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IN THE COMPETITION APPEAL TRIBUNAL Victoria House, Bloomsbury Place, London WC1A 2EB

Case No. 1044/2/4/04

19 October, 2004

# Before: SIR CHRISTOPHER BELLAMY (The President) PROFESSOR JOHN PICKERING RICHARD PROSSER OBE

Sitting as a Tribunal in England and Wales

BETWEEN:

#### M.E. BURGESS, J. J. BURGESS AND S. J. BURGESS (trading as J.J. BURGESS & SONS) and

**Appellants** 

#### THE OFFICE OF FAIR TRADING and

Respondents

# W. AUSTIN & SONS LIMITED (1) HARWOOD PARK CREMATORIUM LIMITED (2) & THE CONSUMERS' ASSOCIATION (3)

Interveners

Miss Jennifer Skilbeck (instructed by Howell & Co.) appeared for the Appellants

Miss Kassie Smith (instructed by The Solicitor, Office of Fair Trading) appeared for the Respondent.

Mr. Richard Watson (of Messrs. Brignalls Balderston Warren) appeared for the first and second Interveners.

Mr. Andrew Macnab (instructed by the Legal Department, The Consumers' Association) appeared for the third Intervener.

Transcript of the Shorthand notes of Beverley F. Nunnery & Co. Official Shorthand Writers and Tape Transcribers Quality House, Quality Court, Chancery Lane, London WC2A 1HP Tel: 020 7831 5627 Fax: 020 7831 7737

# CASE MANAGEMENT CONFERENCE

THE PRESIDENT: Good morning, ladies and gentlemen. Our normal procedure at Case Management Conferences of this kind is to go through the points that we have already signalled to the parties and then see whether there are any further applications or points that anybody wants to make.

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In this case, by a letter of 14<sup>th</sup> October we indicated that we would consider the question of disclosure, the question of the two other cases which are 1037 and 1038, and any other further case management directions required by any party in advance of the hearing. Unless anything anybody wants to raise before we do that, I think that is how we would propose to proceed. Perhaps, before we do proceed I could, if I may just identify who we have here today. We have Miss Skilbeck and Mr. Leek for the Appellant – good morning. We have Miss Smith (from Monckton Chambers) for the OFT, supported by Mr. Brentford – good morning. Mr. Watson appears for the interveners -good morning, Mr. Watson and Mr. Macnab for the Consumers' Association – good morning. I may say that since this is the first occasion that we have had the Consumers' Association in front of this Tribunal; we are extremely pleased to have your help, and thank you for coming today.

Are there any preliminary observations before we get down to the issues that we need to discuss?

MISS SKILBECK: I do not think so, Sir, save that one or two of the matters that I have put in my skeleton have been resolved, but I do not know that I need to mention that to you now. THE PRESIDENT: Let me just open my notebook and see where we are. I have in my head, Miss Skilbeck, and you will be able to correct me, that the principal issues on disclosure that we have are the question of Annex 2A, the question of the "advice" that was allegedly given by the OFT in 2001, and perhaps some other matters, although I am slightly hazy as to what other matters are still being pursued. Is that roughly right, or would you like to put me right? MISS SKILBECK: That is right and I think we will find that the other matters have been resolved. THE PRESIDENT: So we do not need to go into that for the moment?

MISS SKILBECK: No, but there might be one or two small matters.

THE PRESIDENT: If we deal with Annex 2A to the decision first, the Tribunal, I have to say, is somewhat concerned in this case that we have had to grapple with this issue ourselves without any real effort having been made, as far as we can see, by the OFT to consider this point before it got to the Tribunal. It is not a particularly good use of our time and resources to be dealing with this sort of issue and we would hope that in general preliminary consideration is given to questions of this kind before it reaches this stage.

As we see it at the moment, this document, Annex 2A, is a potentially important document, but it does contain some information – albeit three years old – that relates to

companies that are not before the Tribunal and arguably contains material as to which those 2 other companies may wish to assert some kind of confidentiality. What we are minded to 3 suggest is that at this stage we should proceed in stages. What has already been suggested is that this document should be disclosed, initially to Burgess's lawyers on a modified basis. The 4 5 document lists the relevant funeral directors and the extent to which they use the crematorium 6 and the number of funerals in question at the various crematoria that are used. What we have suggested as the first stage is that the document, as edited, should remove the numbers of 8 funerals and should give a range for the relevant percentage of cremations that go to the 9 Harwood Park Crematorium. As a first step that seems to us both to protect the legitimate 10 interests of third parties not before the Tribunal and to give the Appellants the basic information that they need for their appeal. It may be that not having yet seen the document in 12 its redacted or edited form the Appellants are not at this stage able to say whether that solution 13 would or would not be sufficient for their purposes. We would anticipate that it would be 14 sufficient for their purposes – or at least might be sufficient for their purposes – but what 15 seems to us to be the right approach is to go in stages, to take that approach as the first stage 16 and if the Appellants are still unhappy after that they can then come back to us and make 17 submissions as to what further information they really need in order effectively to pursue the 18 Appeal.

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That is how we are seeing it at the moment, Miss Skilbeck. Do you want to make further submissions to us on that approach?

MISS SKILBECK: I would like to, if I may, yes. The information concerned is the principal evidence that there is at the moment of the geographic spread of the use of the crematoria – in fact it is the only evidence. The OFT makes two submissions in terms of geographic market. Their first submission is that if there was a narrow geographic market the crematorium would have introduced price discrimination as between branches of the different funeral directors, charging more to those closer to the crematoria. That would be the economic consequence of them being dominant in a small geographic area.

The second submission is that when you look at the geographic spread of users of the crematorium they cover a very wide area, and that is their only other point on the geographic market. Now, when you look at the figures for J.J. Burgess which, of course, we have supplied in Annex 2A, that shows a very strong concentration of cremations being undertaken – the closer you are to the crematorium the higher the proportion of cremations that take place at the crematorium. The OFT have sought to say in their Defence that that is not really quite the case - I do not know if you would like me to take you to some of the relevant paragraphs? THE PRESIDENT: Yes.

1	MISS SKILBECK: There is a paragraph in which they produce the numbers; it is on p.6 of the
2	Annex, para.20. It says:
3	"In practice, the information relied upon by the OFT shows that only around 60% of
4	consumers using Harwood have their funerals arranged through funeral directors in"
5	that area. They say "only around".
6	"Thus a substantial proportion (40%) comes through funeral directors in other areas."
7	Well some of the funeral directors in table 2A are well away from the crematorium itself.
8	Then if we look down to footnote 64, there is this use of the word "substantially":
9	"Stevenage, Knebworth and Welwyn are the only areas where Harwood is substantially
10	closer than any other crematorium."
11	So the information they are supplying in this paragraph is very vaguely put and, even if it was
12	not vaguely put it would be impossible for us to address it, but the fact that it is vaguely put
13	makes it even harder and, of course, the point is not a point that is restricted to J.J. Burgess and
14	Austins as funeral directors, it is a point that goes to all the funeral directors.
15	THE PRESIDENT: The point being made here is that there apparently 40 per cent. of the users of
16	Harwood Crematorium come from outside the Stevenage, Knebworth and Welwyn area.
17	MISS SKILBECK: Yes, but some of them come from well outside. Perhaps I could take you to
18	Annex 2A itself.
19	THE PRESIDENT: What version have you got that in?
20	MISS SKILBECK: I have just got the figures for J.J. Burgess and I have just got all the estimated
21	distances, but I have none of the numbers or percentages for anyone other than J.J. Burgess.
22	MISS SMITH: Could I just make the position clear before Miss Skilbeck refers possibly to those
23	figures. As I understand it, disclosure of the Decision document took a number of stages. First
24	of all, the OFT served the Decision document on the parties to the proceedings in a redacted
25	form, gave the Appellants annex 2A with their figures in it, but everyone else is redacted from
26	it, gave Austins Annex 2A with Austins' figures in it but everyone else's redacted from it. The
27	Decision that was published had everyone's figures redacted from Annex 2A, and the Decision
28	that was published was that which is at tab 2 to the Defence. So no one's figures appear in the
29	published version of the Decision – Annex 2A of the published version. It appears that Miss
30	Skilbeck is referring to the Decision that was referred on her clients
31	MISS SKILBECK: That is correct, thank you.
32	MISS SMITH: before the Decision was published.
33	THE PRESIDENT: Thank you. Yes?
34	MISS SKILBECK: Well you will see, if you look at the estimated distances, which I think I can talk
35	about openly because I believe they are not redacted on anybody's copies, that some of them 3

1are a long way from the crematorium, if you look at Austins' branch at Huntingford, for2example, and Newlings at Royston (on the second page) 33 kms and Lodge Brothers 33 kms,3and so on. It is therefore very difficult to make particularly useful submissions in relation to4distance on the basis of these figures. I am not saying it is impossible to make some important5very important points on the geographic market without this Annex, there are other plenty of6other points to be made, the point is that it is the absolute central point made by the OFT apart7from the observation on price discrimination.

8 THE PRESIDENT: Yes.

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PROFESSOR PICKERING: Is the point that is being made in para.20 of the Annex, or the point that one might infer from this that Harwood Park's required catchment area needs to be greater than Stevenage, Knebworth and Welwyn, so it is not surprising that they are drawing a number of cremations from areas other than those three?

MISS SKILBECK: I am sorry, sir, that may be the point they are making, but it is also relevant because market share, as a percentage, is a very conventional way of measuring dominance, and since these are the only figures that the OFT has actually produced on market share they are ones that one feels one ought to be permitted to comment on in a fairly open way.

PROFESSOR PICKERING: Well this is hardly a market share, is it, as it is quoted?

18 MISS SKILBECK: Pardon?

19 PROFESSOR PICKERING: Here, in para.20 it is not a market share, is it?

MISS SKILBECK: That might be a point I would make in my submissions. The OFT have said that
 the relevant market definition is an area of 30 kms around Harwood Park. There is, I would
 submit, virtually no evidence produced by the OFT to support that. This appears to be the
 evidence to support it.

PROFESSOR PICKERING: Thank you.

25 MISS SMITH: Sir, just on Annex 2A, in the light of your comments this morning, if I could have 26 the opportunity very briefly to explain the OFT's approach to Annex 2A. Of course, as regards 27 the information that the OFT can disclose in the Decision the OFT is constrained by Part 9 of 28 the Enterprise Act, and before the Decision was served on the parties the OFT took the view 29 that the information contained in Annex 2A, the second and third columns fell within 30 s.244(3)(A) of the Act as in commercial confidential material. It was therefore redacted from 31 the copies served on the parties as I have explained. Prior to publication the OFT did consult 32 with the third parties who provided the information in Annex 2A and only two of those 33 responded. Both of them, however, objected to the disclosure of that information on the 34 grounds of commercial confidentiality.

35 THE PRESIDENT: Yes, I think we know all this, Miss Smith.

- MISS SMITH: You have seen those letters. So, Sir, we have considered carefully disclosure of the
   information in Annex 2A and we felt that ----
  - THE PRESIDENT: But when it gets to the stage of the Defence should the whole issue not be looked at again -----

MISS SMITH: Sir, yes.

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- THE PRESIDENT: -- because you are serving things to the Tribunal that the Appellants have not got and (a) that puts the Tribunal in a very difficult position; and (b) it puts the Appellants in a pretty difficult position, and we have to find solutions to these problems.
- MISS SMITH: Yes, Sir. During the Appeal the OFT is still bound by Part 9 in my submission. The OFT did consider after the Decision was published and the Appeal was launched, whether it could give voluntary disclosure and was, however, still of the view that s.244(3)(A) applied.

THE PRESIDENT: But there are ways of doing this, are there not? We know in published

Decisions the Oft gives a range of figures sometimes in order to obscure actual figures. MISS SMITH: Sir, yes, the Tribunal made its very helpful suggestion in its letter of 12<sup>th</sup> October that a range of figures should be disclosed, and the OFT acceded to that suggestion. It was the Appellants who said that "no", that was not sufficient for their purposes. So, Sir, we did accede to that suggestion and we still do think that is the most sensible way forward. We say that giving a range of figures, in the first instance at least, provides sufficient information to the Appellants. Miss Skilbeck refers this morning to wanting to look at the spread of funeral directors and crematoria. We say that the exact distances between the funeral directors and the crematoria are set out in Annex 2A in the first column and the range of percentages show the spread of the numbers of funerals carried out by those funeral directors at the different crematoria. We then would strongly the support the suggestion that in the first stage at least the range of figures is a sensible way of proceeding and I think on 14<sup>th</sup> October we indicated our agreement with the Tribunal's suggestion.

THE PRESIDENT: Yes.

MISS SMITH: Sir, unless I can help you any further I think those are our suggestions. One point only, which is just a point of correction about the age of the data. The suggestion was made in the skeleton that it was two years old in fact the data is 2002. It is only a matter of small detail.
THE PRESIDENT: So we are within the three years, you say?

MISS SMITH: Yes, it is two years old in July of this year. The two third parties who responded to
 the OFT's request indicated that they still felt there were commercial reasons not to disclose
 that information. It is simply a point of detail.

34 THE PRESIDENT: Thank you.

(The Tribunal confer)

1	THE PRESIDENT: I think, Miss Skilbeck, we will order disclosure of Annex 2A in the form we
2	suggested in our letter of 12 <sup>th</sup> October. If, when you have received that, you still have
3	submissions that you want to make then you come back to us in writing within 7 days and we
4	will consider it further.
5	MISS SKILBECK: Thank you, Sir.
6	THE PRESIDENT: Right, that takes us on to the second outstanding document, which is apparently
7	some what is described as "advice", given by the OFT apparently in the course of 2001. What
8	is your submission on this document?
9	MISS SKILBECK: Sir, we had disclosed to us at the end of last week only, documents referred to in
10	the Defence and they are in the bundle before you, and if I could take you to the letter from
11	Harwood Park to the OFT dated 4 <sup>th</sup> March 2003.
12	THE PRESIDENT: Yes. Page 54 of this little bundle.
13	MISS SKILBECK: Miss Austin says:
14	"I wish to express my disappointment at finding it necessary to defend our position in
15	this way. You will recall"
16	THE PRESIDENT: Yes, you have no need to read it. What does this document tell us?
17	MISS SKILBECK: This document tells us that the crematorium had some suspicion that what they
18	might be planning
19	THE PRESIDENT: They were assured, I see, yes.
20	MISS SKILBECK: What they were planning to do might be either unethical or anti-competitive and
21	so quite properly they sought the advice of the Office of Fair Trading. The Office of Fair
22	Trading and the crematorium supporting the view of the Office of Fair Trading have relied on
23	the following submission that even if there is an abuse of a dominant position that is not
24	unlawful if the intention of the crematorium was not anti-competitive but was based on a
25	proper refusal to supply.
26	THE PRESIDENT: Yes.
27	MISS SKILBECK: We have already been down the route, to some extent, of the use made of the
28	correspondence between the crematorium and J.J. Burgess and in the Decision we had a bit of
29	a battle over the redaction of the conclusions that the OFT drew. If I may take you to the
30	Defence, the correspondence is referred to. There are several references but if I can take you
31	in particular to para.33, p.14, half way down that paragraph it says:
32	"Indeed, it is submitted that much of the correspondence relied on by the Applicant
33	supports the OFT's conclusion that Austin's refusal to allow the Applicant access to
34	Harwood arose from a breakdown in the relationship between the firms rather than from
35	exclusionary/anti-competitive intent. In particular the correspondence between 10
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1	August 2001 and 16 January 2002 (when access was refused) plainly discloses the
2	antagonism" etc.
3	This advice was sought from the OFT during that period.
4	THE PRESIDENT: In late 2001.
5	MISS SMITH: Sir, I may be able to pre-empt the submissions in this regard. This request came at a
6	very late stage, about 3 o'clock yesterday afternoon, and it was only this morning that I was
7	able to talk to Mr. Watson, for the crematorium, about the disclosure of this letter, so I have
8	not been able to speak to Miss Skilbeck before we stood up this morning. The OFT is prepared
9	to disclose a copy of this letter in the unusual circumstances of this case, stressing that we do
10	not usually, as a matter of course disclose informal correspondence of this nature, but to make
11	it clear that the advice given by the OFT to Harwood Park in late 2001 was no more than a
12	letter to their solicitors of 6 <sup>th</sup> November giving standard general advice on the application of a
13	Chapter II prohibition.
14	THE PRESIDENT: Yes.
15	MISS SMITH: I have managed to speak to Mr. Watson. He has no objection to us disclosing that
16	letter; therefore that letter can be disclosed.
17	THE PRESIDENT: Good, I am delighted to hear it.
18	MISS SMITH: And we will do that this afternoon.
19	THE PRESIDENT: Thank you very much. I think that was a good decision, Mr. Watson, if I may
20	say so. It may help your clients. It certainly helps us to have everything on the table as far as it
21	can be.
22	Good, that deals with that, what else is left on the disclosure issue?
23	MISS SKILBECK: Sir, that deals with everything as far as the OFT is concerned. In my skeleton,
24	starting at para.28 I made various requests of the Interveners. I am sure I need not say to the
25	Tribunal that we were unfortunately unable to take these matters forward earlier because the
26	Statement of Intervention was only served late on Thursday and we only had sight of the letter
27	just referred to at the end of last week, otherwise naturally we would have pursued these not in
28	front of the Tribunal in the first instance. Paragraphs 30 and 31 we have dealt with with Mr.
29	Watson and so those matters no longer need to be considered. In para.32 the prices of Harwood
30	Park are going to be disclosed. That comes under the next matter, which is this figure of 9.3
31	per cent. as being the percentage of cremations attributable to J.J. Burgess in 2002. I would
32	just like to point out to begin with that Austins, as funeral directors, have the percentage
33	figures of all funeral directors using the crematorium, and so in this respect they obviously and
34	inevitably have confidential information on their competitors.
35	THE PRESIDENT: Yes.
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1 MISS SKILBECK: But this figure is used to say that it did not intend to benefit from the exclusion 2 of J.J. Burgess because in some sense the implication must be that it was a rather small user of 3 the crematorium. In order to establish that point we would like disclosure of the figures relating to the other users – it could be on an unnamed basis. In addition it goes very much to 4 5 the points we were talking about before, namely, the catchment area of the crematorium. The 6 crematorium has said that the catchment area is 10 miles and these figures would tend to 7 support it – the totally unredacted version of that would support it or not, as the case may be. 8 THE PRESIDENT: Have you sought this information from the crematorium? 9 MISS SKILBECK: No, Sir, because this figure of 9.3 per cent. was only mentioned in a Statement 10 of Intervention which we got on Thursday evening. Sir, I think the information, quite apart 11 from assisting us in making relevant submissions would be of direct interest to the Tribunal in 12 taking a view itself of these matters. 13 One further point is that the OFT has made the submission that if there is an abuse of 14 a dominant position it does not matter if some competition is eliminated as long as some 15 competition remains, and in that respect they have relied on the competition supplied to 16 Austins by the Co-Op. So in order to make that point good it would be useful to see what 17 proportion of cremations are attributable to the Co-Op vis à vis Austins. 18 (The Tribunal confer) 19 THE PRESIDENT: Miss Skilbeck, at this moment I think what you should do in the first instance is 20 wait and see what you get from the edited version of Annex 2A, and then write to the 21 crematorium (the Interveners) to see whether there is further information that you want from 22 them, and whether there is something that can be conveniently agreed, and then if it cannot be 23 agreed then write to us and put the argument again. 24 MISS SKILBECK: Sir, can I point out that the skeleton argument of the Appellants is due next 25 Monday, and this could have been dealt with weeks ago had we had a proper response from the 26 parties. 27 THE PRESIDENT: Yes. Mr. Watson, do you have any position on this? It is desirable that as the 28 Tribunal we get a picture, but we do not necessarily want to have detailed information of 29 names and precise figures and all the rest of it. I think what Miss Skilbeck is looking for is 30 some feel for how important Burgess was in the totality of the crematorium's position 31 presumably in 2001 and 2002. 32 MR. WATSON: Sir, yes. I think the argument is probably better put in relation to comparison 33 between 2001 and 2002 rather than saying that you need all the detail as to the breakdown of 34 the others, because on the face of it that figure is effectively free-standing and in its own right 35 as a percentage of the whole. It is unnecessary to then say what is the rest, the other 91-odd per

cent. made up of specifically. I do not see how it assists the Tribunal in reaching a decision. It should identify obviously the specific percentage that the Co-Op which may be considered to be one of the other main rivals in use, but I am not sure that that actually assists the Tribunal at this stage.

THE PRESIDENT: I am not sure whether I know whether this is right or not without having gone more into detail in the papers, but one might imagine that it might be interesting background to know whether, despite the fact there is a percentage there, every other user of the crematorium had a lower percentage so that although they had X per cent. everybody else had, say, 1 per cent. for argument's sake, or that that percentage showed that they were actually the fourth largest user, or tenth largest user, or 21<sup>st</sup> largest user, or the second largest user, or whatever.

MR. WATSON: Would that not also introduce the comparison in terms of the size of the other funeral directors, because obviously there are other factors at work in terms of the amount of business they can put to a crematorium?

THE PRESIDENT: They are larger companies?

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MR. WATSON: Yes, so that would be a distortion if it was taken at face value as to simply the number of cremations that took place from any given user. It obviously opens a slightly wider picture.

THE PRESIDENT: We will need to try to form some sort of picture, looking at it from a competition point of view, of how significant Burgess is in the competitive situation in the Stevenage/Knebworth area and further afield, depending on how the argument goes – whether they are on the periphery, somewhere in the middle, very important, or what. So let us just reflect for a moment. (After a pause) We are going to have a further discussion on this point to see what the right solution is.

## (Short Break)

25 THE PRESIDENT: We have had a brief discussion about what we think might be helpful to the Tribunal. What we think might be helpful to the Tribunal in order to understand the case, in an 26 27 ideal world, would be the preparation of a small table that was perhaps headed "Use of 28 Harwood Park Crematorium" or something of that kind, and ideally covered 2001 and 2002, 29 and preferably 2003 so one had a full comparison, which gave indicative ranges of percentages 30 of customers using the crematorium for Austin, for Burgess, and for the two next largest 31 customers without identifying those customers. We have what is said to be the actual 32 percentage for Burgess, and what would be envisaged for Austin would be to say the range is 33 X per cent. to Y per cent. within, say, a 10 to 15 per cent. spread, and then for the next largest 34 customer (without identifying that customer) and then for the next largest after that, so that we 35 get some picture of the extent to which (without revealing precise figures) the crematorium is

1	used by Austin itself, by Burgess and by the two next largest customers, and that would just
2	give us a bit of background that we would find helpful, without I think disclosing anything
3	sensitive from your client's point of view. Do you follow me, Mr. Watson?
4	MR. WATSON: I do indeed, Sir. May I take instructions?
5	THE PRESIDENT: Yes, please do.
6	MR. WATSON: (After a pause) I am most grateful, Sir. Yes, indeed we would be very happy to
7	proceed on that basis.
8	THE PRESIDENT: The matter has come to a head so there is a degree of urgency.
9	MR. WATSON: I appreciate that. I believe all the figures are available so it should not take too long
10	to extrapolate those and put them in, as you say, $10 - 15$ per cent. bands for those three years.
11	THE PRESIDENT: Yes, if someone could possibly do that by the end of the week we would be
12	extraordinarily grateful.
13	MR. WATSON: Sir, yes.
14	THE PRESIDENT: Thank you very much. There you are, Miss Skilbeck.
15	MISS SKILBECK: Yes, Sir. It is back to the advice given in November. The OFT have agreed to
16	disclose the advice with your encouragement, and we just ask also that the crematorium
17	disclose the letter requesting the advice. Perhaps I can take you to their Statement of
18	Intervention.
19	THE PRESIDENT: Well unless there is a major problem I would have thought that the OFT is
20	disclosing the letter the OFT sent. In order to understand that letter it is probably quite useful
21	to have the letter to which that letter is an answer, as it were. So unless there is some major
22	objection – I do not know, Mr. Watson, whether there is?
23	MR. WATSON: Since I do not, I must confess, have the copy of the letter with me, so I just hesitate
24	to that extent, but I do not have any reason to think that it would disclose any
25	THE PRESIDENT: Let us hope it would be sensible to disclose both of them.
26	MR. WATSON: Sir, yes.
27	THE PRESIDENT: Just leave it on that basis. Does that deal with all disclosure issues, as far as you
28	can tell at the moment, Miss Skilbeck?
29	MISS SKILBECK: It deals with everything that I wanted to raise.
30	THE PRESIDENT: Thank you very much. As far as the two other cases are concerned, the Tribunal
31	has had a very similar situation in other proceedings called Albion Water. What we did there
32	was to say that the case in which the Tribunal ordered, by consent here, interim measures
33	should remain, because there is an agreed interim measure in this case and it is undesirable that
34	we should do anything to disturb that until these proceedings have finished.

As regards the other case, it is probably sensible simply to leave that case where it is with a direction that no further action should be taken in relation to that case until the end of these proceedings. One never quite knows, there may be some issue of costs, or there may be some collateral issue that nobody has thought of which means that it would be perhaps unwise at this stage to dispose of the case in formal terms. I think in formal terms both those cases should probably be simply left where they are for the time being and dealt with at the end of this case in a general sweep up of all outstanding procedural issues.

MISS SKILBECK: Sir, if I may just say, it is the OFT that has been pressing for their withdrawal.

THE PRESIDENT: Thank you. That is our view at the moment, Miss Smith, which is more or less what we did in *Albion*.

MISS SMITH: Sir, yes, we are happy that an order be made on both those cases on the same basis it was made in Albion, that there be a stay, no steps in the proceedings to be taken until after the hearing and costs to be reserved.

THE PRESIDENT: Yes, thank you. Anything else from the Appellants?

MISS SKILBECK: Sir, two other matters. I have set out in my skeleton the kinds of further disclosure that we might make including an offer to introduce witness statements in respect of some of them. On the question of witness statements, there is evidence – which I think we have probably dealt with adequately – produced by the Interveners which is no supported by evidence or witness statements, but we are happy to leave that to one side, but I would just simply suggest that if any of the other parties have any objections to us introducing any of these classes of information perhaps they could say so – it is set out in para.46.

THE PRESIDENT: Yes. Well I think you should basically take your own line on this at the moment, Miss Skilbeck, and if there is some objection we will deal with it as and when it arises.

MISS SKILBECK: Thank you, Sir.

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THE PRESIDENT: Just bear in mind that this is an attack on the Decision so we are interested in the analysis in the Decision above all, on the competition issues that arise. We are not so interested in collateral issues. Strictly speaking I think at this stage any evidence, or further material that you seek to introduce should be in response to something that has arisen since you made your first Notice of Appeal, because in this Tribunal we are not comfortable with matters simply snowballing as we go along unless there is a good reason for it.

MISS SKILBECK: In my view none of these are collateral matters. It is really just a matter ----

THE PRESIDENT: That was the point, I think, that Miss Smith was about to get up to make.

MISS SMITH: Sir, I would simply say that obviously you are aware that Rule 8(6), which provides
 that the Notice of Appeal should include the documents and statements on which the Appellant
 relies.

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#### THE PRESIDENT: Yes.

MISS SMITH: And we would suggest that if the Appellant wishes to rely on further evidence or material they need the Tribunal's permission to produce that new material. At the moment we would resist an application to put in this new material on the ground essentially that this is a complainant's Appeal, and in *Claymore* the Tribunal gave some indication of the sort of issues that it would be concerned with in a Claimant's Appeal, in para. 109 of the latest *Claymore* Judgment:

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"...whether the OFT has made any material error of law, whether it has carried out a proper investigation, whether its reasons are adequate and whether there are material errors in its appreciation:"

It is not entirely clear to us at the moment how relevant or necessary this material contained in paras. 45 and 46 of Miss Skilbeck's skeleton actually is the matters in issue and to the challenge to the OFT's Decision, in particular para. 45(c) – "...figures showing the extent of private ownership of crematoria in England and Wales." At the moment it is not clear to me how that is relevant to the challenge to the OFT's Decision – "references obtained by Burgess at the time of the initial refusal to supply"– subpara. (f). The problem we will be facing is if this material comes in willy-nilly in the skeleton, we have, of course, applied to the Tribunal that it should be excluded, but we are under quite significant time pressure at that stage to respond and the last thing we want to do in our skeleton is to start responding to matters that we believe are of peripheral relevance to the real issues in the case.

We simply say that if this information is to be put in there should be a proper application which we would resist at the moment on the basis of this skeleton. Related to that point is another concern which I should raise, arising from para. 43 of the Appellant's skeleton, where she sets out the large number of grounds on which she says she wishes to rely. My concern is that these appear to be multiplying outside what is now in the Notice of Appeal, in particular the last line. She draws attention to supplying J.J. Burgess only in respect of specific postcodes. As I understand that supply came about as a result of the agreed order, consent order, for interim measures for this court. To now start trying to bring that into the Appeal as well, there is a danger that things are multiplying and the focus is being lost. So it is on that basis that I would express the OFT's concerns about allowing this material in with the skeleton, simply on the basis that we could then turn round and object to it. Unless the Appellant has given good reason why this further information should be put in or is relevant to the Appeal we would resist any permission being given to put this in at this stage.

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(The Tribunal confer)

1 THE PRESIDENT: Miss Skilbeck, our view at the moment is this. The Notice of Appeal sets the 2 framework for the case. There is some latitude in the Tribunal's case law which says that an 3 Appellant can add in further material in response to matters raised in the defence, which it has not had a chance to deal with before. The skeleton argument is not, in principle, the time for 4 5 advancing a new case beyond the case that has been set in the framework for the Appeal. We 6 will not make any orders at this stage, but if you do wish to put in new matters, please bear 7 those considerations in mind and ask yourself whether it is really necessary and relevant and 8 justified at this stage to put it in. There is obviously a certain tension between the procedural 9 economy that we aim for in this Tribunal, and the need to go into the case fully and to give the 10 Appellant the fullest opportunity to make its case. It may be in cases of this kind one has 11 a little more latitude than one has in other cases involving large and better resourced 12 companies who could have acted differently earlier.

13 MISS SKILBECK: Thank you, Sir. May I just quickly explain why each one is relevant, since my 14 learned friend has raised the point? (a) Both parties rely on the exchange of correspondence 15 between the parties and this is just the addition of a later letter. (b) Is a response made to 16 a point made in the Statement of Intervention which was received on Thursday night. (c) Goes 17 to the effect on competition which is a matter the OFT relies on substantially. (d) Harwood 18 Park's price list is relied on by the Interveners and is going to be supplied by them. e) This 19 relates to the commercial dispute – if people do not want to see the cheque stubs that relate to it 20 I am happy to exclude those.

THE PRESIDENT: Do we need the cheque stubs?

MISS SKILBECK: There is talk of a commercial dispute which can only be the apparent non-appearance of two cheques sent by the Burgess's, and these are cheque stubs which show that the cheques were issued and must have got lost in the post – it is a tiny matter, one page.
(f) I am happy to omit those if there is a complaint about it. (g) This is a matter that one would have expected the OFT to have produced – a map showing the 30 sector area.

27 THE PRESIDENT: Yes.

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MISS SKILBECK: That is all, para. 47 just deals with any request for witness statements to
 accompany any of those bits of information. So, Sir, the information sought to be supplied is
 extremely limited and relevant.

31 THE PRESIDENT: Well let us see how we get on in this respect. Was there another matter that you
32 wanted to raise, or was that it?

MISS SKILBECK: It was only, Sir, in the light of the large number of issues, whether we might get
 some guidance on the timing for the hearing itself, and also whether, in the light of any points
 made today and the information to be supplied by the crematorium, the position in respect of

the Appellant's skeleton, which is due on Monday night, and whether, if necessary, a short appendix might be added or might be delayed – whatever the Tribunal would think fit – to take advantage of any new information.

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THE PRESIDENT: Well I would have thought in principle if there is new information you have not had a chance to deal with in your principal skeleton then in principle you should be entitled to add to it. In general, the issues in this case are: relevant geographic market, dominance in any alleged geographical market, the question as to how far refusal of supply of the kind that occurred here is an abuse; and lastly, objective justification. So there are those four issues.

MISS SKILBECK: Sir, if I may, on the question of objective justification, that is not an issue raised by the OFT or the Interveners as has become clear from the Defence and the Statement of Intervention, and so it is not my intention to deal with that.

MISS SMITH: Sir, I think that is correct, the OFT does not rely on an argument of objective justification. As regards the timetable for the hearing, we would suggest it may useful to have a detailed timetable for the two days, but that the most appropriate time for considering that may be once the skeleton arguments have been exchanged.

16 THE PRESIDENT: Well we are certainly not in a position to set out a timetable today.

Mr. Watson, could I just say one thing to you, that obviously we are extremely anxious that Austins should have the fullest opportunity to put their point of view to us. Your Statement of Intervention, quite understandably, draws very heavily on the OFT's position, but you are fully entitled to put in whatever evidence or matters you want to lay in front of us on those issues that I have just mentioned, either on geographical market, on dominance, or on the issues of abuse, they are all issues into which the Tribunal may wish to go in some detail, and there are perhaps three possible scenarios that you should, as it were, be aware of so that your clients can think about the situation. The first scenario is that the Appellants lose on one or more of the issues, in which case the Appeal is rejected and that is it.

26 The second scenario is that the tribunal is unhappy with one or more parts of the 27 Decision and decides to send it back to the OFT. The third scenario is that the Tribunal 28 decides to decide itself on one or more of the issues with a view to either deciding the case in 29 part and sending another part back to the OFT, or reaching some solution in terms of the order 30 that it makes that will, in one way or another, resolve the case without having to send it back, or whatever. So I am just saying that so you are aware of all the possible outcomes in this 32 case, and can put whatever material or submissions before us that you would wish to put with 33 a full understanding of all the possible outcomes that there may be.

34 MR. WATSON: That is very helpful, Sir, thank you.

1	MISS SKILBECK: Sir, you have just explained, quite properly, to us that we are constrained by our
2	Notice of Appeal. It seems to me only appropriate that the Statement of Intervention constrains
3	the Interveners.
4	THE PRESIDENT: Well I mean within the framework of the Intervener, but I do not want the
5	Intervener to not do something that they might otherwise do because of a possible
6	misunderstanding as to the various outcomes that the case might result in. I am not
7	anticipating that we should get an avalanche of material from the Intervener, but I think it is
8	legitimate to draw the Intervener's attention to his chance to make an effective intervention.
9	Let us just see how we get on.
10	Now, Mr. Macnab, for the Consumers' Association, how do your clients see their
11	participation in this matter from herein on? I do not think we have had any written document
12	from you so far, is that right?
13	MR. MACNAB: Oh, I hope you have had our Statement of Intervention?
14	THE PRESIDENT: Oh we have, yes, absolutely.
15	MR. MACNAB: It is quite a lengthy document.
16	THE PRESIDENT: Absolutely, yes.
17	MR. MACNAB: At the moment we do not see our intervention going much further than the
18	Statement of Intervention.
19	THE PRESIDENT: What you have already told us.
20	MR. MACNAB: Yes. We are not seeking to call any witnesses or anything like that, Sir. I would
21	imagine that our involvement at the hearing would be fairly short and sweet. Obviously we are
22	going to see what Mrs. Skilbeck has put in her skeleton argument, and I should imagine that
23	we are going to be largely agreeing with what she says. As regards how long I shall be
24	speaking on the actual day itself I really cannot say at this stage, but I do not see our
25	intervention going much further than what you have seen already.
26	THE PRESIDENT: No. Thank you. Are there other matters that anyone now would like to raise
27	while we are all here? (After a pause) Apparently not. Very well, thank you very much indeed.
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