



IN THE COMPETITION
APPEAL TRIBUNAL

Case No: 1749/7/7/25

BETWEEN:

ASSOCIATION OF CONSUMER SUPPORT ORGANISATIONS LTD

Proposed Class Representative

- v -

(1) AMAZON.COM, INC.

(2) AMAZON EUROPE CORE S.À.R.L.

(3) AMAZON EU S.À.R.L.

(4) AMAZON UK SERVICES LTD.

(5) AMAZON PAYMENTS UK LIMITED

Proposed Defendants

ORDER (DIRECTIONS FURTHER TO CMC ON 12 FEBRUARY 2026)

UPON the application of the Proposed Class Representative (“**ACSO**”) for a Collective Proceedings Order pursuant to section 47B of the Competition Act 1998 and Rule 75 of the Competition Appeal Tribunal Rules 2015 (the “**Tribunal Rules**”) dated 14 August 2025 (the “**CPO Application**”)

AND UPON the application of the Proposed Defendants (together, “**Amazon**”) dated 12 January 2026 to strike out ACSO’s claim as an abuse of process (the “**SO Application**”) pursuant to Rule 41(1), or, alternatively for an order requiring ACSO to amend its claim form before the claim is permitted to proceed to a certification hearing (the “**Alternative Application**”)

AND UPON the Tribunal having heard counsel for ACSO and Amazon at the first case management conference (“**CMC1**”) on 12 February 2026

IT IS ORDERED THAT:

Forum

1. Pursuant to Rules 18, 52 and 74 of the Tribunal Rules, the CPO Application shall be treated as proceedings in England and Wales.

Amazon's SO Application and Alternative Application

2. The SO Application is dismissed.
3. ACSO shall:
 - (a) in relation to the issues of market definition and alleged dominance, reconsider its CPO Application and its Claim Form and, insofar as those issues are identical as between the CPO Application and the certified collective proceedings brought by Mr Hammond,¹ make any necessary amendments such that the customer class represented by Mr Hammond and proposed to be represented by ACSO shall use the same expert and methodology and be represented by a single group of lawyers in respect of such issues;
 - (b) in relation to the issue of alleged "anti-discounting conduct", liaise with Professor Stephan² (such liaison to include discussions between Dr Bagci and Dr Houpis) and produce revised proposals to be addressed at the hearing of the CPO Application; and
 - (c) in relation to the issue of pass-on, liaise with Mr Hammond (such liaison to include discussions between Dr Bagci and Dr Pike) and produce revised proposals to be addressed at the hearing of the CPO Application.

¹ *Hammond v Amazon* [2025] CAT 42; [2025] Bus. L.R. 2281.

² *Stephan v Amazon* [2025] CAT 42; [2025] Bus. L.R. 2281.

Directions

4. ACSO shall file and serve its amended CPO Application (including a draft Amended Collective Proceedings Claim Form) to address the directions at paragraph [3] by 23 April 2026.
5. Amazon shall file and serve its response to the amended CPO Application, together with any expert or factual evidence, within ten weeks of receiving ACSO's amended CPO Application (i.e. by 2 July 2026 at the latest).
6. ACSO shall file and serve any reply to Amazon's response, together with any expert or factual evidence, within six weeks of the filing and service of Amazon's response to the CPO Application (i.e. by 13 August 2026 at the latest).
7. Any expert reports filed in these proceedings after the date of this Order, including any expert reports filed and served as part of the amended CPO Application pursuant to paragraph 4 above, shall be subject to Practice Direction 3/2025 (Expert Evidence).
8. The hearing of the CPO Application shall be listed for the first available date after 1 October 2026, with a time estimate of one day plus one in reserve.
9. ACSO shall publicise its CPO Application, including the date of the hearing of that application in the form approved by the Tribunal, within fourteen days of the hearing having been listed.
10. Any person with an interest (including the proposed class members whose claims are to be combined in the Proceedings pursuant to the CPO Application) may object to the CPO Application and/or apply to make observations on the CPO Application within ten weeks of receiving ACSO's Amended CPO Application.
11. The parties shall file and serve summary expert reports of no more than 25 pages summarising any expert evidence on which they wish to rely no later than 21 days before the hearing of the CPO Application (such summary reports to be limited to summaries of each party's own expert evidence filed for the CPO Application hearing).

12. ACSO shall file the agreed hearing bundle with the Tribunal by no later than ten days before the hearing of the CPO Application.
13. The parties shall file and serve skeleton arguments by no later than seven days before the hearing of the CPO Application in accordance with Practice Direction 2/2025.
14. The parties shall file an agreed authorities bundle within one day of the filing and service of skeleton arguments.

Costs

15. Amazon shall pay ACSO's costs of opposing the SO Application, to be summarily assessed if not agreed.
16. ACSO shall file and serve a schedule of its costs incurred in opposing the SO Application by 4pm on 18 February 2026.
17. In the event that the parties are unable to reach agreement on the costs payable by Amazon to ACSO, Amazon shall file and serve any observations on the schedule of costs referenced at paragraph [16] above by 4pm on 27 February 2026.
18. Amazon shall file and serve a schedule of its costs incurred in making the observations referenced at paragraph [17] above (if applicable) by 4pm on 27 February 2026.
19. ACSO shall pay Amazon's costs of any observations made pursuant to paragraph [17] above, to be summarily assessed if not agreed.
20. Save as set out in paragraphs [15]-[19] above, costs are reserved.

General

21. There be liberty to apply.

Sir Peter Roth

Chair of the Competition Appeal Tribunal

Made: 12 February 2026

Drawn: 23 March 2026