Niels, I am not going to
17		ask you to jump into a different discipline. I just
18		want you to comment on something that is said there.
19		This is the GE Alstom merger decision. So that is
20		{AUTH1/62/61}. Could we go to the front of
21		the document, just so that I do not want to take
22		Dr Niels by surprise, {AUTH1/62/1}.
23		Do you know this document?
24	А.	Yes, I am familiar with this.

Q. You are familiar.

1	Can we go back to 61, please, recital 233
2	{AUTH1/62/61}?
3	Just to play this in:
4	"Transaction results in market-leading and often
5	very large market shares."
6	So this is the commission speaking, it is
7	a commission document:
8	"In the present case"
9	This is recital 231:
LO	" the Commission will first examine the Parties'
L1	market shares.
12	"According to paragraph 27 of the Horizontal Merger
L3	Guidelines, the larger the market share, the more likely
L 4	a firm is to possess market power. And the larger
L5	the addition of market share, the more likely it is that
L 6	a merger will lead to a significant increase in market
L7	power."
L8	Then 233:
L9	"As will be seen in section 8.4 the Parties have
20	very large combined market shares world-wide and in
21	the EEA. The Transaction also leads to sizeable market
22	share additions in particular in the EEA. As the market
23	for 50 Hz HDGTs is typified by bidding with large
24	orders, historic market share data will be used. This
2.5	approach has been confirmed by the General Court, which

1		found that"
2		This is the quote from the General Court:
3		" 'even on a bidding market, the fact of
4		a manufacturer maintaining, or even increasing, its
5		market share over a number of years in succession is an
6		indication of market strength'."
7		Could we go to the bottom of the page, because
8		I just want to give Dr Niels the footnote reference to
9		that.
10		At 204, I think. So it will be the next one
11		{AUTH1/62/62}.
12		So that is from the General Electric v Commission
13		case.
14		So could we go back to 233, please.
15		So would you accept that, Dr Niels, that where you
16		have a high market share that is stable or increasing,
17		but in this case we have just seen 76, 75, 76, 75, that
18		is what we have just seen. So that is pretty stable,
19		I would suggest.
20		In that case, even if there is a bidding market,
21		the market share, that stable market share indicates
22		market power of the company that is holding that stable
23		high market share?
24	Α.	So, as such, this proposition, I have nothing to
25		criticise that. As a matter of theory, this is a or

- as a matter of sort of a policy criterion, this is
- 2 a sensible thing to say. I think they actually use
- 3 the term -- if we can go back over the page --
- 4 Q. Sure.
- 5 A. -- {AUTH1/62/62}, it is an indicator of market strength,
- 6 which maybe, I do not know -- I do not know. Either it
- is a translation issue, or it means something subtly
- 8 different from "market power". But I would therefore
- 9 add the nuance myself to this statement that, yes,
- 10 the statement as such is valid, that is valid economic
- 11 reasoning, but it is not necessarily the full picture
- for an analysis of dominance. You need to look at other
- factors as well.
- Q. But you would agree that it is something that
- 15 the tribunal should take into account as being relevant?
- 16 It may not be ultimately determinative, but it is
- 17 relevant, the stability of the high market share in
- 18 a bidding market context?
- 19 A. I think as a matter of principle it is relevant, yes.
- Now, translating it into this case, one has
- 21 three years of -- it is clear in my table. One has
- 22 three years where the market share is stable, 76; then
- 23 it goes down, but that is pandemic. What would really
- 24 be interesting -- so I would not say this is a very long
- 25 term, stable issue necessarily forward-looking. It all

- 1 depends on, going forward, once the market returns to 2 normal, what is happening to these market shares. Because what you also observe is that of the bids during 3 4 the period, actually E&R lost a number. Actually, 5 the percentage is not overly different from the 75% in that sense. So one could say it is stable in that 6 7 sense. But that is not necessarily saying that going forward there is an element that inherently keeps it 8 stable, because for every new competition -- new bid, 9 10 there is competition.
 - The other change I would say that you see over the period, or just before the period, is this increased entry or increased participation by the other providers.
 - So I would not necessarily -- if I were to forecast market shares, I would not necessarily say that once the market returns to normal it is always going to be 75%. But I accept that it has been fairly stable.
 - Q. Thank you.

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- Could you turn to annex 2 -- sorry, appendix 2 to your first report, and that can be found at {E5/2/1}. Then within that {E5/2/26}.
- 22 A. Sorry, I do not have the appendix in hard copy.
- Q. No, you may not have the hard copy -- well, you do not have the hard copy. It is not a question of you may not; you do not.

- 1 A. I do not, no.
- Q. Well, I am sorry about that.
- 3 A. But I see it now on the screen.
- Q. Good, splendid. I will bear that in mind, because your
- 5 screen is slightly slower than everybody else's, which
- 6 is just a fact.
- 7 So this is a letter from the defendants' solicitors,
- Alius Law, to you, dated 14 April (sic); and you had
- 9 apparently, you can see there, the first question:
- 10 "You have submitted some questions to follow up on
- 11 the Letter of Instruction we sent to you dated
- 12 23 September ..."
- And you, under the title "Award processes", you
- say -- sorry, not "you say", Alius Law say:
- 15 "You ..."
- 16 That is you, Dr Niels:
- 17 "... have asked for information on how OSAs and
- extensions are secured, the win/lose statistics ...
- 19 interplay between gowns [and] photography ... and
- 20 summary information about OSAs in existence during
- 21 the claim period ..."
- 22 Then:
- 23 "Please see enclosed an Excel spreadsheet entitled
- 24 Contracts Summary with this information taking from
- 25 the disclosed contractual documents (save for pricing

1	information which the cirent has compiled
2	So that would be Ede & Ravenscroft and the other
3	defendants, to the extent relevant. So:
4	" (save for pricing information which the client
5	has compiled from various sources of information
6	including the current computer system and copies of bids
7	put in historically"
8	Then while we are on that page:
9	"Please also see enclosed an Excel spreadsheet
LO	entitled Public Tender List which ER"
11	That is Ede & Ravenscroft:
12	" has put together from disclosed documents and
13	its knowledge/recollection of different tender
L 4	processes."
15	Then finally, on the top of the next page $\{E5/2/27\}$:
L 6	" please see enclosed a small clip of documents
L7	recording or tending to show award decisions made by
18	institutions, the reasons for them and feedback."
19	Alius Law says:
20	"We are instructed the feedback on tenders varies
21	considerably as between different institutions and often
22	there is none. In the Public Tender List spreadsheet,
23	there are some references in original text to 'see
24	sheet' which are references to documents in this clip."
25	You recall getting this letter?

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1 A. Yes.
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- 2 Q. Now, insofar as the contract summary is concerned, we
- 3 saw that in the second paragraph I read out under "Award
- 4 processes", yes?:
- 5 "Please see enclosed an Excel spreadsheet entitled
- 6 Contracts Summary ..."
- 7 This is -- and I would like your confirmation,
- 8 please -- the document, I presume in any event, that you
- 9 refer to at paragraph 1.16.7 in the same witness
- 10 statement, which can be found at $\{E6/1/11\}$.
- 11 A. Yes.
- 12 Q. Thank you.
- 13 So this is $\{E6/1/11\}$ at 7:
- "An Excel file received named ..."
- The date:
- "... Contract Summary prepared for Dr Niels --
- 17 UPDATE 8 Nov 21."
- 18 You say in that paragraph, at the end of it:
- "I rely on this dataset to analyse contracts'
- 20 lengths. In section 5, I rely on this dataset to
- 21 analyse E&R's price levels and trends."
- 22 So it is quite an important document, you would
- 23 agree?
- 24 A. Yes.
- 25 Q. Now, insofar as pricing was concerned, we have just seen

1	from the letter that I took you to, that you have
2	confirmed you received, that the pricing information was
3	put together just so you can refresh your memory
4	$\{E5/2/26\}$, penultimate paragraph from the bottom. So
5	this is the contract summary that you have confirmed
6	this is the relevant data you were looking at. It was
7	put together by the defendants' solicitors, not your
8	solicitors:

- 9 "... save for pricing information which the 10 client ..."
- So Ede & Ravenscroft and the other defendants -
 have put together.
- So they put together the data that you say is

 important in terms of your analysis in relation, amongst

 other things, to E&R's pricing, they put together that

 data?
- 17 A. Yes. They have the data. They put it together.
- Q. Did you ask to see the underlying data which was used to produce that summary data?
- 20 A. I am not sure if one can describe the contract data
 21 as "summary data", because the contract database has -22 is comprehensive, so has all the contracts, and as far
 23 as I understand it, has all the prices, and the reason
 24 why it had to be collated is, my understanding is it was
 25 somewhere else in E&R's systems than the actual -- than

- 1 the other information around that contract, and E&R,
- 2 perhaps with some input, I do not know, from Alius Law,
- 3 put all that information together for me and then for --
- 4 was shared with the other expert as well.
- 5 So I would not call the pricing information
- a "summary" as such, it is probably just the price
- 7 related to that contract somewhere on the system. So it
- is in that sense not a summary, it is comprehensive
- 9 information of prices.
- 10 Q. Yes. You say it is "probably", but you did not check?
- 11 You did not say, "What are the various sources of this
- information"?
- A. I did not go into E&R's systems, no.
- 14 Q. Yes, thank you.
- So you received the first iteration of this
- 16 important document on 14 October. It was then, as we
- have seen, going back to 1.16.7, it was updated to
- 18 8 November, yes? That is page $\{E6/1/11\}$?
- 19 A. Yes.
- Q. Well, first of all, why was it updated?
- 21 A. I cannot now recall why.
- 22 Q. Right. Can you recall -- I can probably guess
- 23 the answer to this question. If you cannot recall what
- 24 the update contained, you cannot recall whether you took
- any update into account in coming to the decisions and

- 1 the determinations in your report?
- 2 A. I cannot now recall. If we got the update on
- 3 8 November, the report was 10 November, by then I had
- done the analysis. So from that perspective, it is
- 5 unlikely. So I cannot recall the daily, but from my
- 6 recollection, it was not a massive update, it was just
- 7 updates of some particular details, or additional
- 8 information.
- 9 Q. Yes, thank you.
- 10 This is going to assist you and the tribunal,
- I hope, just by giving -- at footnote 29 on that page
- 12 $\{E6/1/11\}$ you say:
- "Document ID to follow."
- 14 And you make the same point at footnotes 31 and 32,
- for the tribunal, and for yourself, if you want to mark
- it in. Footnote 29 is $\{E6/1/11\}$, if anybody wants to go
- to that; and insofar as footnote 32 is concerned, it is
- 18 $\{E6/1/11\}$ as well; and insofar as the footnote, I think,
- 19 31 is concerned, it is $\{F4/382\}$. So were you to want to
- go back to this report, Dr Niels, you will be able to
- 21 cross-refer to the ID or the document that you were
- 22 referring to there. I hope that assists.
- 23 Going back to the solicitors' letter of 14 October
- 24 that we were looking at $\{E5/2/26\}$, so we have looked at
- 25 the contract summary and we have discussed that.

- 1 The next additional document you were given was an Excel 2 spreadsheet, so $\{E5/2/26\}$: "... an Excel spreadsheet entitled Public Tender List which ER has put together from disclosed documents 4 5 and its knowledge/recollection of different tender processes." 6 7 Do you see that? 8 Yes. Α. Q. This is reference -- and I want to just cross-refer back 9 10 again, so put a finger in that page, and go to 11 $\{E6/1/11\}$. I assume that this is the item that you have 12 identified at paragraph 9: 13 "An Excel file received named 'Public Tender list 14 for Dr Niels UPDATE 8 Nov 21." 15 A. Yes. Q. Yes, thank you. 16 17 You say: "This dataset contains key information on a sample 18 19 of 65 tenders and RFPs covering the years 2016 to 2021." 20 Yes? 21 A. Yes. 22 So this key information -- and you can move back to your Q. finger at $\{E5/2/26\}$ was put together by 23
- 25 "... from disclosed documents and its

Ede & Ravenscroft:

- 1 knowledge/recollection of different tender processes."
- 2 Yes?
- 3 A. Yes.
- Q. Did you see or ask to see the underlying data which E&R
- 5 had used to compile that spreadsheet or ask about their
- 6 knowledge and/or recollection?
- 7 A. No.
- 8 Q. Right, so you are taking their word for it?
- 9 A. I am taking -- yes. I mean, for all the information
- I have been provided by the solicitors and the client,
- I have worked on the assumption that that information is
- 12 correct.
- 13 Q. Thank you.
- 14 I am sure your answer is going to be the same. You
- 15 will have seen from the title that this was updated on
- 8 November, which is two days before your report was
- 17 filed. I assume your answer is the same: you cannot
- 18 remember what the update was; and therefore you cannot
- 19 tell the tribunal whether or not it was taken into
- 20 account in your final report?
- 21 A. Correct.
- Q. Thank you.
- The final additional document you were given under
- 24 cover of this letter of 14 October can be seen at
- 25 {E5/2/27}:

```
"... a small clip of documents recording or tending
to show award decisions made by institutions ..."

Doing the same analysis that we have done for
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the previous two, can you put your finger in that and go back to {E6/1/9}. Am I right in thinking that this is the clip of documents that you refer to at 3:

7 "A clip of documents provided containing a sample of 8 10 Invitation to Tender documents ..."

9 Is that the clip you are referring --

- A. I am not sure, because I think this last point referred to also the clip with information on the feedback that --
- 13 Q. Yes, it is.

4

5

6

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11

12

- 14 A. -- E&R had received, and I think that is referred to
 15 later on in my list, in my report.
- Q. Okay. Well, I am sure we will not -- I am sure your

 counsel can take you there, to the extent it is

 necessary. But I just wanted to clarify where it had

 been identified in your list of documents that you say

 you looked at for the purpose of producing the report.

Now, as we have seen, going back to the letter, this
is a clip of documents that has been put together by
Alius Law, yes, the defendants' solicitors?

- 24 A. Yes.
- 25 Q. Which they say -- it is their words not mine -- those

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1
             documents "record or tend to show". Did you ask
 2
             Alius Law what "tend to show" means and how they reached
             the decision that certain documents tended to show
             something and certain other documents did not, and how
 4
 5
             they made their choice of the clip of documents?
 6
         Α.
             No.
 7
         Q.
             Thank you.
 8
                 In your -- if I can call it this, Dr Niels -- hot
 9
             tub evidence, the evidence you gave whilst you were in
10
             the hot tub, you referred to looking at a database of
              all universities; and that is transcript {Day6/42:19-25}
11
12
             and \{Day6/43:1-3\}, so it is at the bottom. So just
13
             playing you in on this --
         A. Sorry, it is not there yet.
14
15
         Q.
            I will not read it until it is. Is it there now?
16
            Yes, it is there, yes.
         Α.
17
             Sorry, EPE operator, which page is that?
         Ο.
         THE EPE OPERATOR: 41.
18
         MR RANDOLPH: Sorry, 42 would be great. Thank you.
19
20
                 So I will play you in. From Mr Ridyard:
21
                 "The next question is whether, given those
22
             conclusions that you both believe there is
```

university-specific markets ..."

We will come on to that in a moment:

"... is it therefore necessary when we do

23

24

1		the competition assessment and looking at the existence
2		of market power or not, that we look at each individual
3		university and consider the different levels of market
4		power that might exist?
5		"Dr Niels?"
6		You say:
7		"Yes, well, I would say thankfully not. If you look
8		at the various stages of the competition analysis, in
9		particular from the economic perspective, in some stages
10		you may want to look at each university, but actually
11		most of the stages you do not need to. So market
12		definition, that is all well, as I have done in my
13		report, you can answer a lot of these questions in
14		general, in a generalised way, about the way the market
15		works. You do not and you do then look at
16		I have as I have done, to support the conclusion, you
17		look at the detail of some of those universities; and
18		indeed"
19		This is the point:
20		" you look at a database of all universities, as
21		I have"
22		So my question is simply this: what is that
23		database?
24	Α.	So, I was referring to the database, the Excel sheets
25		that had listed all the contracts of Ede & Ravenscroft.

Ι		So "all universities" was not the right way of putting
2		it, of describing that, but it is what I have in mind
3		is that that is a comprehensive dataset of all
4		the contracts that E&R has. So that is a dataset that
5		I have looked at.
6	Q.	That is fine, Dr Niels, I am not criticising you, it is
7		just I did not understand. I just thought "gosh, I have
8		missed the database", but I have not, it is just
9		a misnomer. So that is fine.
10		Could we go to paragraph 2.15, please, in your first
11		report $\{E6/1/33\}$. You say here this is in
12		the context of suppliers of graduation services and
13		academic dress. 2.14:
14		"As a result of the market structure the most
15		prevalent business model in the industry is one where
16		the supplier provides academic dress hire, as well as
17		all of the other services, on an 'approved supplier'
18		basis"
19		Then:
20		"Other companies in addition to E&R that operate
21		this business model are Northam and ILA (both part of
22		the same economic undertaking as E&R), J Wippell \dots
23		Gray & Son Graduation Gowning (part of Tempest
24		Photography), Marston Robing Graduation Attire, and
25		Phelan Conan."

1		Insofar as Phelan Conan is concerned, you footnote
2		at 60, saying:
3		"I understand that Phelan Conan supplies Queen's
4		University Belfast"
5		Then you talk about paragraph 77 of Ms Middleton
6		witness statement listing Ryder & Amies as more
7		established players.
8		Insofar as Phelan Conan is concerned, do you know
9		who owns Phelan Conan?
10	Α.	No.
11	Q.	Could you go to Dr Maher's first report {E4/1/43},
12		please. I am trying to look at the footnotes. It is
13		the next page, please, sorry $\{E4/1/43\}$, 174, and blow
14		that up again. Thank you so much.
15		Can you see, this is footnote 174:
16		"My research has indicated"
17		So, sorry, before I ask you the question, this is
18		Dr Maher's first report, and you have obviously had an
19		opportunity to respond to that in your reply report?
20	Α.	Yes.
21	Q.	So this is her first report in November:
22		"My research has indicated that there may be some
23		structural links between the E&R Undertaking and
24		Phelan Conan (according to information available from
25		the Companies Registration Office Ireland the entity

- 1 with significant control over Phelan Conan appears to be
- 2 the 'MW & E Middleton Settlement')."
- 3 Did you read that footnote?
- 4 A. Yes, I did.
- 5 Q. You did not seek to comment on it in your responsive report, so I assume that you do not contest that which
- 7 is set out in that footnote?
- 8 A. No, no, and I am not trying to think -- indeed, when
- 9 I read this, it says:
- "... I understand that this may be the issue of
- 11 further communications between the ... legal teams."
- I cannot now actually recall whether I followed up
- 13 with the legal team on our side as to the outcome of
- 14 that discussion.
- Q. Well, I can tell you that there was a follow-up and
- 16 the confirmation from the defendants' solicitors was
- 17 that indeed Mr Middleton -- there was a family trust
- 18 which, as set out there --
- 19 MR PATTON: In fairness to the witness, Mr Randolph might
- 20 want to say when that exchange happened.
- 21 MR RANDOLPH: Oh, absolutely. I am not criticising. This
- is post this report, but query whether -- I am not
- 23 making a timing point, I am just saying it was not
- 24 covered. Dr Niels correctly said: well, it is up to
- 25 the lawyers. That is all fine. So we have confirmation

1		of the position.
2		Can we go to 3.85 of your expert report, your first
3		report, $\{E6/1/63\}$ and $\{E6/1/64\}$. So 3.85, $\{E6/1/63\}$.
4		This is after the famous table, table 3.5; and then
5		looking at table 3.6, "Outcomes of universities'
6		procurement processes Then 3.85:
7		"In some instances, the dataset provides additional
8		information on the identity of other bidders. In many
9		instances, when E&R won the contract, E&R is unable
10		to name other bidders due to the confidential nature of
11		the process. However, the information that E&R could
12		verify indicates the following.
13		"1. There were at least five competitors (Marston,
14		Graduation Attire, Wippell, Graduate Gowning
15		Company/Tempest, Phelan Conan)."
16		My only point is this, given the fact that you do
17		not contest the fact that there is a control of
18		Phelan Conan by the Middleton family trust, you would
19		accept from me, would you not, that it is not correct to
20		call Phelan Conan a competitor, in that strict
21		independent sense, of Ede & Ravenscroft?
22	Α.	Yes, that is correct. If the structure link is such
23		that there is a sufficient degree of control or

influence, yes, then you would not call it an

independent competitor.

24

- 1 Q. Thank you.

 2 Now. m
- Now, moving on to bidding markets, you would agree, would you not -- well, in fact, I will ask you.

You agree, Dr Niels, that the market for graduation
services cannot be characterised as a theoretically pure
bidding market; and just before you answer that, I will
take you to 3.13 of your second report, so {E6/29/12},
just so you can see where I have got that from. So
3.13:

"In my first report, I explained that the bidding market concept is a theoretical one, and I agree with Dr Maher that the market for graduation services may not be characterised as a theoretically pure bidding market."

Just stopping there, you do not resile from that,
you stand by that?

- 16 A. Yes, I stand by that.
- 17 Q. Thank you.

10

11

12

- Just for the transcript, you confirm the same point
 in your hot tub evidence, if I can call it that,
 transcript {Day6/90:18-20}.
- Now, you say in your joint expert statement, at paragraph 3.11, so that is {E7/1/14}, and you have a hard copy there, I think, yes?
- 24 A. Yes.
- 25 Q. You say there that outcomes -- well, actually, why do

- 1 I not let you read that, because it is quite a lengthy 2 extract. It is just easier if you read it to yourself. 3 (Pause) 4 Α. Yes. 5 Sorry, you have read that. That is great. Q. So you say there, as you can see: 6 7 "Outcomes can be equally competitive irrespective of whether a buyer chooses to run a formal ... process 8 [including direct negotiations] ... (either with 9 10 multiple suppliers in parallel, successively, or exclusively with one)." 11 12 Yes? 13 Yes. Α. You can probably keep that open, because you have got 14 Q. 15 that in hard copy. Can you go to paragraph 3.17 of your 16 second witness statement, please, which can be found at 17 $\{E6/29/13\}$. Do you want to just read that to yourself. 18 (Pause) 19 Yes? 20 Α. Yes. 21 Q. So this is the Klemperer debate, and we discussed
- 24 "Third, Dr Maher has introduced a further test that
 25 is not part of the Klemperer criteria, which is whether

Klemperer with the tribunal; and so, for

the transcript -- this is 3.17:

22

- or not universities run formal tenders. However,
- 2 Klemperer contemplates the existence of 'informal
- bidding processes', such as parallel negotiations, and
- 4 does not express the view that these are more or less
- 5 close to the ideal of a bidding market than any other
- 6 type of process. Under this definition, both RFPs and
- 7 bilateral negotiations may be characterised as bidding
- 8 processes, to the extent that they give rise to parallel
- 9 negotiations."
- 10 Yes?
- 11 A. Yes.
- 12 Q. Now, my question is "parallel negotiations", by
- definition, mean that you have to have more than two
- 14 people in the negotiation, yes, because if you have two
- people, purely bilateral, A talks to B to try and reach
- an agreement, there is nothing parallel; you have to
- have A talking to B and then A talking to C; do you
- agree with that?
- 19 A. Not necessarily. So, again, taking this to
- the theoretical framework of bargaining, I mean,
- 21 basically, bargaining theory is very much about
- 22 bilateral bargaining between two parties. But what is
- 23 there in that -- what determines the outcome in that
- 24 economic setting of a bargaining game is the outside
- 25 options that each party has; and the outside options

typically, an important type of outside option is indeed, you know, what other options -- which other -- in this case, which other suppliers can you turn to.

Now, in bargaining theory, that is often then not made explicit as such. So how that translates into a real world situation is, as long as, when you are negotiating with someone, even if that -- let us say with a buyer, even if that buyer is not explicitly saying, you know, "I can ..." -- well, first of all the buyer could explicitly say, "I am actually also talking to so and so, so give me a competitive quote."

But even if the buyer does not say so explicitly, the -- in the framework, it is there, because the supplier may often -- or, you know, may know or not.

But usually of course if it is a rational supplier, they would be -- also and that is in the theory of bargaining, they would be transparent about the fact, because it is in their own interests to say, "Well, hang on, I have got potentially another supplier; so if you in the bilateral negotiations do not give me -- do not budge, then I will go somewhere else."

So I know this is a bit theoretical, but it is always there in that sense, even in a bilateral negotiation, the fact that the buyer has other options. So that is my point; and Mr Lomas, you referred to it as

- 1 I accept that in such a setting, where it is 2 purely bilateral but the other outside options are just there in the background, they can still influence, but 3 they are there, it is more difficult -- it is a bit 4 5 further away from that ideal of a bidding market, I accept that, than an RFQ or an ITT, which is more 6 7 explicitly, actually, a bid. But in my -- my opinion is that the competitive dynamics that you can get is very 8 much still similar to what you get in the bidding 9
- Sure, that is fine. But there has to be a reasonable 11 Q. 12 prospect of parallel negotiations in one form and 13 another, whether it is explicit or implicit; you cannot 14 just have a situation -- or rather, would you accept 15 that where you have a pure internal bilateral 16 negotiation, where A says to B, "I am only discussing with you, I am never, ever going to discuss anything 17 18 with anybody ever again, it is just you," that would not 19 fall within the definition of "parallel"?
 - A. Correct. If a particular university was completely locked in or beholden to E&R and E&R knows that, then you have the situation that you just described.
 - Q. That is very kind(?), thank you.

20

21

22

23

market.

You mentioned your discussion with Mr Lomas. Could we go to transcript {Day6/100:3-5}, please. Actually,

1	if	we go	o to	the	e pr	evi	ous	page,	because	otherwise
2	I c	cannot	: pl	ay y	70u	in	{Day	76/99:	1}:	

"I think it is also fair to say, is it not --it is not a criticism at all -- but in doing your analysis, you find it difficult to form a view of how many bidders there were as a general rule; and sometimes you could identify competing bidders, and you have named them in your report. But you do not have any general feel for how many bids went in for those ITT or RFP responses."

You said "correct"; and that is the position: you do not have any general feel for how many bids went in for those ITT or RFPs?

- A. Correct, not a general feel. I think there were some -there were a few instances were there was some
 information on that, as I described in the paragraph
 that we just looked at, but not a general feel.
- Q. That is good, thank you.

Just moving to a different topic. You would agree, would you not, Dr Niels, that the prices at which E&R hire directly -- or sell, but we are talking about the hire market really -- gowns to graduates are usually, under the OSAs, pre-negotiated with the university? The prices at which E&R sells to the graduands is pre-negotiated with the university, so there is no possibility, within the context of those OSAs, for

1	students	to	negotiate	or	renegotiate	the	prices	with
2	E&R, a se	et?						

- 3 A. Yes, that is my understanding.
- 4 Q. Thank you.

You would accept that the claimants' preferred counterfactual represents a scenario in which the OSAs across the board do not exist, or if they do exist, they do not confer preferential access, and suppliers compete to provide academic dress hire to students directly.

Before you answer that, I will take you to paragraph 4.91 of your report, your first report {E6/1/105}. So it is paragraph 4.91. So this is you in your first report:

"Going back to the counterfactuals specifically put forward by Churchill, as I set out in section 2A, I consider Churchill's complaints relate to a significant extent to the way the market operates at present, with universities seeking a range of graduation services alongside academic dress from suppliers, whereas Churchill's preferred business model is to supply only academic dress directly to students. The preferred counterfactual proposed by Churchill is consistent with this, and represents ..."

What I just said, which is:

"... a scenario in which OSAs either do not exist or

do not confer preferential access and suppliers compete
to provide academic dress hire to students directly."

You would accept that, because it is what you say?

- A. Yes. No, I did my best to try to understand and reflect the claimants' position as clearly as possible, and I did note that on the opening day you also cited me, my summary of the claimants' case.
- Q. Dr Niels, you are a delight to have as an expert in proceedings and you set out things, certainly where I have referred to them, very clearly, and I am grateful that you have set out the claimants' case so clearly, and that is why I referred you to it. So I just wanted to make sure that we had not moved away from that.

You would also agree, would you not, that on
the analysis of the relevant market as you see it -- and
we had a little debate about whether this is a product
or geographic description, and it is probably a bit of
both -- on your analysis of the relevant market being
ceremony hire on a university-by-university basis -that is your analysis, is it not --

21 A. Yes.

Q. -- the relevant market being university-specific. So on that analysis, which, for the avoidance of doubt, we do not accept, but on that analysis, on your own case, an OSA with that particular university, so in that particular micro relevant market, would necessarily restrict prices insofar as students were concerned, which is what we have just clarified, and also, by definition, given it would contain exclusive supply obligations, it would restrict access to other suppliers to that particular university, which comprises a specific relevant market. So it would deny or restrict access to that market, and it would impact on prices in that market, by definition?

A. Yes, by definition, by design, this is actually how bidding markets work. Competition is for the market, so competition takes place before the OSA is awarded. So along all those dimensions, there is competition. But once it is awarded, there are, by design, certain reductions in the OSA which make things -- which restrict certain things for other market participants, correct.

Q. Thank you.

Now, just moving on to abuse. If the relevant market -- and I know you do not accept this, Dr Niels, but just put yourselves in our shoes for a moment -- is for direct supply, which we have also called "the B2C market", yes -- so direct hire, direct B2C -- then you would agree that there are significant barriers to entry -- and again, before you go to that, I will take

```
1
             you to the joint expert report at paragraph 3.21, which
 2
             is \{E7/1/18\}, 3.21, this is going to be one of those
             where we have to flip over. You have got it in hard
 3
 4
             copy, Dr Niels?
 5
             Yes.
         Α.
             It is probably going to be easier to read it in hard
 6
         Q.
 7
             copy. I will read it slowly, and then you can turn your
             page, and we will turn our page electronically.
 8
 9
                  So this is the statement on which you have both been
             asked to comment is:
10
                  "There are significant barriers to entry in
11
12
             the market for supply of academic dress to students (ie
13
             the B2C/direct hire market)."
14
                 Yes.
15
                 You say:
                  "Neither agree nor disagree."
16
17
                 So this is the column on the right-hand side:
18
                  "The fact that direct hire suppliers find entry
19
             difficult follows from the assumption that
20
             the agreements between universities and official
21
             suppliers are exclusive, and from the way the market for
22
             graduation services ..."
                  "Is", I assume, rather than "if", yes?
23
```

Q. "... [is] currently organised. This should not be

24

25

Α.

Yes.

1		confused with barriers to entry in the market for
2		graduation services which I have shown to be
3		low"
4		So, could we go back to the beginning of that:
5		"The fact that direct hire suppliers find entry
6		difficult follows from the assumption"
7		So there are, you accept, that on that assumption
8		that the official agreements are exclusive and we
9		have seen the evidence that they are, and from the way
10		in which the graduation services market is currently
11		organised, that direct hire suppliers find entry
12		difficult; and therefore, I would assume, you would
13		agree that there are at least barriers to entry if
14		you may not agree they are significant, but there are
15		barriers to entry.
16	Α.	Yes, B2C suppliers struggle to gain a foothold in
17		the market well, whichever the market is; and as
18		I have explained, that is not surprising given the way
19		the market is organised.
20		Maybe just also to clarify, because the question
21		started about market definition and whether I agree or
22		not.
23		As I have said before, and we have had
24		the discussion a couple of days ago, if one defines
25		the market, or considers only the market for B2C or

1	direct hire or dress only, just conceptually that cannot
2	be the only market, because there is no dominance,
3	because E&R is not active in that market. This goes
4	back just to the point that I made earlier about there
5	are different types of relevant market, it is not
6	either/or.

There is a market for the full graduation services, the market where, according to the theory of harm, E&R is active and has its source of market power. Whether the -- whether this market, the market for B2C, is a separate market, I think you can -- we had the discussion with Mr Lomas as well, one can describe it as a market. It is not a market that is currently really functional; and that is the reason why I said "neither agree nor disagree". But I think the proposition is clear that this market struggles to get established, and therefore entry barriers into it are also high.

My final point in this column is that, but that is not to be confused with what I consider to be the relevant market, the market for graduation services, where entry barriers are not high.

Q. Thank you.

Just to make that good in your second report, if we could turn to paragraph 3.22 of your second report

- 1 $\{E6/29/15\}$, so:
- 2 "Dr Maher further refers to potential reasons why
- 3 entry for suppliers of graduation services may not
- 4 be 'easy'. However, that is provided in the context of
- 5 seeking to demonstrate that entry conditions are not as
- 6 easy as they would need to be in the highly idealised
- 5 bidding market that she is using as a benchmark."
- 8 51 you refer to there as a footnote, and you
- 9 cross-refer to her paragraph 215 in her first report,
- 10 and then you describe the evidence provided by Dr Maher
- includes various things.
- 12 Then you say, four lines down:
- "I note that point (d) -- the fact that universities
- 14 procure services as a bundle -- is in my view not
- 15 relevant to this assessment because it only creates
- barriers to entry for suppliers that wish to provide
- only academic dress."
- 18 That is right, is it not?
- 19 A. Yes.
- 20 Q. So that sort of confirms the barriers to entry point.
- 21 Thank you.
- 22 Could we go back to --
- 23 A. Apologies, I mean, not to be --
- 24 Q. No, no, go on.
- 25 A. Not to be too picky on this point, but here I am talking

1		about barriers to entry in the market for graduation
2		services, so the full service provision. Here I am
3		saying that B2C providers who want to provide only
4		dress, they face an entry barrier into the market
5		for graduation services. But my other my general
6		proposition is that those competitors who are willing
7		and able to offer the full service, so the competitors
8		to E&R, for them, the barriers to participate in these
9		contests are not high.
10	Q.	Yes, that is absolutely fine.
11		Insofar as the I am just wondering whether I need
12		to go there. Can we look at 3.22 of the joint expert
13		statement, which is at $\{E7/1/19\}$. This just makes
14		the point, because 3.21 can we just go up to 3.21,
15		sorry {E7/1/18} this is:
16		" significant barriers in the market for supply
17		of academic dress to students (ie the B2C/direct
18		hire~) "
19		So that is what we were discussing.
20		Then over the page $\{E7/1/19\}$, 3.22, looking at:
21		" significant barriers to entry in the market for
22		the supply of graduation services to universities."
23		Which is what you were just talking about. You made
24		the distinction. Then you do not agree that:
25		"There are significant barriers to entry in

1		the market for the supply of graduation services to
2		universities."
3		You do not agree by referring to paragraph 3.10 and
4		3.15 in your first report, and then in section 3B.2 of
5		your second report. I wonder if we could go to so
6		this is you disagreeing that there are significant
7		barriers to entry in the graduation services market
8		rather than the B2C market, and you say you do not agree
9		because of the reasons set out in 3.10, 3.15 and 3B.2 of
10		GN2. So if we could go to 3.10 of your first report
11		$\{E7/1/13\}$ to $\{E7/1/14\}$.
12	Α.	Just to clarify, I think the references here to 3.10 and
13		3.15 are to points 3.10 and 3.15 in the joint statement,
14		and I think they are very similar points to what I do in
15		the GN1
16	Q.	Yes, you are totally right. You are totally right, and
17		actually, my note refers to the 3.10 in the joint
18		statement, so shall we go there. I think it does,
19		anyway. Yes. $\{E7/1/13\}$ to $\{E7/1/14\}$, please. 3.10:
20		"The E&R Undertaking is subject to significant
21		competitive constraints in the market for the supply of
22		graduation services as part of the universities'
23		procurement processes."

So, Dr Maher disagrees and you agree, stating this:

"My analysis of the level of competition at

24

1		the producement stage indicates that there are several
2		credible suppliers of graduation services in addition to
3		E&R. These suppliers are able to submit competitive
4		bids, have participated in universities' procurement
5		processes and have won appointments, including when E&R
6		was the incumbent provider."
7		So I am right in saying, am I not, Dr Niels, that
8		that analysis and determination is predicated on
9		the competitor full service suppliers to E&R being able
LO		to submit competitive bids?
L1	Α.	Yes.
L2	Q.	At paragraph 3.15, please, which is {E7/1/16}:
L3		"The E&R Undertaking's long term relationships with
L 4		the universities provide it with a significant
L5		incumbency advantage."
L 6		So, Dr Maher agrees and you disagree, and you say:
L7		"My analysis indicates that, while E&R enjoys
L8		a degree of incumbency advantage, this does not impede
L9		the competitive process, and E&R is subject to
20		sufficient competitive constraints"
21		You then refer to 3D.5, 3D.8 and 3B.2, the first two
22		of which are in your first report and the last one is in
23		your second report, and those are the sections you
24		referred to initially in 3.21, are they not?
25	Α.	Yes.

1 Q. Thank you. 2 Could we go to 3D.5, GN1, which is $\{E6/1/67\}$, please. So this is 3D.5, "Competition on the merits and 3 the role of incumbency ...": 4 5 "To complement the win-loss [scenario] above, I have conducted a further detailed assessment of ITTs and 6 7 feedback documents provided as part of the tender 8 processes." 9 So this section deals with ITTs and feedback? 10 Α. Yes. It does not deal with anything else? 11 Ο. 12 Α. Let me just check --13 No, sure, absolutely. Q. 14 -- double-check that it is not anything else, but I Α. 15 think --By "anything else", I mean any other method of 16 17 appointment. A. Oh, in that sense. I think, for this particular 18 19 section, that is correct, yes. 20 Q. Thank you. 21 Going to 3D.8, which is at $\{E6/1/72\}$ to $\{E6/1/77\}$. 22 So 3D.8, "The role of incumbency: competition is close

when E&R is the winner ...". This is the same point:

procurement processes or in winning appointments, E&R

"[You] assess whether, in participating in

23

24

1 benefits from an incumbency advantage ..." Then at 3.106: 2 "The evidence presented in previous sections already indicates that suppliers alternative to E&R are able to 4 5 submit competitive bids and win contracts ..." So, again, this is predicated on procurement 6 7 essentially, on ITTs? (Pause). Yes, so I was just flicking through --8 Α. No, no, no, take your time. It is your report. 9 Q. 10 Α. No, I have finished. But yes, correct, I think also this subsection is 11 12 referring to the evidence from the ITTs. 13 Thank you. Q. 14 Can we then go to 3B.2, GN2, which is -- sorry, 15 by "GN2", I mean your second report -- responsive report -- $\{E6/29/13\}$. So 3B.2, "Shares of supply, competition 16 between providers of graduation services, incumbency 17 versus merit-based competition, and entry barriers": 18 "I have reviewed Dr Maher's calculations of 19 20 the share of institutions and students served by E&R and 21 broadly agree with the approach. The precise share 2.2 figures will vary depending on the specific assumptions 23 underlying them, but ... Dr Maher's figures and my own are ... similar ..." 24 25 Then we talk about competitive restraint, and

1 talking about market share and barriers to entry. 2 Then at 3.21: "As I explained in my first report, the assessment 3 of entry barriers in bidding markets should focus on 4 5 factors that may make it difficult to compete in the bidding process." 6 7 Then you deal with providers of services. Then over the page $\{E6/29/15\}$: 8 "The fact that universities' schemes are often not 9 10 made public, and that the official supplier is charged 11 with designing variation/updates ... this may create 12 a potential barrier ..." 13 Then you talk about IP rights. 14 Then can we go down again, and we have been to 3.22, which is the "potential reasons why entry ... may not be 15 'easy'". So, you cross-referred to 3B.2 in your second 16 17 report for the purpose of making good the point you made 18 in your joint statement that essentially there are not 19 significant barriers to entry. 20 Again, this section, insofar as it refers to 21 appointments, would refer to ITTs and procurement? 22 Yes. Δ 23 MR RANDOLPH: Thank you. I have no further questions. THE CHAIRMAN: Right, we will take a break there. 24 MR RANDOLPH: How long? 25

- 1 THE CHAIRMAN: Ten minutes.
- 2 MR RANDOLPH: I am grateful.
- 3 (11.54 am)
- 4 (A short break)
- 5 (12.07 pm)
- 6 Re-examination by MR PATTON
- 7 MR PATTON: Dr Niels, you were asked about the RFQ from
- 8 the University of Kent, do you recall that, it was put
- 9 to you that that was from 2015? Can I just ask you to
- 10 look at $\{F2/236/2\}$. So this is the RFQ, and could we go
- 11 to the next page, please $\{F2/236/3\}$. Can you see, in
- 12 the table in the middle of the page, the penultimate
- entry, "Delivery commences"; do you see that?
- 14 A. Yes.
- Q. What date do you see there?
- 16 A. July 2016.
- 17 MR PATTON: Thank you.
- 18 Sir, that was the only question I was going to ask.
- 19 There was one question that my learned friend asked,
- 20 which was -- I hesitated to stand up, and it had
- 21 a number of parts to it. Unfortunately, because we do
- 22 not have LiveNote, I cannot establish what the question
- 23 was and my learned friend does not recall. We have
- 24 discussed this; he does not recall what it was. So
- I think we will just have to make submissions about

1 the significance of that, if any, in closings. 2 THE CHAIRMAN: (Speaker off-mic) (inaudible). MR PATTON: It was a question -- it followed on from --3 4 there was a question about the fact that the OSAs fixed 5 the price that the student pays and that the student would not be expected to negotiate with the official 6 7 supplier. There was then a question that followed from that which, first of all, referred to price and then 8 referred to the expectation that other suppliers would 9 10 not find it easy to supply because of exclusivity. 11 the question culminated in saying that the OSA creates 12 restrictions for other suppliers, I think, and 13 the witness said "yes" and gave some context. But anyway, I cannot take -- if I had a transcript, 14 15 it may be I would have sought to break that down, but 16 I obviously cannot do that. THE CHAIRMAN: Okay, thank you. 17 MR RANDOLPH: Thank you, sir. Well, I think that concludes 18 19 the evidence. Then there is the --20 MR PATTON: So can Dr Niels be released? 21 THE CHAIRMAN: Yes, of course. Thank you very much --22 MR RANDOLPH: Oh, I'm so sorry. Yes, of course. Can 23 Dr Niels be released? I do not want to keep you there 24 any longer than you need to be. Thank you very much. 25 (The witness withdrew)

1	I think the only thing on the agenda at the moment
2	is timing for closings.
3	Housekeeping

2.2

THE CHAIRMAN: Yes. Before we do that, we have discussed particular areas we could find assistance on. What I propose to do is give you a list of six points, but we will send something out in writing to confirm, so do not worry about taking a precise note right now; I will just give you an indication.

So the first area is, we would be assisted by precision -- and we mean precision -- as to what constitutes the alleged abuse within the OSAs, and, again, with similar provision, the evidence that each of you say there is to support the foreclosing effect of that abuse.

The second area is just to consider whether you say, either of you, that under Chapter II it is necessary to show actual foreclosure, or just a reasonable and credible risk of foreclosure.

The third relates to the relevance of

the counterfactual -- and by "counterfactual" here we

mean what would have occurred if the elements in

the other Ede & Ravenscroft OSAs which are said to

foreclose competition were not there -- and

the relevance of the counterfactual in two scenarios:

first of all, its relevance to the question whether, assuming dominance, there was an abuse of that dominance under Chapter II; and secondly, the question whether there was a distortion of competition under Chapter I.

At present, the defendants point out that the claimants' skeleton, at paragraph 132, appears to accept that consideration of the counterfactual is relevant in both of those circumstances, but we want to know whether indeed that is indeed an agreed position, and if not, what your submissions on that point are.

The fourth point: so far as the claimants' case is concerned, we understand their case to be that if there is no dominance, then they claim under Chapter I, and in that regard their claim is based upon there being a network of agreements. We would like some help on what both parties say is meant by "a network of agreements" for the purposes of Chapter I. That is obviously directly relevant to the claim under Chapter I, but it also has relevance to the construction of the counterfactual if, in the counterfactual, it is said that other B2B suppliers would take over the market. There is, lurking within that, the pleading point which was raised. That will need to be addressed in full by both parties.

The fifth area, and this is an overall point with an

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             example, but the overall point is -- and I am sure you
 2
             are well aware of that -- the parties will need to
 3
             grapple, when considering the application of existing
 4
             principles and existing authorities, with the particular
 5
             circumstances of this case, that B2C operators are able
 6
             to compete with Ede & Ravenscroft in the B2B market and
 7
             that what is alleged to be foreclosed is the ability of
             the B2C operators to compete for a part only of
 8
             the services provided at the B2B level -- that is
 9
10
             the direct hire of academic dress to students. So in
11
             particular, how does the existing case law on volume
12
             rebates apply given those precise circumstances.
13
                 The final point is, we would appreciate clarity from
             both of you on how it is said that the four criteria for
14
15
             exemption are met.
16
                 As I say, we will put those in writing.
         MR RANDOLPH: Excellent. Thank you very much indeed, sir.
17
18
             I think, obviously, Mr Patton and I are obliged, because
19
             otherwise we might be ships passing in the night.
         THE CHAIRMAN: Yes, that is not to say, of course, that
20
21
             there are other -- (overspeaking) -- to deal with and
22
             will need to deal with.
         MR RANDOLPH: We will --
23
24
         THE CHAIRMAN: Yes, I am sure.
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MR RANDOLPH: -- but we will pay particular attention to

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1
             that.
 2
                 So, the only other matter that is presently on my
             radar and Mr Patton's radar is the timing of
 3
             the closings. Sir, you said on Monday that -- and
 4
 5
             I looked up the transcript just to see what you said:
                 "[The closings] should happen nearer to this hearing
 6
 7
             than ... the next; and we were thinking something like
             a week for yours and a week thereafter for Mr Patton's,
 8
             but to be discussed between [the two of] you."
 9
10
                 You also said that you wanted everything in it
11
             rather than just facts, and I think, with respect, that
12
             is very sensible.
13
                 The oral closings are fixed for three days from
             12 to 14 April. You obviously wanted it earlier than
14
15
             that.
         THE CHAIRMAN: Is it? I thought it was two days?
16
         MR RANDOLPH: Oh, sorry, maybe floating for three for two.
17
         THE CHAIRMAN: No, I think it has to be fixed --
18
19
         MR RANDOLPH: Okay -- (overspeaking) --
20
         THE CHAIRMAN: -- (inaudible).
21
         MR RANDOLPH: -- right, fine, then my diary is wrong.
22
             two days some time in that period, 12/13 or 13/14, but
             obviously the tribunal will not be assisted by having
23
             the closings closer to that hearing than closer to this
24
25
             hearing, but we would respectfully submit that in
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1	the particular circumstances of my and my junior's
2	availability over the next couple of weeks, if we could
3	have the tribunal's indulgence to file our submissions
4	by Friday the 25th of this month, and then a week later
5	for the defendants, the first week of March, which would
6	then give over five weeks before the oral closings, we
7	would be most grateful.

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I mean, to put flesh on the availability bones, I am actually away abroad on work next week. We live in an electronic world, but I have got my papers and everything else, it would just make it massively complex for me; and my learned junior, to be totally fair, has got a long-standing personal commitment, which was impacted severely by COVID, which would be hugely complex to change, and would have to be changed were that position to remain as suggested. So we would crave the tribunal's indulgence, please, and ask for the 25th. THE CHAIRMAN: You have discussed this between you, have

you?

MR RANDOLPH: I have mentioned it, but we agreed that it was in your hands, sir.

THE CHAIRMAN: Right, Mr Patton, what do you say about that? 22 23 How long do you want after that?

MR PATTON: If you are content with that. I mean, obviously 24 25 we have been bearing in mind what you said at the PTR,

1	that you might expect things quite quickly after the
2	hearing, so poor Mr Armitage has been burning
3	the midnight oil during the trial. But that is
4	obviously a matter for you. I think we would be content
5	with the week after that, if you are content with that
6	date.
7	THE CHAIRMAN: Yes, we think that is fair in
8	the circumstances. So 25 February.
9	MR RANDOLPH: 25th and then 5 March. It is
10	the Friday/Friday.
11	THE CHAIRMAN: Can we just make sure we are all clear on
12	the dates for the hearing, though. I would like to make
13	sure we have that pinned down.
14	MR PATTON: Yes, it is the 13th and 14th, the Wednesday and
15	the Maundy Thursday.
16	MR RANDOLPH: 13th and 14th I am very grateful, and I will
17	tell my clerks to change that, because it would be
18	unfortunate if I turned up on the wrong day.
19	Thank you very much, sir. Counsel are very grateful
20	for your determination to press forward in the manner in
21	which this case has been conducted, so thank you.
22	THE CHAIRMAN: Thank you.
23	MR RANDOLPH: I think it is the 5th, is it not? Oh,
24	the 4th, I do apologise. Thank you so much.
25	So it is 25 and 4 March.

1	THE CHAIRMAN: Yes.
2	Well, thank you to all counsel, all solicitors and
3	everybody who has participated so far in this case, for
4	your helpful assistance, and we will meet again in
5	April.
6	(12.18 pm)
7	(The hearing concluded)
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