# IN THE COMPETITION COMMISSION

## APPEAL TRIBUNAL

New Court Carey Street London WC2A.2JT

1 August, 2002

Case No 1006/2/1/01

Before: SIR CHRISTOPHER BELLAMY (The President) MICHAEL DAVEY **DAVID SUMMERS** 

Sitting as a tribunal in Northern Ireland

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BETWEEN:

### BETTERCARE GROUP LIMITED

#### supported by

# THE REGISTERED HOMES CONFEDERATION OF NORTHERN IRELAND LIMITED

# BEDFORDSHIRE CARE GROUP

Interveners

and

# THE DIRECTOR GENERAL OF FAIR TRADING

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Respondent

MR C HAYBURN (of Messrs L'Estrange & Brett) appeared for the applicant and the interveners.

MR JON TURNER (instructed by The Director of Legal Services, Office of Fair Trading) appeared for the respondent.

> Transcribed from the Shorthand Notes of Harry Counsell & Co., Clifford's Inn, Fetter Lane, London EC4A.1LD Telephone: 0207 269 0370

PROCEEDINGS \_\_\_\_\_

Applicant

	Tribu	nal's judgment in this matter will be the final and definitive record.
1		<u>10.55 am</u>
2	THE	PRESIDENT: The Tribunal is handing down today its judgment in the case of Bettercare
3		Group Limited v The Director General of Fair Trading.
4		We have had the benefit of a number of comments from the parties on a draft judgment
5		which we circulated earlier in the week. We have taken on board those comments where they
6		seem to us to be legitimate corrections of factual matters or typographical errors. If and to the
7		extent we have not taken on any particular correction suggested that is because we do not think
8		the suggestion is appropriate. I would just point out in that connection that the purpose of
9		giving the parties an opportunity to comment on the judgment is to enable them to pick up
10		factual errors, and to consider in a provisional way their position on any consequential
11		applications. The purpose is not to, as it were, slip into the judgment further nuances or other
12		suggestions that might improve the way the judgment has been presented. The judgment,
13		however imperfect, stands subject to correction of factual errors.
14		There is in the copy that I think has been handed to the parties, which is the official
15		copy of the judgment, one correction on page 4 which has been made so far only in manuscript.
16		There is a deletion on that page in manuscript. In the official published version of the judgment
17		that correction will be taken out.
18		The Tribunal has found in this judgment on the material available to us that North &
19		West's activities in running its statutory residential homes and engaging in the contracting out
20		of social care to independent providers are, for the purposes of the Competition Act 1998, to be
21		regarded as economic activities for the purpose of deciding whether North & West is an
22		undertaking within the meaning of section 18(1) of the Act.
23		For the reasons set out in the judgment the Tribunal
24		1. sets aside the decisions of the Director contained in or comprised by the
25		Director's letters of 29 November 2000, 25 July, 2001, 21 September 2001 and
26		2 November 2001 whereby the Director decided that he had no power to
27		investigate the complaint made to him by Bettercare Group Limited, and
28		subsequently refused to vary that decision.
29		2. Remits to the Director the matter of Bettercare's complaint.
30		That is the judgment of the Tribunal.
31	MR	HAYBURN: Sir, if I could firstly request an order for the applicant's costs. Just on that issue
32		the outstanding issue in Part B in the judgment, namely, that North & West has not freedom to
33		set prices, was not put forward in the contested decision and therefore should not play a part in
34		the consideration of costs.
35		I would like also to apply for the intervener's costs which will not be significant but

1		both the intervenor's submissions were mentioned in the judgment and were relevant to the
2		outcome of the judgment.
3		Secondly, Sir, while we note that the complaint was still before the Director, and we
4		accept that the judgment remits the matter to the Director without any consequential directions,
5		we would, on behalf of the applicant and the intervenor, wish to urge the Director to give
6		priority to the complainant for legal and factual analysis of the outstanding issues in the manner
7		suggested by the Tribunal on the freedom to set prices.
8		We would ask the Director to appreciate that the nursing and residential care industry is
9		in a precarious position and both the applicant and intervenor are anxious that he approach the
10		matter on a fact finding, neutral basis. Thank you.
11	THE	PRESIDENT: Thank you, Mr Hayburn. Let me just say at this stage before we hear Mr Turner,
12		for the benefit of Mr Turner, although we have obviously given some thought to it our
13		provisional view on costs is that it would be right for Bettercare to have its costs up to the
14		interim judgment that we gave on 26th March, 2002 when we settled the matter of whether or
15		not there is a decision in relation to that stage of the case Bettercare did have to come to the
16		Tribunal in order to establish that indeed there was a decision.
17		As regards the costs that have been incurred since that date had the Director acceded to
18		the original request to vary the decision and had he therefore proceeded to investigate the case,
19		we tend at the moment to think that quite a lot of the work that has gone into this case would
20		actually have had to have been done anyway at that stage. In addition to that, as I think you just
21		pointed out Mr Hayburn, some issues still remain open, the matter is still under investigation -
22		we do not quite know yet what the final result is. So we are provisionally inclined to the view
23		that since 26th March probably the proper order is for both sides to bear their own costs, but
24		with that indication we will hear Mr Turner and then give you a chance to come back.
25	MR	TURNER: May it please the Tribunal, I will deal briefly with matters in this order:
26		consequential directions, leave to appeal and costs.
27		So far as concerns consequential directions, the Director considers that the appropriate
28		order is indeed to remit without making any further direction or giving the Director a further
29		steer, in particular having regard to the matters raised by the Tribunal in paragraphs 211 to 216
30		of the judgment talking about the prospective merits of the case and possible doubts. The
31		Director, who will certainly look at the matter conscientiously, must have a discretion about
32		whether and, if so, how to proceed in this matter.
33	THE	PRESIDENT: Yes, the Tribunal accepts that the Director has such a discretion.
34	MR	TURNER: I am grateful, Sir. The second matter is leave to appeal. This is an important
35		judgment, and a judgment that will be needed to be given full consideration both by the

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1		argument, is that there is a two stage procedure here. It is first for the prospective appellant to
2		seek leave from the Tribunal, and if we grant leave, then the appellant has a further six weeks
3		in which to requisition a statement of case, because this is an appeal by way of case stated. We
4		then settle a statement of case and then the matter proceeds. It is somewhat different to the
5		procedure in England, and the procedure in Scotland. So you might just like at some point to
6		consider whether our understanding of the procedure is correct. I think it is a bit more
7		complicated than is normally the case.
8	MR	TURNER: Sir, we have not fully given consideration to that
9	THE	PRESIDENT: No, you have not had time to do that.
10	MR	TURNER:but we will do so in the light of your indication, we are grateful.
11	THE	PRESIDENT: I take this opportunity just to point that out.
12	MR	TURNER: Finally, Sir, on the matter of costs, the Director's submissions do accord with the
13		provisional indications given by the Tribunal in relation to costs, and by way of amplification
14		we would make two additional features plain.
15		First, unlike, say, the Insurance Standards Council case, both limbs of this case have
16		involved virgin territory, specifically in relation to the substantive issue on the question of an
17		undertaking.
18	THE	PRESIDENT: Yes.
19	MR	TURNER: The decision by the Director General was conscientiously made in the light of what
20		guidance the European Court of Justice has provided, and he sought to extrapolate properly
21		from those principles. We accept that the Tribunal has taken a different view, but this is not a
22		case where the Director has made some fundamental flaw or error in an area charted by
23		jurisprudence.
24		Secondly, and in relation to procedure, we feel it right to mark the point which accords
25		with the Tribunal's provisional indication that this is a case in which the Director did go to quite
26		considerable lengths for the purpose of the substantive stage of this application to assist the
27		Tribunal by pulling together a large amount of material, including the relevant legal materials
28		and to put it into a format and order which had not so far been done in the notice of application,
29		and the Director shouldered a major burden in that regard - indeed, even after the judgment
30		went to lengths to assist the Tribunal. Of course, the Director is a public officer, and in some
31		sense different from an ordinary litigant in adversarial litigation. However, in this case he did
32		go to very specific lengths to help the Tribunal to have everything available to it to make its
33		decision.
34		No statement of costs has been received and I have discussed with Mr Hayburn the
35		appropriate way forward in that case. We both consider that a detailed assessment of costs is

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1		therefore needed, and in the light of Rule 26(3) that it would be appropriate for the Tribunal to
2		order that costs be assessed by a taxing officer of the Supreme Court of Northern Ireland in this
3		case.
4	THE	PRESIDENT: I will just remind myself of Rule 26(3). [Pause for reading] Yes. There is still
5		perhaps remotely the chance that the parties might actually agree.
6	MR	TURNER: There is - "if not agreed".
7	THE	PRESIDENT: Yes.
8	MR	TURNER: The final point in the light of Mr Hayburn's submissions - costs of the interveners.
9		That is to some extent a matter of principle. That is opposed. Of course, those costs did arise
10		essentially only at the substantive stage in any case, and to the extent that costs were incurred.
11		But we say that such costs should not be allowed. It is not appropriate for the Director to have
12		to pay duplicate or triplicate sets of costs by analogy with the procedure in judicial review
13		unless there is some real reason why that should be the case - if there is a real and separate
14		interest identified and defended in the case, which there was not here, or if different and
15		important arguments were raised which were not raised by the principal applicant, which was
16		not the case here. Therefore, our submission is that the costs of the intervenors should not be
17		allowed.
18		Sir, unless I can assist the Tribunal further, those are our submissions.
19	THE	PRESIDENT: Thank you, Mr Turner. Yes, Mr Hayburn?
20	MR	HAYBURN: First, Sir, just to agree with Mr Turner's assessment of the costs
21	THE	PRESIDENT: That they should be assessed by a taxing officer of the Supreme Court, Northern
22		Ireland, yes.
23	MR	HAYBURN: Yes. Sir, I do appreciate your position on the substantive hearing. I would say in
24		our view we feel that the judgment upheld much of what was contained in our arguments and
25		the correspondence, and where it elaborated on them it still upheld and stood by those
26		comments, so not all the substantive work was carried out after the substantive hearing in our
27		view.
28		Secondly, I just repeat the intervenor's point, the way the Director conducted the case,
29		in particular Mr Barry's statement, involved quite a lot of work from the RHC in particular, the
30		Bedfordshire Care Group I presume their complaint is still pending before the Director for the
31		same reasons as our is, so while their costs will not be significant their involvement was
32		material.
33	THE	PRESIDENT: Yes. Thank you very much. [The Tribunal confer]
34		On the issue of costs in this case the Tribunal considers, as provisionally indicated, that
35		the applicant [Bettercare] should have its costs up to and including the delivery of the judgment

1	that this Tribunal gave on 26th March on the interim question of whether it was in the presence
2	of a decision.
3	Up to that stage our view is that the two intervenors, The Registered Homes
4	Confederation and Bedfordshire Care Group, should both bear their own costs. The
5	involvement of both those interveners up to that point was minimal, and more generally
6	without deciding the point at this stage we have some sympathy with the Director's observation
7	that in general it is not appropriate to give costs of interveners against the Director unless there
8	are particular circumstances that justify the award of such costs in a particular case.
9	We leave the generality of that issue for another day but there are no such
10	circumstances in this case as regards the period up to 26th March.
11	As regards the period since 26th March when admittedly a great deal of additional cost
12	has been incurred, we accept the Director's submission that the substantive issue with which we
13	have been concerned was to some extent an issue that involved virgin territory on which there
14	was no clearly decided authority completely on the point, that the Director went to considerable
15	lengths to assist the Tribunal by putting before the Tribunal factual material that did indeed
16	assist us.
17	Thirdly, as I have already said when indicating our provisional view, we consider that a
18	great deal of the work that has in fact been done in the second stage of this appeal would have
19	had to be done anyway had the matter proceeded administratively before the Director.
20	On those grounds we think that the correct order is that from 26th March onwards both
21	parties should bear their own costs, bearing in mind, of course, in addition that the matter is still
22	pending before the Director and we do not yet know the final outcome. That applies equally to
23	the interveners, and they too shall bear their own costs as from 26th March.
24	We are prepared to accept that it is appropriate in this case to order a detailed
25	assessment of the costs by a taxing officer of the Supreme Court of Northern Ireland, under
26	Rule 26(3) if the costs are not agreed. So there will be a detailed assessment by a taxing master
27	of the Supreme Court of Northern Ireland in default between the parties on the question of
28	costs.
29	I think unless there are any other points the parties wish to raise today that concludes
30	matters.
31	Thank you very much, and thank you again to the parties and all those who contributed
32	to putting before the Tribunal material in this case.
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