

1 This Transcript has not been proof read or corrected. It is a working tool for the Tribunal for use in preparing its judgment. It will be  
2 placed on the Tribunal Website for readers to see how matters were conducted at the public hearing of these proceedings and is not to  
3 be relied on or cited in the context of any other proceedings. The Tribunal's judgment in this matter will be the final and definitive  
4 record.

5 **IN THE COMPETITION**

Case No:1579/4/12/23

6 **APPEAL**

7 **TRIBUNAL**

8  
9 Salisbury Square House  
10 8 Salisbury Square  
11 London EC4Y 8AP

12 Monday 10<sup>th</sup> July – Wednesday 12<sup>th</sup> July 2023

13  
14 Before:

15  
16 Hodge Malek KC  
17 Michael Cutting  
18 Derek Ridyard

19  
20 (Sitting as a Tribunal in England and Wales)

21  
22 BETWEEN:

23  
24  
25  
26 **(1) Cérélia Group Holdings SAS**  
27 **(2) Cérélia UK Limited**

**Applicants**

28  
29 V

30  
31  
32 **Competition and Markets Authority**

**Respondents**

33  
34  
35  
36 **A P P E A R A N C E S**

37  
38  
39 Brian Kennelly KC and Alison Berridge (On behalf of Cérélia) Instructed by Willkie  
40 Farr & Gallagher (UK) LLP

41  
42 Robert Palmer KC and Mike Armitage (On behalf of Competition and Markets  
43 Authority)

44  
45  
46 Digital Transcription by Epiq Europe Ltd  
47 Lower Ground 20 Furnival Street London EC4A 1JS  
48 Tel No: 020 7404 1400 Fax No: 020 7404 1424  
49 Email: [ukclient@epiqglobal.co.uk](mailto:ukclient@epiqglobal.co.uk)

50  
51 **Tuesday, 11 July 2023**

1 (10.15 am)

2 (Delayed start)

3 (10.20 am)

4 **Submissions by MR KENNELLY (continued)**

5 **THE CHAIR:** Yes, Mr Kennelly.

6 **MR KENNELLY:** Good morning.

7 **THE CHAIR:** Good morning.

8 **MR KENNELLY:** Members of the tribunal, before I turn to the internal documents,  
9 I wanted to come back to a point that Mr Ridyard raised with me yesterday, his thought  
10 experiment, and just address it now, so there's no misunderstanding about the  
11 discussion we had yesterday.

12 Now as far as I could understand it from the transcript, your point, sir, was that if there's  
13 some consumer diversion from brand to private label, then the merger increases the  
14 merged entity's incentive to raise price because some of the lost sales would be  
15 internalised within the merged group, the classic horizontal unilateral effect.

16 **MR RIDYARD:** My description of what I understood is that the SLC (several inaudible  
17 words).

18 **MR KENNELLY:** Now that assumes that Jus-Rol, in this scenario, is essentially  
19 setting the consumer price. That might be the case if they were selling direct to  
20 consumers or if the retailers were simply passive in this, like in a farmer's market, but  
21 what we see from the evidence is that the retailers are very far from passive agents.  
22 They can react to a change in the wholesale price in different ways. They can pass it  
23 on wholly or partially or they can absorb the price increase.

24 Now whether the retailers pass it on depends on different circumstances from those  
25 that drive the Jus-Rol pricing. So we ask: what are the retailers' considerations? Now  
26 they already enjoy the benefits of diversion between brand and private label, to the

1 extent that happens, and that does not change with the merger. If the retailers believe  
2 that a price increase will cause their customers to stop buying Jus-Rol but then not  
3 buy anything else, the retailers may absorb the price increase.

4 Now if they think the customers will pick up a similarly profitable product, then they will  
5 likely pass on the price increase. In that cost benefit assessment the retailer  
6 undertakes, diversion is key.

7 Now if the retailers absorb the change, they will no doubt take some sort of action  
8 vis-a-vis the supplier. They could re-tender for a new private label supplier or look for  
9 a new branded supplier if one is available. This process that I am describing, this  
10 stage where the retailers' incentives and the question of diversion is so important, this  
11 is something the CMA has not examined. That's why I said at the very beginning of  
12 my submissions yesterday, this is a crucial component to the thought experiment that  
13 Mr Ridyard put to me.

14 To the extent that the CMA claims that this is part of their theory of harm, it's not  
15 examined by them in the decision at all. This question of the cost benefit assessment  
16 that the retailers undertake is not examined by them.

17 Now the CMA mentions the theory, in passing at least, and we see it in the Final  
18 Report. If I could ask you to take up that Final Report. It's in the core bundle, tab 3,  
19 page 221.

20 Page 221, paragraph 9.102. They say there:

21 "We found evidence that the retailers adjust their mix between private label and  
22 branded products to reflect anticipated end consumer demand and we consider this  
23 will include their anticipation of how retail demand will change, in response to  
24 a deterioration in the offering. In this way, the link between end consumer choices  
25 and demand of the retailers is a key driver of the rebalancing constraint between the  
26 parties. That is the parties have an incentive to keep their supply offers competitively

1 | priced as there is a threat that they may lose volumes and sales to the other channel,  
2 | if they deteriorate their offer. We conclude the evidence supports the view the parties  
3 | exert a material competitive constraint on each other and C  r  lia's private label pricing  
4 | is more commonly cited as a constraint on Jus-Rol. It's significant in both channels."  
5 | The theory here is cited but as you see in this paragraph and throughout the Final  
6 | Report, there's no actual examination of what the retailers' incentives are when they  
7 | undertake this analysis themselves, as to whether or not to pass on any such  
8 | theoretical price increase. For that, diversion is central. Again, not examined and we  
9 | know diversion is worth examining. Any rational regulator would look at it closely  
10 | because of what we've seen in the documents about diversion.  
11 | But the other point is that this theory they outline is separate from their main theory of  
12 | harm. To be absolutely clear what that is, we see it at 9.101. It's on page 221. It's  
13 | the preceding paragraph. They say:  
14 | "It's possible for retailers to adjust their share of shelves allocated to private label and  
15 | branded. While the preference is that end consumers are an important factor, retailers  
16 | take into account various commercial considerations, such as which supplier gives the  
17 | best offer on cost of goods. Regardless of whether retailers pass on a wholesale price  
18 | increase to their end consumers, we have found that their optimal shelf allocation  
19 | across private label and branded will shift away from the channel which deteriorates  
20 | its offer."  
21 | That's the central theory of harm and that does not depend on pass-on to consumers  
22 | or absorption of price increases. That's what I was emphasising yesterday.  
23 | Now if I could go to the internal documents. I will start with the C  r  lia documents and  
24 | will take you to the parties disclosure bundle, tab 8. It's tab 8, page 6743. I will just  
25 | check this is in the CMA's disclosure bundle, so I will give you the right references.  
26 | But I am in the parties' disclosure bundle, tab 8, 67.3. Yes, it's in the disclosure bundle,

1 the CMA disclosure bundle, as well the confidential one, the same tab. I am looking  
2 at 67.3. Sorry, it's tab 8A, forgive me. Tab 8A. I don't see in this bundle. It's only in  
3 the parties' disclosure bundle, not in the CMA's confidential bundle and it's tab 8A.  
4 This -- and I will take care, obviously, it's a confidential document -- this concerns  
5 a retailer de-listing a Cérélia product. We see on page 67.3 an email from Cérélia to  
6 the retailer, offering new products and even a product to resemble a Jus-Rol product,  
7 if that's what the retailer wants. So if you could read first, please -- and the CMA  
8 obviously relies on this -- the email on the bottom half of page 67.3, especially the third  
9 main paragraph. **(Pause)**  
10 There's no need to go beyond the bottom of that page. The passages you've read are  
11 the passages upon which the CMA relies, so we ask: what does the retailer say in  
12 response? Do we see the retailer exercising implicitly or explicitly this replacement  
13 threat in order to obtain better terms and conditions and reverse any decision to divert  
14 volumes between the channels?  
15 So we look to 67.2 and as you see from -- well first of all, 67.2, bottom half, shows you  
16 the email from the retailer to Cérélia and the first point is the decisions are reversible.  
17 So we are in classic negotiation exercise of leverage territory. The decisions are  
18 irreversible but we know that there is an opportunity to get the reviewer in GSCOP to  
19 examine it. So it is possible to reverse it, if they can be persuaded.  
20 In the email itself, we see the reasons they give. The second paragraph down, these  
21 are the reasons, not a replacement threat or the exercise of commercial negotiation  
22 leverage. There's a reference to over-crowding. The tribunal knows what the word  
23 "tail products" means and one sees in that second main paragraph in the email, the  
24 reasons that are given. Again, customer preference is central.  
25 Now the bottom paragraph on that page, 67.2. Pausing there, this is the passage the  
26 CMA relies on to say that: the reason why we don't see explicit exercise of the

1 negotiating leverage they say the retailers enjoy, is because of a concern about  
2 competition law. But as the tribunal can see here, that is not what the retailer is saying.  
3 They are not saying: we refuse to compare our offering between you and someone  
4 else because it would breach competition law. On the contrary, they are saying the  
5 opposite. They are saying: we are not favouring anyone. It's the opposite of  
6 exercising leverage. They are saying: our reasons have not got to do with preferring  
7 anyone over you.

8 Over the page, the top of 67.3, again the reasons that are given there do involve an  
9 assessment that for certain product groups for cheaper products, it is important not to  
10 have too much differentiation, it's important for value and it's important to give  
11 consumers what they want. That's the first main paragraph at the top of 67.3. But  
12 what we don't see is any suggestion that negotiating leverage is being exercised so  
13 as to get better terms from the private label supplier.

14 On the contrary, they are saying: this is a decision which is driven by consumers and  
15 they are not asking for anything from the private label supplier.

16 It's not hinted at or it's not -- I mean here we would say: okay, it's implicit but where is  
17 the hint, where is the nod and a wink? It's the opposite of that and this is relied upon  
18 by the CMA to show the exercise of the implicit rebalancing threat and in our  
19 submission, it's not probative of that at all.

20 The next point that the CMA relies on is the fact that Cérélia monitors the quality of  
21 Jus-Rol products and their prices and when the tribunal comes to look at the  
22 documents, and I will just give you the references, you will see that the prices that are  
23 being marketed are retail prices. And that's not surprising because as everyone  
24 accepts, these products compete at the retail level to an extent and when you go  
25 through the documents cited by the CMA, you will see it's retail pricing that is being  
26 compared.

1 Now I will turn, if I may, to the Jus-Rol documents, the internal documents of Jus-Rol.

2 **THE CHAIR:** They are unlikely to be able to monitor wholesale prices.

3 **MR KENNELLY:** Indeed. Indeed. But they don't -- again, I can't take you to every  
4 one of the documents. There are lots of documents that show price monitoring but  
5 none of those documents show you, even implicitly, the exercise or a concern about  
6 a rebalancing threat being exercised by the retailers.

7 Now we turn to the internal documents of Jus-Rol and these the CMA relies on heavily  
8 and what they show is that Jus-Rol certainly does regard private label products as  
9 competing with it on retailer shelves. That's not in dispute. But it's clear that Jus-Rol  
10 see them as retailer products. C er lia is not the competitor from Jus-Rol's perspective.  
11 If we go first to tab 58. It's in the parties' disclosure bundle 2, tab 58, page 917. Now  
12 the CMA relies on these documents to show that there is a competitive constraint  
13 between Jus-Rol and C er lia and this is one of many documents that show that  
14 Jus-Rol regards itself as being in competition with private label products. My point is  
15 that all of these documents are about Jus-Rol's concern about how they are faring  
16 vis-a-vis private label on the supermarket shelves.

17 If you look at the top of page 917, Jus-Rol raises a concern about losing what they say  
18 is share, to private label. My simple point here, in common with all these documents,  
19 is that it is the fact which is common ground that there is a degree of competition on  
20 the shelves but it does not follow, as I have said many times, that there's the exercise  
21 of negotiating leverage between the retailers vis-a-vis C er lia and Jus-Rol at the  
22 wholesale level. That depends on the analysis I described in opening which is not  
23 conducted by the CMA.

24 The next page that the CMA relies on is 1162, behind tab 64. Tab 64, 1162. These  
25 are all documents that are supposed to show the implicit rebalancing threat. 1162  
26 behind tab 64. And, again, what we see is a concern by Jus-Rol that it loses market

1 share to private label and that simply reflects the diversion we've already seen, where  
2 there is competition on the shelves between Jus-Rol and private label. But what is not  
3 coming out of these documents anywhere is a concern by Jus-Rol, where they say: we  
4 are being pushed on price or quality by the retailers because they are threatening to  
5 shift volume away from us to private label. All these documents reflect the fact that  
6 they are losing because the consumers, to the extent they are losing, the consumers  
7 are preferring private label over Jus-Rol and, again, that reflects the price monitoring.  
8 If you go to tab 65, page 1237, the CMA relies on this to show that Jus-Rol is ensuring  
9 that it prices appropriately vis-a-vis private label. They take that from the capitalised  
10 text at the top of the page. Again, none of that is surprising if they are competing, as  
11 we accept they do, on the shelves. But there's nothing from these documents to show  
12 the exercise or concern about rebalancing, in the sense that the CMA has raised in its  
13 SLC. Central to all of this is the diversion, the diversion between Jus-Rol and private  
14 label and to that extent there is evidence about diversion here too, at tab 62,  
15 page 1116. Forgive me, it's 62A, 1116.3.

16 Tab 62A, 1116.3, third bullet. So Jus-Rol is concerned about shoppers switching to  
17 private label but they still remain relevant because that percentage of shoppers are  
18 cross-shopping between brand and own label.

19 So a rational regulator looking at these diversion figures, and you've seen the diversion  
20 figures from yesterday, would see immediately that it's not at all straightforward that  
21 retailers would absorb a price increase, if that's what the merged entity did. It's not at  
22 all straightforward that the consequences will flow in the way that Mr Ridyard put to  
23 me yesterday because of these diversion figures and the complex question of how the  
24 retailers would in fact, react, if in fact, shoppers were buying nothing if the product they  
25 want isn't there.

26 **MR RIDYARD:** Can you say that point again. I wasn't quite sure what you are getting



1 at.

2 **MR KENNELLY:** The point is that diversion is centrally important to the analysis  
3 I described yesterday and in my opening remarks this morning.

4 **MR RIDYARD:** Yes.

5 **MR KENNELLY:** The CMA is assuming that the retailer will pass on the price  
6 increase.

7 **MR RIDYARD:** At least some of it anyway, yes.

8 **MR KENNELLY:** At least some of it. But for it to be material for a SLC finding, they  
9 need to do more than that and in order to work out what the retailer will do in practice,  
10 the question of diversion is absolutely key. Because as I said again yesterday and  
11 this morning, if the diversion figures show that the shopper can't buy a Jus-Rol product,  
12 for example, they won't buy any dough-to-bake product, then the retailer has an  
13 incentive to -- and depending on the materiality of --

14 **MR RIDYARD:** If there's no diversion, there's not going to be any SLC.

15 **MR KENNELLY:** Exactly, and that's why these diversion figures have to be examined  
16 and it's not a question of 100 per cent diversion or zero per cent.

17 **MR RIDYARD:** Yes.

18 **MR KENNELLY:** The retailer will decide, based on the extent of the price increase,  
19 looking at diversion, whether to absorb or not.

20 **MR RIDYARD:** How much to absorb.

21 **MR KENNELLY:** That's what informs whether an SLC exists or not.

22 **THE CHAIR:** Isn't it also whether or not there's diversion in fact, but it's the ability to  
23 divert because that's the threat, isn't it?

24 **MR KENNELLY:** Absolutely.

25 **THE CHAIR:** And an ability to divert in the future.

26 **MR KENNELLY:** That's a predictive exercise of course.

1 **THE CHAIR:** Yes.

2 **MR KENNELLY:** But this is not beyond the capability of the CMA. We've seen many  
3 other merger cases, the CMA looks at diversion figures and in a supermarket context  
4 because of the tracking data, it's even easier to get diversion information than in other  
5 contexts. The CMA has not asked those questions.

6 **MR RIDYARD:** Right. The CMA, when the CMA or any competition authority looks  
7 at diversion ratios in grocery products, I mean it can only look at the retail prices, can't  
8 it? I mean in general anyway because we don't have information, comprehensive  
9 information about everyone's wholesale price.

10 So is it not fair to say in general, that whenever that analysis is done, there's an implicit  
11 assumption that there is a relationship between wholesale prices and retail prices.  
12 Because the concern is with competition at the wholesale level, if it's a manufacturer  
13 merger but the competition authorities typically look at retail level competition to  
14 assess whether there's diversion ratios. So within that, there must be this implicit  
15 assumption that retail prices depend to some extent on wholesale prices.

16 **MR KENNELLY:** That, to some extent, is the key qualification there. But that's  
17 something that is built in.

18 **MR RIDYARD:** So your point is that the CMA should have done more to explore the  
19 link between wholesale prices and retail prices, as well as doing more to look at what  
20 the diversion ratios are, once you get to retail prices.

21 **MR KENNELLY:** To an extent, yes, but that's part of the concern. First, that's the  
22 work they should have done before looking at the evidence of the implicit rebalancing  
23 threat at all. That's why I opened with that point because when one looks at what we  
24 see about diversion here and what we say about the fact customer preferences are  
25 absolutely central, it's highly unlikely that there would be this implicit rebalancing threat  
26 and it's highly unlikely, we say, that -- certainly you cannot assume, as the CMA has,

1 that there will be this significant pass-through of any cost increases on the merged  
2 entity.

3 So the first time they need to do this diversion analysis and then look and see is there  
4 actual evidence of this implicit rebalancing threat at all. By that, I mean distinct from  
5 decisions taken simply on the basis of consumer preferences. It would --

6 **MR RIDYARD:** But if --

7 **MR KENNELLY:** (Inaudible due to overspeaking) the outline of 9.101 in the Final  
8 Report.

9 **MR RIDYARD:** Just to test a little bit the idea that you can't assume that there is  
10 pass-through of prices from wholesale to retail level and from a manufacturer selling  
11 my product to a retailer, if I believe I can raise my wholesale price and the retailer will  
12 kindly just absorb that and carry on selling my product at the same price as it was  
13 before, it's a bit of a win-win for me, isn't it? I make a higher margin and the consumer  
14 doesn't see any difference.

15 **MR KENNELLY:** No. Two things. First of all, you have my point that we can't assume  
16 that there is this significant pass-through but, secondly, as I said this morning, if the  
17 retailer is stuck with the price increase, can't pass it through because its customers  
18 want Jus-Rol and if they don't get Jus-Rol, they are not going to buy the private label  
19 at all, there is something the retailer can do which is the retailer can, if it's on the private  
20 label side, re-tender for a new private label supplier, and I will come to the competition  
21 that exists there, and if it's branded products, well then they have fewer options but  
22 there are options on the branded side also. But if the CMA is right that there is this  
23 diversion between Jus-Rol and private label, it's enough to show a constraint on the  
24 private label side and that is why it's so important to look at the alternatives that are  
25 available to Cérélia on the private label supplier side so the retailer is not stuck, the  
26 retailer is not constrained in that way.

1 So where is the evidence of the implicit replacement threat in the Jus-Rol documents?  
2 The CMA cites in that same bundle, PDB2, at tab 54.

3 **THE CHAIR:** Can I just go back. So one way of looking at it or one factor is that the  
4 rebalancing threat is not simply looking at one channel rather than the other, you are  
5 saying the real threat, if there is going to be a threat, is the ability to say to C  r  lia: if  
6 you are going to put your price up, we just get another PL supplier when it comes to  
7 renewal of this contract which is, typically, not more than 24 months or whatever the  
8 period is.

9 **MR KENNELLY:** Yes, absolutely.

10 **THE CHAIR:** You say that is a more credible threat than Jus-Rol because Jus-Rol  
11 has a relatively loyal customer base.

12 **MR KENNELLY:** Jus-Rol is --

13 **THE CHAIR:** And the people who really like that product will -- it's easier, if you are  
14 going to have a threat, to have the threat on the PL side, than on the other side.

15 **MR KENNELLY:** Indeed, and that's why on the PL side, there is evidence of retailers  
16 saying --

17 **THE CHAIR:** I have seen on the PL side there's evidence, yes.

18 **MR KENNELLY:** Again, the reason why you see evidence of the retailer  
19 saying: watch it, we are going to switch to Bells or Henglein, move on this, move  
20 on -- the reason why you see it is because that's the threat. It's not surprising that  
21 where the threat exists, there's evidence and where the threat doesn't exist, there isn't.  
22 So the CMA struggles to find bits and pieces to show the cross-channel constraint and  
23 one of the documents --

24 **THE CHAIR:** Sorry, just moving on a bit further from that, Mr Kennelly. Looking at  
25 the evidence we went through yesterday and some of the other things I have looked  
26 at, it does seem to me that a significant proportion of the main retailers believe that

1 they do have that implicit threat. Do you accept that?

2 **MR KENNELLY:** I accept that -- yes, a proportion of the retailers said that to the CMA  
3 and --

4 **THE CHAIR:** You have showed it to us yesterday.

5 **MR KENNELLY:** I am not saying it was said in bad faith.

6 **THE CHAIR:** No, but --

7 **MR KENNELLY:** There's some confusion, even on the part of the retailers, and, and,  
8 they have their own commercial consideration. They have a concern that in some way  
9 this merger weakens their ability to get PL supply. We've seen that too. Now that's  
10 not correct and that's not the CMA's theory of harm. But that is something which is  
11 gnawing away at some of these retailers and in my submission, that's informing what  
12 we see them saying to the CMA about the merger.

13 **MR CUTTING:** But one of the things that's troubling me and perhaps you can help  
14 me with these slides, is that the proposition you put to us is that these slides don't give  
15 an internal evidence for C er lia or Jus-Rol being aware of and alive to the threat of  
16 rebalancing being made by any of the supermarkets.

17 But what these slides do show is switching and competition between branded and  
18 private label which is the CMA (inaudible) rebalancing threat. So that these slides are  
19 consistent with the existence of the conditions in which rebalancing would be an  
20 effective threat.

21 **MR KENNELLY:** Sorry, sir, you say they are consistent with the conditions --

22 **MR CUTTING:** Absolutely.

23 **MR KENNELLY:** Yes, and that's why, the discussion I had with Mr Ridyard yesterday,  
24 there was a kind of a linear discussion, where you have these conditions which the  
25 CMA say build up to the implicit rebalancing threat. So my point was that, in reality,  
26 they don't need to get to the implicit rebalancing threat because when consumers

1 prefer one over the other, even when that's anticipated by the retailers, we see the  
2 retailers shifting volume between the private label and branded and that's what we see  
3 in the documents. What we don't see is the next stage which is the CMA's theory of  
4 harm, which is that the retailers say to Jus-Rol and C  r  lia: if you don't improve your  
5 terms, we will switch volumes, but if you do fix them, if you do lower your price or  
6 improve quality, we will not switch, as part of a negotiation in a tendering exercise or  
7 as part of a discussion with Jus-Rol. That last step doesn't happen because there's  
8 no need for it to happen. The decisions retailers take are driven by what we see in  
9 the documents, these consumer preferences and retail competition. This implicit  
10 rebalancing threat is an add-on the CMA has invented which doesn't exist in the  
11 documents you've seen.

12 True it is, sir, that the documents I am showing you about consumer preferences don't  
13 prove there is no implicit rebalancing threat but what I am trying to show you is that  
14 you see the exercise of such competition as there is and it's at the retail level. What  
15 you don't see is the wholesale level of competition the CMA alleges, where the retailers  
16 will be saying to C  r  lia and Jus-Rol: improve your terms and conditions and if you  
17 don't, we will switch volumes away from you. That's what we don't see.

18 **MR CUTTING:** Okay, so that's very clear. But the context within which a retailer  
19 says: I am having to de-list four of your products because, I am paraphrasing, the  
20 shelves are overstocked, I am having to put things on end-wise and so what I am  
21 getting rid of is the tail. The decision to de-list those four because he wants to  
22 rationalise down to ten products, that's a decision in which he's de-listing those four  
23 out of a range of 14 and he's making a decision to de-list those four own label or  
24 branded because he's preferring a different mix which includes the own label or the  
25 branded. So in effect, that is a rebalancing because he's making a decision: I've got  
26 limited shelf space. Your four, great email about how brilliant they could be but they

1 are going because I am preferring the other six. Isn't that -- that's effectively  
2 rebalancing?

3 **MR KENNELLY:** It is but it's rebalancing for the reasons I was describing earlier. It's  
4 rebalancing to reflect actual or anticipated consumer demand. What it doesn't reflect  
5 is negotiating leverage. The key thing the CMA goes on about in the constraint is this  
6 lever which is used to drive better terms and conditions and better prices and that's  
7 just not there. They are not using it as a lever because this switching between Jus-Rol  
8 and Cérélia is, obviously, far less important than the threat within the channels. Or  
9 whatever other reason, the retailers are not using this, even implicitly, as a lever to get  
10 better terms and conditions from Cérélia or Jus-Rol.

11 That is the SLC. That's the constraint. The existence of that negotiating lever is what  
12 they say will be removed, causing the SLC.

13 **MR CUTTING:** Okay.

14 **MR KENNELLY:** I completely understand all of us and I am sure the CMA as well,  
15 struggle with this fact, that the product is on the shelves, it's competing on the shelves.  
16 Surely it follows there must be some leverage at the wholesaler side. But if you dig  
17 deeper, you realise that only exists if the retailer, doing his own cost assessment  
18 analysis, decides that it's worthwhile for it to say: I want a lower price from you, even  
19 if that means I won't have as much of your product or I will have none of your product  
20 and I will wear that. I will make some money from you, I will save some money from  
21 you, supplier, and I will wear the downstream consequences of my customers. That  
22 depends on absorption of price increase or not and it depends upon diversion and  
23 that's the key analysis that really tells you whether the retailers even have the incentive  
24 to exercise this kind of leverage. And that's not been done. The CMA assumes price  
25 increases are passed on, the leverage must exist and, therefore, a constraint is being  
26 removed.

1 So, again, it's a two-stage analysis. We say first of all, without that analysis about the  
2 retailers' own cost benefit assessment and pass-on and diversion, you are not even in  
3 the ballpark of that leverage existing. Okay, let's look at empirical evidence. Where  
4 is the evidence of that leverage being used, actually being used? It's not there.  
5 Those slides that you see don't tell you anything about the exercise of leverage. It's  
6 all inferred and there comes a point where, after 10,000 documents, you just can't  
7 keep inferring it, not least when the leverage is exercised in other contexts and  
8 recorded.  
9 This is why I asked the tribunal to look at the documents and say: is this really  
10 probative evidence, not just of consumer-led competition, consumer-led reallocation  
11 decisions, but of leverage exercised by the retailers, threatening to switch volumes if  
12 terms and conditions don't improve?

13 **THE CHAIR:** At some stage we are going to have to discuss what I meant in Tobii  
14 about probative evidence because what one regards as evidence may be quite  
15 important at the end of the day.

16 **MR KENNELLY:** So --

17 **THE CHAIR:** Let me finish.

18 **MR KENNELLY:** Sorry.

19 **THE CHAIR:** If someone says X and they believe X to you --

20 **MR KENNELLY:** Yes.

21 **THE CHAIR:** -- that's evidence. It may be you can say it's weak evidence. You may  
22 say it's evidence that is opinion evidence or you could say there's an element of  
23 speculation. But that is a form of evidence. It's not merely submission, as I use  
24 sometimes in some of the rulings.  
25 Once you accept or not that you've got what constitutes evidence, then it may be  
26 a question of what weight someone gives to it, as to whether or not that evidence can



1 be relied upon or used. I suspect what the CMA's case is going to be when we hear  
2 Palmer later on today, is that it's not for us to weigh evidence and see how strong or  
3 how compelling it is. That's our job and it may be that different people will take different  
4 views as to whether or not that evidence can be relied upon. But these are issues  
5 I would like to be addressed at some stage by you and Palmer because it's fairly  
6 fundamental to where we go on this. But you don't need to do it now. Just throwing it  
7 out in the middle of your submissions. You will have a break a bit later and then you  
8 can think it through.

9 **MR KENNELLY:** Sir, I will address you right away, if I may.

10 **THE CHAIR:** Of course you can.

11 **MR KENNELLY:** I don't want the tribunal to think I am trying to run anything novel,  
12 legally. I fully accept that if the tribunal thinks reasonable people could disagree about  
13 the meaning of this evidence, then I lose. This is a rationality challenge. I have to  
14 show you that this evidence base, reviewed by you, cannot reasonably bear the SLC  
15 finding. It cannot reasonably, on a rationality approach, ground the SLC finding that  
16 the CMA -- sorry, just --

17 **THE CHAIR:** Aren't you really saying that -- and you can correct me if I am  
18 wrong -- that while the material we've seen is evidence, you are saying it's not  
19 probative evidence? But it's up to you. It's up to you how you want to put it. But that's  
20 one way of looking at what we've seen or not, subject to what Palmer has to say on  
21 this issue. There's different ways of skinning this cat and there's a number of different  
22 ways of looking at what the test is and how you apply it but one thing that I need some  
23 help on is how the parties submit -- the essential question is (a) evidence and I think  
24 it's difficult to deny that we've seen evidence, but what is probative evidence because  
25 it's got, in my view, to have some value.

26 **MR KENNELLY:** Sir, you've taken the words out of my mouth. I mean I can hopefully

1 help you straight away by saying that analysis which is in Tobii and in Dye & Durham,  
2 in fact, as well, from yesterday --

3 **THE CHAIR:** Yes.

4 **MR KENNELLY:** -- is exactly the submission which I made to you yesterday which is  
5 that it's for the tribunal to review all this documentation, not to rely simply on  
6 summaries, but the question for you then, having reviewed it, is: sure, it is evidence.  
7 I can't say there is absolutely nothing there. There is evidence there. The question  
8 for you is, is it probative? Can it reasonably support the decision which the CMA has  
9 taken? My submission is although there is a lot of material, it is not probative of the  
10 particular implicit rebalancing threat upon which the SLC rests.

11 That's the legal point. By probative, I mean probative within the Tobii sense. I don't  
12 mean if you take a different view. I mean probative in the sense that the tribunal found  
13 in Tobii and in other cases. Probative meaning it just can't reasonably bear the  
14 meaning which the CMA has ultimately given it to ground its SLC finding.

15 On questions of weight, where, in the course of my submissions, I have said: how can  
16 the CMA place significant weight on this, when it doesn't even say the thing the CMA  
17 says it says, again, weight is for the CMA in the first instance. If the tribunal is to  
18 disturb the CMA's finding of fact, you have to find that they were irrational, in terms of  
19 the weight they gave it.

20 **THE CHAIR:** Or that -- if they, and this is something I raised yesterday. We've got  
21 the probative point, okay. That's that. The next point which is what I was trying to  
22 address yesterday, is that if, in fact, they misrepresent the evidence, so they say: the  
23 evidence is X but in fact it doesn't say X, then surely that's something that we can take  
24 into account. So there are really two limbs to this, aren't there? An attack can  
25 be -- I am not saying I am on any one side, I just want to get the right answer. You  
26 know me. There are two avenues, aren't there? There is the probative avenue and

1 have they misrepresented the evidence they, in fact, get?

2 Because you may have a situation where you've got two pieces of evidence, they  
3 contradict each other. The CMA prefer one piece of evidence over the other and that's  
4 fine, they can do that. If, in fact, they say: the evidence says A but when you look at  
5 the evidence, it doesn't say A, it says either B or A minus. A with a huge caveat which  
6 makes it not really A, but it's A minus rather than B. But these are things that -- those  
7 are the sort of two avenues that I, for my own part, will want to explore at some stage  
8 with, obviously, Palmer and I am doing it now with you.

9 **MR KENNELLY:** And my response, sir, is that we are making both of those points.  
10 We are exploring both of those avenues, as I said in my opening and they are very  
11 closely linked. One is that when you look at the evidence base, it's not probative.  
12 When I showed you the findings in the Final Report that purport to reflect this evidence,  
13 they don't. They are very closely linked because the CMA --

14 **THE CHAIR:** But you will be giving me a schedule of references on that tomorrow.

15 **MR KENNELLY:** Of course.

16 **THE CHAIR:** Because it's really important to follow that through.

17 **MR KENNELLY:** Indeed. That's why I want to give you that and the CMA will  
18 obviously have their comments on it. I am not going to take you -- tracking each  
19 reference through.

20 **THE CHAIR:** No, you don't need to but, yes, okay. Can I just make some notes.

21 **(Pause)**

22 Okay, yes.

23 **MR KENNELLY:** I think we are looking at now, the evidence the CMA cited to show  
24 the implicit rebalancing threat in other Jus-Rol documents and I was asking the tribunal  
25 to go to tab 54 in PDB2, page 628.

26 It's an email, an internal email. You see the reference to a de-listing decision by

1 a retailer, the email in the second half of the page. The short point here is there is  
2 a de-listing. At the bottom paragraph, there's the rationale which they understand from  
3 the retailer which is that some of their customers will switch to own label, who would  
4 otherwise have bought Jus-Rol. It's not clear how many but some will. But we look  
5 for the evidence of this being linked to some leverage or negotiation on the part of the  
6 retailer vis-a-vis the supplier and we see nothing. What we see is their reason. It's  
7 the first line of the email that I have asked you to look at and there's a reference to  
8 distribution changes.

9 Again, nothing here to suggest that further step which is the heart of the CMA's theory  
10 of harm. No evidence of any competitive pressure being exercised at Jus-Rol's  
11 expense or anything like that.

12 The next email is on tab 69, the same bundle, page 1332. This is an email from  
13 Jus-Rol. On the right-hand side, you see the start of the chain. It's an email from  
14 Jus-Rol to a different retailer. It appears to be referring to a proposed price increase  
15 from Jus-Rol, where Jus-Rol is explaining itself. On the left-hand side of the page you  
16 see the response from the retailer. The CMA relies on the fact that in this discussion  
17 about whether to wear the Jus-Rol price increase or not, the retailer mentions prices  
18 offered by private label manufacturers. You see that at the top of the page on the  
19 left-hand side.

20 Now, again, the CMA says: well this is all you need to see. I repeat the submission  
21 I have made previously and one I made to Mr Cutting. One needs to look more closely  
22 and say: what is actually happening? The retailer is pushing back hard on the Jus-Rol  
23 pricing but there is no suggestion that it might rebalance towards own label. True it is,  
24 they appear to be using own label, private label suppliers as a benchmark or as a tool  
25 to criticise the proposed price from Jus-Rol but this is still not evidence of a negotiating  
26 lever that is threatening to switch away from Jus-Rol to private label.

1 **MR RIDYARD:** But if you know, everyone knows that we are sharing a more or less  
2 fixed bit of shelf space between branded and private label products in this category,  
3 I mean how -- could it not be argued it's unavoidable to think that anything that the  
4 branded supplier loses out on is going to benefit the private label and vice versa? Isn't  
5 that somewhat inevitable, once you've got this sort of zero sum gain between the two  
6 players?

7 **MR KENNELLY:** It may be but that's not enough, in my submission, to say that the  
8 retailers are actually using this -- that natural consequence is that is what happens.  
9 They are not using it as a negotiating lever. They are not saying: because of this  
10 switching that we think can happen, you need to give us better prices, otherwise we  
11 will divert volumes from you, away to own label or private label. All we are seeing here  
12 is a reference to a price benchmark. It's not a reference to the exercise of any  
13 negotiating leverage between the retailer and the Jus-Rol supplier.

14 Now what the tribunal is doing is looking and seeing can you read in -- the CMA says  
15 it's implicit, so you have to read into this the existence of a rebalancing threat, but  
16 these are price negotiations. When they want to say things explicitly, they say them.  
17 They say, they would say: we will switch volumes away from you and we will wear the  
18 harm with our customers because your price is too high. That's what you would expect  
19 them to say if they were genuinely exercising that kind of threat, there's no need for it  
20 to be implicit, and we just don't see it. What's interesting is, finally, we see an email  
21 where this kind of price comparison is being made in a negotiation.

22 Now it's not the implicit rebalancing threat but it shows that when they want to  
23 negotiate in writing, they do. In fact, this undermines the CMA's point that: well it's all  
24 understood and it's always successful which is why we don't see written records. This  
25 suggests that when they want to make comparisons, they do so and we rely on the  
26 fact this is the only email where we've seen this so far. Of course, no competition

1 concern. I mean the CMA says: the reason why you don't see documentary records  
2 of comparisons is because of competition issues: not so. So to the extent the CMA  
3 relies on this, I also say, to the extent they get anything from it, out of these thousands  
4 of documents we see one email that doesn't even go all the way, we say, that's  
5 necessary for their implicit rebalancing threat.

6 All it shows is that you can use a price comparison to get a better wholesale deal. It  
7 doesn't say that you will switch volumes if that price is changed.

8 So that's all I want to show you from the documents, the internal documents. My  
9 submission, echoing the discussion I had with the chairman a moment ago, is that this  
10 is not, looked at as a whole, probative evidence of the particular constraint that the  
11 CMA identified. It's not probative evidence to support an SLC. That's not simply  
12 because reasonable people would disagree about what it means. We say it's woefully  
13 insufficient to make out this rebalancing threat upon which the CMA rests its case.

14 But my next point is that even if I am wrong about that and this replacement threat  
15 exists and is material, the loss of that constraint makes no difference because Cérélia  
16 is still constrained in the private label side.

17 **MR CUTTING:** Sorry, before you go there, can I just have a last question for you on  
18 your rebalancing analysis. I suppose my question is derivative of the discussion with  
19 the chairman about the nature of the evidence. In a sense, I take from what you've  
20 said, many things, but in my simple thinking about it, one of the things that I take from  
21 it is that there may be evidence that the conditions in which the rebalancing threat  
22 could have been made were there because there's a degree of branded own label  
23 competition, but on your analysis, there's no evidence that up until the merger, that  
24 threat was ever made, either against Jus-Rol or against Cérélia.

25 But does that leave a slight gap, in the sense that, as the chairman said, a number of  
26 the supermarket buyers clearly said and felt that they were losing an ability to make

1 that rebalancing threat against the merged firm? So that at your high point, what you  
2 are saying is there's no evidence past, pre-merger, about that rebalancing threat but  
3 that leaves open the question whether that threat might have been more valuable in  
4 the future, post-merger, and it's inherent in the CMA's job that it is making a judgment  
5 about the conditions post-merger in the future. So in that context, does one weight  
6 more the evidence of the supermarket buyers, who say: I am worried that I am losing  
7 the ability to threaten rebalancing against that future stuff and that that threat and the  
8 evidence of that threat has some weight, per the chairman's discussion, because it  
9 relates to a future? And that, therefore, although you've taken us through the absence  
10 of the threat being made in the past, actually that's not a knock-out blow you would  
11 hope for it, because really, what the CMA is concerned about is the future. I just  
12 wanted to throw that at you before you move on, if that's okay. Come back to us  
13 again --

14 **MR KENNELLY:** I am really grateful for the question, that's not the usual barrister  
15 premise.

16 **MR CUTTING:** It might be.

17 **MR KENNELLY:** Because it allows me to deal with the counterfactual, but I will deal  
18 with it in two ways. First of all, true it is, the chairman said to me: the supermarkets  
19 are saying things without substantiation, they are saying some things which the CMA  
20 is relying upon. But that's why, in our appeal, we say the CMA cannot, rationally, rely  
21 uncritically on these statements by supermarkets, they must substantiate them, as  
22 they tried to. When they failed to get substantiation, they cannot rationally rely upon  
23 them. That's the first point.

24 The second point is Mr Cutting's: what about the future? Could the constraint be more  
25 important in the future? The short point is the CMA's counterfactual is no different  
26 from the current position. So in the CMA's counterfactual, nothing changes. So there's

1 no suggestion by them that the constraint will operate differently in the counterfactual,  
2 compared to the actual. That's no part of their case.

3 The evidence then, of the private label manufacturers, the key point here is that Bells  
4 and Henglein have significant spare capacity. The fact they have small current market  
5 shares is irrelevant if they have the ability and incentive to step in and take significant  
6 market share from Cérélia; that constrains Cérélia.

7 So, to the evidence on that, I will start with Bells. The CMA's error here is tied up with  
8 its irrational investigation which we cover in ground 1B because, as the tribunal has  
9 seen, the CMA failed to revisit its provisional conclusions, when faced with material  
10 new evidence. They concluded provisionally on two occasions that Bells had limited  
11 capacity, before recognising that Bells had substantial excess capacity; and they  
12 concluded provisionally that few retailers recognised Bells as a credible supplier,  
13 before getting evidence showing that, in fact, further retailers clearly thought Bells was  
14 a potential supplier. It completely undermined their provisional view on Bells as  
15 a competitive constraint. It should have led to a complete reappraisal and it didn't.

16 I want to rely for these submissions on many of the findings the CMA makes itself and  
17 so I would ask the tribunal to go to the Final Report.

18 **THE CHAIR:** On this, you are saying that it illustrates a problem that once someone  
19 takes a view on something, you want to confirm what your view is and so when  
20 something else comes in, you always try and look for reasons as to why that doesn't  
21 affect your initial assessment.

22 **MR KENNELLY:** Yes.

23 **THE CHAIR:** And different people have different abilities to cope with that. Some  
24 people take the view: well, if new evidence comes in, I am going to put that in the  
25 wash. If I change my view, it's fine, I don't need -- I have no axe to grind on this, I'll  
26 just change my view. Other people are different. Some people are relatively stubborn



1 in life and that it doesn't matter what comes in, once they've formed a view -- and  
2 maybe you would say that about some judges you've been before -- it doesn't matter  
3 what you say, they are not going to change their mind, even if you can show they are  
4 completely wrong.

5 So what you are saying on Bells is the award of that not insignificant contract should  
6 have -- they should have stepped back and said: look, this does change. But it does  
7 look as though they did step back to a certain extent because they did take it into  
8 account and they considered it.

9 **MR KENNELLY:** They took it into account but what they did with it, we say, ultimately,  
10 is irrational. I'll take you to how they looked at it themselves.

11 **THE CHAIR:** Of course we need to look at that.

12 **MR KENNELLY:** The Final Report, 9.139. Page 250, please.

13 **THE CHAIR:** Perhaps we'll do that after the break.

14 **MR KENNELLY:** Yes.

15 **THE CHAIR:** On timing, do you think you will finish by one?

16 **MR KENNELLY:** I hope so, yes.

17 **THE CHAIR:** Yes, so you've got until one then.

18 **MR KENNELLY:** Yes, thank you very much.

19 **THE CHAIR:** And then that will give Palmer enough time. If he needs more time, we  
20 start early tomorrow and we finish late tomorrow, but I don't want anyone to be rushed  
21 on this, okay.

22 We will rise.

23 **(11.22 am)**

24 **(A short break)**

25 **(11.34 am)**

26 **THE CHAIR:** Yes, Mr Kennelly.

1 **MR KENNELLY:** So we were in the core bundle, the Final Report at tab 3, page 245,  
2 please. This is paragraph 9.175D. This is some factual background to the question  
3 of the constraint that Bells can exercise.

4 Now these are estimates put forward by the parties but, obviously, C er elia, as a major  
5 supplier, is well placed to offer these estimates and as far as I can see, the CMA does  
6 not disagree with them. So let's look at 9.175D and the share of supply calculations.  
7 According to the CMA's own share of supply calculations, we have a contract to supply  
8 one major retailer, due to start on the date you see there. It's equivalent to that number  
9 of kilo tonnes and that's an important number to bear in mind, it's a very substantial  
10 figure. The point is made about the ability to supply a further contract which you see  
11 in the second sentence after that and how big that contract would be.

12 There's an estimate then of the unused capacity that Bells has and that's estimated  
13 there and you see the figure, to give you an idea of the extent of the spare capacity  
14 that Bells has, even after it satisfies the very substantial contract that it has with  
15 a major retailer.

16 Then what could Bells do with that spare capacity that it has, even after this very large  
17 contract with a major retailer? We have the options. It gives you an idea of how that  
18 spare capacity could be used, both in relation to the retailer with which it has the major  
19 deal but then this at (ii). You can see, first of all, the extent of the spare capacity and  
20 how it can be deployed for other major retailers. We see the needs of those other  
21 major retailers and the size of their requirements, relative to the very large contract  
22 that you have seen earlier because they are not identical. Even then, Bells is left with  
23 spare capacity.

24 So we move on then to page 247. We are moving away now from capacity, spare  
25 capacity to perception, retailer perception. We see the retailers that regard Bells as  
26 being a supplier, potential supplier of private label products. We see, 9.184, one

1 retailer is mentioned that does mention Bells as a main supplier. 9.185, we can skip  
2 over because, well, that's obvious.

3 Then 9.186 is important because here we have a retailer saying it has limited  
4 interactions with Bells but from its understanding, it has a particular view of Bells'  
5 capacity. The point I will be coming back to is the CMA saw that that was an error.  
6 Whatever its perception of quality or anything else, in terms of capacity, the CMA  
7 understood that that was not a proper understanding of the capacity that Bells actually  
8 had to offer. Then we have in the middle of 9.186, another retailer which had  
9 considered Bells previously but had preferred Cérélia.

10 Then at 9.187, a further retailer that holds tenders for its products lines and if you skip  
11 down to the next sentence, third and fourth lines, the third and fourth line of 9.187, you  
12 see the number of suppliers that are being invited to bid for that retailer's contract that  
13 suggests there is competition in the market for private label and Bells is among them.

14 Then at 9.190 on page 249, we have an insight into the attitude of a further major  
15 retailer towards Bells. We see the name of the retailer in the second line of 9.190.  
16 There's a mention about how Cérélia views Bells. We are focused here on retailers'  
17 perceptions and there's a reference to an internal email, a discussion between the  
18 retailer and Cérélia, where there is explicit reference to Bells. And you can see in the  
19 rest of 9.190, how the retailer deployed Bells in that discussion. There is a reference,  
20 there is a view taken about how the retailer was convincing or not but the proof of the  
21 pudding, members of the tribunal, is in the eating. In the very last sentence of that  
22 page, we see the impact or we see the result of the discussion between Cérélia and  
23 the retailer, in which Bells was invoked.

24 So we have a substantial proportion of the retailers there, canvassed in this and these  
25 findings by the CMA itself. Then I ask you to go over the page to the CMA's  
26 assessment on page 250. The CMA's assessment on page 250, paragraph 9.193.

1 The CMA recognises that Bells is able to meet the private label needs of an additional  
2 large retailer. So they have the contract you've seen and they can meet the needs of  
3 an additional large retailer. There's further clarity as to how easy it would be to deal  
4 with an additional large retailer. But a point is made about that still means Bells has  
5 a relatively small market share.

6 If you skip down to 9.195, the point is made about market share again and the  
7 perception by the majority of grocery retailers of Bells as a credible alternative  
8 supplier. But you've seen the findings they make about perception. And then at 9.196,  
9 there's a reference to a submission made by Cérélia and the fact that the ease with  
10 which Bells could use the spare capacity for another leading retailer and the CMA is  
11 forced to accept that at 9.197.

12 9.197 is very informative and it's a finding by the CMA as to how easily Bells could  
13 meet the needs of another retailer.

14 So we have, on the CMA's own case, two large retailers potentially covered to  
15 a significant degree by Bells, without material changes by Bells, without inconvenience  
16 to Bells. Then at 9.198, notwithstanding those findings, we find the conclusion by the  
17 CMA and this is where we say they just didn't step back and rationally reflect on the  
18 late evidence that they had gathered because they say, notwithstanding all of that,  
19 their conclusion remains the fact that it's a limited constraint and they rely on that  
20 purpose, the second half of 9.198. So what do they rely on? The uncertainty around  
21 Bells' appetite for further expansion into retail. We'll come back to that in the  
22 documents Bells' own evidence contradicts it. Bells' limited overall market position,  
23 even if it were successful in winning an additional large retailer. Its market share, as  
24 I said how repeatedly, isn't the question. The question is how much spare capacity  
25 does it have and can it deploy that spare capacity as a competitive constraint on  
26 Cérélia, as a rival private label supplier?

1 Then finally, thirdly, its perception with customers, how is it perceived?

2 So dealing first of all with Bells' appetite for further expansion and for that, we'll go to

3 Bells' own evidence which we say doesn't provide probative evidence to support the

4 finding we see here. And it's in my MDB1, tab 66. It is also in the CMA's confidential

5 bundle.

6 Page 443, please. We will look at question three first of all, on page 443:

7 "Would you be able to adapt your manufacturing process to produce the products

8 listed above which you currently do not supply and specify which ones and how easy

9 it would be?"

10 The answer is "Yes", and you see the explanation that they there give.

11 Then at A, the same page:

12 "Why have you not adapted your manufacturing process to produce any of the

13 products above?"

14 And it explains why, for one type of pastry, it's more specialist. It then explains its

15 current position in the rest of that box.

16 We know the significance of what it can supply from the contract it agreed with that

17 large retailer. But then this at 453; page 453, question 17. Remembering the CMA

18 found there was a question about Bells' appetite for further expansion:

19 "Do you have current plans to expand significantly your manufacturing capacity in the

20 next 18 to 24 months?"

21 The answer is "Yes", and the explanation, in block capitals, could not be any clearer.

22 Question 18:

23 "Do you have any current plans to significantly invest in new product developments in

24 the next 18 to 24 months?"

25 So new product development, not just the stuff they are making already.

26 Answer: "Yes".

1 Then we go to tab 67, also in the CMA's confidential bundle. Tab 67, minutes of  
2 a discussion with Bells. Page 458. Just paragraph 3. If the tribunal could read  
3 paragraph 3 to yourselves. That provides the evidence on which the CMA made its  
4 finding.

5 I will move on, if I may, to tab 69 now. Tab 69 in the same bundle. This one may not  
6 be. Okay, this one does not appear to be in the CMA's confidential bundle. It's in  
7 MDB, volume 1, tab 69. It begins at page 467.

8 **MR RIDYARD:** I can't find this. It's not in --

9 **MR KENNELLY:** MDB1 sir.

10 **MR RIDYARD:** Yes, it does not have 69 tabs.

11 **MR KENNELLY:** Okay, it's in my one.

12 **THE CHAIR:** He is talking about this bundle.

13 **MR KENNELLY:** I am told it may be in volume 2 of MDB in the hard copy.

14 **THE CHAIR:** Is this page 467?

15 **MR KENNELLY:** Yes, it is. Sorry, it may be in your volume 2.

16 **MR RIDYARD:** Okay.

17 **MR KENNELLY:** Page 467, 25 November 2022. Paragraph 2. If you could just  
18 please read that to yourselves, just paragraph 2. **(Pause)**

19 Then, over the page, paragraph 5. **(Pause)** In paragraph 5, I am relying in particular  
20 on the sentence in the very middle of paragraph 5, about Bells' production lines and  
21 shifting capacity. **(Pause)**

22 Whether switching would be relatively easy and quick, one sees that at paragraph 6.

23 **(Pause)**

24 As to what Bells can do, paragraph 7. **(Pause)**

25 At paragraph 8, Bells again expresses an interest in shifting to retail but it raises  
26 a concern about it doing that for one customer only. But, of course, we are looking

1 at -- in my submission, the fact that Bells is a constraint because it could offer more  
2 than one retailer.

3 The particular contract with the large retailer they have is described from paragraphs 9  
4 down to 12. I would ask the tribunal to read from nine down to the bottom of 12, in  
5 particular -- well, I will wait until the tribunal gets to the end of 12 and then I will make  
6 my point. **(Pause)**

7 In paragraph 12, what's interesting is Bells explains to the CMA what it would ideally  
8 like if it were to supply another large retailer, with another large contract and it  
9 describes the kind of retailer, the kind of contract that would be ideal for it. And with  
10 that in mind, the tribunal will recall the capacity demands that C er elia estimated the  
11 other national retailers would have. The tribunal can see straight away the potential  
12 there which the CMA would have seen, based on the information it was getting, that  
13 Bells could have to exercise a really powerful constraint on C er elia and the supply of  
14 private label.

15 Now before I move on from capacity, the CMA's point is that's just two large national  
16 retailers. That's limited. My short answer to that is it's not necessary for Bells to have,  
17 of itself, enough capacity to wipe out C er elia entirely. If it had capacity easily to supply  
18 two of the four large national retailers, that's a powerful constraint on C er elia and on  
19 the merged entity for the supply of private label.

20 The next point that was relied on, as you saw in the CMA, was the lack of recognition  
21 by retailers that the CMA said, as you saw: well only two retailers really recognised  
22 Bells as a viable alternative. My short point there is that's just not correct on the face  
23 of the Final Report itself. On the CMA's own findings, a substantial number of the  
24 retailers, including large retailers, did regard Bells as supplier. Some of them preferred  
25 C er elia, some of them had concerns but apart from two retailers, there was a high  
26 level of recognition and acceptance of Bells as a potential supplier. Of the two that

1 expressed concerns, one, as the tribunal has seen, had a concern about the -- sorry,  
2 that's a different point. One of them had a concern about capacity. One of the large  
3 national retailers had a concern about the capacity that Bells had to offer, a concern  
4 about whether Bells could supply it. But the tribunal has seen what that retailer's likely  
5 demand was and the tribunal has seen what the spare capacity that Bells had on offer  
6 also was. The CMA saw those figures and still concluded they could rely on the  
7 statement by that retailer that they didn't think Bells had sufficient capacity, even  
8 though the CMA knew from the information it had gathered, that Bells had the capacity  
9 to supply that retailer.

10 We say it's irrational, it's not probative evidence, where that evidence is demonstrably  
11 erroneous, based on the CMA's own understanding of the facts.

12 I will turn then to Henglein. The key point here is that Henglein does supply in  
13 United Kingdom. It manufactures outside the UK but it supplies within the UK and it  
14 has massive manufacturing capacity, far greater than Cérélia. We see that in the Final  
15 Report's own findings. The Final Report again, please, core bundle, tab 3, page 259.  
16 259, we see the evidence regarding Henglein and Henglein's production volumes. The  
17 second line on paragraph -- I am looking at 9.230, describing Henglein's capacity. You  
18 see what their production volume for the UK and mainland Europe is in the second  
19 line. They tell the CMA what its maximum capacity is, at the end of the second line.  
20 Henglein explains the extent to which it could meet the supply needs of a leading UK  
21 retailer in the third and fourth lines on paragraph 9.230.

22 Just to give an understanding of the kind of capacity that Henglein has, contrast its  
23 maximum capacity with Cérélia's production capacity which is described in that last  
24 sentence on paragraph 9.230. So there is, as the tribunal can see, a very significant  
25 difference between Cérélia and Henglein's maximum capacity.

26 Then we go on to 9.231. Now this is Cérélia's submission but there's no suggestion



1 by the CMA that this is wrong. The first point is whether European suppliers face  
2 material disadvantages. The CMA has points about that and I will come to them. But  
3 then there is a point about the proportion to which DTB products are already  
4 manufactured outside the UK. Then B, how Cérélia has fared in tenders against  
5 Henglein. You see that at (i) and (ii).

6 If we could move on then, please, to paragraph 9.240 on page 263. 9.240 and I am  
7 looking at subparagraph (b), an internal email from 2020. This is dealing with the  
8 potential risk that Brexit represents for suppliers based in Europe. It's hardly  
9 surprising. So pre-Brexit deal, we have the statement which is confidential, about how  
10 the former dispensation was likely to affect EU manufacturers and exporters and then  
11 you see the other internal emails later, reflecting a changed view within Cérélia about  
12 the impact of Henglein and other European competitors. We see that quoted in (i), at  
13 the bottom of page 263. Cérélia's perception of Henglein.

14 Over the page, (c), the CMA says: well the evidence from internal documents about  
15 how competitive they are is mixed. We see that at (i). So this quote at (i) supports  
16 our case about the fact that Brexit is less of an issue now, for EU exporters like  
17 Henglein. But within Cérélia, there's still a view that they have an advantage which  
18 you see quoted at the end of that (i) paragraph. Then at (ii), there is a reference to  
19 a tender from a large retailer and there's a reference about price competition. But we  
20 see, ultimately, who won that contract at the bottom of (ii), which I pray in aid to support  
21 my case that Henglein provides a constraint on the private label supply side,  
22 a significant constraint.

23 Then we turn to the findings. So even on the basis of their own findings of fact, what  
24 conclusions does the CMA reach? We see that at page 264, the same page,  
25 paragraph 9.242. They refer to Henglein's market share developments. But as I have  
26 said now repeatedly, market share isn't the key, it's not the full answer, it's about

1 capacity and the willingness of retailers to switch, if C r lia were to raise its prices.  
2 9.243, there are gaps, some evidence suggesting gaps in the range but it offers the  
3 main DTB products. We've seen Henglein's willingness to engage in new product  
4 development, in its own questionnaire response. Then paragraph 9.245, the CMA  
5 considers C r lia's submission about Henglein's competitiveness to rest on  
6 mischaracterisation and they say:  
7 "We note the key grocery retailers, comprising a large proportion of the market [notably  
8 those two], don't consider Henglein a credible alternative for different reasons."  
9 Now just pausing there, the fact that two of the large four don't consider them, even if  
10 that's right, and I will come back to that, if, as is clear, Henglein can come in and win  
11 the business of the other two large retailers and significant business from other slightly  
12 smaller retailers, that's on any view, a significant constraint on C r lia's ability to raise  
13 prices in the market. As I have said in opening, it's not necessarily -- for a significant  
14 constraint on Henglein and Bells' part, it's not necessary to wipe out C r lia entirely  
15 but a combination of Bells and Henglein could do that, as we see, based on the  
16 findings the CMA has reached itself.  
17 The approach the CMA took in this regard of Henglein is even stranger because of the  
18 way they found it. I will just give you the references, in view of the time. In their  
19 provisional findings, the CMA said that Henglein was exercising, although admittedly  
20 on a provisional basis, a significant constraint. But in the Final Report, they appeared  
21 to backtrack from that and found: well, ultimately, the constraint that Henglein is  
22 offering is limited. I will give you the references. The provisional findings at 9.199.  
23 That's core, tab 10, page 636. The Final Report, well, you've seen 9.246, core, tab 3,  
24 page 266.  
25 We just don't understand how the CMA moved in that regard. The evidence that it  
26 was getting demonstrated, as I have shown the tribunal, just how powerful a constraint

1 Henglein was, even if one or two of the larger retailers did not consider it a credible  
2 alternative.

3 Those are my short points on the constraint that the other PL manufacturers offered  
4 Cérélia. The last point under this ground and that's the irrationally broad nature of the  
5 SLC finding itself, because the CMA decided that the SLC finding applied to all  
6 dough-to-bake products. But not all retailers stock both private label and consumer  
7 branded products or private label and consumer branded products in the same  
8 sub-category. The evidence is that overlap is the exception rather than the rule. It  
9 affects about a third of sales and the CMA doesn't explain how this rebalancing threat  
10 works, if retailers only stock one or the other. They are applying this implicit  
11 rebalancing threat across the entire market, even to retailers that don't stock both.  
12 Now this is barely addressed in the skeleton argument. We'll see how Mr Palmer  
13 develops it and I will respond.

14 The second part of my ground one is the irrational nature of the investigation. Again,  
15 I shan't repeat what's set out in the skeleton. There are two main points here and the  
16 first I have been canvassing as I've gone through ground 1A. On Bells, the CMA was  
17 investigating two things: Bells' credibility and Bells' capacity. As I have said already,  
18 the CMA accepted evidence and relied on evidence that Bells lacked credibility,  
19 without saying: hang on, retailer, you say Bells lacks credibility but are you aware that  
20 they have just secured a very substantial contract with another national leading  
21 retailer? It doesn't even have to name the retailer to say: does that change your  
22 perception?

23 The information they are getting from consultees has to be properly informed, if it's to  
24 be relied upon and they did not say to these retailers, who are saying: well we think  
25 Bells lacks credibility: would your view change if we told you that one of the major  
26 national retailers has just awarded Bells a very significant contract?

1 The CMA also accepted evidence that Bells lacked capacity. As we saw in one  
2 important case, one retailer, a large retailer, says: we don't think Bells have capacity  
3 to service our needs. Any rational investigator conducting a rational investigation  
4 would say: you say that but are you aware that they have significant spare capacity,  
5 as demonstrated by a contract they've awarded to another national retailer. Does that  
6 change your view? To put these points to the consultees, upon whom so much  
7 reliance is placed, they had a duty to do that as a rational regulator and they failed to  
8 do so. It's a very short point but it's a very important one. We see how much weight  
9 they placed on the retailers who believed Bells lacked capacity and lacked credibility.  
10 The second main point was that when the CMA ran that last minute consultation you've  
11 seen in the pleadings, we say it was selective. It only focused on those retailers who  
12 were not supportive of the implicit rebalancing -- sorry, focused on those retailers who  
13 were supportive of the implicit rebalancing -- sorry, I will make sure I have the right  
14 reference.

15 I am conscious of the time and so I want to give you references rather than take you  
16 through all of the pages. In our skeleton argument, it's from paragraphs 36 to 39. And  
17 the cross-references to the application and the defence are in that part of the skeleton.  
18 We say that in the way they formulated the questions and their approach in the last  
19 minute consultation, it was designed to favour the theory of harm that they had  
20 proposed and did not pursue opposing views.

21 Now in its skeleton, the CMA cites its investigative discretion but, again, that's no  
22 answer. As the chairman put to me earlier, there are some regulators, some judges,  
23 some individuals, who have some confirmation bias. It's not the same as bad faith or  
24 anything like it but the CMA is under a duty, as a rational regulator, to keep its mind  
25 open and to seek evidence in a balanced way, in order to achieve a probative  
26 evidence base upon which to base its decision.

1 I am going to move on, if I may, to ground 2 and the fact that the remedy is  
2 disproportionate. My short point here is that the remedy is disproportionate because  
3 it extends significantly beyond the alleged scope of the alleged SLC. As the tribunal  
4 has seen, the remedy requires C r lia to divest the entire Jus-Rol brand. That  
5 includes Jus-Rol's activities in the Republic of Ireland and its activities in the food  
6 service and food manufacturing segments.

7 But neither of these, the activities in Ireland or the food service and manufacturing  
8 segments, are alleged to give rise to any competition concerns at all.

9 Now divestment, as the tribunal knows well, is a weighty matter. The applicants have  
10 rights under Article 1 of the first protocol of the ECHR, imposing a requirement that  
11 a divestment remedy like this must be proportionate. I am not going to take the tribunal  
12 back to Bank Mellat, you've seen it many, many times, but the tribunal has the test  
13 well in mind. Ultimately, it's a question of substance for you, as to whether the remedy  
14 is proportionate or not, bearing in mind the margin of appreciation that the CMA enjoys.

15 But it's fundamentally important that if a remedy like divestment is to be imposed, it  
16 must be shown to be the least intrusive measure required to secure the objective. The  
17 reference in Bank Mellat, it's authorities bundle 2, tab 23, page 931, at paragraph 74.

18 I will begin, if I may, with the geographic scope of the remedy. So C r lia proposed  
19 to the CMA that it should sell the Jus-Rol brand in the UK only but retain it in Ireland,  
20 in the Republic of Ireland, where no competition issues were identified. But the CMA  
21 dismissed this alternative on the basis of what they say were risks to the UK buyer of  
22 Jus-Rol to its effectiveness as a competitor; that if Ireland isn't included, the  
23 Republic of Ireland isn't included, that creates a risk for the UK buyer who buys  
24 Jus-Rol in the divestment. We see the reasoning in the Final Report again, tab 3  
25 page 382.

26 I am looking at paragraph 12.83. So if the tribunal could read 12.83, please. That's

1 the first reason that the CMA gives for the geographic scope of the remedy. **(Pause)**  
2 So the CMA agrees with C  ria that the dough-to-bake market is national and that  
3 these products are used in people's homes. Obvious that the consumer in Great  
4 Britain wouldn't buy dough-to-bake products in France. But they say buyers,  
5 customers in Northern Ireland, part of the United Kingdom, might also buy Jus-Rol  
6 products when they shop in the Republic or because retailers in Northern Ireland might  
7 import from the Republic and that would cause confusion.  
8 But there's absolutely no consideration of how widespread that kind of cross-border  
9 purchase might be, nothing. Again, it's not an onerous obligation to dig a little deeper  
10 and ask how likely is it, how regular is it that consumers in Northern Ireland buy  
11 dough-to-bake products in the Republic. Anecdotally, shopping is normally the other  
12 way round. But there's no consideration of that and no consideration of any of the  
13 harm, of the confusion that would result from any kind of cross-border purchases of  
14 this nature.  
15 If there was some product diversions, would that cause any harm at all? There's just  
16 nothing, there's just an assertion. Bearing in mind that it's a big thing to say to  
17 C  ria: you've got to sell Jus-Rol in the Republic of Ireland, as well as the UK, with  
18 absolutely nothing to show this really is necessary for the divestment remedy to work,  
19 apart from these assertions.  
20 The second reason is at 12.84, if the tribunal could read that. **(Pause)**  
21 The suggestion seems to be that because Northern Ireland is small, it might be less  
22 attractive for the new owner of Jus-Rol to supply Northern Ireland. But we see that  
23 the Republic of Ireland accounts for that percentage of Jus-Rol's business sales  
24 anyway. Even on the face of this paragraph, it isn't clear how they could say that this  
25 would somehow deter or inconvenience the new owner of Jus-Rol in a divestment.  
26 There's no analysis of whether there are any logistical advantages in supplying both

1 Northern Ireland and the Republic of Ireland. We have the point that it's a single  
2 market, post Brexit deal, trade can flow freely across the border, but that can't be  
3 enough, of itself, to say in this case, it would make the Jus-Rol divestment less  
4 attractive, materially less attractive, in order to require Cérélia to divest the whole of  
5 the Republic of Ireland as well, even when no problem has been found in that  
6 jurisdiction.

7 Then we see the fourth reason in paragraph 12.85:

8 "Split control between Northern Ireland and the Republic would potentially cause  
9 inconvenience to retailers that are present in both."

10 There is a reference to a retailer synergising between Northern Ireland and the  
11 Republic and there's a finding that separating them into separate businesses might  
12 make Jus-Rol UK a weaker competitor. But in response to this, Cérélia told the CMA  
13 how the Republic of Ireland business is run by Jus-Rol anyway and you see that  
14 confidentially redacted in 12.86.

15 That is it. That is the this reasoning that justifies forcing Cérélia to divest Jus-Rol for  
16 the whole of the Republic of Ireland. That reasoning is so thin as to be non-existent  
17 and no basis for requiring Cérélia to sell its Irish business, on a proper proportionality  
18 analysis. That fails to meet the rationality standard. It's speculative, it's inadequately  
19 reasoned and it's not supported by evidence. That, we say, affects the broader  
20 remedy. This isn't our sole concern about the remedy and we set out in our Notice of  
21 Application the other aspects of the remedy that we say are unlawful.

22 I will move on, if I may, to ground 3. There is the ground that the CMA failed properly  
23 to consult Cérélia and that its investigation was procedurally unfair. I am not going to  
24 spend too much time on this ground because, first, much of the underlying material  
25 has been covered and, secondly, we are giving the tribunal the table anyway which  
26 will address these points and will also have the CMA's comments. But the basic point

1 is that the CMA failed to disclose critical material to C r lia at the investigative stage,  
2 including the retailer questionnaires, the retailer evidence. The material I have been  
3 going through at great length, we didn't get it at the investigative stage.

4 Now the parties agree on the law. I am not going to take you to the authority, BMI,  
5 authorities bundle 2, tab 24, and the tribunal ultimately decides what is or is not fair.  
6 The CMA's view is given weight but fairness is a question for the tribunal and we are  
7 supposed to be provided with the gist of the case against us. And as the tribunal found  
8 in BMI, what constitutes gist is context specific but competition cases are redolent with  
9 technical and complex issues which can only be understood and challenged when the  
10 detail is revealed.

11 Your task is to look at the representations that we've made in these proceedings in  
12 relation to the previously undisclosed material and ask: would those representations  
13 have been different if we had been given the material that the CMA took into account  
14 during the investigation?

15 **THE CHAIR:** It's not as simple as that but, ordinarily, in these cases, you are not  
16 provided with things like the questionnaires and the answers and you are provided  
17 with the gist and you are given quite a lot of information in the provisional findings.  
18 And that what happened in Tobii was a similar case was being run that you ran and  
19 then when we looked at the underlying evidence, we found that the underlying  
20 evidence had been fairly summarised by the CMA. So at the end of the day, we  
21 rejected that ground.

22 What we need to do here is probably a similar exercise which takes time, to see  
23 whether or not the evidence was being fairly summarised and a fair presentation of  
24 the gist and if there are things which are positively, let's say, misleading or cooking the  
25 evidence, over and above what is justified, then it's a matter of concern, not just for  
26 this case but for cases generally, because we all rely on the CMA, as with any



1 regulator, to comply with its duties in putting the case and presenting the evidence  
2 in -- that when they provide a gist, it's a proper gist and doesn't, in fact, misrepresent  
3 what the underlying evidence is. That's why having your table will be quite helpful to  
4 do that exercise, to see whether or not this is a Tobii situation, in which case your point  
5 goes nowhere, at least on that aspect, or a different case.

6 But it's just a task we have to do.

7 **MR KENNELLY:** There are two aspects to it. If you are with me on ground one,  
8 you've already seen that the evidence which the CMA had wasn't fairly represented in  
9 the findings that were made in the Final Report which are the same points --

10 **THE CHAIR:** Yes, but what I am expecting from you when I see this schedule, to have  
11 at the end of the heading: this is what we say was misrepresented or unfairly presented  
12 and then the references. So you will have the quote from your pleadings and your  
13 skeletons and the annexes but then also the relevant part of the, presumably,  
14 provisional findings, as well as the final findings, because if they have got it wrong on  
15 the provisional findings, you weren't given the opportunity to respond.

16 So just give us all the references and we'll look at it. You don't have time to take us  
17 through all of this but, yes.

18 **MR KENNELLY:** Yes, that's well understood. I will give you one reference in Meta  
19 because the importance of this point is quite often just brushed over but if you  
20 ultimately get the material at the end of the day, the CMA says: well they have it all  
21 here now, Mr Kennelly has gone on at great length about it, no prejudice. But there's  
22 prejudice when you're given material very late in the day because at that stage, the  
23 ability to change the CMA's mind is much more difficult. In Meta, there was a nice  
24 comment by the tribunal --

25 **THE CHAIR:** I have seen Meta. I am not a great fan of that passage but it depends  
26 on how you perceive things.

1 **MR KENNELLY:** If you are not a great fan, I will not take you to it.

2 **THE CHAIR:** No, of course you can.

3 **MR KENNELLY:** The point is an obvious one. I don't need to give the tribunal  
4 a statement of the obvious which is that it's harder to change the CMA's mind when  
5 you get material late in the day and a fair process involves giving us the material,  
6 properly gisted, sufficient in advance, to allow us a proper opportunity to change their  
7 minds.

8 **THE CHAIR:** But the other way of looking at it is that if you take the view that the CMA  
9 is a proper regulator, that, by and large, does have an open mind and is willing to  
10 change its views between the provisional findings and the Final Report, there are  
11 a number of cases where they have done that, that's one thing.

12 If you take the view that they are not that professional and that they are not fully  
13 cognisant of their duty to consider things fairly with an open mind. Obviously, as  
14 a judge, you sit in a case and you looked at the material before and you have views,  
15 but I have had so many cases where I've looked at it, thought: well it doesn't look that  
16 good for one party and then at the end of the day, you reach a decision which is  
17 completely opposite to your initial impression.

18 But there is a distinction because when you sit as judge and you do that, it's not your  
19 decision, it's not your initial view, you have not expressed it, it's just something  
20 between you and your conscience and how you are going to run the case. But the  
21 CMA, they have gone public, they've put it in the report that they provided to you, and  
22 you say that it's a lot more difficult for someone to look at it objectively and to reassess.

23 And Palmer will obviously tell me, we are a bunch of professional people, we know  
24 what we are doing and we do look at the evidence as it comes through and we just go  
25 where the evidence leads us. If it leads us into a different direction to the provisional  
26 findings report, then we are big enough to change our view.

1 But we'll have to come to a view when we look at it.

2 **MR KENNELLY:** And I agree, with respect, with all of that, except I am not seeking  
3 to and I don't need to impugn the professionalism of the CMA.

4 **THE CHAIR:** No, you don't need to but it's how they really are, at the end of the day.

5 **MR KENNELLY:** The classic example in this case is how they treated Bells and  
6 Henglein. They are human. Having stuck their necks out on a particular theory of  
7 harm, there is the risk that confirmation bias can sneak in and Bells and Henglein cries  
8 out for an explanation. They had a provisional view, the evidence came in and it was  
9 diametrically opposed to it and what we see in the Final Report and you can see them  
10 straining to stick to their original view, but the evidence they have to take into account  
11 because it's there and we see all the evidence summarised and then we see the  
12 conclusion. There's a real rational, logical disconnect between those two things but  
13 ultimately --

14 **THE CHAIR:** Yes, we'll hear what Palmer has to say on that.

15 **MR KENNELLY:** I move on then to my final ground, ground 4. This ground relates to  
16 the date of the publication of the Final Report. As the tribunal knows, generally the  
17 CMA has 24 weeks to publish its phase 2 decision. It has a power to extend this by  
18 a further eight weeks, where it considers there to be, as the tribunal knows well, special  
19 reasons why the report cannot be prepared and published within the normal period.

20 **THE CHAIR:** Yes, on that one, if we take the view that there weren't special reasons  
21 and so they shouldn't have given the extension, your line seems to be that there is no  
22 decision at all, it's effectively a nullity and that that is the end of it.

23 **MR KENNELLY:** Yes.

24 **THE CHAIR:** You are going to have to persuade me on that and give me some  
25 authorities that sort of -- maybe there isn't any but you are going to have to argue it  
26 from principle, but that's one of the things that you are going to have to persuade me

1 on.

2 The other thing I want to see is the origin of the statistic, I am sure it's here somewhere,  
3 I didn't find it, of the 50 per cent, because the mere fact they've, on one view, found  
4 special reasons in possibly other cases where they shouldn't have done, doesn't help  
5 me at all because what matters is this particular case. But it is quite a high percentage  
6 for something that what was for special reasons and it may tell us something about  
7 whether or not the initial period is the right period but that's for Parliament to -- or  
8 someone else, not us, to determine.

9 But I would like to see the origin of that figure.

10 **MR KENNELLY:** Ms Berridge has the reference. We are going to give it to you in  
11 a second.

12 **THE CHAIR:** I just want to see it in black and white.

13 **MR KENNELLY:** The authority for what I am about to put to you is the statute.

14 **THE CHAIR:** Yes, okay.

15 **MR KENNELLY:** The consequences that arise from our submission are extreme and  
16 I will come to why that shouldn't deter you from applying the law, ultimately, at the end  
17 of the day. But I don't shy away from that and I will come to that but first, I have to  
18 make the point good on the face of the statute itself.

19 **THE CHAIR:** Yes.

20 **MR KENNELLY:** And in this case, as the tribunal have seen, the CMA published their  
21 report in the 32nd week and the basic point here is the decision to extend wasn't  
22 justified by any reasons that could be considered special. I will take this in three stages  
23 because the tribunal will see --

24 **THE CHAIR:** Just come back. If, in fact, you have a merger which is clearly against  
25 the public interest and is going to lead to higher prices for consumers and all that sort  
26 of stuff, you are saying that if they have given an extension decision that's wrong and

1 they've extended, let's say, by four weeks and it comes on week four, that that decision  
2 goes and that means the consumers are going to be prejudiced. That is the  
3 consequence of your submission.

4 **MR KENNELLY:** As I said, I don't shy away from that, that's the logical consequence  
5 but that shouldn't -- obviously, the CMA pray that in aid but, ultimately, your job, as  
6 you know very well, is to apply the law as you find it. You will construe the expression  
7 "special reasons" with these considerations in mind, the considerations, we'll come to  
8 those. But, ultimately, if that is where you are led, that is the answer and the fact  
9 there's an in terrorem: this can't be right because terrible things would happen, can't  
10 be the answer. And we've seen it in other cases. It's difficult, I appreciate, for the  
11 tribunal but we've seen two recent cases, one of which in which I was involved, one is  
12 the Apple CMA case about the market investigation where the CMA made the very  
13 same point. They said: this is crazy, this is a technicality about a time limit which is  
14 going to stop us from doing a market investigation which could have very serious  
15 significance for competition in the United Kingdom. The tribunal said: we don't  
16 disagree, we can't disagree with any of your concerns but you've got the time wrong.  
17 You have mis --

18 **THE CHAIR:** There's a difference, isn't there, between that and this? Because here,  
19 if they've made a determination and the question is whether or not, in the light of that  
20 determination, your point has legs, another one is to say: well should we be allowed  
21 to do an investigation? But there's no finding there, that there is anything wrong.

22 **MR KENNELLY:** The reason I offered that example was that's a situation where the  
23 strict application of the rules about when things should be done can have negative  
24 implications for the public interest.

25 **THE CHAIR:** It can but we don't know in that scenario.

26 **MR KENNELLY:** I am saying the tribunal in other cases has been faced with situations

1 where the CMA has said: you've got to construe this differently because otherwise bad  
2 consequences could flow. It's a question of construction. It's always possible --

3 **THE CHAIR:** It's a question of construction and law, yes.

4 **MR KENNELLY:** Obviously, the jurisdiction case, BMW/VW v The CMA, again the  
5 CMA said: if you construe it that way, you are tying our hands in a way that's inimical  
6 to the public interest and the answer is either the rules change or you apply them  
7 properly. But, ultimately, the tribunal has to apply the law as it finds it.

8 The outcome, if we succeed on ground four, is not in this case, happily, contrary to the  
9 public interest because as I've been trying to explain to you, this is not a case where  
10 the public interest would be harmed by the merger but I appreciate that's a matter,  
11 ultimately, for you. Secondly, this is just one case. If special reasons are construed  
12 the way I submit to the tribunal and I succeed, the CMA will exercise more discipline  
13 in using the special reasons extension justification in future cases and the harm that  
14 concerns the tribunal should not arise.

15 So coming first to the standard of review itself, may I show you the statute. It's in the  
16 first authorities bundle at tab 3, page 15. It's sections 39(3):

17 "The CMA may extend by no more than eight weeks, the period within which a report  
18 under section 38 is to be prepared and published, if it considers that there are special  
19 reasons why the report cannot be prepared and published within that period."

20 So the tribunal's task falls into two stages. First, you will construe the meaning of  
21 special reasons or construe special reasons and we say that's a matter for the tribunal  
22 alone. Secondly, having determined the meaning, the tribunal will decide whether the  
23 CMA's application of that test was rational.

24 There is a debate between us and the CMA, as you have seen, on who gets to interpret  
25 and how special reasons should be interpreted. Now the CMA suggests that the  
26 tribunal shouldn't seek to determine the meaning of special reasons because two

1 arguments in that respect. First, it says the tribunal shouldn't attempt to legislate by  
2 paraphrasing or glossing ordinary words and, second, it says that special  
3 reasons -- you saw this in their skeleton -- unlike the terms considered in the  
4 South Yorkshire Transport v Scott case are -- special reasons is a protean term that  
5 doesn't lend itself to any further gloss. So they seem to be moving away from the  
6 proposition it's for the tribunal to construe this and it should be construed by you, by  
7 reference to its language and purpose.

8 Now we disagree with the CMA's submission. It's one thing to say the court should  
9 not be a legislature and another to say that you shouldn't be able to construe  
10 a statutory provision, the ordinary meaning of a word and its proper construction.

11 Now you've seen in the pleadings that the courts in South Yorkshire Transport and  
12 Scott both undertook that exercise but just to cut through all those authorities, we saw  
13 the tribunal's judgment yesterday in Dye & Durham which -- I am sure the CMA has it.  
14 I will hand it up to you because it contains a nice summary.

15 **THE CHAIR:** You don't need to hand it up, just give me the paragraph number.

16 **MR KENNELLY:** Paragraph 60, Dye & Durham.

17 What the tribunal said there, sir, was that it's the tribunal's exclusive jurisdiction to  
18 determine the meaning of the provision. It's not the CMA's jurisdiction --

19 **THE CHAIR:** Unless Palmer has something up his sleeve, I am not going to change  
20 anything from yesterday.

21 **MR KENNELLY:** Okay. But to take the second and more subtle point the CMA  
22 makes, they say: well the word special is so protean and vague, it's not in a particular  
23 category that needs any further interpretation by the tribunal. But we say it's clearly  
24 intended to mean something. The statute simply does not say the CMA may extend  
25 the period. It imposes a threshold and it's for the tribunal to determine what that  
26 threshold is.

1 So even if the CMA is right that the word special can't be construed to the single  
2 meaning that's very protean, it's still a matter for you to determine how it should be  
3 applied. There's no scope for them to exercise any discretion in relation to the  
4 meaning of the words "special reason". The rationality exercise comes after the  
5 interpretive exercise.

6 Here, the CMA pushes again on the question of consideration. Can I just show you  
7 how they put it in their amended defence --

8 **THE CHAIR:** On that, you seem to be -- everyone, presumably, will agree Dye,  
9 paragraph 60 and that the construction and meaning of a term in a statute is for us.

10 **MR KENNELLY:** Yes.

11 **THE CHAIR:** But what I think Palmer is saying, I accept that but you don't need to  
12 add a gloss over and above what's actually in the statute. If there is an ambiguity or  
13 it needs some sort of construction, then that's fine. We should do that. But what he  
14 is saying is I think, that we don't need to do that because special reason means special  
15 reason and it's not for us to add a gloss, when there's nothing to add to.

16 I think that's what he is saying.

17 **MR KENNELLY:** Yes, we'll see what he says and I will do it in reply. But in the  
18 amended defence, the tribunal will see this also, it's not entirely clear what they are  
19 saying.

20 **THE CHAIR:** He can explain that to us and you can deal with it in reply.

21 **MR KENNELLY:** To be absolutely clear about what the job is, the job of interpretation  
22 is a job for you and not for them. When they say special reasons doesn't require  
23 interpretation, it's really for us. They come very close to saying, effectively, it's for  
24 them to construe what is special and what isn't special.

25 IBA is a good example. May I show you quickly the IBA case, where this attempt to  
26 move the interpretive exercise away from the tribunal to the CMA was rejected. I will



1 be finished by one. I won't go over my time if I do this. It's in the first authorities  
2 bundle --

3 **THE CHAIR:** Yes.

4 **MR KENNELLY:** -- behind tab 12. The statutory provision there was section 33. You  
5 see at it at the top of page 490. Top of page 490 is the provision. Very familiar to you.  
6 At page 502, you see the court interpreting that section. You see at paragraph 44 they  
7 are asking about the state of mind and belief. Because, of course, that section 33  
8 provided that the OFT could make a reference, if the OFT believed that the situation  
9 was going to result in an SLC. So paragraph 44 of the judgment, the Court of Appeal  
10 is asking what state of mind is indicated by the word "believe", and at 45,  
11 paragraph 45, they say it must be reasonable and objectively justified by relevant  
12 facts.

13 Over the page, 46 to 48, there's no need to read all of these. Again, the tribunal has  
14 seen this authority many, many times. They discuss the meaning of the things that  
15 must be believed, is it -- or maybe the case may be expected to result. The court here  
16 is interpreting these terms for itself. It's not saying that the OFT's belief as to the  
17 meaning means that the OFT's belief is sufficient, if the OFT forms a view --

18 **THE CHAIR:** If they got the meaning wrong, they have a problem, haven't they?

19 **MR KENNELLY:** Ultimately, the OFT has an interpretation, we see it in paragraph 49,  
20 which they had in their published advice. That is the OFT's interpretation and the court  
21 disagrees with it at page 504.

22 So since it's for the tribunal -- you can put IBA away again now -- to decide how the  
23 special reason is to be interpreted, I will turn to the interpretation of that phrase and  
24 begin, obviously, with the ordinary words. The ordinary meaning of "special" does not  
25 require any explanation. Special is not ordinary or everyday. If I am saying, having  
26 a special birthday, it's not my 49th birthday, it obviously requires something different.

1 The Oxford English dictionary is in the bundle. I will give you the reference, I am not  
2 going to take you to it. It's the fifth volume, tab 63, page 4173. So "special means out  
3 of the ordinary, unusual, exceptional in quality or degree."

4 Then we look at the statutory context. Part 3 of the Enterprise Act provides for the  
5 CMA's review of relevant merger situations and this is important. It's obvious that you  
6 must construe this phrase consistently with the statute. And in construing it, the  
7 tribunal will strike -- and sees that Parliament struck a careful balance between the  
8 need for the CMA to conduct a proper review and the ability of firms to carry out merger  
9 activity in a timely way. We see that all through part 3.

10 And I will just give you the provisions again. There is a careful timetable governing all  
11 stages of the review. There is a longstop date, after which a reference can be made.  
12 That's four months from completion. We see that in sections 22 to 24. And there are  
13 significant penalties for parties who delay in responding to CMA information requests.  
14 The whole statute strikes a balance between the need for the CMA to conduct a proper  
15 review, so it can penalise people who delay, but also the ability of firms to carry out  
16 this activity in a timely way. So the time limits are strict and the CMA regularly  
17 complains, protests about how hard it is to comply with these but they are designed to  
18 ensure that parties can carry out merger activities in a timely way. There's an overall  
19 duty expedition in the tribunal also when merger reviews are conducted.

20 It all points in the same direction as the ordinary meaning. There must be something  
21 out of the ordinary, unusual or exceptional to justify an additional two months.

22 Now our application also cited various external aids to construction which we say all  
23 strongly support this approach. I will take you, if I may, to the application. I will just  
24 show you what they are. I am not going to take you to them in the authorities.

25 **THE CHAIR:** You have not found any cases that consider special reason or whatever?

26 **MR KENNELLY:** Nothing that would be of any use to you.

1 **THE CHAIR:** Nothing in Stroud -- you've looked in Stroud, have you?

2 **MR KENNELLY:** We did and we looked in a couple of other legal dictionaries as well.

3 No, what you have is what you have.

4 **THE CHAIR:** We have what we have, okay.

5 **MR KENNELLY:** If I could show you the application in the core bundle, you'll see

6 these are external aids. There's a dispute between us and the CMA about how

7 admissible they are but nothing really turns on them. Ultimately, it's for the language

8 and the statute but I will show you these --

9 **THE CHAIR:** So where are we, sorry?

10 **MR KENNELLY:** We are in the application itself, the application in the core bundle,

11 behind tab 1 and it's page 57.7.

12 Again, the tribunal has looked at this, I am sure, and you will look at it when you

13 deliberate but the external aids to construction are set out here. At paragraph 249, we

14 have the explanatory notes that accompanied the Act. You see what is envisaged to

15 be encapsulated or to be covered by special reasons:

16 "The illness or incapacity of members of the reporting group that has seriously

17 impeded its work ... an unexpected event, such as the merger of competitors."

18 So major events.

19 Certainly something out of the ordinary, something unusual or exceptional. In the

20 White Paper we have at 251, you see we refer to exceptional circumstances in bold.

21 That's what the government had in mind. Then 253, the Parliamentary statement of

22 the response from the Minister. Again, referring -- I am just taking you to the bits in

23 bold -- what was envisaged for special reasons:

24 "Illness of members of reporting groups."

25 It's not supposed to be an easy option, it's intended to impose a discipline on the

26 Competition Commission, to ensure that in the vast majority of cases, they are

1 completed within the 24 week deadline."

2 Ultimately, there may not be much between myself and Mr Palmer on this because in  
3 their amended defence, I will just give you the reference, at paragraph 177(c).2, they  
4 say:

5 "The CMA clearly must have in mind and understand that an extension is not a routine  
6 step and requires specific justification in each case."

7 **THE CHAIR:** What paragraph is that in the defence?

8 **MR KENNELLY:** 177(c) .2. So they accept that it requires specific justification. It  
9 should not be routine. But we go further and say it needs to be something out of the  
10 ordinary, unusual or exceptional which we say is an obvious interpretation of the  
11 phrase, particularly in this statutory context.

12 Now we come to look at this case and we see the notice of extension in the H bundle,  
13 volume three, behind tab 53, page 1136.

14 **THE CHAIR:** Sorry, which bundle am I going to find this in?

15 **MR KENNELLY:** This is the hearing bundle, volume 3, tab 53.

16 **THE CHAIR:** Yes.

17 **MR KENNELLY:** We see the reasons for the extension in paragraph 3:

18 "The Inquiry Group have regard to the complexity of the inquiry, the need to consider  
19 the issues raised by the parties and by third parties, including the broad scope of the  
20 submissions made by the parties in response to the annotated issue statement and  
21 working papers and the need to reach a fully reasoned final decision in the  
22 time frame."

23 There is nothing here to suggest anything special in the fact that the parties responded  
24 to the annotated issue statement and working papers. That's a normal part of the  
25 process. The CMA's skeleton, paragraph 55, says it was the volume and complexity  
26 of these materials that prompted the decision to extend.

1 Now I am not asking the tribunal to count the pages or work out how complex this is.  
2 You can see it in the administrative process between tabs 24 and 48 in the second  
3 hearing bundle. My point is that merger inquiries are complex by their nature. They  
4 raise complex issues. They always involve a forward looking assessment, sometimes  
5 of multiple markets and often through multiple theories of harm, which is not this case.  
6 There is a consultation requirement in every case and the CMA is held to a high  
7 standard in support in every case. All of that is built into the timetable provided by  
8 Parliament.

9 Now on its side the CMA has a substantial period to make inquiries and reach  
10 a decision. The tribunal knows it has powers to require the provision of information  
11 and it can stop the clock if they are not received. It has a team of expert staff. It has  
12 lawyers, economists. For the CMA, complexity is part of the day job. That is the  
13 ordinary and everyday reality of merger cases in the CMA. They can't say that  
14 complex and voluminous submissions are exceptional or unusual. Indeed, it has never  
15 said that.

16 We just don't see where there is a reason suggesting that there was anything special  
17 justifying this extension. These reasons don't have any quality of exceptionality.  
18 There's nothing unusual here which is required in order to rely on the special reasons  
19 extension.

20 So for that simple reason they fail the rationality test. They have not rationally provided  
21 you with information to justify their reliance upon the special reasons requirement. It  
22 just isn't here. It's a very simple and short point. The key concern I think the tribunal  
23 has is the consequences of my construction and my argument in this case because  
24 the CMA, as the chairman has said, says: well, this means the tribunal will overturn  
25 the Final Report, even if all the conclusions in it are unimpeachable.

26 **THE CHAIR:** Yes, but let's look at one -- you are saying there's nothing unusual to

1 get voluminous submissions or whatever. Let's say that it becomes the norm for the  
2 CMA to be presented with masses of submissions and material to look at and  
3 50 per cent of the firms in this area of business, that's what they do, they send masses  
4 of stuff for them to go through. Are you saying that if that does happen and it's the sort  
5 of volume of material you can't reasonably expect the CMA to absorb and come up  
6 with a proper decision in the light of that within the period, that that can't amount to  
7 a special reason?

8 **MR KENNELLY:** No, on the contrary, if the CMA does receive in a case, an  
9 exceptional and unusual volume of submissions, something out of the ordinary --

10 **THE CHAIR:** Yes, but what I am saying is if it becomes the norm --

11 **MR KENNELLY:** Sorry. If it becomes the norm, it's happening in every case?

12 **THE CHAIR:** Not every case but a large proportion of cases that people are doing  
13 this and just swamping them with a mass of material to go through. One of the  
14 problems with litigation is that you telescope things and it's as if the only thing that  
15 people have got in their life is your particular file in your case and that's not in the real  
16 world. People have lots of other things to do and there comes a point where there is  
17 so much material that in order to do a proper, professional job, they need more time.  
18 Whichever way they go, they could be criticised because on one level, if they don't  
19 deal with everything, they will be criticised for doing that, if they don't deal with  
20 everything and they get the report out on time. Or if you do the other way round, they  
21 will be criticised for not dealing with all the submissions because they will say: well the  
22 Final Report hasn't dealt with this and hasn't dealt with that.

23 What I am seeing is the reports of the CMA seem to get longer and longer. I don't  
24 know whether it's just my perception but having done this since, I don't know, God  
25 knows how long, but the reports seem to get longer and longer over time. So my  
26 question was, if it does become the norm for people to give masses of material for the

1 CMA to consider and it's just not practicable for the CMA to do it within the statutory  
2 timeline, are you saying that that can't constitute a special reason on an individual  
3 case?

4 **MR KENNELLY:** In that scenario, I am saying, yes, you can't, because there are two  
5 answers.

6 **THE CHAIR:** Yes.

7 **MR KENNELLY:** The first is if it becomes a norm, then by definition it's not special.  
8 There's no -- the CMA can't say in every case there are special reasons here that  
9 require an extension. If it becomes the norm that in general the CMA simply doesn't  
10 have the time to do its job properly because of the volume of material it's receiving,  
11 then the times have to change, then Parliament needs to legislate to extend the times  
12 and to readjust to reflect this new reality of the volume the CMA receives. But what  
13 we cannot have is a new reality being shoehorned into statutory language that requires  
14 something unusual and exceptional.

15 **THE CHAIR:** Okay.

16 **MR KENNELLY:** If it becomes the norm, then it's not unusual and exceptional.

17 **THE CHAIR:** You only have a couple of minutes. So I will want the 50 per cent  
18 reference but you can -- do you have that now? Let's have the 50 per cent reference.

19 **MR KENNELLY:** It's in Authorities 5, the fifth volume.

20 **THE CHAIR:** Authority 5, yes.

21 **MR KENNELLY:** Tab 62A.

22 **THE CHAIR:** Yes.

23 **MR KENNELLY:** Page 4169.2.

24 **THE CHAIR:** Okay. We'll look at that separately.

25 **MR KENNELLY:** It's cited in our application as well at paragraph 2 --

26 **THE CHAIR:** I have that. One reference is fine.

1 **MR KENNELLY:** Okay.

2 **THE CHAIR:** Then the next question I have on this is what is the status of the Daly  
3 statement in all of this? Because if you are challenging a decision, that is a decision  
4 and that is what we look at. If, in fact, Daly amounts to different reasons, then it doesn't  
5 assist us in deciding whether or not this decision was right.

6 If all it does is just explain it and expand upon what they've already got, is that  
7 admissible or not? I can see clearly what's admissible. I can see what's not  
8 admissible. What I am asking you is -- so if it basically gives new reasons, obviously  
9 I am not interested. If it merely gives exactly the same reasons, that's fine, it's neutral.

10 But what if what it does is it doesn't go outside the confines of, let's say, the heads of  
11 reasons but it puts more colour and more flesh on the reasons in there? To what  
12 extent is that admissible? You can tell me at two but I will want --

13 **MR KENNELLY:** To the extent that they are new reasons, then --

14 **THE CHAIR:** No, new reasons, that's out.

15 **MR KENNELLY:** If they are not new reasons, then it is admissible but the weight you  
16 will give it will be a matter for you based on the context in which you review the  
17 statement and what it says.

18 Our position is that we ultimately don't care about this Daly statement because it adds  
19 nothing. What is striking in Daly and in the disclosed material that we have from the  
20 CMA is how scant the analysis was by them of whether special reasons existed or not;  
21 and that is informative because the tribunal is worried about the CMA and how the  
22 CMA manages, but it's striking how little thought they gave to whether there were  
23 special reasons or not.

24 The legal advice they got appears to have been about one or two words when you  
25 look at -- obviously it's redacted but when one looks at the sentence in question, that's  
26 at paragraph 262(d) of our application notice, the CMA has not taken this seriously. It



1 assumes that it can claim special reasons, even if there's nothing special, and that is  
2 where we say the tribunal should step in and say: actually in this case no, it has to  
3 mean something. In fact, if the situation now is that in nearly every case the CMA  
4 needs extra time, it can't pretend there are special reasons; the rules themselves need  
5 to change to accommodate the new reality. That's ultimately the submission that we  
6 make to --

7 **THE CHAIR:** I can note down there is no challenge in the admissibility of Daly, subject  
8 obviously to weight.

9 **MR KENNELLY:** Yes. Can I just check I have nothing else.

10 I am very grateful. Thank you.

11 **THE CHAIR:** Thank you very much. If we have any further questions arising from  
12 that, we'll put them to you at two but we won't take up too much of Mr Palmer's allotted  
13 time. Thank you very much.

14 **MR PALMER:** You are intending to sit until --

15 **THE CHAIR:** 5 o'clock today, yes. If you need more time tomorrow, we just start early  
16 and we finish later. But it's important that you don't feel as though you are being not  
17 given your fair allocation of time.

18 I am unlikely to be assisted by a reply that lasts a long time either. A reply is a reply.

19 **MR KENNELLY:** Okay.

20 **THE CHAIR:** Thank you very much.

21 **(1.05 pm)**

22 **(The luncheon adjournment)**

23 **(2.00 pm)**

24 **THE CHAIR:** Mr Kennelly, we have one more question.

25 **MR RIDYARD:** Mr Kennelly, just reflecting on the presentation on the first ground, in  
26 your skeleton you make quite a big emphasis on the fact that the two parties don't

1 actually overlap in what they do, you know, one being a manufacturer, the other being  
2 effectively a marketing company. But I just wanted, maybe not now but for when you  
3 do get to come back, to reflect on what the full implications are for the SLC concern of  
4 that set of facts and, specifically, if you think of the SLC as being a prediction of a price  
5 rise post-merger. There is obviously two ways of looking at that. One is the price rise  
6 of the Jus-Rol products and one is the price rise of the Cérélia private label products  
7 and whether you think this is fact, about the fact the companies don't do the same  
8 thing, whether that affects the SLC asymmetrically as between the risk of Cérélia  
9 raising price post-merger and Jus-Rol raising price post-merger.

10 **MR KENNELLY:** Thank you, sir. I appreciate I am not going to develop the point now  
11 but we have made that point in our application and in our skeleton and we stand by it.

12 **MR RIDYARD:** Yes.

13 **MR KENNELLY:** Plainly (several inaudible words). At one point, sir, you suggested  
14 manufacturer to manufacturer competitive tension, as one would see in a classic  
15 horizontal unilateral effects case. It's not this case because, of course, Cérélia is  
16 providing input into --

17 **MR RIDYARD:** I understand that fact and it's a big point in your skeleton but it was  
18 just an observation that you didn't make a lot of it in your oral comments and so that's  
19 why I would like you to think about that and how it impacts the analysis.

20 **MR KENNELLY:** The short point is that when this de-listing or switching volumes  
21 situation arises, it's not that the retailer is not shifting between manufacturers, as one  
22 would have in this classic manufacturer horizontal competitive constraint case. The  
23 retailer is de-listing and switching volumes away from its own product. It's the retailer's  
24 private label product it's reallocating on a shelf vis-a-vis Jus-Rol which is the point we  
25 made in our application and skeleton but I will come back to it.

26 The point, if I may, because Mr Palmer, to the extent he thinks he does not have to

1 deal with it now, he definitely does, it's still part of our case and I will return to it in  
2 reply. Thank you.

3 **THE CHAIR:** Mr Palmer.

4

5 **Submissions by MR PALMER**

6 **MR PALMER:** Thank you very much, sir, members of the tribunal.

7 During the course of his submissions, yesterday and this morning, Mr Kennelly  
8 repeatedly and insistently identified the SLC found by the CMA as depending upon  
9 a very particular competitive constraint, currently present, which would be, according  
10 to the CMA, removed by the merger.

11 That specific constraint which he said was fundamental was that at present, retailers  
12 could threaten their suppliers of DTB products, even if implicitly, that if they didn't  
13 improve their commercial terms, the retailer would switch volumes in whole or  
14 significant part, from Jus-Rol to Cérélia or vice versa.

15 It was from that premise that we were taken on a tour of the evidence from retailers  
16 which was said to contain no evidence at all or at least no evidence of any probative  
17 value of such threats being issued and no evidence of any probative value, suggesting  
18 that such threats were being issued, even implicitly, by means, as he put it this  
19 morning, no doubt metaphorically, of a hint, a nod or a wink.

20 The problem with this account is that it does not, in fact, reflect the basis of the CMA's  
21 decision at all. It is a straw man. It is a gross simplification of the theory of harm and  
22 entirely artificial in construction.

23 Mr Kennelly's submissions were pretty light under ground one, in terms of their  
24 reference to the decision which is actually the subject of challenge. We spent most of  
25 the time looking at the underlying evidence and not what the CMA made of that  
26 evidence in the decision. He went, in total, to a very small selection of paragraphs in

1 the decision at the outset which I am going to take you back to and then I am going to  
2 take you through the decision to show you the wider context and how all this played  
3 and fitted together.

4 Now the core finding, to use Mr Kennelly's words, were said to be in the Final Report,  
5 in the core bundle, page 143, paragraphs 7.34 to 7.35. This is page 143. This was  
6 his introduction to the point, setting up the straw man. Pointing at 7.34, I just wanted  
7 to put the point in context, so just to turn back a page or two to page 135. You can  
8 see that this chapter is called "Features of the sector and our competitive framework".  
9 So that is what is being described. The competitive assessment, of course, is in  
10 chapter 9 but nonetheless, it's said by Mr Kennelly that the core finding is here.

11 Turning back to page 142, just to introduce the beginning of this subsection, it's  
12 headed "Cross-channel competition", just above paragraph 7.30. It's from  
13 paragraph 7.30 that the CMA describes how cross-channel competition operates,  
14 where you see that at least between 70 and 80 per cent of DTB products supplied in  
15 the UK are sold by grocery retailers that provide both PL and branded products.  
16 Retailers have told us they have a finite amount of shelf space and they have to decide  
17 how much will be allocated to the PL and branded channels across the product range.  
18 And then we have some evidence in support of that statement at 7.31, 7.32, 7.33.  
19 I am not going to read all that out, the tribunal will see it.

20 Then what's said to be the core finding, 7.34:

21 "As such, there is an ongoing process [and I ask you to mentally underline the words  
22 'ongoing process', we'll come back to that] by which retailers select their optimal  
23 volume mix."

24 Footnote 228:

25 "Volume mix and shelf space can be used interchangeably in this context, on the basis  
26 that more shelf space is typically allocated to better selling products ..."

1 So optimal volume mix of PL and branded products, based on the offerings of  
2 suppliers:

3 "... to best serve their end consumers and their commercial interests. We refer to this  
4 mechanism as rebalancing or flexing between PL and branded products."

5 Just pausing there, there's no reference there to any threatening. It's simply  
6 saying: retailers look at the offerings before them and decide what the optimal volume  
7 mix at any one time for them is, so as to best serve their end consumers and their  
8 commercial interests.

9 Just pausing there, that reference to commercial interests in this context needs to be  
10 read with what has gone before at page 137, in the section headed "Grocery retailers'  
11 purchasing decisions".

12 Retailers told the CMA that their decisions whether to stock PL products, branded  
13 products or both and how much of these products to stock, are driven by a number of  
14 commercial factors. 7.8:

15 "Grocery retailers' purchasing decisions are informed by what their customers, end  
16 consumers, want to buy."

17 Mr Kennelly showed you that paragraph. I need not read it all again but clearly it's  
18 making clear that grocery retailers are responsive to the demand preferences of their  
19 end consumers, based on what is being bought at retail level and that that generates  
20 a response, as retailers purchase more or less at the wholesale level:

21 "As a result [7.9] the CMA is of the view that competition at the wholesale level is linked  
22 to the competitive dynamics at the retail level. That is the demand for DTB products  
23 at retail level significantly influences the amount grocery retailers purchase at the  
24 wholesale level, ie derived demand."

25 7.10:

26 "However, retailers' decisions about which DTB products to stock and the volume they

1 purchase are also informed by broader commercial and strategic considerations,  
2 including the shelf space available, how profitable selling product is for the retailer,  
3 given the retail margin they want to achieve, the desire to provide their end consumers  
4 with choice, some retailers do, some retailers don't, and the importance that they place  
5 on innovation, new product development and market campaigns which may help to  
6 generate interest and growth."

7 Going on, 7.11, we can see the big four generally choose to stock both, to give end  
8 consumers more choice. There's an explanation as to why. At 7.12, there's an  
9 explanation that others don't and prefer stocking PL products in some cases, others  
10 sell branded DTB products but there is some fluidity, even there. At 7.13:

11 "Retailers that stock both will not necessarily do so across the full range of products  
12 and regularly change the amount of product they purchase across each of the  
13 channels over time and may even stop stocking one or the other entirely if it's selling  
14 poorly or not meeting their commercial requirements."

15 That's a de-listing event. That's at the extremes. What is more common is this  
16 rebalancing and flexing.

17 So most retailers that stock both indicated they didn't have a particular preference for  
18 one over the other.

19 So if we go back to the bottom of page 143, we've got to over the page to 144, the  
20 second paragraph which Mr Kennelly identified as core. 7.35 is:

21 "DTB suppliers will consider the impact of their offering across PQRS on expected  
22 volumes which, in turn, drive profits."

23 Just pausing there, we're not talking about retailers here, we are talking about the  
24 suppliers, in formulating their offering across price, quality, range and service they are  
25 going to provide on expected volumes, ie what volumes they are going to get from the  
26 retailers. They are incentivised to provide the retailer with a good deal because if the

1 supplier does not, the retailer may switch to another supplier for that channel or  
2 subsequently allocate more shelf space to the other channel. That's my point, 2.30  
3 footnote, at the extreme, de-list their product and decide to only stock the product via  
4 the other channel.

5 There's an example given during a tender or a renegotiation of a PL supplier offering,  
6 it's constrained not only by any risk that it will be replaced by an alternative PL supplier  
7 but also by the prospect that if it remains the selected PL supplier, it may lose sales to  
8 the branded channel. So as a result, there's competition between DTB suppliers not  
9 only within the PL and branded channels but also across the channels. I emphasis  
10 that word risk because subsequent references to the use of the word threat by the  
11 CMA, as opposed to the parties in their submissions to the CMA, mean in this context,  
12 that risk. It's a perfectly ordinary dynamic between two essential choices which is  
13 made on an ongoing basis and flexed on a regular basis between two competing  
14 offers, as to what is going to serve end customers best and serve the retailers' own  
15 commercial and strategic priorities best. That will change over time, depending on the  
16 offerings. The suppliers will bring those offerings, try to make them as attractive as  
17 possible because they want to maximise their volumes at the wholesale level.  
18 Whether or not they are successful will depend on the PQRS and what retailers predict  
19 the effect of that offer will be at retail level, once they've added their margin and any  
20 promotions and all the rest of it. It's a perfectly ordinary, unexceptional retail dynamic,  
21 with wholesale supply being brought in, competing on that basis.

22 That is the core finding. You were told consistently that the core finding is based on  
23 the ability to threaten, independently of anything which is happening at retail level, in  
24 terms of derived demand, independently of anything which is more or less attractive  
25 about the price, quality, range, service dimensions of the wholesalers' offering. So  
26 when we went through all those documents, repeatedly Mr Kennelly's submission

1 was: well, look, that's just about derived demand, that's about retail demand, that's  
2 about the quality of poor performance, it's not about any threat being issued, either  
3 expressly or impliedly. It's a fundamental misunderstanding and mischaracterisation  
4 of the theory of harm. I am going to go on to show you the other paragraph which  
5 Mr Kennelly referred to but what you've been sold in the retail offer that Mr Kennelly  
6 makes to you is a submission which mischaracterises the basis upon which the CMA  
7 proceeded. It's been a consistent mischaracterisation all the way through, to be fair  
8 to Mr Kennelly, his clients' submissions to the CMA.

9 I will come in a moment to why that is and in fact it reflects the point raised by  
10 Mr Ridyard a moment ago about the different analysis which underlies all this, about  
11 whether or not there's horizontal competition at all. I will come to that. Essentially, the  
12 parties' consistent position throughout this investigation has been: we are not  
13 horizontal competitors, there's no horizontal competitive dynamic. We do not compete  
14 against each other, so we are not constrained by ordinary forces of competition you  
15 would find in a horizontal set up. You, the CMA, need to find a theory of harm which  
16 works in a vertical context, they say, and that's why they try to channel all of these  
17 concerns into this straw man of a theory that what the CMA is really concerned about  
18 is explicit or implicit threats outside the context of that perfectly ordinary competitive  
19 retail dynamic.

20 The CMA, for one, is not buying that and invite the tribunal not to buy it either.

21 So going on within this section, that is where Mr Kennelly terminated his consideration  
22 of what he called the core findings but it continues, at 7.36, to make this explicit:

23 "As established in our guidance, the CMA views competition as a process of rivalry ..."

24 Remember I emphasised earlier the ongoing process referred to at 7.34:

25 "... between firms seeking to win customers' business over time, by offering them  
26 a better deal. The competitive tension between DTB suppliers, whether within or



1 across the channels, therefore incentivises them to cut price, increase output, improve  
2 quality, enhance efficiency or introduce new and better products. The supply process  
3 outlined above illustrates that there are periodic opportunities for suppliers to improve  
4 their offering for the terms included in supply agreements, eg price and quality, at that  
5 point in time, but efforts by suppliers to more generally boost their efficiency, enhance  
6 the quality of their products and innovate to introduce new and better products,  
7 constitute an ongoing process which drives better outcomes for customers over time."  
8 To believe Mr Kennelly, the CMA is only concerned with what is happening within the  
9 limits of a specific negotiation, a specific point of time and is looking for specific  
10 threats: give me a better deal or I will go elsewhere, regardless of the dynamics of this  
11 underlying -- dynamics of derived demand and what consumers want and everything.  
12 That's not the theory of harm. It's not based purely within the confines of the  
13 negotiation room or negotiations over the phone, as they may be.  
14 It is a wider dynamic, in which, as you've seen some of the internal documents  
15 reflecting, the parties were concerned to improve the offering and to win back market  
16 share, Jus-Rol's case, from the PL channel or vice versa by improving their price,  
17 quality, range, service and by considering what they can offer retailers. That's an  
18 ongoing process happening all the time, not just when a negotiation comes up.  
19 In that context, can I take this opportunity just to answer a question raised yesterday  
20 morning by Mr Ridyard about to what extent a wholesale price is fixed and when these  
21 opportunities do come up, because the impression may have been given that PL  
22 operates on a basis of periodic tenders and so won't come up for a year or two and so  
23 forth. That's not the position.

24 Page 139, paragraph 720. It's headed "PL supply process: "

25 "C r lia told us that negotiation of pricing and terms for the PL DTB products ... "

26 And you can see there is a reference to what is typical at the bottom of that page,

1 rather than the other option given:

2 "C  r  lia told us, to the extent it is aware ..."

3 You can see who and what is done, as far as C  r  lia is aware.

4 "... and that this was corroborated by third party evidence and they told us that other  
5 retailers ..."

6 So that's everyone but those -- you will see the extent to which the big four in particular  
7 operate those processes referred to.

8 Instead what they do is set out in those last three lines at paragraph 7.20, and you will  
9 see the last four or five words of that sentence. Then at 7.21, by whatever process  
10 they followed, they will enter into a supply agreement which governs the relationship  
11 and that will typically cover wholesale price, et cetera, but not supply volumes. So  
12 wholesale prices are therefore, to an extent, fixed until there is further renegotiation  
13 and change to the supply agreement but the volume of products always fluctuate. So  
14 you would expect the wholesale price to be fixed but you will have seen from 7.20, the  
15 circumstances in which that can come up for review and on what basis.

16 **MR RIDYARD:** I am sorry, does it -- so can C  r  lia change the price of a private label  
17 product whenever it likes or does it have to wait until the end of the contract?

18 **MR PALMER:** As I understand it, there's provision under the contract in certain  
19 circumstances for the price (inaudible), although I understand also that's rarely used.

20 The question is, how long is the supply agreement going to last and in what  
21 circumstances can it just be brought to an end? And the answer to that question you'll  
22 find in 7.20. You will see that at 7.22 and that's where GSCOP comes in as well and  
23 you can see that there is periodic reviews. So that's different from the term of the  
24 contract and if they are unhappy, they can choose to renegotiate that, either through  
25 a tender process or a bilateral renegotiation of the terms, as at 7.20. At 7.23:

26 "Some retailers will simply conduct bilateral negotiations with their supplier, if they find

1 the terms of their agreement don't meet their needs."  
2 You see what else is said there. So that's the answer, I hope, to Mr Ridyard's question  
3 about that. I am just going to return though, to the point I made at 7.36 which was at  
4 page 144, where you will remember I was making the point this is not limited to the  
5 negotiations at periodic opportunities, whenever they are, that the competitive dynamic  
6 is an ongoing process and both suppliers being incentivised to compete constantly  
7 and they are, at retail level, directly competing in the supermarket aisles, as  
8 I understood Mr Kennelly to accept, indeed that is conceded by the parties during the  
9 investigation, and by virtue of the derived wholesale demand, they are directly  
10 competing for volumes at the wholesale level too. Now there was some suggestion,  
11 both in the skeleton and Notice of Application and in Mr Kennelly's submissions to you,  
12 that the CMA have found that the parties don't compete directly at wholesale level.  
13 That is not correct. What they find is they don't compete head-to-head in a tender  
14 exercise, in other words when there is a tender exercise, it's exclusively in the PL  
15 channel and the branded producers don't compete in those head-to-head tenders. But  
16 it's not right to say that there's any wider finding of a lack of direct competition. They  
17 are directly competing at retail level and because of the relationship at wholesale level,  
18 they are directly competing with each other, as the underlying documents reflect, in  
19 terms of attracting volumes on a wholesale basis.  
20 Indeed, a slight diversion but there's time for it. In the hearing bundle 1, tab 7, you'll  
21 find a merger notice submitted in March 2022 by the parties and if you turn within that  
22 to page 196, paragraph 419, you'll see the parties' description of the process at this  
23 stage. They said:  
24 "Retailers must decide the mix of branded and own label sales at their stores, taking  
25 into account the preferences of the consumers they are competing to serve. So, for  
26 example, retailers can vary the level of promotional activities they undertake for these

1 products. They can also vary the shelf space allocated to branded products, the  
2 prominence of the positioning of the product on shelves, the volume of branded  
3 products they purchase and/or the range of products they purchase from the brand.  
4 Retailers can selectively de-list branded products, where either the own label  
5 equivalent or a competing consumer brand is performing well or better than the brand  
6 in question. Retailers commonly refer to this as removing 'duplication'. Where  
7 a branded product is not bringing value into the category and is outperformed by the  
8 own label equivalent product, retailers would remove the branded product to free up  
9 space for a more profitable product, eg for own label, another brand or an adjacent  
10 category."

11 Then there are some examples given of various de-listing occasions of Jus-Rol's  
12 products which are confidential but that is, as I said, extremes but there are there some  
13 examples they give at that point.

14 The point is there is that direct substitution going on at wholesale level, reflecting the  
15 competition which is being played out at retail level and that is as obvious, as it ought  
16 to be uncontroversial.

17 So this is what then -- this dynamic is what the retailers described as giving rise to an  
18 implicit competitive tension, was the way they most frequently put it. The incentives  
19 for both suppliers to do their best, effectively, to win most volumes over time through  
20 that process.

21 Now to the extent that tension is described as a threat, the threat they face is not  
22 a literal threat, with menaces or otherwise, as in a demand delivered across  
23 a negotiating table, that they must cut their price or the retailer will switch, regardless  
24 of anything else, as if in a vacuum. Nor is any such threat delivered implicitly. It's the  
25 risk that if they are not doing well enough with their offer, they are just going to sell  
26 less volume.

1 No such threat of the type which Mr Kennelly said was fundamental to his case has  
2 been claimed by anyone. The implicit threat is the risk referred to by the CMA at  
3 paragraph 7.36. If your commercial proposition, taken as a whole, is less attractive,  
4 that's likely to affect the volumes that the retailer will buy. Retailers are, as Mr Kennelly  
5 frequently emphasised, very sophisticated operators. They know that if the offering is  
6 degraded in price or quality or falls behind in innovation, that will affect their volumes  
7 at retail. That will affect their volumes of their wholesale level in consequence and so  
8 too will the broader commercial strategic considerations which I showed you at 7.10.  
9 If we go in the core bundle to page 221, these are the paragraphs 9.101 and 9.102  
10 that Mr Kennelly belatedly showed you this morning and ignored them completely  
11 yesterday because he wanted to suggest today that these were two different theories  
12 of harm, that 9.102 was a bit of a bolt-on, a bit of an afterthought. Again, that's  
13 a misdescription of the context and the effect of them. These paragraphs appear in  
14 a section of the competitive assessment which begins at page 215. This bit is  
15 responsive to the parties' views on our assessment of competition between them. So  
16 we've already gone through the assessment and I will take you through the  
17 assessment earlier, in particular the assessment of competition and the closeness of  
18 competition between the parties.

19 The particular submission which is being responded to here begins on page 220 which  
20 is that retailers are unable to exercise constraint, that's the headline, then you see the  
21 parties' submissions, where you see C erelia submitted that any volume flexing  
22 between the parties is driven by consumer choice. It's said that:

23 "Any attempt by retailers to ignore consumer demand would be irrational, to seek to  
24 defeat a small significant price by reallocating volumes. Typically, more expensive for  
25 both retailer and customer. GMI submitted that retailers bouncing their portfolios  
26 between branded products is not evidence of competitive rivalry, influenced by product

1 demand."

2 This is all part of the story that the parties were telling throughout which is you've got  
3 no ability to threaten, everything is being driven by consumer demand and you have  
4 no control over that.

5 Our assessment, the CMA's assessment begins at 9.99. It refers back to section 7  
6 and we'll go to that specific paragraph in a moment in fact. But making the point that  
7 the wholesale level, retail level is linked to an extent. Even if the competitive dynamics  
8 are not identical, there are other considerations at play:

9 "The CMA considers that C r lia's characterisation of the nature of the constraint is  
10 overly narrow, being based on a relatively static assessment of only one of multiple  
11 parameters of competition and inconsistent with the evidence available to the CMA on  
12 competitive dynamics."

13 9.100:

14 "In this regard, the majority of grocery retailers responded to ...(Reading to the  
15 words)... viewed the party as competitors."

16 I repeat we'll come back to this, but at this stage -- and perhaps still, I don't know, in  
17 light of what Mr Kennelly said just now -- the parties were contending they weren't  
18 even competitors:

19 "The evidence supports the view that retailers flex their purchases to reflect price and  
20 quality. In this context in particular, the parties are material competitors."

21 That explains why.

22 It tells us the parties compete for volumes purchased by them which they use to drive  
23 down prices, alongside other factors:

24 "We have found that it's possible for retailers to adjust the share of their shelves  
25 allocated to PL and branded. [This is all going to ability to constrain]. While the  
26 preferences of end consumers are an important factor, retailers take into account

1 various commercial considerations, such as which supplier gives the best offer on cost  
2 of goods. Regardless of whether retailers pass on a wholesale price increase to their  
3 end customers, we have found that their optimal shelf allocation across PL and  
4 branded products will shift away from the channel which deteriorates its offer. In  
5 addition, we have found evidence that retailers adjust their mix between PL and  
6 branded products to reflect anticipated end consumer demand and we consider that  
7 this will include their anticipation of how retail demand will change, in response to  
8 a deterioration in the offering across PQRS. In this way, the link between end  
9 consumer choices and the demand of the retailers is a key driver of the rebalancing  
10 constraint between the parties. That is the parties have an incentive to keep their  
11 supply offers competitively priced, as there is a threat, in the sense of risk, that they  
12 may lose volumes and sales to the other channel if they deteriorate their offer. We  
13 therefore conclude that the evidence supports the view that the parties exert a material  
14 competitive constraint on each other."

15 This notion that the CMA is relying on some independent threat being made, is without  
16 basis. And the notion that the CMA is not relying on these underlying retail trends and  
17 responses to changes in price, changes in quality, changes in range over time, to drive  
18 their wholesale demand and that's affecting the negotiations, affects how they respond  
19 to whatever offer is put to them in a negotiation. They will anticipate what effect that  
20 will have. Precisely the way Mr Ridyard put to Mr Kennelly yesterday morning.  
21 Mr Kennelly's response every time was: that is not what the CMA found, you have to  
22 look at the SLC, as they identified it and they identified it as specifically lying in the  
23 ability to threaten independently of retail demand, independently of these types of  
24 dynamic which were being expressly described here. Again, this is without basis.

25 So again, looking at that risk or threat, that parties may lose volumes in sales to the  
26 other channel if their offering is not good enough. The next point is, as the CMA found,

1 that's a point of which the parties are well aware. Which is, the CMA found, precisely  
2 why they benchmark themselves against each other and monitor each other. You see  
3 the significance of that at 9.103, the following paragraph:

4 "With regards to price competition specifically, not the only dimension of competition  
5 but the CMA considers that regardless of the price differential in absolute terms, there  
6 is strong evidence of competitive benchmarking on the relative prices of the parties'  
7 offerings. Branded products are compared to PL products for retailers to assess  
8 whether the brand margin or brand equity relative to PL products can be justified, given  
9 their closeness in product functionality. This means that there is material competition  
10 on price between the parties, notwithstanding some difference in absolute pricing. For  
11 example, Jus-Rol internal documents monitor the indexing of the retail pricing of their  
12 products compared to PL alternatives and [confidentially marked] take that into  
13 account as well.

14 "We consider this is directly relevant to the relative pricing of the wholesale offering  
15 each supplier makes to grocery retailers which is the only direct commercial channel  
16 through which the parties distribute their products. It's ultimately because they are  
17 close substitutes, with a lack of alternatives, such that if the price in one channel were  
18 to significantly increase demand will switch to the other channel."

19 Now that is why the parties benchmark themselves against each other, monitor each  
20 other and that conclusion is based on evidence -- I won't go through it now, we will  
21 look at it later but for your note -- in the report from 9.75 through to 9.89 and there are  
22 conclusions -- we have to turn those up -- in the assessment at 9.91 on page 214.  
23 Take it from 9.90 perhaps. This is the sentence, based on the evidence and the  
24 paragraphs I have just referred to you:

25 "Consistent with our understanding of the market, parties monitor each other, regard  
26 each other's competitors ... Particularly strong evidence that GMI regards PL products



1 as the primary competitive constraint. The CMA notes that Cérélia monitors PL  
2 suppliers more frequently ...(reading to the words)... Jus-Rol. However, there is  
3 nonetheless, clear evidence that Cérélia monitors the sales and retail prices of Jus-Rol  
4 products."

5 And you see specifically for what purposes in the confidential text there and rejecting  
6 what Cérélia had said about that and that it regards Jus-Rol as a competitor in 9.92:

7 "In addition, GMI's internal documents show that it monitors and benchmarks Jus-Rol  
8 against PL. As described above, while references to PL that we've seen are typically  
9 generic, do not name the wholesale suppliers or retailers, we believe that they suggest  
10 a universal constraint posed by the underlying provider of that PL product, who  
11 determines many of the key competitive parameters, such as wholesale price and  
12 quality and by Cérélia in particular, as by far the largest PL supplier in the UK market,  
13 with a value share more than two times as large as the next largest."

14 GMI internal documents do not -- you see the rest of that sentence, in respect of who  
15 is identified there.

16 The question this morning to Mr Kennelly about benchmarking when he said: look, in  
17 these internal documents, the prices being monitored are retail prices, to which the  
18 obvious response is: well that's all that they can monitor. They cannot monitor  
19 wholesale prices. But, of course, we bear in mind those retail prices are not being set  
20 by the parties, they are being set by the retailers. So the parties are monitoring these  
21 because it's relevant to their wholesale prices which they are going to offer.

22 So the question is why are they monitoring those retail prices, if not to inform their  
23 wholesale pricing? And Mr Kennelly offered no explanation of that at all. The CMA  
24 reached its conclusion on that which I will, in due course, submit was wholly rational  
25 and open to it.

26 All this is why you cannot treat evidence of wholesale competition and evidence of

1 retail competition entirely independently of each other. I said I would go to 7.102  
2 a moment ago. That is on page 160, under the heading "The implications of --"

3 **MR RIDYARD:** I am sorry, could you give me that again.

4 **MR PALMER:** Yes, it's page 160. 7.102. The implications of the connection between  
5 PL and branded product competition at the retail level and competition at the  
6 wholesale level. You can see what is said there. I am just going to ask you to read it.

7 **(Pause)**

8 Particularly that last sentence because as you will recall, one of the refrains that we  
9 heard from Mr Kennelly as he went through the underlying evidence, making  
10 comments, I will submit, on the merits of what they show, one of the refrains was: well  
11 they are discussing retail here. If it could be ignored and didn't inform the competitive  
12 dynamic with which the CMA had said -- identified as was concerning it in its theory of  
13 harm and that isn't the position and isn't the approach the CMA took.

14 Now, of course, the volumes bought at wholesale level may be very strongly influenced  
15 by customer preference and, indeed, anticipated customer choices to be made in  
16 respect of the offer. But, of course, it's wrong to think of customer preferences, as  
17 Mr Kennelly repeatedly urged you to do so, as being fixed, displaying high degrees of  
18 brand loyalty, with little attention to what's happening at the margin. There may be a  
19 certain degree of brand loyalty, of course, but these things are affected by dynamic  
20 competition too and they can be expected to be affected over time by the playing out  
21 of that competition too.

22 So the retail price of the product, including, as we've seen, the differential between the  
23 PL product and the branded product, whether that difference is justified in terms of  
24 perceived quality, the quality of the product itself which will obviously affect customers'  
25 willingness to come back and buy it again, the perception of brand value, innovation,  
26 new products new things to try and because retailers set the retail price, they can

1 influence the level of demand from their end customer by changing the price. So  
2 raising or lowering the retail margin, in effect, or via other non-price measures which  
3 don't form part of the negotiation with wholesalers, such as positioning on the shelf,  
4 whether you are at eye level or down on the floor.

5 So assessing how end customers react may well be relevant to a retailer's incentive  
6 to flex its product mix but it doesn't affect its ability to change its ordered volumes. It  
7 clearly has that ability to change its ordered volumes.

8 All of this is what generates the competitive tension identified by the retailers because  
9 each supplier, as I said, is incentivised to make their offerings as attractive as possible,  
10 in an effort to win as great a proportion of the available shelf space as they can and  
11 sustain their position or improve their position over time, notwithstanding whatever  
12 other offerings may be being made through the other channel.

13 The retailer will always choose the best deal for it. Even when they want to offer the  
14 customers the choice, they will flex volumes to respond to what customers want and  
15 to their own commercial interests.

16 That is what the retailers described and it's described in core bundle pages 200 to 201.  
17 I take you now to these two paragraphs in particular because these paragraphs which  
18 Mr Kennelly said right at the outset of his submissions were irrational -- he identified  
19 9.67 and 9.70. To set them in context, here is at 9.65, the CMA's assessment of third  
20 party views on competition between the parties. So we are dealing with closeness of  
21 competition here and we are dealing with summary assessment at the end, of the  
22 views expressed first by retailers and secondly by competitors.

23 The assessment, 9.65, carefully considers significant volume of evidence from third  
24 parties:

25 "We note the mixed response from suppliers but consider this is, to some extent, likely  
26 to reflect the channel specific nature of the tendering process."

1 Then on to retailers:

2 "The majority of retailers responded to us ...(Reading to the words)... an implicit but  
3 important constraint between the parties which will be lost as a result of the merger."  
4 We'll see in due course how the CMA analysed that loss. It wasn't just simply  
5 a question of taking what the retailers said and saying, you know, it's important  
6 evidence but that wasn't the end point but that was said to be irrational and, actually,  
7 when you read what they say in context and what the CMA actually made of that  
8 evidence in terms of identifying the SLC and the source of it, there's nothing irrational  
9 and, indeed, there was a consistent and coherent view from retailers along the lines  
10 I have outlined.

11 Then there's reference to tendering evidence and this is a narrow part of the market,  
12 of course. The evidence and assessment is wrapped up in one on that and at 9.70,  
13 the finding that:

14 "The retailers' decisions about how much product to purchase across the two channels  
15 is not agreed as part of the tender process but is determined through ongoing discrete  
16 orders, where retailers can flex their demand between retail and branded options and  
17 it's through this competition for shelf space, as described by the grocery retailers  
18 above, that the constraint between the parties occurs."

19 We submit there's nothing irrational about that either.

20 The last paragraph, I think, that was identified by Mr Kennelly as encapsulating this  
21 view of the analysis of the SLC was at 9.152 which is on page 239. This, as you can  
22 see from page 238, appears in the conclusion of the part of the competitive  
23 assessment which dealt with closeness of competition. The conclusion beginning at  
24 9.150. Mr Kennelly took you to 9.152:

25 "The evidence from third parties indicates that the parties are close competitors. While  
26 some DTB suppliers were focused on within channel competition, third parties

1 generally considered C r lia and Jus-Rol to be competitors. The largest retailer  
2 customers who make up a large majority of the overall market articulated a consistent  
3 and coherent view that there is an implicit but important constraint between the parties  
4 which will be lost as a result of the merger. In particular, they explain that they value  
5 the ability to weigh up the parties' offerings across the PL and branded channels in  
6 order to get a better deal and negotiations, particularly in terms of price and quality."

7 So, again, that is weighing up what is being offered, deciding which deal to go with:  
8 Of course, interaction with each supplier in the negotiations, saying: well can you do  
9 a better price? Can you commit to a certain degree of promotion expenditure? Can  
10 you commit to this or that? Or whatever it may be. But at the end of the day, they are  
11 weighing up what's going to make them the most money and serve their customers  
12 best and fulfil their commercial considerations. That does not, implicitly or explicitly,  
13 involve independently -- regardless of their commercial interests, regardless of how it  
14 will hit them in the pocket, if they end up with no product, they threaten in the way  
15 Mr Kennelly said the CMA was concerned about.

16 If you go to page 195. I am conscious I am dotting around at the moment. I will be  
17 going through it more methodically. The reason I am doing so at the moment is having  
18 heard Mr Kennelly yesterday, I just wanted to nail this fundamental misapprehension.

19 **THE CHAIR:** What page are you on now?

20 **MR PALMER:** Page 195. Part of the summary of grocery retailer views on  
21 competition between the parties. You see on 195B, a long paragraph dealing  
22 specifically with the views of one large retailer, who is there identified. All of that is  
23 important evidence which I invite you to read in due course. But can I direct your  
24 attention for present purposes to the last ten or 12 lines, where it says -- it explained  
25 it:

26 "... will not give granular details about one supplier's offer to the other in the context of

1 negotiations but both suppliers know that it has a relationship with the other, such that  
2 there ought to be at least implicit knowledge that given the finite shelf space, if one  
3 supplier is performing better, it is more likely to be granted more space on the shelves.  
4 It told us that this is an important dynamic for getting a good deal for its customers, as  
5 it is what drives the supplier to continuously improve by offering better products,  
6 service and/or better cost prices. Additionally, it's submitted that the competitive  
7 tension also plays out, where it doesn't stock equivalent versions of the parties DTB  
8 products. It said that this tension plays out in its overall relationship, such as the  
9 innovation pipeline. That's because there's an incentive for suppliers to keep  
10 performing well, as this maintains a good relationship, improves their chances of  
11 continued business and being chosen as the supplier to launch a new product with.  
12 So that innovation is one of the main ways the competitor tension between the parties  
13 plays out because innovation is arguably the main differentiator between what are  
14 otherwise homogenous and substitutable products."  
15 So there is the competitive tension, it's the innovation, it's the offer. It's not about  
16 random explicit or implicit threats at opportunistic moments, trying to put duress on  
17 one supplier or the other to do better, on the basis simply of a naked threat that would  
18 otherwise go to the other. That's not the dynamic which is being described and it's, in  
19 my submission, entirely unsurprising that when we went through the extensive tour of  
20 the evidence, you didn't find evidence suggesting that was the basis upon which it was  
21 operating because that's not the basis which the CMA described. It's not the basis of  
22 the SLC that it found.  
23 Now, of course, the CMA was particularly concerned against this background by  
24 evidence that post-merger, those incentives which are here described, as elsewhere,  
25 would change, as a single supplier achieved very substantial market power in both  
26 channels, giving rise to the risk that they could degrade the product in either or both

1 channels, without facing a real threat of losing out overall.

2 That's the key point to make clear right from the outset.

3 Now we made this point, as I have spent my time so far outlining to you, in our defence.

4 I will give you the reference. It's at paragraph 48 which is -- I won't turn it up now but

5 for your note, it's core bundle page 58.43. C r lia responded in its amended Notice

6 of Application at paragraph 57 -- for your note, you need not turn it up, it's core bundle

7 page 16 -- to say that although the CMA identifies various dimensions across which

8 suppliers may try to compete with each other on price, quality and innovation, it says

9 that the CMA does not suggest any alternative negotiating lever held by the retailers,

10 except control over shelf space, ie what they then describe as the threat that they will

11 choose to stock different products.

12 But that still fails to engage with the CMA's point. Again, as I have said, firstly, the

13 competitive tension does not only play out within the four corners of a specific

14 negotiation, where the implicit threat of losing out on shelf space is operative. That's

15 the implicit risk of losing out on shelf space if you are not attractive enough. The point

16 is that the competitive tension is constituted by an ongoing process of rivalry and it's

17 that which gives rise to incentives to suppliers, not just the negotiation, to compete for

18 orders on price, quality, innovation to the benefit of the consumer, the incentive to give

19 the supermarkets their best deal.

20 It's those incentives which the CMA expects to be changed by the merger.

21 Again, I will show you that in due course. But the tension in Mr Kennelly's position

22 came out in very early exchanges with the tribunal and with Mr Ridyard, in particular,

23 yesterday morning, where faced with what I would respectfully describe as

24 a conventional analysis of how the competitive tension might work in terms of the

25 relationship between retail and wholesale, Mr Kennelly doubled down on his position

26 again and again, claiming that the CMA's SLC did not involve such matters as retailers

1 making any assessment of anticipated volumes, negotiating for a better deal, on the  
2 basis volume would be lost if prices were raised, resulting in a flex to the other channel.  
3 He said "That is not the constraint identified". Day 1, transcript, pages 21, lines 8 to  
4 14 and read on through to page 26, in which there was quite an exchange. The  
5 chairman as well, putting these points to Mr Kennelly, all of which leading him  
6 repeatedly to say, culminating on page 26, that the CMA performed a different analysis  
7 to that which was being put to him which is much more crude and which is limited to  
8 the idea that retailers can obtain better terms simply by threatening to switch, without  
9 more.

10 My submission to you is that is simply incorrect. But that is the launch pad from which  
11 we went on an exercise which reminded me of trying to hunt the snark. It may be that  
12 not everyone is a Lewis Carroll aficionado, but the snark which Mr Kennelly was  
13 purporting to search for and find missing, was evidence that a retailer had mentioned  
14 threatening a supplier with switching, in order to obtain better terms, without reference,  
15 at the same time, to anything involving consumer demand, retail competition, retailer's  
16 own commercial considerations and strategy but which amounted, in effect -- he didn't  
17 put it in these terms -- but simply a flexing of muscle.

18 Now that snark is an imaginary creature and if I remember the original correctly, in the  
19 original the snark only actually appears in the dreams of a barrister and that, we say,  
20 is the position here. I want now to take some time to go through the report in a way  
21 that Mr Kennelly did not, to show you the structure, the competitive framework and  
22 how that was squarely built on the merger assessment guidelines, the MAGs, as they  
23 are known. Indeed, analyse how that was analysed as a merger which gave rise to  
24 horizontal unilateral effects.

25 Before I do that, I want to remind ourselves and also respond to a question raised by  
26 the chairman earlier, as to what the rules of the game are. What does the law say on



1 irrationality, what are we looking for here? What exercise is the tribunal engaged in?  
2 You will recall that yesterday morning there was some criticism from Mr Kennelly about  
3 our approach to the law in our skeleton argument but you will find our approach in the  
4 hearing bundle 1, at page 26.  
5 At paragraph 12, where he states:  
6 "It ought to be common ground that the key legal question arising on ground 1A is [it's  
7 citing Tobii] whether there is evidence available to the CMA of some probative value,  
8 on the basis of which the CMA could rationally reach the conclusions that it did."  
9 So we adopt that test. There is some criticism of the way we've responded to some  
10 of their submissions.  
11 Mr Kennelly happily accepted in his submissions to you yesterday, that that is a high  
12 hurdle. He said: we do not shrink from that but in writing, there was a bit of shrinking  
13 from that, taking objection to the high hurdle and it's that to which we were responding.  
14 **THE CHAIR:** But we all agree the Tobii test is --  
15 **MR PALMER:** Tobii is the test. You asked the question, sir, in that connection, if  
16 that's the formulation, what do we mean in this context by probative, evidence of some  
17 probative value? The answer to that question is provided by one of the authorities in  
18 which Tobii and, indeed, many other CAT authorities have referred to which is this  
19 Stagecoach decision which you'll find in authorities bundle 1, tab 19.  
20 Authorities bundle-tab 19, page 801. Mr Kennelly took you to some of this as well.  
21 This is where you find the point at paragraph 42. I will ask you to read that. I think we  
22 are all clear it's not the tribunal's task to reassess the relative weight of different factors  
23 arising, the task is to assess whether the Commission had an adequate evidential  
24 foundation for arriving at the factual conclusions it did, in the sense that on the basis  
25 of the evidence before it, it could reasonably have come to those conclusions. At 43,  
26 there's a further explanation of that by reference to Wade & Forsyth and in the indent:

1 "It's one thing to weigh conflicting evidence which might justify a conclusion either way  
2 or to evaluate evidence wrongly, it's another thing altogether to make insupportable  
3 findings. No evidence does not mean only a total dearth of evidence, it extends to any  
4 case where the evidence taken as a whole [I stress] is not reasonably capable of  
5 supporting the finding or where, in other words, no tribunal could reasonably reach  
6 that conclusion on the evidence."

7 Some connection with the ultra vires principle.

8 Then at 45, we accept the Commissioner's analysis of the law, it's a high hurdle and  
9 it's a high one where Stagecoach asserted there's no or no sufficient evidence to  
10 support one of the Commission's key findings:

11 "Stagecoach will show either there's simply no evidence at all to support the  
12 Commissioner's conclusions or on the basis of the evidence, the Commission could  
13 not reasonably have come to the conclusions that it did. In fact, alternative conclusions  
14 might have been available is not determinative and so you must be aware of a  
15 challenge which is, in reality --"

16 **THE CHAIR:** What paragraph are you on now?

17 **MR PALMER:** 45.

18 **THE CHAIR:** Yes, I have read that.

19 **MR PALMER:** "... be aware of a challenge which, in reality, is a challenge to the merits  
20 under the guise of a judicial review."

21 Probative in this context means no more than that: is it evidence upon which a tribunal  
22 or here, the CMA, could reasonably reach the conclusion? That's the evidence taken  
23 as a whole. It's not enough to go piecemeal through each individual piece of evidence  
24 and say: that individual piece of evidence could not rationally support a finding, on the  
25 basis of that piece of evidence alone. You have to look at how all the evidence relates  
26 to all the other evidence and what it all adds up to in total.

1 Again, in terms of marrying this up with the test of probative evidence, in that  
2 connection, if you are looking at a particular finding, you are looking at all the evidence  
3 which is relevant to or found to be relevant to that finding. Then the question for the  
4 tribunal is, is that a reasonable conclusion on that evidence or has that conclusion  
5 simply been bolted on and bearing no relationship to the evidence which actually is  
6 said to underlie it? A mismatch, a jump in logic, something that's missing between the  
7 evidence and the conclusion. That's when you can find there's no evidence of  
8 probative value supporting this, there's nothing that supplies a missing link. But that's  
9 how it has been described, for example, in Law Society and many other more general  
10 authorities.

11 So that is the exercise. The reference to probative value is not an invitation to the  
12 tribunal to assess for itself what probative value it has, in the sense of what it would  
13 make on the merits of that evidence, what it would decide. So the question is, could  
14 any reasonable decision maker arrive at the conclusions it did on the basis of all the  
15 evidence which is relevant to that conclusion taken as a whole. That is the exercise  
16 with which we are engaged.

17 That leads me next to the last introductory piece before we look at the decision in more  
18 detail.

19 **THE CHAIR:** Can I put this volume away for now?

20 **MR PALMER:** Yes, indeed. Thank you. Which is to relate all of this to the history of  
21 how the parties have analysed this merger on their theory which goes to Mr Ridyard's  
22 2 o'clock question. You will know that the CMA found that merger parties were  
23 horizontal competitors in the market which it found on its market definition which is  
24 unchallenged and which I will go to, for the wholesale supply of DTB products to  
25 grocery retailers in the UK. That was so, notwithstanding they competed through  
26 different channels and whilst acknowledging and taking into account the fact that there

1 was also a vertical link between the parties, inasmuch as Cérélia also provided  
2 contract manufacturing services for Jus-Rol, that was fully taken into account in that  
3 analysis. But the CMA rejected the merger parties' various claims that they were not  
4 competitors at all but operated in entirely different levels of the product chain. It  
5 rejected the claim that Cérélia was simply a contract manufacturer, competing against  
6 other contract manufacturers and Jus-Rol was simply a consumer brand, competing  
7 with other brands and it rejected Cérélia's assertion that the merger should be  
8 analysed through the lens of a vertical merger, by reference to a theory of harm, if one  
9 was to be advanced at all, based on input foreclosure.

10 In its decision, the CMA gave full reasons for taking those positions and I will show  
11 you them. They were certainly not irrational. But having found horizontal competitors  
12 in the market, as defined, it then conducted a wholly orthodox competitive assessment  
13 in accordance with the MAGs and I will show you that too. But the introduction to  
14 Cérélia's skeleton argument, like the introduction to Cérélia's Notice of Application,  
15 flatly ignores those findings, findings that both parties are suppliers of DTB products,  
16 who compete on a horizontal basis and asserts that they are vertically related only  
17 and, indeed, my learned friend's skeleton argument -- need not turn it  
18 up -- paragraph 15, then asserts that the SLC that the CMA identifies is a novel one.

19 It says:

20 "Applying a horizontal unilateral effects theory of harm to a merger of two vertically  
21 related parties."

22 At 16, paragraph 16, skeleton argument, he asserts that:

23 "It was therefore imperative to establish a coherent framework for the CMA's analysis  
24 by reference to Meta, setting out in the abstract but with reasonable certainty, the  
25 relevant factors that needed to be considered."

26 It's that background of their contention they were vertically related only and not

1 horizontal competitors in any market, that gave birth to C er elia's submissions that  
2 during the merger process, what the CMA must, in fact, have been relying on is the  
3 making of a threat to extort better conditions. Because on C er elia's view of the world,  
4 at least at that stage, there was no other basis upon which a competitive tension could  
5 arise because on their view of the world, they were not horizontal competitors in this  
6 alleged market, whose definition they did not accept at all.

7 Now it doesn't appear -- I've got in my note here that the theory of a vertical only  
8 relationship is pursued. We heard of that from Mr Kennelly but after 2 o'clock, we  
9 heard that it was. But there are, in fact, no grounds or arguments tackling the CMA's  
10 conclusions that they are horizontally competing rivals. There's nothing which goes to  
11 that in the pleaded grounds of application. There's this assertion at various points  
12 which sort of surfaces at some random points during Mr Kennelly's submissions to the  
13 effect: oh, of course, we are not competing directly. That's not what the CMA found  
14 and there's no grounds challenging that.

15 Again, what we have in this alleged theory of harm, turning on the making or otherwise  
16 of threats, is in effect, a hang over from that analysis.

17 **THE CHAIR:** You are saying they are not competing directly when it comes to  
18 tendering on the PL side and --

19 **MR PALMER:** Except the tender process is used at all.

20 **THE CHAIR:** Exactly, and that's clear, but you are saying they are competing --

21 **MR PALMER:** On the wholesale level.

22 **THE CHAIR:** -- on the wholesale level between each other, obviously.

23 **MR PALMER:** (Inaudible due to overspeaking).

24 **THE CHAIR:** Yes.

25 **MR PALMER:** A lot of the reasons and documents which my learned friend took you  
26 to all the way through, it's important to bear in mind that throughout the investigation

1 process and, therefore, CMA needed to deal with this in the decision, the parties'  
2 position was they were not competing with each other, they were not closely related  
3 products, they were not close competitors. All of that was in issue.

4 So the CMA had to gather evidence and produce evidence and provide reasons as to  
5 why they were, in fact, closely competing, why they were competing on a horizontal  
6 level, why the market as defined was one where the supply of dough-to-bake products  
7 at a wholesale level to UK retailers, and not this vertical relationship only, which has  
8 been asserted again but not developed by my learned friend. So often the  
9 documents -- he says: this doesn't support the theory of harm. Well not taken on its  
10 own and certainly not the theory of harm that Mr Kennelly said that we were trying  
11 to -- but all of this is relevant to the fact there is that basic horizontal competitive  
12 relationship he identified defined market selling on and what the CMA was concerned  
13 about was the change of the existing incentives which would be consequent on the  
14 merger.

15 **MR RIDYARD:** I was just going to observe there is a potential for confusion here,  
16 I think. There are two strands to this argument that the parties don't compete. One  
17 would be an argument that private label products and branded products don't compete  
18 with one another because they go through different channels from one another. The  
19 other is accepting there is competition at the retail level, certainly between private label  
20 and branded products. When you look at an SLC concern in this particular merger,  
21 you need to take into account the peculiar fact that one of the parties is already  
22 manufacturing for the other.

23 **MR PALMER:** And that we did, yes.

24 **MR RIDYARD:** And you do -- yes, you are saying you do take into account that latter  
25 factor?

26 **MR PALMER:** Yes, it's analysed on the basis of a horizontal unilateral effect theory

1 of harm but taking particular account at various points which again, I will show you, of  
2 that vertical relationship. So it's not completely vanilla, in that sense, you have  
3 a raspberry ripple but it's still analysed on a horizontal basis and not on a vertical basis  
4 and it's analysed on the basis there is that implicit competitive tension between the  
5 parties because they are both interested in getting as great a share of finite shelf space  
6 as they can, based on their offerings to their customers, who are the retailer  
7 supermarket grocers.

8 That, we say, is well established in the decision. Even if an alternative assessment or  
9 view of the world were possible, it is impossible to condemn that framework as being  
10 irrational and, indeed, I don't detect any claim of irrationality in my learned friend's  
11 grounds about that.

12 **THE CHAIR:** We didn't hear anything about it.

13 **MR RIDYARD:** To be clear, the framework could be the right framework and agreed  
14 but it's possible one could argue that because of this factual peculiarity, it might affect  
15 the rationality of an SLC finding.

16 **MR PALMER:** Yes.

17 **MR RIDYARD:** If you found that incentives were different here than they are as if  
18 Jus-Rol made its own (Overspeaking).

19 **MR PALMER:** You clearly have to take that factor into account. You clearly have to  
20 take into account evidence which is relevant to that and how that might affect the way  
21 in which competition operates. It's clearly going to -- in fact, we saw it in one of the  
22 documents you were shown this morning, where there was an analysis by C er lia of  
23 the effect of a loss of a particular contract and they said it's obviously two Jus-Rol, so  
24 they're still getting a source of income from the contracts which Jus-Rol have won, by  
25 virtue of that relationship but, obviously, they are making less money than they would  
26 have. That's what's identified in that document.

1 So that clearly affects their incentives, attenuates it to a certain degree but not  
2 completely.

3 **MR RIDYARD:** Okay.

4 **MR PALMER:** I am about to embark on the Decision and it may be an appropriate  
5 point for the mid-afternoon break unless the tribunal indicates otherwise.

6 **MR CUTTING:** Can I just ask a question first because I think you said that it was the  
7 parties' arguments that they were in a vertical relationship, gave rise to the  
8 requirement, on their argument, for the CMA to demonstrate a threat. I am being very  
9 slow but what is the nexus there? What is the chain of reasoning?

10 **MR PALMER:** Well, I will do my best to describe it. It's not my chain of reasoning, it's  
11 that which was put forward by C r lia. But, of course, if you are in a world where you  
12 are not in a horizontal competitive relationship, where Jus-Rol and PL are not directly  
13 competing with each other and that's your primary submission, you still have to explain  
14 why it is that some retailers obviously form the view that there was a competitive  
15 tension, where does that arise from? And what C r lia and Jus-Rol alighted on in  
16 their submissions was the idea that what would be necessary is an implicit threat or,  
17 indeed, an explicit threat to say -- to use leverage in the sense of saying: improve your  
18 terms or I will cut off my nose to spite my face and go with the other party, regardless  
19 of whether that's actually a better commercial deal for me.

20 Because if you are immune to any other competitive -- ordinary competitive discipline  
21 or constraint, you've got to come up with something, I guess. But that, I stress, is not  
22 our analysis. We say they are constrained by the need to sell as much volume as they  
23 can.

24 **MR CUTTING:** That's your characterisation.

25 **MR PALMER:** That's our characterisation which is why, when you go through all those  
26 documents, when you have plenty of consistent and coherent evidence, precisely I will



1 say, describing that dynamic and playing off the parties in that context of saying: well  
2 is this your best offer? You don't need to say: because I do have an alternative, you  
3 know. That's obvious to anyone within the industry that they are competing for limited  
4 shelf space, often with big retailers, retailers who want to carry both lines. But the  
5 question is, to what extent do they flex? The question is, to what extent are they going  
6 to maintain their existing volumes, increase or decrease them, which will be constantly  
7 revisited over time, depending on market developments. So you can play off  
8 competitors in that sense because you are always encouraging them then, to give you  
9 their best deal on the commercials. But where we part company on this analysis is we  
10 say because then retailers will respond to the best deal, taking into account consumer  
11 demand and preferences, taking into account their own commercial and strategic  
12 considerations, et cetera. They won't and we've never suggested, that they will sort  
13 of have this sort of independent threat, divorced from all of those considerations, and  
14 just try to extort a better deal by sort of exercising a corporate muscle.

15 **MR CUTTING:** Okay.

16 **MR PALMER:** But that's the story that you were told yesterday. We reject it as  
17 mischaracterising our finding in the SLC.

18 I am just noting the time.

19 **THE CHAIR:** No, that's fine. We will rise.

20 **(3.23 pm)**

21 **(A short break)**

22 **(3.32 pm)**

23 **THE CHAIR:** Yes, Mr Palmer.

24 **MR PALMER:** Yes, sir, and members of the tribunal. Thank you. I want to take  
25 you now to the decision itself. I am conscious, of course, that the tribunal will have  
26 had an opportunity to read the decision and, of course, will no doubt go back to it, so

1 I don't intend to spend time reading it all out to you. But I would like just to show you  
2 as swiftly and efficiently as I can --

3 **THE CHAIR:** Yes.

4 **MR PALMER:** -- the structure in which it reaches its conclusions, with a particular  
5 focus on how it relates the nature of its analysis to the merger assessment guidelines,  
6 what that framework for the analysis of this merger is, including taking into account the  
7 vertical relationship as necessary.

8 So I am going to give you a lot of references. I have been asked by the transcriber to  
9 speak a bit more slowly, so I am going to try and go a bit faster through the decision,  
10 while speaking more slowly, and giving you the references, in the hope that that comes  
11 to be useful at a later stage.

12 Can I start on page 108 of the core bundle in the decision.

13 **THE CHAIR:** It might be helpful, at the end of the day, to have on a piece of paper all  
14 the paragraph numbers that either of you want us to read when we go back to  
15 considering this and reaching our decision. Look, there's quite a lot there, I have read  
16 it twice now and I don't want to read it a third time.

17 **MR PALMER:** If you have read it twice, that's more than good enough. I invite you  
18 to --

19 **THE CHAIR:** I am serious (Overspeaking).

20 **MR PALMER:** (Overspeaking), apart from chapter 10 to which there is no challenge  
21 entry to --

22 **THE CHAIR:** No, but there will be specific paragraphs you are saying: look, when you  
23 go over it again for the purpose of reaching a decision, that both of you think I should  
24 be looking at carefully.

25 **MR PALMER:** Yes.

26 **THE CHAIR:** Because, honestly, I am not going to read it again.

1 **MR PALMER:** No.

2 **THE CHAIR:** I will read whatever paragraphs that both of you think or either of you  
3 think I should read again. So if I can have that --

4 **MR PALMER:** We can do that.

5 **THE CHAIR:** -- by close of business tomorrow, ie before you leave tomorrow. But  
6 you've got juniors on both sides.

7 **MR PALMER:** Yes, they have some other tasks to do tonight as well but we will  
8 certainly endeavour.

9 Can I start in chapter 6 which you'll recall is the approach to competitive assessment.  
10 It starts at page 108 and go straight to 109, just to point out as a matter of broad  
11 generality at this stage, right from the outset of the competitive assessment, from the  
12 very beginning, define the approach at 6.5, 6.6. It's highlighting the interplay between  
13 branded and PL and the implications of how consumer behaviour may drive or  
14 influence. Then at 6.6:

15 "Throughout the assessment, we've carefully considered the activities performed and  
16 particularly in circumstances where there is ... "

17 In the final sentence there:

18 "... the pre-existing vertical relationship which is relevant to the assessment of the  
19 competitive dynamics."

20 At 6.10, over the page, just expanding on that further, you can see close attention to  
21 the roles at different stages and segments of the overall supply chain, recognising the  
22 input and the product. Also the product often sits alongside the PL product in the  
23 aisles. But in our assessment of market definition, we focussed on the wholesale  
24 supply by the parties of DTB to grocery retailers and that is explained, so we'll get to  
25 that in the market definition.

26 Again at 6.11, recognising that the parties have submitted the merger is purely vertical

1 and the CMA erred by analysing through a horizontal lens is, in fact, they say, an  
2 essentially vertical foreclosure theory of harm and that's to be addressed as well. We  
3 consider the horizontal framework is appropriate.

4 Then on to 6.15 to 18. You see here a section headed "Theory of harm". Explaining,  
5 again, it's the horizontal unilateral effects in that market which is defined in the  
6 subsequent chapter, "Market definition", chapter 8. It's an explanation now by  
7 reference to the MAGs. You can see from 6.16, you can see references to 4.1, bottom  
8 footnote on that page and over the page, 4.3 and 4.8 of the MAGs. I am not going to  
9 take time turning it up. For your note, the MAGs appear in authorities bundle 5 at  
10 tab 56. What these paragraphs largely do is reproduce their content, so that's why  
11 I am not going to turn them up separately, you can look back at the footnotes, if it's of  
12 interest.

13 6.16 is the CMA directing itself by reference to a classic horizontal unilateral effects  
14 theory of harm, that described, and 6.17, it relates to:

15 "The elimination of a competitive constraint by removing an alternative to which  
16 customers could switch."

17 So that's *Cérélia* versus *Jus-Rol*:

18 "The CMA's main consideration is whether there are sufficient remaining good  
19 alternatives to constrain the merged entity post-merger and where there are few  
20 existing suppliers [I interpose as here], the merger firms enjoy a strong position  
21 [I interpose as here], or exert a strong constraint on each other [I interpose as here],  
22 or the remaining constraints on the merger firms are weak [I interpose as here],  
23 competition concerns are likely.

24 "Furthermore, in markets with a limited likelihood of entry or expansion [I interpose as  
25 here], any given lessening of competition will give rise to greater competition  
26 concerns."

1 So that is the self direction given to the basic theory of harm and then at 6.18, setting  
2 out that stage of the nature of competition, then the closeness of competition, then the  
3 strength of any alternative competitive constraints and then the nature of any harm  
4 arising from the merger. That's all part of theory of harm and considering product  
5 differentiation and the contractual vertical link.

6 Then at 6.21 through to 6.25, you see differentiated nature of the markets being  
7 considered and, in particular, recognition that there could be an asymmetry. You see  
8 that at 6.24, 6.25. That doesn't preclude a finding of an SLC. The SLC may arise from  
9 the loss of a one side constraint and some examples of that are given.

10 Again, the CMA directing itself by reference to MAGs, paragraphs 4.10 and 4.11, at  
11 paragraph 6.22 and 6.24 respectively. Again, closely tied to the framework provided  
12 by the MAGs.

13 Then at 6.26, over the page, consideration of vertical relationships within the supply  
14 chain. Again, expressly considered there, through to 6.27.

15 So I need not dwell on the rest of section 6. The tribunal has read it. But that's just to  
16 set up in terms of outlining the framework and then we go on in section 7 which begins  
17 at 135, to detail features of the sector.

18 At 7.8, I have already shown you that section, 7.7 through to 7.10, about grocery  
19 retailers' purchasing decisions. I need not go through that again. I have done all the  
20 way through to 7.13 already. Similarly, the PL supply process I have already covered,  
21 from 7.20 through to 7.23, followed by the tender process.

22 Then at 7.28, the branded supplier process and cross-channel competition identified.  
23 All of that I have already shown you and I need not dwell on it again.

24 The next main heading to be aware of is at 7.80 which is the consideration of switching,  
25 page 155. Noting that switching within the branded channel is extremely rare, not  
26 being aware of any examples in the last 5 years. So we are focusing here on switching

1 suppliers between suppliers within the PL channel and the conclusion at 7.81 is that  
2 does occur but does not happen frequently, with five instances of switching in  
3 six years.

4 At 7.83, when it does occur, it may only relate to certain products or stock-keeping  
5 units. There's an example given of that. 7.86 to 89, that's according to most retailers,  
6 switching is difficult or very difficult. That's within the PL channel, although two did say  
7 it was easy.

8 So that is the extent of switching within channels. But 7.90, switching between existing  
9 suppliers, so rather than either of those two courses which may be difficult, retailers  
10 may choose to switch volumes between existing suppliers. The analysis there from  
11 7.90 to 7.92, it's this which is said to be relatively easy and costless.

12 What is being referred to here at 7.90 is not switching for the hell of it or switching on  
13 the sort of process which Mr Kennelly suggested, but just the ordinary switching  
14 constantly to get the best deal which, of course, is easy and, of course, it's costless  
15 because, by definition, retailers are looking for the best deal, they are looking for the  
16 best offer they can get. The attack on this conclusion that it's easy and costless came  
17 from Mr Kennelly's suggestion that somehow the constraint identified by the CMA,  
18 depending on switching, even when it's not in the retailers' own commercial interest to  
19 do so, but a separate exercise of muscle. You don't find that in this decision.

20 So that form of switching is easy and costless and there's more explanation of that  
21 and I won't repeat 7.91 and 7.92, I just draw your attention to that.

22 Then market definition on page 160. Here, you get express consideration under 8.2  
23 of the parties' submissions that the production of DTB products involves two distinct  
24 vertically related economic activities, upstream manufacturing, downstream brand  
25 ownership and it's said that the CMA was committing a conflation error, conflating  
26 these two levels of supply chain into a single homogenous activity and that is then

1 analysed from 8.4, all the way through to 8.24, which I don't intend to take huge time  
2 over.

3 But can I point out that 8.13, page 164, through to 8.19, there is specific analysis of  
4 demand side substitution between PL and branded products at the wholesale level.

5 That, of course, is -- have I got the right reference there? Sorry. Yes, and then supply  
6 side substitution being considered at 8.20 to 8.22. There is perhaps a heading missing  
7 under 8.22 because the heading, perhaps, should be "Conclusion" or "Assessment",  
8 because at 8.23:

9 "In light of the demand side and supply side factors set out above, we consider that  
10 the market definition should include both DTB products supplied to grocery retailers in  
11 the PL channel and branded DTB products supplied at the wholesale level."

12 Then an acknowledgment at 8.24 of the link between retail and wholesale demand,  
13 and an explanation of that. Concluding at 8.24, at the end there, that:

14 "End consumer demand is therefore relevant commercially to Jus-Rol, insofar as it  
15 influences the volumes sold at the wholesale level. We consider that the evidence in  
16 this case should be viewed in this practical commercial context."

17 So that is the account you see of the wholesale market which is defined and to which  
18 I detect at this stage, at least in the grounds of application, no ground of challenge  
19 submitting that that or what follows in the ultimate conclusion at 8.70, page 178, is  
20 irrational.

21 So that is the basis for the competitive assessments which then begins at page 178.

22 You see a very structured approach undertaken. You see the structure spelt out at  
23 9.2, (a) through to (g). I will be the first to say -- and I don't know how the tribunal finds  
24 reading these lengthy decisions -- that those signposts don't always appear as clearly  
25 as they might as you turn here, for example maintaining that (a) through to (g) as you  
26 go through. But that is the structure and you can map the various parts of this

1 competitive assessment on to those subheadings. So you can see (a), we set out our  
2 estimates of the shares of supply and then we are straight into that shares of supply  
3 as the starting point.

4 It's the starting point because, again, under the MAGs which are relevantly reproduced  
5 at 9.4 and 9.5, we are told that:

6 "One way in which the CMA may assess whether there's sufficient remaining  
7 alternatives is through a consideration of measures of market concentration, such as  
8 shares of supply. And whilst the focus is on the change in competitive constraints  
9 because of the merger, where one merger firm has a strong position in the market,  
10 even small increments may give rise to competition concerns and then consideration  
11 of the position in differentiated markets, where horizontal unilateral effects are more  
12 likely, where the merger firms are close competitors or where their products are close  
13 substitutes."

14 That's why the next heading, going back to the top of the page, (b), is whether the  
15 parties are close competitors. Following the guidance set out in the MAGs, that's the  
16 natural next step to look at, to the extent that these products are differentiated, at least  
17 at wholesale level.

18 Then looking at the shares of supply, again the tribunal will have seen that, through  
19 9.4 through to 9.6, directing itself in accordance with all those MAGs which are  
20 footnoted. I won't read all that out, I ask you to review very carefully though, the  
21 references to the MAGs. You will see that guidance mapped across the analysis.

22 Then at table 9.1, obviously you see Jus-Rol and C  r  lia, right at the top, with  
23 considerably larger shares than anybody else and these are shares of the wholesale  
24 supply estimates for DTB products by value to grocery retailers in the UK. This is what  
25 we referred to in our skeleton argument. You may recall we got some criticism for  
26 referring to this in our skeleton argument from Mr Kennelly yesterday, shown without



1 regard to the differences between them. But once you've defined the market as  
2 embracing suppliers of wholesale DTB products to grocery retailers, it's quite right to  
3 put them together, always remembering they compete through different channels and  
4 analysing that through. But you can see just by adding up those two totals, where they  
5 will end up, what bracket they will end up in, following the merger and you can compare  
6 that to the others that appear in that table, in terms of that market power. So the  
7 conclusion at 9.9, a very high combined share in the wholesale supply sustained over  
8 time and sustained at least up to forecast and further forecasts given there.

9 **THE CHAIR:** On that table 9.1, we have "Other branded", and a percentage there.

10 **MR PALMER:** Yes.

11 **THE CHAIR:** How much of the ones above, apart from Jus-Rol, is branded?

12 **MR PALMER:** Only, only Jus-Rol.

13 **THE CHAIR:** That's the only one.

14 **MR PALMER:** Sorry, that's not true. Sorry, let me just check. No, I think because  
15 Bells -- let me just check on that for you. Can I give you the answer a bit later.

16 **THE CHAIR:** Yes, when you look at it from the two different sides, which if you look  
17 at it from C erelia's point of view, on one view a major competitive constraint is other  
18 PL suppliers --

19 **MR PALMER:** Yes.

20 **THE CHAIR:** -- because that's what they are going to lose. But that's there with or  
21 without the merger.

22 What is additional that you lose with the merger is the competitive constraint of not  
23 going to another PL supplier but actually getting more product from Jus-Rol.

24 **MR PALMER:** Yes.

25 **THE CHAIR:** When you look at it from the other point of view, when you are looking  
26 at Jus-Rol's point of view, the other competitive constraint isn't, in any real big sense,

1 other branded products coming in --

2 **MR PALMER:** No.

3 **THE CHAIR:** -- because they dominate the market pretty well. But the other  
4 competitive constraint is the PL side and that one you do lose to a large extent in the  
5 merger.

6 **MR PALMER:** Yes. You do. You lose a massive constraint on them. And that's why  
7 we get into the arguments about what capacity is left in the PL sector and, of course,  
8 I will come on to that.

9 **THE CHAIR:** There's a lot in the report on that.

10 **MR PALMER:** Bells, I can see just -- you can see the asterisk, you can see that -- or  
11 the cross there, the other branded includes brands like Bells, Dorset Pastry, Picard,  
12 Pret A Manger --

13 **THE CHAIR:** It's in there, is it?

14 **MR PALMER:** You can see there are some brands but we understand Bells' branded  
15 products had approximately and then there is a figure which is in the nought to  
16 5 per cent range but you see what it is, of wholesale supply, in 2021. There may be  
17 more we can tell you but that's what I see on the face of that but it's small. It's small.  
18 These two operators dominate their respective channels.

19 **THE CHAIR:** Yes.

20 **MR PALMER:** And you can see at 9.14, the conclusion on that.

21 So that is the consideration of shares of supply but then because of the differentiated  
22 nature of the products at wholesale level, ie the different services being provided with  
23 the supply, the different channels in other words, they are undifferentiated, effectively,  
24 at retail level. That's conceded by the parties. But at wholesale level, you are looking  
25 for indications of closeness of competition.

26 You can see again that the CMA, very carefully, directing itself in accordance with its

1 MAGs at 9.15 and 9.16. You can see the footnotes to paragraphs 4.8 and 4.10 of the  
2 MAGs, with text there, from 9.15 and 9.16 being reproduced from it. So they direct  
3 themselves very carefully in accordance with established guidance and then in this  
4 section, that's the section on closeness of competition, 9.18, they consider the  
5 evidence on competition between their parties in their supply to retailers at the  
6 wholesale level. Evidence of competition between PL and branded products at the  
7 retail level and then the vertical relationship between the parties, being again,  
8 expressly drawn out and separately considered in this context, to see how that feeds  
9 into the analysis.

10 And I am just going to ask you to hold a finger in that page, if you are using the hard  
11 copy version, and just turn forward to the conclusions of the closeness of competition  
12 section, just to locate where this analysis ends. This analysis finishes at core 238.

13 This whole section, that span of 60-odd pages, is all about assessing that closeness  
14 of competition, so the conclusions on that sub-issue, from 9.150, running through to  
15 9.156 -- I shan't read it out but the tribunal have seen it all before and I went to 9.152  
16 earlier but that's summarising and it's only summarising what's gone before. It's not  
17 a substitute for actually looking at the detail of what's gone before. So expressed in  
18 general terms, obviously those conclusions, and need to be read in the context of  
19 what's gone before which is substantial.

20 So going back to reality to keep a finger where I asked you to keep a finger, at 9.22,  
21 perhaps 9.21. So you can see the first of the three sections which is going to do -- is  
22 the competition between the parties in their supply to retailers at the wholesale level  
23 and that is then split down into two subsections which is the nature of the parties'  
24 offerings, dealt with quite briefly and then the evidence on competition between the  
25 parties.

26 Then the nature of the parties' offerings is dealt with at 9.22 and that's then split down,

1 firstly, into assessing the activities performed by the parties, followed by consideration  
2 of the physical product provided by the parties. So recognising the difference  
3 in activities through the two different channels and that activities are then assessed  
4 from 9.23. Again, you see the parties' submissions on that.

5 They say, 9.24A:

6 "We are not supplying the same products because Cérélia is a manufacturer, GMI is  
7 a brand owner ..."

8 Et cetera. I shan't go into it, but again, consideration of the evidence of that from 9.25  
9 through to 9.34, showing, as is said at 9.25, they provide a similar overall service to  
10 retailers. They both supply DTB products to retailers for inward sale to end customers,  
11 noting the contractual basis upon which they supply their products to retail, separately  
12 from those activities, as the parties self define, looking at the actual services they  
13 provide and concluding at 9.31, both parties are undertaking the same activity of  
14 supplying DTB products to retailers for onward sale. There are differences in the  
15 services they offer, flowing predominantly for different channels, so explanation of that.  
16 9.34, considering that whilst there are differences in the services they offer, they  
17 engage in substantively similar activities and compete to supply the same customers.  
18 So that's where they focus in on the actual nature of the economic activities they are  
19 dealing with rather than their self characterisation of brand or manufacturers.

20 **MR RIDYARD:** Sorry to interrupt but I think you are sort of at cross-purposes with one  
21 another a bit here because the CMA is saying at a wholesale level they're competitors  
22 because they're both selling products to retailers and it's the same retailers and then  
23 they're selling them in competition down the stream. But I think the point that Cérélia  
24 are making is that even if that is true, obviously they are both selling the wholesale  
25 product. The wholesale product that is being sold in the case of Jus-Rol, incorporates  
26 a product which has already been made by Cérélia.

1 **MR PALMER:** Yes.

2 **MR RIDYARD:** So I can see in a way you are both right but you are talking at  
3 cross-purposes, I think.

4 **MR PALMER:** Jus-Rol's activities in the supply chain status as a supplier can't depend  
5 on whether it happens or the extent to which it contracts out the manufacturing. In  
6 actual fact, they don't contract it all out.

7 **MR RIDYARD:** No.

8 **MR PALMER:** The figure is 75 per cent of what they sell is manufactured by Cérélia  
9 but the balance not.

10 **MR RIDYARD:** But I can --

11 **MR PALMER:** In other countries it's 100 per cent manufactured by Jus-Rol, so their  
12 status as supplier is exactly the same. What they then subcontract, obviously, needs  
13 to be taken into account for any analysis of the incentives of the parties and how  
14 competition then plays out in consequence of that. But that's different from  
15 saying: well we are not in competition at all. Plainly, as the CMA concluded, they  
16 plainly are.

17 **MR RIDYARD:** Yes.

18 **MR PALMER:** Sorry, sir, I think I cut across you.

19 **THE CHAIR:** No, that's fine, you were just saying what I was going to say, so it's fine.

20 **MR PALMER:** So that was the assessment and then consideration of the products  
21 from 9.35, the second half of this stage of the analysis and looking at the comparison  
22 between the actual products and the assessment of that at 9.39. Differences in quality  
23 are limited, in particular in relation to the premium PL range of retailers, so some  
24 differentiation but overall, 9.41, physical characteristics, intended use, are very similar.  
25 Then you get into the final section of this first part which is an assessment of the  
26 product range. That is then considered. 9.46, significant overlap, the same types of

1 ingredient, pastry, analysis of that, competing closely in various products, such as  
2 pizza dough.

3 Then you get into the evidence of competition between the parties, the second half of  
4 this first section of the analysis of closeness of competition and this section, at 9.50,  
5 is then split down into five. Again, some flagging for headings would help, but it's  
6 important to view those next sections as all fitting in here as the evidence of  
7 competition.

8 You can see they look at the parties' views first of all, then third party views -- that's  
9 where Mr Kennelly has focused his attack -- then the available tendering evidence,  
10 then the parties' internal documents -- again, an attack on some of that from  
11 Mr Kennelly but more limited -- and then assessment of the parties' views on the  
12 CMA's assessment of competition between them which by this stage, had already  
13 appeared in the provisional findings. So that's how it's structured.

14 The views on competition are set out at 9.51. They are not analysed at this stage, just  
15 recorded. Then at 9.52, you get the section beginning with grocery retailers' views on  
16 competition between the parties. And here, through to 9.53, 9.54, set out those views.  
17 I have already shown you some appearing at B. But the tribunal will have read  
18 through, again with a focus, obviously, on the largest retailers. Again, you don't find  
19 here any support for this sort of naked threat making, implicit or explicit, which we were  
20 told about.

21 What you find at 9.53, they're found to be competitors in that wholesale supply. Again,  
22 which is a necessary finding because that had been disputed. Then at 9.54, there's  
23 a degree of competitive tension that they can use as a lever in negotiations. Now  
24 that's what my learned friend interprets as naked threat making, independently of  
25 commercial reality, but that's not what is being described and it's a shame that's not  
26 what has been found. The leverage in negotiations is, you know: give us your best

1 offer, you know, knowing, the supplier knowing that their best offer is going to have to  
2 be good enough to win or maintain the volumes that they would like.

3 That's the leverage, not a threat. You see that again from the summary and, of course,  
4 all the evidence you were shown yesterday and this morning. Underlies the summary.

5 Yesterday we went through these retailers with the first one -- this is not in the order  
6 you were taken yesterday but the first one on this page, 9.54A, stated that:

7 "Changing volumes in response to their offers was a lever the retailer is able to pull if  
8 the parties increase price or decrease quality and due to the limited presence of  
9 alternative suppliers rebalancing own labels and brand proportions, is seen as a more  
10 important and viable option than switching suppliers entirely."

11 We saw this earlier on as well:

12 "This retailer stated that the ability to flex volume is enhanced by the fact that the  
13 products are very similar."

14 The last confidential point, again which is supportive of the view of this dynamic which  
15 I have described to you, rather than the one you were told about yesterday.

16 So, again, it's the response to the offers is the lever and, of course, you can have  
17 negotiations, you can say: well can you give me a bit more. If you are talking to  
18 Jus-Rol, for example, and they are seeking to increase their volumes there, you might  
19 well be asking them questions about: what promotions can you offer? And that's being  
20 done against the background where Jus-Rol knows that they need to make it as  
21 attractive as possible, if they are going to get those additional volumes, in  
22 circumstances where the PL supplier, Cérélia, would also be doing their best to be as  
23 attractive as they can.

24 Then you get on to B:

25 "Another large retailer told us that the price differential with branded products, typically  
26 expected to be more premium, was key in separate negotiations with the parties,

1 helping the retailer assess meaningfully, value for money and competitiveness. It told  
2 us that having at least two distinct suppliers provides the retailer with an objective,  
3 independent benchmark for use in negotiations with suppliers and explained that  
4 although a branded product might carry a price premium, it would use separate  
5 supplier negotiations to assess the cost price position of each and the differential  
6 between them, to help assess value for money and competitiveness."

7 Again, nothing -- this is exactly what you would expect if you took a step back and  
8 asked yourself what would I expect? But nothing around this involves independently  
9 making threats rather than simply responding to the best offer and saying: well okay,  
10 you have a more expensive product. To what extent can I sell that price premium in  
11 the store and how many will I shift? And, obviously, the retailer will resort to their own  
12 sophisticated tools of analysis to anticipate how a wholesale offer might pan out for  
13 them on the aisles, given what they think they can charge for it.

14 **MR RIDYARD:** One thing you might expect from this sort of analysis would be  
15 evidence of diversion ratios. In other words, if one of the suppliers raises price and  
16 loses 100 units of volume, how does that 100 units get distributed among competitors  
17 and, specifically, how many of those hundred gets picked up by the other merging  
18 party.

19 **MR PALMER:** It would be open to CMA to perform a diversion analysis. I think this  
20 underlies some of Mr Kennelly's submissions, where effectively, he was saying: well if  
21 you are going to take this into account, any rational regulator must perform such  
22 a diversion analysis and calculate the sort of costs and benefits which might be  
23 achieved.

24 Now I don't know the extent to which retailers will themselves assess the costs and  
25 benefits of various different flexes, different balances between the two. No doubt they  
26 have very sophisticated mechanisms. But for the purposes of the CMA here,



1 assessing a wholesale market, it is not essential to work out the exact effect of  
2 particular details of particular deals at retail level.

3 **MR RIDYARD:** So you are saying the CMA didn't do that but it doesn't have to do.

4 **MR PALMER:** It doesn't have to.

5 **MR RIDYARD:** I mean you might also expect the parties to present evidence on  
6 diversion ratios too.

7 **MR PALMER:** Quite, if they thought it was material.

8 **MR RIDYARD:** I mean Mr Kennelly took us to some bits and pieces on that but was  
9 that a core part of their submissions? Or maybe it's a question --

10 **MR PALMER:** No, is my understanding but the tribunal, if we can point to any  
11 particular analysis. But whether or not they are submitted, the CMA is entitled to stand  
12 back from this and say: look, the parties concede that these products compete at retail  
13 level. We'll just have a look at 9.117 which is at page 228. This was a change during  
14 the investigation. It's recorded here:

15 "Cérélia initially submitted that branded and PL products are differentiated products  
16 which do not compete closely at the retail level but in a later submission, Cérélia  
17 submitted that it is common ground that Jus-Rol branded products and PL products  
18 do compete for consumers at the retail level and that Jus-Rol is lacking differentiation  
19 compared to PL products."

20 Again, at that retail level you have.

21 So you've got that conceded. Another way of describing that concession is to say that  
22 there is material diversion between the products and that is enough. You then move  
23 to consider incentives post-merger as well and the incentives to put up prices in both  
24 channels or to degrade both the quality -- a diversion ratio, if you are able to calculate  
25 it, takes you no further in that analysis.

26 **MR RIDYARD:** Well sometimes it's considered quite a useful input to that analysis.

1 **MR PALMER:** In a retail merger consideration --

2 **MR RIDYARD:** In any merger, I would say.

3 **MR PALMER:** Let's say (inaudible) in the retail merger guidance which you have in  
4 the bundles and to which my learned friend referred, you find specific consideration of  
5 that but you don't find that in the MAGs in relation to horizontal and unilateral effects.  
6 It's one tool which is open to you to use but the question is, do you have sufficient  
7 evidence, sufficiently probative, which you can look at as a whole and say: this is  
8 significant enough that I don't need to know the precise diversion ratio, all I need to  
9 know is how the incentives change and, in particular, that following the merger, there  
10 would be, as we'll come to, an incentive on the merged entity to increase prices in both  
11 lines of product or degrade quality in both lines of product and that takes you far  
12 enough.

13 Also, you have to do that, of course, in the context of knowing the joint share of supply  
14 the merged entity would have at this stage which we can't give a figure, it's confidential,  
15 but it's in the 60 to 70 per cent bracket. In that (inaudible), when you have that share  
16 of supply, when you have those incentives, the CMA's position is that you don't need  
17 a diversion ratio in order to identify an SLC.

18 I will come back to that point a little bit later on but that's the immediate answer. The  
19 CMA rationally took the view that it could identify SLC through this analysis which I am  
20 showing you bit by bit and we say there is no need or call to calculate that precise  
21 diversion ratio.

22 I will just catch up with myself. I was in 9.54B. I shan't read it all out but you can see  
23 that same dynamic, as I have described it, is explained -- I have shown you a lot of it  
24 already. C is a third large retailer which is summarised, saying the parties compete  
25 for space allocated to DTB products by retailers and then they explain what that is  
26 driven by. Not their ability to make any threats but by that.

1 This is because the nature of the category forces the retailer to manage a mix rather  
2 than simply expanding a range it stocks and it's said that it has -- and then a particular  
3 form of leverage. That is explicitly over what is described there, not some sort of  
4 independent threatening power. Indicated that this leverage is slightly mitigated by  
5 the fact that C r lia produces the majority of the Jus-Rol products supplied to the  
6 retailer. It maintains, however, there is competition between the parties in terms of  
7 pricing to drive sales and it's submitted that:

8 "The use of this leverage has taken place in every negotiation over the last few years  
9 and comes in the form of retail pricing, promotional strategy and adjusting ranges."

10 So that's the form it comes in, not in the form of threat making: do this or I'll go to the  
11 other side, regardless of those things, but explicitly based on the pricing, the strategy,  
12 the ranges, obviously in response, as we've seen, to the offers.

13 Then another large retailer described the potential to use that tension between the  
14 parties in negotiations and explained that pre-merger, it could flex modular space, vary  
15 the share of shelf between PL and branded suppliers to its commercial advantage and  
16 in response to end consumer needs:

17 "For example, if Jus-Rol were to significantly increase prices pre-merger, it could  
18 consider stocking more PL products. However, this retailer also said the  
19 conversations around ..."

20 Now what's confidential there and you'll see the caveat at the end.

21 So that was the evidence on competition, as summarised there, from the grocery  
22 retailers but then you get their views at 9.55 on the direction of the constraint. Again,  
23 this is analysed later, this is just recording their views at this stage. Then at 9.56, their  
24 views of the constraint on wholesale prices deriving from competition between the  
25 parties. You can see in particular at 9.57:

26 "When asked whether wholesale prices helped determine the wholesale prices of

1 branded products, more than half responded, including two, that they did.

2 "PL generated pricing discipline because PL products would expect to cost less and  
3 one large one stated that the merger would mean it would be unable to offset brand  
4 for range changes and commercial competitiveness to ensure we have great prices.  
5 And one large retailer, when talking about certain relations with suppliers, explained it  
6 looked at the price differential between the PL product and a brand and that it trades  
7 competitors off against each other."

8 It explains that:

9 "The presence of at least two separate and viable suppliers, each offering high quality  
10 products, creates competitive tension, something that we leverage implicitly to  
11 generate jeopardy and negotiate a good commercial outcome for us and our  
12 customers."

13 Again, all of the evidence has been that jeopardy, as it's put, being generated not by  
14 the making of threats but going with the flow of commercial self interest. That's what  
15 creates the jeopardy, the risk. That's what they are concerned with, not simple threat  
16 making.

17 One smaller retailer's view. Then grocery retailer views on the nature of the constraint  
18 is separately analysed. And you see one large retailer describing a commercial  
19 process, focused on supplier's competitiveness and profitability for the retailer. And it  
20 indicated:

21 "In discussions, it would not necessarily ...(Reading to the words)... and not particularly  
22 needed to do so in negotiations. It also told us the option to switch between its existing  
23 supplier and Jus-Rol was more important than the option to change supplier."

24 Just pausing there, it's perfectly right for my learned friend to say: look, during the  
25 course of the various calls, interviews, hearings, the CMA did ask questions, such  
26 as: okay, so do you threaten to switch to the other side and to the other channel if they

1 don't give you what you want? So those questions were asked. It was a legitimate  
2 question to ask. But it's important not to confuse the asking of those questions and  
3 conflate it with the whole theory of harm because what the retailer said consistently in  
4 answer to those questions, as indeed Mr Kennelly eloquently pointed out, was  
5 effectively: no, no, we don't do that. What we do is focus on competitiveness and  
6 profitability and we don't directly reference offers, we don't say: well so and so is  
7 offering me this, what can you do to beat that? We encourage them to give us their  
8 best offer across price, quality (inaudible) and whatever else you can throw in. In the  
9 background they know it's got to be good enough to win the day. They don't know  
10 what the other side is offering, that's what creates the competitive tension.  
11 So, again, with the hunt for the snark and all of this, went on and on, with again, the  
12 answers coming back, saying: no, we don't do that. Certainly no explicit threat making  
13 but as you see at the top of 199, another large retailer submitting:  
14 "The competitive tension is implicitly present in any negotiation."  
15 That doesn't mean an implicit threat, a nod, a hood, a wink or anything of that kind, it's  
16 simply that both parties know that there is an alternative and they've got to do their  
17 best.  
18 Again, that retailer, as recorded and as taken into account and as understood by the  
19 CMA there, explicitly in 960B, it would not typically refer to the constraint from the other  
20 party, focusing instead on the best possible offer each supplier could produce. But  
21 that it is, nevertheless, competitive pressure which would be lost as a result of the  
22 merger. They'd no longer have that incentive to produce their best offer, subject to  
23 external constraints. That's what we'll come to, of course, in due course. But that's  
24 the tension which is being identified by the retailers and what would be lost.  
25 That takes you to the end of the review of the evidence of the retailers' view, so not in  
26 a sort of mish-mash of uncoordinated chronological sequence that we went through

1 yesterday, but on a themed basis, taking those or (inaudible) footnoted. You'll be able  
2 to map back if you choose to undertake the exercise. I will turn to some of the  
3 individual points tomorrow that Mr Kennelly made about some of the documents but  
4 it's important to understand these were properly analysed. They were treated as  
5 evidence. They were treated as probative of those matters, the direction of the  
6 constraint, the nature of the competition, the nature of the constraint and so forth,  
7 alongside lots of other evidence.

8 At no point in this decision does the CMA say: we're just focusing on this retailer alone  
9 or: we are just focusing on retailers, full stop. We find in SLC it's part of the evidence  
10 which is assessed and goes into the mix which is compared to what competitors are  
11 saying, it's compared to what the parties are saying and what their internal documents  
12 say and it's from that you get the conclusions which are reached.

13 This exercise of taking a single piece of evidence in isolation is an unpromising one  
14 from the start but in particular, when what you are hunting is not the underlying basis  
15 of this decision but a mythical snark.

16 Then you get to the competitor views on competition between the parties from 9.62.  
17 Again, setting out their competitive views and then an assessment which I have shown  
18 you already, to the effect which my learned friend says is irrational at 9.67, broadly  
19 and consistent and coherent view that there is an implicit but important constraint  
20 between the parties which will be lost as a result of the merger. That isn't, at this stage,  
21 the final word. That's the summary of third party views, at this stage retailers and  
22 competitors on those matters.

23 It goes on to consider other matters but at that point it's saying that's what we've got  
24 from the retailers and competitors. There is nothing irrational in that conclusion,  
25 contrary to my learned friend's submission.

26 (Inaudible) evidence is then considered and then we are on to internal documentary

1 evidence on competition. That's from paragraph 9.71. You will see that C  r  lia's  
2 submissions are recorded. They say they don't perceive each other as directly  
3 competing, don't monitor each other's performance, was their world view. From 9.73  
4 onwards there's an analysis of internal documents, starting with C  r  lia's documents  
5 and then moving on to GMI or Jus-Rol's documents which starts at 9.80.  
6 Just flag up at 9.75 is where -- and onwards -- I won't be specific about any of this  
7 because so much of it is confidential, but this is the sections which are the evidential  
8 basis for the conclusions on benchmarking and monitoring. I certainly won't read all  
9 that out but direct your particular attention to those paragraphs and the observations  
10 made about those documents, all the way through to 9.86. And then further  
11 documents considered at 9.87 on evidence of constraint on wholesale prices, deriving  
12 from competition between the parties.  
13 Then on grocery retailer evidence on the nature of the constraint. Again, 9.88 through  
14 to 9.89. Finishing with the assessment of those documents at 9.90 to 9.92 which  
15 I have already shown you.  
16 Rational conclusions here as to how much they monitor each other. This is all in the  
17 context of closeness of competition, remember. Monitoring the sale and retail prices.  
18 Monitoring and benchmarking. You can see those conclusions.  
19 Then the final section on closeness of competition, I showed you part of this earlier, is  
20 the parties' views on our assessment of competition between them, where again, the  
21 CMA assessed what is being said back to them about that. First of all, in the claimed  
22 lack of evidence of a competitive constraint and you will see that that is fully analysed  
23 from 9.94. We note the evidence provided by retailers, that the competitive dynamic  
24 is not typically explicit, it's generally consistent with the position reflected in the internal  
25 documents and in other suppliers' descriptions of their negotiations. And several  
26 reasons why the evidence provided by the retailers should be given material weight in

1 assessing whether the merger gives rise to competition concerns.

2 So here are actual reasons given as to why this evidence is not only probative but now  
3 a matter for the CMA, given material weight. Then that conclusion about consistency,  
4 explaining that implicit constraint and articulating a degree of concern about the  
5 merger in similar terms and they've set out separately as a cross-reference why one  
6 retailer's evidence, in particular, should be given less weight, for reasons which are  
7 explained.

8 Secondly, over the page, at 218, these large retailers comprise a clear majority, likely  
9 to be more directly impacted by the merger. It's not only -- clear majority but they also  
10 stock both and flex volumes between the two. So they're best, most likely to provide  
11 insight into how this competitive dynamic plays out in practice.

12 That touches on some of the questions the tribunal was asking Mr Kennelly yesterday  
13 about: well, you know, these retailers are saying this, that's evidence, why -- you know,  
14 can this evidence be treated as probative, can rationally, weight be attached to it? The  
15 answer is, obviously, yes, because they are sophisticated operators who know this  
16 particular dynamic and how it plays out in practice better than anyone. They are the  
17 ones doing the negotiating, they are the ones who are making these decisions on  
18 volumes and it is consistent across them.

19 There's no consistent explanation that, yes, we routinely threaten them but that isn't  
20 the theory of harm and that's not what is said:

21 "Third, as carefully articulated in the PS, the grocery retailers who mentioned the  
22 concern described the competitive restraint as implicit and, given this description, we  
23 would therefore not expect to see it being communicated to the merged parties,  
24 particularly in a small market with few alternative suppliers, where the available supply  
25 options to grocery retailers would generally be expected to be well understood."

26 Of course C erelia understand, when they turn up in negotiation, they are competing



1 against Jus-Rol or any other branded supplier, Pizza Express, branded or anything  
2 else like that. Of course Jus-Rol know, as we see from their documents, that they are  
3 competing and worried about the threat from PL and the market share that they have  
4 because it's well understood and doesn't need to be mentioned. It's quite different  
5 from a sort of tender context, where you have head-to head competition, particularly  
6 a negotiation context, where you will, in that specific context, expect to see documents  
7 directly playing one off against each other in a specific competition. It's not at all  
8 surprising to see that sort of document in that sort of context.

9 But what the CMA is saying here, rationally, a supportable view of the evidence, is that  
10 we wouldn't expect to see documentary evidence of this implicit background that, you  
11 know, you are competing against the other side here.

12 **MR RIDYARD:** But if that's a threat, that works pretty well in a tender negotiating  
13 process and you can think of lots of tender situations where those kind of threats are  
14 made. You know your rival is bidding a better price than you. Unless you can match  
15 them, you are out of the contest sort of thing. Why aren't the retailers using those  
16 same tools in this setting?

17 **MR PALMER:** It a different dynamic at work. In the tender context, a supermarket is  
18 looking for one supplier to provide its PL channel products. It's going from one to the  
19 other for a contract of either a specific period of time or indefinite until reviewed, to  
20 say: you are going to provide all of my needs through this channel, manufacture all of  
21 the DTB products I want. It's clearly going to play them off against each other in that  
22 context, to get the best deal they can.

23 In this context we are concerned with here, if you are talking about flexing volume,  
24 they are not looking for all their suppliers from one, they are looking to supply,  
25 particularly big supermarkets, products in both; smaller supermarkets in one or the  
26 other but the big ones in both. They want to supply both. They are not playing them

1 off in that way.  
2 They are looking at the volumes from each at any given moment in time which are  
3 going to serve their commercial ends which includes, of course, serving their  
4 customers as best as they can at that point -- give an end. You don't do that by  
5 saying: you have to improve your offer, improve your offer, because they are saying  
6 the negotiating dynamic works. They are describing which they should know and  
7 saying: we are encouraging you to give us your best offer, effectively blind of what the  
8 other side are doing. That's what they all describe. Now you might be able to envisage  
9 a world in which they say someone -- certainly the CMA asked questions about it: do  
10 you do this? A perfectly legitimate question to ask and to investigate but the universal  
11 answer back is: no, we don't do that, we invite them to compete on PQRS, we  
12 encourage them, we negotiate with them, say: improve your offer and we take that  
13 away and we then decide to what extent we are going to flex, how are we going to  
14 spread those volumes between the two different routes and they keep them on their  
15 toes, effectively.

16 **MR RIDYARD:** It seems like the CMA was asking those questions, expecting to get  
17 the answer: yes, we do play them off and then they consistently didn't get that answer.  
18 I am not saying that's fatal to your case or anything --

19 **MR PALMER:** It's not even a fair description of what the CMA were doing. They were  
20 genuinely asking the questions. They were listening -- I will go through it, if I need to,  
21 tomorrow, the suggestion that asking leading questions or no one mentioned these  
22 points until they were directly asked. We reject all of that. It isn't true, when you read  
23 the documents. But what they were doing is responding to what they were hearing  
24 and seeking to understand it.

25 So they were hearing from retailers, various explicit competitive tension which were  
26 used to leverage to get the best deal. "Oh, interesting: what do you mean? Do you

1 mean that you threaten that if they don't match an offer from -- then you'll go with the  
2 other?" "No, no, no, that's not what we mean. What we mean is we constantly invite  
3 the best deal, the best commercials, we explore promotions, we explore prices, we  
4 explore quality and we make our decisions on that."

5 Now that's how they choose to operate. The CMA does not make up the rules of the  
6 game here, they do. And it's the CMA's job to record accurately what they say, to  
7 describe it accurately, as they have, and then to say: well, okay, given that competitive  
8 tension, given that competitive dynamic would -- as the retailers say, there would be  
9 a loss if these firms merged and you've no longer, between these two very big players,  
10 got that same level of interaction and what would the effect of that be?  
11 It's their job just to take that and analyse it and that's what they do.

12 **MR RIDYARD:** Yes.

13 **MR PALMER:** So that's the third point.

14 Then finally, as noted, the evidence provided by retailers is supported by other  
15 evidence available to the CMA and that is explained and, again, it's crucial. It's not  
16 just looking in the silo of one source of evidence, whether it's retailers generally or one  
17 particular retailer, but looking at all the evidence across the board and forming an  
18 overall evaluation of the lot.

19 That is why at 9.95, the CMA strongly disagrees with C er lia's contention there's not  
20 some evidence somewhere in support of the existence of an ability to trade off the  
21 parties' respective offerings and in particular it notes the consistency of that  
22 rebalancing threat being in hearings and questionnaires. In one case describing it as  
23 arising in every negotiation:

24 "Also obtain documentary evidence of the constraint of retailers being unwilling to  
25 share details of competing offices, confirming the implicit nature of the competitive  
26 leveraging and, in particular, of monitoring and benchmarking itself against PL

1 products."

2 And so it goes on. I don't need to read it out, I am conscious of that, I am trying to

3 avoid doing it but you see that's the response.

4 Then the next response at 9.98, is the idea that retailers are unable to exercise

5 a constraint. I have shown you this earlier. That leads to the points at 9.101, 9.102,

6 9.103 which I don't need to take time over again.

7 Then the parties' submissions that the third party evidence is not reliable is dealt with

8 and that is assessed. Points are recorded and I need not read them out. They are

9 assessed at 9.105 onwards and 9.106, the CMA doesn't agree with the

10 characterisation that the statement of one retailer is unclear, particularly when viewed

11 in the fuller context and so on and so forth through the various points, where it's said

12 this is unreliable, acknowledging in the case of one supermarket, 9.109, that there is

13 an inconsistency in that particular retailer's evidence. And goes on to explain we

14 attach lower weight to that and there are some reasons as to why that might have

15 been, in particular, involving a change of personnel.

16 But, again, that's all considered, weighed, dealt with, as you'd expect. And to say

17 there's no evidence supporting the theory of harm, and nothing probative, is utterly

18 unreal, once you have a proper view of what the theory of harm is, how it operates,

19 what the competitive conditions are. Then you have the nature of the constraint being

20 dealt with from 112 which introduces the nature of constraint and the parties argue

21 back about whether innovation is involved, innovation pipeline, whether that's a real

22 thing and whether that was a factor.

23 Again, that is assessed by reference to the evidence from 113. That is the end of the

24 first of the three headings under closeness of competition and then you get -- which

25 I can deal with more quickly as it's not an issue -- competition at the retail level, that

26 being set out, but including on the evidence of substitutability competition at retail level

1 and then substitutability at the retail level, all that being considered and an assessment  
2 from 9.130 to 133. Again, making clear, although there are elements of differentiation,  
3 there is competition, particularly because, at 9.132:  
4 "End consumers are often choosing between one branded and one equivalent PL  
5 product."  
6 At 9.113:  
7 "It suggests that PL products which really is the contracted supplier and Jus-Rol  
8 compete closely for end consumers. Competition at the retail level is linked to  
9 competition at the wholesale level. This should be taken into account. This close  
10 competition at the retail level is an indication of closeness of competition between the  
11 parties at the wholesale level."  
12 Not that it's determinative or it's identical but it's an indication of.  
13 Again, when you are going through those underlying documents my learned friend  
14 says: ah, but this relates to retail, not wholesale. You can't treat it in a silo, you can't  
15 hive it off, at least that was the CMA's assessment, which was not irrational, that it's  
16 relevant and informative of the competition at wholesale level, even if not  
17 determinative.  
18 Then the final of the three headings under the closeness of competition section, which  
19 is the vertical relationship between the parties. That's dealt with in 9.134, again  
20 recording the representations and the views of third parties, setting out the evidence  
21 on Cérélia's view of the channels at 9.140.  
22 Then the assessment at 9.141 to 942, noting that Cérélia's role, that its current role in  
23 manufacturing Jus-Rol, is based on the contractual relationship, materially different to  
24 a merger.  
25 "Contractual relationships don't result in a lasting change in market structure, have  
26 limited duration and may be renegotiated or terminated even before its initial term.

1 The implications for competition of a non-structural, term-limited contractual  
2 relationship are different from the ownership of a target business. The merger will, in  
3 contrast to the previous outsourcing arrangement, bring about a permanent change in  
4 the market structure and notwithstanding the existing vertical link, the merger would  
5 result in material changes in competitive dynamics and market structure."

6 They are then identified, A, B, C below, control over the entire commercial strategy,  
7 including all aspects of the wholesale PQRS offering to retailers across both channels,  
8 which it does not have at present and which we know is the precise basis upon which  
9 that competition currently happens.

10 "In particular, Cérélia would have control over pricing of both the PL products supplied  
11 by Cérélia in PL channel and Jus-Rol, including brand equity margin and could  
12 determine price points and therefore relative pricing to maximise joint profits.

13 "It also cements Cérélia's role as the manufacturer", that's B, so control all risk of  
14 commercial strategy. It would no longer be subject to the risk of change of PL supplier  
15 to GMI.

16 Lastly, even if Cérélia were as is said there, this is not true for GMI which was  
17 unambiguously worse off if retailers switched sales from Jus-Rol to the PL channel  
18 and therefore incentivised to compete to avoid this happening. "Even if" of course is  
19 not accepted, and there's separate reasoning about that. You'll have seen the debate  
20 about margins and how reliable the margins are as a source of data, given the  
21 questions of cost allocation which would underlie the calculations of those margins, so  
22 there is considerable doubt about that.

23 But even if, unambiguously, Jus-Rol would be worse off at the moment if retailers  
24 switched from Jus-Rol to own brand and that will not be the case after the merger.  
25 Nonetheless, 9.143, still relevant.

26 Further submissions, again responding to the parties after the PS follow, and that's

1 when you get to the conclusion I showed you earlier, 9.150, on closeness of  
2 competition. That's the second of the main headings, concluding at 9.156:

3 "In the round, we consider that the evidence supports the view that there is material  
4 competitive interaction between the parties and this competition would be removed by  
5 the merger, thereby reducing the ability of retailers to protect themselves against  
6 potential price rises by a particularly large supplier with full control over PQRS."

7 But that's when you come into the alternative competitive constraints point, which is  
8 the third point on the list I showed you at the beginning of this chapter. Again, you see  
9 that the CMA begins by directing itself, in accordance with the MAGs again, the  
10 framework being applied, particularly at 9.158 you have the footnote to paragraph 4.3  
11 of the MAGs:

12 "Under a horizontal unilateral effects theory of harm, the main consideration is whether  
13 there's sufficient remaining good alternatives to constrain the merged entity  
14 post-merger and the ability for customers to switch is key to the competitive process;  
15 and if the costs of switching to another are high, the merged entity may be able to  
16 raise prices or degrade quality without losing many customers and high switching  
17 costs may weaken the bargaining position of customers and make them less  
18 sensitive."

19 Then at 9.160 an application of that is introduced. At 9.161:

20 "With few existing suppliers, the merger firms enjoy a strong position or exert a strong  
21 constraint on each other."

22 Again, that's recalling the MAGs, paragraph 4.3.

23 Then, working through that, you get the analysis of switching. Again, an important  
24 context provided at 9.166, under the heading of "Switching". This is obviously central  
25 under the MAGs, but this is referring back to the earlier analysis in chapter 7 I showed  
26 you -- it doesn't do it all again -- the nature and cost of switching which, as you know,

1 you'll recall, it's relatively easy and costless between existing suppliers, but switching  
2 supplier within each channel is rare and difficult or very difficult, according to the  
3 majority of the market players. That is what is being recalled there and why it rarely  
4 happens.

5 It's against that background that you get the analysis of the constraint from the PL  
6 suppliers. Now there is a challenge to the findings on this so I won't go through that  
7 now. I will deal with that challenge to the findings with respect to two of those  
8 suppliers, Bells and Henglein tomorrow. But as the tribunal will be aware, what the  
9 CMA does here is go through each supplier and assess the strength or otherwise of  
10 the competitive constraint that they impose. In respect of two, Bells and Henglein,  
11 they find that to be a limited competitive constraint and the others effectively  
12 immaterial or very very weak, so that's why the focus is on those two.

13 But, again, it's important to bear in mind -- and we'll come back to this when we look  
14 at the evidence on those two -- I am conscious of Mr Kennelly's complaint that, well,  
15 the assessment -- we had new evidence, the assessment didn't change, they still said  
16 it's limited competitive constraint. Well, what does limited mean here? That's not  
17 a sort of quantified judgment, it's a qualitative judgment. What you are saying is: not  
18 strong enough to defeat the effects of the loss of the competitive dynamic which we  
19 identified at 9.156. That is what the merger guidelines are asking you to do, is to look  
20 about whether there is sufficient good alternatives to constrain.

21 So if you are saying it's limited, you are saying: not strong enough. You are not saying  
22 it's not a constraint at all. You are not saying that they are irrelevant. You are saying  
23 it's not enough to get you over the bar of saying: in view of that level of constraint, we  
24 are not concerned that the competitive dynamic is going to change in the way that we  
25 have earlier identified.

26 So that's why you get at the final end of this section, 9.32 -- sorry, that's the wrong



1 reference, 9.310, where it's headed "Our current view on alternative competitive  
2 constraints". I think that heading is a hangover from the PFs. This is of course their  
3 final view in the Final Report. So this is their view on alternative competitive  
4 constraints, summarising their earlier conclusions.

5 At 9.311, that they have considered out of market constraints as well. At 9.312,  
6 considering the aggregate competitive constraints as well, putting those earlier  
7 separate constraints together, looking at market share at that point, the limited nature  
8 of the competition with the stronger of the firms having a substantially lower share,  
9 and an important observation about one of them, and a less compelling offer to the  
10 largest retailers in the case of the other, not a point which my learned friend focused  
11 on. He focused exclusively on capacity.

12 Again, we'll come back to the detail of that. But the conclusion at 9.213 is they faced  
13 limited competitive constraints from alternative suppliers, both individually and in  
14 aggregate.

15 Then by a power, which isn't the subject of any challenge but obviously separate  
16 consideration of that, leading to conclusions at 9.332 onwards.

17 Then at 9.334 another section, again going right back to the beginning of section 9,  
18 dealing with the impact of the merger on competition, which is still not saying that this  
19 is a done deal, that's the end of our analysis, you know. They now assess the relative  
20 importance of the various constraints that they have identified, and that's what the  
21 exercise is going on from 9.335 through to 9.336, recalling their findings so far through  
22 that section.

23 Then against that background -- and this is a summary, this isn't the actual findings  
24 here. Again, it has to be read -- for example, my learned friend took you to 9.335 here,  
25 saying:

26 "We have found that the parties' offerings to retailers are differentiated and the

1 constraint between them does not typically manifest itself through direct competitive  
2 interactions, in particular through head-to-head competition in tenders", with one  
3 exception in the footnote.

4 He says: well, that's the finding that there's no direct competition. Absolute nonsense,  
5 if I may respectfully say so. This is a summary recall of the detailed findings earlier  
6 on, which are very specific about the nature of the competition and the direct nature  
7 of them, even though they are not head-to-head in a tender forum.

8 But, anyway, that is the context in which those observations arise. Then, against that  
9 background, that summary of all the work which has been done so far in chapter 9,  
10 third party views on the impact are reviewed from 343. Then competitors' views,  
11 separately from retailers and the view of other third parties, all of that is gone through.

12 The conclusion, 9.364:

13 "More weight to the evidence provided by grocery retailers and competitors than  
14 unaffected third parties."

15 Then, against that background, the next heading is "The effects of the loss of  
16 competition between the parties", and this is obviously absolutely crucial. You get the  
17 analysis of the incentives here in the horizontal unilateral effects, and this is done  
18 again by reference to the MAGs.

19 Paragraph 9.365 sets out and incorporates text from 2.2, 2.6 and 2.7:

20 "Noting the importance of the loss of incentives and that the competitive incentives  
21 may be dulled to the detriment of customers, the lessening competition and may lead  
22 to lessening competition that's substantial", and so forth.

23 Referring to the tribunal's previous findings in JD Sports:

24 "But where (a) the merging parties are close and compete on a variety of aspects of  
25 PQRS and (b) that sufficiently demonstrates the merger result in the SLC, there is no  
26 need to undertake a granular exercise in respect of each of the parameters of

1 competition, including on the likely impact of the merger [on the main parameters of  
2 competition] on pricing", which is where my learned friend says: well, you can't  
3 rationally do anything other than assess such things as diversion ratios and so forth.  
4 It's not necessary, against that background. This is explained, that chain of causation,  
5 at 9.367. We've considered how suppliers compete in the relevant market and found  
6 that pre-merger constraint is important, limited alternative suppliers. We've found that  
7 there are various aspects of PQRS that the parties compete on, which are important  
8 and which the (several inaudible words) deteriorate to the detriment of customers and,  
9 subject to countervailing factors, that's chapter 10, represents an SLC and,  
10 accordingly, competitive incentives are likely to be meaningfully dulled, creating an  
11 incentive to deteriorate any of these aspects of PQRS.

12 Again, I don't want to read it all out but the scope of the SLC is then explored. There  
13 seemed to be challenge to this by my learned friend, although rather faintly argued.  
14 Again, 9.370, noting the tension in the submission between the parties' previously  
15 stated position that it should be considered as a whole and that retailers take a holistic  
16 approach. Some examples are given of that.

17 At 9.372, a series of examples were also provided of fluidity in the product offerings of  
18 providers once present in the category, which we consider undermines the view that  
19 we should view competition as confined to a static snapshot. Examples of that fluency  
20 going on.

21 Then at 9.375 I highlight:

22 "Whilst we accept that the parties may exert a stronger competitive constraint on each  
23 other in certain market segments, this does not mean that there is no constraint or  
24 SLC when the parties do not provide the same SKU to a retailer at present, see  
25 chapter 7, ongoing process of rivalry, and the competitive constraint between the  
26 parties can have an effect both where C  r  lia and Jus-Rol are existing options for a

1 retailer or may be in the future. That doesn't mean, therefore, that market present has  
2 not disciplined Jus-Rol's price offering, based on the knowledge that the retailer could  
3 procure a PL version of the SKU from C er lia", and that is consistent with market  
4 definition, it's in line with evidence of the strong supply side substitutability and the  
5 parties' submissions regarding product scope. It's also consistent with retailers'  
6 evidence.

7 Finally, at 9.378 we note that the merger is unlikely to influence a retailer's decision  
8 on whether to stock only branded PL products or both.

9 "As such, the supply options may not change for retailers which offer only branded or  
10 PL. But with respect to these retailers, we acknowledge that there's likely to be less  
11 of a merger effect, although we note that a product deterioration or price increase from  
12 a lack of constraints in other channels may spill over to affect these channels too."

13 Anyway, it's a minority of the total DTB products.

14 So, again, you heard from Mr Kennelly earlier, there is no consideration of a rational  
15 scope, no consideration of these points, but there is consideration and there is  
16 a rational reasonable view taken, even if others might disagree with that.

17 Then analysis of the nature of the harm and the parties' incentives. Again, noting from  
18 the MAGs in paragraph 9.380 the relevant guidance, the trade-offs which will be faced,  
19 and in this regard, applying that, we note that post-merger C er lia would have full  
20 control over PQRS on both channels. We've had these points before but relevant in  
21 this context, a variety of strategies would be open.

22 Then this is important now because there are three strategies identified and three sets  
23 of incentives to consider, incentives to degrade the Jus-Rol channel on its own,  
24 followed by incentives to degrade the PL channel on its own, but then incentives to  
25 degrade both.

26 A strong finding here at 9.381, firstly an observation:

1 "It is difficult to predict which of the scenarios would be adopted. C r lia would be  
2 able, as a result of the lost competition brought about, to pursue different commercial  
3 strategies over time. Nonetheless, we've considered the parties' submissions on the  
4 possibility of worsening terms and, in particular, the nature of harm that could result  
5 from the merger. In our view, this analysis is heavily dependent [that's the parties'  
6 analysis] is heavily dependent on ambiguous data and it provides only a partial  
7 explanation as to whether certain commercial scenarios are more or less likely, and  
8 we note in particular the margins data and incentives arguments are only relevant to  
9 degradation of the PL and branded channels in isolation."

10 That's very very important because, with regard to the third scenario, the degradation  
11 of both channels, the parties' submissions instead rely on the existence of alternative  
12 competitive constraints. So they relate to their ability to degrade both channels and  
13 do not make any submission in relation to their incentive to do so. It would have a clear  
14 incentive to do so. Their ability to do so would be one and the same argument, with  
15 the extent of the constraint, the strength of the constraint, provided by alternative PL  
16 suppliers, which is why it's taken back to Bells --

17 **MR RIDYARD:** Can I ask a question on that. If, contrary to your analysis and  
18 conclusions, you looked at the two channels individually and said: well, we've looked  
19 at the incentives on Jus-Rol and we've found that there's no unilateral incentive for  
20 them to raise price on Jus-Rol, and then you did the same for C r lia on its private  
21 label products and you came to the same conclusion, then could there still be an  
22 incentive jointly to raise prices, even if there was no incentive to raise the price  
23 individually?

24 **MR PALMER:** That's a matter for competitive assessment, not for me. I am here to  
25 defend the rationality of the (several inaudible words due to overspeaking) --

26 **MR RIDYARD:** I am just wondering does the CMA report have a view on that?

1 **MR PALMER:** -- you could not have incentives to do one or either individually in some  
2 particular market, not this one. But, collectively, yes, together you could have an  
3 incentive to raise both prices if you are not facing an external constraint (several  
4 inaudible words due to overspeaking) --

5 **MR RIDYARD:** I did not mean to ask you a question about economic theory. I was  
6 just trying to understand what the CMA's case was on this.

7 **MR PALMER:** Well, I will show you. The first -- because you'll see a difference in the  
8 approach separately. Incentives to degrade the Jus-Rol channel is dealt with first and  
9 the assessment on that is dealt with from 9.387. You'll see again an acknowledgment  
10 that the incentives are affected by the vertical relationship between the parties.

11 So:

12 "The merged entity will take into account not only Jus-Rol brand equity margin but also  
13 the manufacturing margin previously earned by C erelia."

14 There's also an acknowledgment at 9.388 that if manufacturing margins are similar  
15 across the PL and branded channels or larger in the branded channel, it would appear  
16 in theory to not make economic sense to degrade Jus-Rol channel if the expectation  
17 were that customers would divert from Jus-Rol to PL or alternative in response.

18 So under those conditions -- it's a big if, of course -- under those conditions, the margin  
19 would be offset by the loss, but an incentive to degrade the Jus-Rol offering could be  
20 present if the manufacturing margin in the PL channel was greater than in the branded  
21 channel, so it will depend on that.

22 **MR RIDYARD:** So is it saying that the SLC conclusion depends on the margin being --

23 **MR PALMER:** No, it doesn't.

24 **MR RIDYARD:** Okay.

25 **MR PALMER:** Because at the moment this is looking at just this incentive to degrade  
26 Jus-Rol --

1 **MR RIDYARD:** Yes, sorry.

2 **MR PALMER:** -- on its own.

3 **MR RIDYARD:** So you are saying that the conclusion on the Jus-Rol product depends  
4 on a particular view about the relative margins of manufacturing on Jus-Rol versus the  
5 private label?

6 **MR PALMER:** I am saying the incentives which were being analysed at that point  
7 would depend on the margins. But that's not where it ends because you then see the  
8 criticism of the margin data and you can't rely on the margin data which has been  
9 produced.

10 But there's an acknowledgment that even if it were the case that X, the incentive for  
11 the merged entity to divert sales from the more profitable channel to the PL channel is  
12 likely to be limited if that were the case.

13 On the other hand, we note that even if the incentives for the merged entity to degrade  
14 the Jus-Rol products in relation to the PL channel post-merger is limited, there is still  
15 some loss of constraint on Jus-Rol in the branded channel because of the merger  
16 because pre-merger Jus-Rol is unambiguously worse off if retailers switch to PL and  
17 Jus-Rol was therefore under competitive pressure.

18 So that is -- and post-merger they will have full knowledge. So the loss of this rivalry  
19 may weaken the incentive.

20 If we just pause there, no one pins the SLC independently on to that. You take an  
21 overall view that there is a qualified assessment of limited incentives and qualified  
22 damage in that respect, but then you go on to say: well, what's the incentives to  
23 degrade the PL channel and you get a very different picture.

24 **MR RIDYARD:** Yes.

25 **MR PALMER:** That's at 394 to 395. Again, I need not read it out. The assessment  
26 is there. It's there explained: we do compete; it will remove a constraint; limited ability

1 to go elsewhere to switch PL suppliers to the extent assumed by the parties, leaving  
2 the merged entity able to profitably increase its prices or degrade quality.

3 We note at 9.395:

4 "The incentive to degrade may be strong as the Jus-Rol equity brand premium means  
5 that the branded channels are likely to be more profitable for the merged entity  
6 ...(Reading to the words)... fallen away."

7 But then they turn, at the top of the next page, to incentives to degrade across both  
8 channels. So all these are assessed. You find the conclusions on that at 9.398 to  
9 9.401. You find that they do have the incentive and indeed the incentive may be  
10 strong, is the finding at 9.399, an illustration of how that works at 9.400 and the  
11 submission that they wouldn't be able to profitably raise prices or degrade is not  
12 supported by the available evidence.

13 Then in that context, talking about the ability of pass through in the context of grocery  
14 retailers to price match and the extent that that will happen, again there has been no  
15 separate attack on that.

16 The conclusion at 9.406, or 9.405 and 9.406:

17 "Even if retailers were to engage in such price matching behaviour, this would not  
18 prevent the harm that arises for the reasons given."

19 Then, finally, in this run of headings, there is the nature of the SLC:

20 "We consider that the consultation paper [this is 9.409], when viewed in its totality [this  
21 is responding to an attack on the further consultation], is clear and explicit and that its  
22 reasoning in relation to the theory of harm did not change from the provisional  
23 findings."

24 So that was a specific response to a specific submission.

25 Then the conclusion on the SLC at 940(?) which I need not read out, the tribunal will  
26 have seen it. But it's only then, drawing all of that together and having followed that



1 process, that you get to the conclusion of the SLC, there are some summary  
2 conclusions referring back, back to the supply share with which we kicked off, back to  
3 the closeness of the competition, the weakness of alternative constraints, the effects,  
4 the incentives.

5 Then chapter 10 is not challenged, the absence of countervailing factors leads you to  
6 the identification of the SLC.

7 I have gone through that, and I am sorry if it's tedious to go through what the tribunal  
8 has already read, but I wanted to show you that structure, the way it follows the  
9 guidance and principles laid down in the MAGs. That is a coherent framework and  
10 that it does not depend on any of the things which Mr Kennelly asserted we must look  
11 for in the underlying evidence, noting that he didn't go to any of that analysis, beyond  
12 about four paragraphs, in support of his claim that that's what it all turned on, on the  
13 CMA's assessment of the SLC.

14 That is 5 o'clock and the natural break-off of the process. I hope, having done that,  
15 I can do a lot of referring back tomorrow. I think, depending on the timetable, to have  
16 equal time if we started at 10.30 I think I would be going through to 3.30. If we start  
17 a bit earlier -- I am entirely in the tribunal's hands.

18 **THE CHAIR:** Mr Kennelly?

19 **MR KENNELLY:** It may be safer, subject to the tribunal, to start at 10.15.

20 **THE CHAIR:** So we'll adjourn until 10.15 tomorrow.

21 **(5.03 pm)**

22 **(The hearing adjourned until Wednesday, 12 July 2023 at 10.15 am)**

23

24

25

26