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5 **IN THE COMPETITION**
6 **APPEAL TRIBUNAL**

Case No: 1306-1325/5/7/19

1349-1350/5/7/20

1369/5/7/20

1373-1374/5/7/20

1376/5/7/20

1383-1384/5/7/21

1385-1400/5/7/21

1406/5/7/21

9 Salisbury Square House
10 8 Salisbury Square
11 London EC4Y 8AP
12 (Hybrid Hearing)

14 Wednesday 2 March 2022

18 Before:
19 The Honourable Mr Justice Marcus Smith
20 Ben Tidswell
21 Andrew Young QC

24 **BETWEEN:**

27 H & H (Retail) Limited & Others v Mastercard Inc & Others
28 Coral Racing Limited & Others v Mastercard Incorporated & Others
29 Motor Fuel Limited & Others v Mastercard Incorporated & Others
30 Greene King Brewing and Retailing Limited & Others v Mastercard Incorporated & Others
31 Dune Group Limited & Others v Mastercard Incorporated & Others
32 Adventure Forest Limited & Others v Mastercard Incorporated & Others
33 (together, the "**Group 1 Claimants**")

35 Co-operative Group Food Limited & Others v Visa Europe Limited & Others
36 Moto Hospitality Limited v Visa Europe Limited & Others
37 Traveljigsaw Limited v Visa Europe Limited & Others
38 Nando's Chickenland Limited v Visa Europe Limited & Others
39 French Connection (London) Limited & Others v Visa Europe Limited & Others
40 H & H (Retail) Limited & Others v Visa Europe Limited & Others
41 Greene King Brewing and Retailing Limited & Others v Visa Europe Limited & Others
42 Hobbs Limited & Another v Visa Europe Limited & Others
43 JD Weatherspoon PLC v Visa Europe Limited & Others
44 Odeon Cinemas Limited & Others v Visa Europe Limited & Others
45 Coral Racing Limited & Others v Visa Europe Limited & Others
46 Motor Fuel Limited & Others v Visa Europe Limited & Others
47 Dune Shoes Ireland Limited & Others v Visa Europe Limited & Others
48 Adventure Forest Limited & Others v Visa Europe Limited & Others
49 (together, the "**Group 2 Claimants**")

51 Westover Group Limited & Others v Mastercard Inc. & Others
52 Westover Group Limited & Others v Visa Europe Limited & Others

(together, the "**Group 3 Claimants**")

Richer Sounds Plc v Mastercard Incorporated and Others (the "Group 4 Claimant")

Furniture Village Limited v Mastercard Incorporated and Others
Caprice Holdings Limited and Others v Mastercard Incorporated and Others
Pendragon PLC and Others v Mastercard Incorporated and Others
J L and Company Limited & Others v Mastercard Incorporated & Others
(together, the "**Group 5 Claimants**")

Alan Howard (Stockport) Limited & Others v Mastercard Incorporated & Others
Alan Howard (Stockport) Limited & Others v Visa Europe Limited & Others
(together, the "**Group 6 Claimants**")

Soho House UK Limited & Others v Visa Europe Limited & Others
Pendragon PLC & Others v Visa Europe Limited & Others
Fattal Leonardo Royal Berlin Operation GmbH & Co. KG & Others v Visa Europe
Limited & Others
MY Realisations Limited and FB Realisations 2017 Limited v Visa Europe Limited &
Others
Furniture Village Limited v Visa Europe Limited & Others
Caprice Holdings Limited & Others v Visa Europe Limited & Others
GrandVision N.V. & Others v Visa Europe Limited & Others
Euromaster France & Others v Visa Europe Limited & Others
Firmdale Hotels plc & Others v Visa Europe Limited & Others
Globalgrange Ltd & Others v Visa Europe Limited & Others
Shiva Hotels Heathrow Limited & Others v Visa Europe Limited & Others
New World Hospitality UK Limited and My Bright Limited v Visa Europe Limited &
Others
Grove F&B Limited & Others v Visa Europe Limited & Others
Baglioni (UK) Limited v Visa Europe Limited & Others
Edwardian Ltd & Others v Visa Europe Limited & Others
Melton House Investments Limited & Others v Visa Europe Limited & Others
(together, the "**Group 7 Claimants**")

APPEARANCES

Kassie Smith QC and Fiona Banks (On behalf of the Claimants in Groups 1-3 and 5-7)
Christopher Brown (On behalf of the Group 4 Claimant)
Brian Kennelly QC, Daniel Piccinin and Isabel Buchanan (On behalf of Visa)
Matthew Cook QC and Hugo Leith (On behalf of Mastercard)

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15 **Wednesday, 2nd March 2022**

16 **(10.30 am)**

17 **Housekeeping points raised by MR COOK**

18 **THE PRESIDENT:** Good morning.

19 **MR COOK:** Before Ms Smith stands up, just a couple of housekeeping points from
20 me, sir. Firstly, I referred yesterday to the Payment Systems Regulator's
21 report of 2021. That has gone into the bundle and that is at tab 17 of the
22 authorities.

23 **THE PRESIDENT:** I looked at that last night.

24 **MR COOK:** That's very helpful, sir. The second point is to say that I think the look
25 on Mr Brown's face gave it away yesterday that while we have pleaded the
26 point about passing on from acquirers to merchants in relation to all the other
27 claimant groups, our defence in relation to Richer Sounds does not expressly
28 at the moment plead that point. We will go away and check. It may simply be
29 a timing point of when we pleaded that defence. I think it is the first in time in
30 these cases and it may be before we had the idea. Unless there was any
31 specific reason for that, we will produce an amendment and invite Mr Brown's
32 clients to agree to it and, if necessary, take it from there thereafter, sir.

1 The third one I am afraid is I have been sick overnight with probably Norovirus. It is
2 not COVID, but I was throwing up overnight. At the moment, at least, I seem
3 to be up and around without any difficulties. Should there be a recurrence, I
4 may have to leave the hearing very rapidly to avoid messing up the Tribunal's
5 rather delightful new courtrooms. Simply so you are aware if I leave, that is
6 nothing to do with anything my learned friend is saying and you will be in good
7 hands with Mr Leith.

8 **THE PRESIDENT:** That's very helpful, Mr Cook. In fact, that cedes helpfully into
9 a point that I wanted to make. For reasons that I am not going to go into,
10 because they are personal, I as a result of events last night would very much
11 like this hearing to be kept to an hour or so, because I would want to be on
12 a train to Cambridge at about lunchtime or before. So to the extent people
13 can cut their cloth, I would be very grateful, but I don't want anyone to feel that
14 they are getting short shrift from the Tribunal as a result. So it's an indication.

15 Ms Smith.

16

17 **Reply by MS SMITH**

18 **MS SMITH:** Sir, thank you. I will try to keep my reply as brief as possible in light of
19 what you have just said. First of all, I do need to make the point where
20 I started yesterday and where I will end up today is that the purpose of the
21 sampling exercise envisioned by the previous Tribunal, as you know, was to
22 try to keep this process practical and manageable.

23 In response to submissions from Mr Kennelly yesterday on costs you stressed that
24 your proposed common issues process was intended to be more streamlined
25 and less costly than the previous process. We absolutely adopt that. We
26 stress that your new process should not become an opportunity for the card

1 schemes to reopen everything or to seek to lead the Tribunal down a path
2 which ends up making the proceedings more drawn out, more inefficient and
3 more costly.

4 In that regard, yesterday Mr Kennelly suggested that the stay should be lifted on our
5 claims under the anti-steering rules in article 102. We don't suggest the stay
6 should be lifted and we don't think that it is a sensible or efficient course for
7 the Tribunal to take. The claims are made in parallel to the claims we make
8 under article 101 and the default MIF rule. They are alternative routes to the
9 same loss and damage. If we succeed under 101, we say there is very likely
10 to be no need for those claims. That's the reason why they were previously
11 stayed and why they should continue to be stayed. There is no benefit at all
12 on doing any further work on those matters before the October/November
13 CMC that we have proposed.

14 That leads me to that topic. We maintain the suggestion we made yesterday that the
15 next step in these proceedings should be the preparation of lists of issues by
16 the lawyers, taking the list at paragraph 3 of Visa's skeleton as a starting
17 point. The purpose of this list, this initial lawyers' list, would be to flesh out the
18 issues and provide a framework for the Tribunal's subsequent consideration of
19 how to address those issues.

20 Initially it can be used we suggest at the CMC, which we have suggested could
21 usefully take place in October or November, which would hopefully be after
22 we have received the Court of Appeal's judgment on the summary judgment
23 applications.

24 Yesterday Mr Cook suggested that these lawyers's lists could take a form of
25 a Commercial Court type list of issues. We think that's a sensible proposal
26 and we agree with it.

1 Yesterday we suggested the Tribunal should order that we prepare the first draft of
2 the list of issues within 14 days, but given that both defendants have indicated
3 they would want to refine and develop the list beyond the summary of high
4 level points set out in paragraph 3 of Visa's skeleton, and also given the fact
5 that both parties have already litigated one set of Commercial Court MIF
6 proceedings, presumably produced lists of issues in those proceedings, we
7 now suggest that the order be reversed, that the Tribunal order the
8 defendants produce refined lists of issues within 14 days and that the
9 claimants can produce their suggested amendments to that list within a further
10 14 days.

11 We then also suggested that the Tribunal can subsequently deal with any disputes
12 and order a final list of that initial list of issues. If the Tribunal is agreeable, we
13 think that can be done and should be done on the papers without a further
14 hearing.

15 As a next step yesterday, sir, you suggested that perhaps we could shortcut the
16 process by just saying let's use the paragraph 3 as a list of issues and the
17 next step should be to produce a refined list with input from the economists on
18 evidence. We submit that it would be preferable and hopefully more efficient
19 to produce the lawyers list we have suggested, the Commercial Court list type
20 of issues first in order to frame the issues.

21 In October/November we should hopefully have a judgment from the Court of Appeal
22 and we will know which article 101 issues survive that judgment and need to
23 be tried by this Tribunal and which don't. It may be we hope, obviously from
24 our side of the bar, that summary judgment will be given on a significant
25 chunk of the article 101(1) issues, and if that's the case, the experts will never
26 have to engage with them at all. So significant costs could potentially be

1 saved by the experts not engaging with those issues for the purposes of the
2 more detailed granular list of issues on which the experts make input.

3 We submitted yesterday, however, that work can and should be done before the
4 October/November CMC on issues which will need to be determined by this
5 Tribunal regardless of the Court of Appeal's judgment.

6 Yesterday we submitted that the most productive and efficient way of proceeding in
7 this regard would be for the Tribunal to order that following the settlement of
8 the Commercial Court style list of issues, there should be sequential
9 exchange or sequential production of expert reports, not exchange, sequential
10 production of expert reports, first from the defendants and then from the
11 claimants, and that those reports could set out the granular issues which the
12 experts say need to be determined by the Tribunal and the data and material
13 that the experts say they will need to consider in order to determine those
14 issues.

15 Those reports we say should be produced before the CMC in October and
16 November, and where there are any disputes on them, they can be resolved
17 by the Tribunal at that hearing. We should also by then be in a position to
18 know what article 101(1) issues might need to be added to the lists.

19 We maintain that proposal of the exchange of expert reports. Yesterday we
20 suggested it be limited to issues arising under 101(3). However, we now
21 suggest it should cover also quantum and pass-on. We take on board
22 Mr Cook's submission yesterday to the effect, I think he said he is comfortable
23 with the process of producing a high level Commercial Court type list of issues
24 to be followed by the identification by the experts of the granular issues, but
25 he's concerned that the latter, the granular list of issues, should not be limited
26 to 101(3), because he said there may be an overlap with issues arising under

1 quantum and pass-on.

2 We take that on board and we suggest, therefore, that the expert reports be
3 produced sequentially with a view to identifying these granular issues should
4 cover both 101(3) and quantum and pass-on issues. We say again that can
5 and should be done by the date of an October/November CMC. Both card
6 schemes have already litigated those issues in the first wave of proceedings,
7 if not all the way to trial -- cases have been settled -- at least far enough along
8 we say for their experts to already -- or should already have a pretty good
9 idea of what they require.

10 So far we have proposed that the Tribunal can and should make the following orders
11 today. Those orders are as follows just to set them out clearly.

12 We say that a further CMC should be fixed for October or November. We think that's
13 likely to need two days.

14 We think that the Tribunal should order that the defendants produce a Commercial
15 Court style list of issues within 14 days of today's date. The claimants respond
16 with an amended list within 14 days of that date and then the Tribunal resolve
17 any disputes on the papers and order a final list of issues. That takes us
18 I think to about mid-April.

19 We then suggest that the defendants have, say, four weeks to produce an expert
20 report on the granular issues to be determined as regards article 101(3) and
21 quantum pass-on and the data and material that they require.

22 The claimants then, say, have a further four weeks to produce expert reports in
23 response. Then there should be provision for the experts to meet and seek to
24 agree their list of granular issues. Also, after the exchange of expert reports
25 we suggest the parties should liaise to seek to agree what information that the
26 experts have requested they are willing and able to provide.

1 We suggest that 30 days before the CMC is listed the parties should serve
2 an agreed list insofar as they can agree, an agreed list of disclosure or
3 information and make any applications for categories of disclosure that might
4 be in dispute. When I say disclosure, I mean within that data information
5 seeking by way of interrogatories along the lines you indicated, sir.

6 That way we get to the CMC in October and November with a clear idea of what's in
7 dispute and where the disputes lie around the scope of disclosure and the
8 issues. If possible, we should take steps, in our submission, to avoid having
9 dead time between now and the next CMC and avoid having dead time
10 between the exchange of the expert reports and the CMC, and in our
11 submission to the extent possible the autumn CMC should be about resolving
12 any disputes about the scope of disclosure in light of the expert reports, not to
13 set a timetable to run into the next year, into 2023 to resolve any such
14 disputes.

15 Sir, those are our proposals. I think they are pretty much on a line with what we
16 suggested yesterday, but with some nuances and changes in light of what the
17 card schemes said.

18 I have two further points on which I wish to make submissions which I submit can
19 and should be addressed by the Tribunal today.

20 The first goes to the evidence required to prove exemption under 101(3). It is I think
21 accepted by the card schemes -- it certainly seems to be what's on the face of
22 their skeletons -- that the test set by the appellate courts for whether MIFs
23 should be exempted under 101(3) is whether they generate benefits for
24 merchants which outweigh the harm they cause. The Supreme Court called
25 this the 'fair share' test.

26 In our submission, proving just that a MIF is set at the merchant indifference level, a

1 MIT MIF, does not answer that question alone. In fact, a MIT MIF does not
2 necessarily generate any benefits for merchants. I will not develop that point,
3 but that is the point we will be taking, but in any event I think it is also agreed
4 from the submissions that were made yesterday that whether or not a MIF is
5 set at the merchant indifference level is just one element to be considered by
6 the Tribunal under 101(3). So, however, bearing all that in mind, Visa's
7 expert, Mr Holt, has already done, as you have seen, a substantial amount of
8 work and, in fact, produced two expert reports on what he says he needs to
9 provide an acceptable estimate of the MIT MIF.

10 He said, and Mr Kennelly stressed yesterday that that was only done in the context
11 of the sampling exercise. Fine, but he has done that work. He has said this is
12 what, within those confines, I say to the Tribunal is necessary in order to
13 prove the MIT MIF and he said I need responses to our exercise from 37
14 sample claimants.

15 Now if I may ask you just to compare what he asked for in those reports with what
16 was available to Visa in the previous trial where they did argue MIT MIF. If
17 I could ask you to look at Visa's skeleton at paragraph 16 in Visa's skeleton.
18 At paragraph 16, Mr Kennelly refers to the approach that Visa took in the
19 *Sainsbury's v Visa* proceedings in the High Court in producing a MIT MIF.
20 They say in those proceedings they relied on evidence from a range of
21 different sources. The Commission survey which we say provides a much
22 better overview of the market as a whole, RFI responses from 16 different
23 claimants that were in front of the proceedings in the High Court, and the
24 BDRC survey that Visa carried out, which again we say provides more of
25 a broad overview.

26 Now, in light of that we certainly -- that we submit was seen by Visa at that stage as

1 being the evidence that they wanted to put in front of the High Court on the
2 MIT MIF. We certainly in light of that, and that's a lot less than what they are
3 asking now, we certainly in light of that resist the suggestion made by Mr
4 Kennelly yesterday that Mr Holt should now be allowed to extend the exercise
5 even further that he wants to carry out, extend the exercise beyond the 37
6 sample claimants, I think was the suggestion that Mr Kennelly was making
7 yesterday. Effectively now all bets are off. We want more. We certainly
8 resist that suggestion.

9 On the contrary, we maintain the position that was set out in our skeleton argument
10 for yesterday's hearing that a sample of ten claimants responding to Visa's
11 RFI is adequate for the purposes of producing a MIT MIF, particularly when
12 any sample is unlikely to provide an overview of the market as a whole and
13 the publicly available sources of data are likely to provide a better picture of
14 the economy as a whole, but we maintain the position that a sample of ten is
15 adequate, and extending the onerous exercise of data collection and
16 disaggregation that's required by what Visa have perhaps rather hopefully
17 called an RFI but really is a data collection exercise, would be wholly
18 disproportionate and is not necessary, particularly when you compare it with
19 what was available to the experts in the Visa interchange proceedings in front
20 of the High Court set out in paragraph 16.

21 **THE PRESIDENT:** Ms Smith, just so that you have an indication as to where our
22 direction of thinking is going, we are absolutely not going to sanction without
23 proper argument a wider exercise than is necessary. What that exercise is
24 we really don't want to decide today. So, you absolutely have -- going forward
25 we are envisaging a process where precisely these points can be made,
26 because I want to be clear we are going to exercise -- we ordinarily exercise

1 pretty rigorous control over the evidence we hear, but that rigour is going to
2 be rather more extensive in this case.

3 So, your points are entirely well made and we will want to hear from you in due
4 course. If that's the reason you put the marker down, then it is well made. If,
5 on the other hand, you are inviting us today to say the evidence needs to be
6 shaped in a particular way and we should on this issue order the sampling
7 that you suggest, then we are very much not with you, simply because we
8 don't want to make orders in relation to these extraordinarily difficult to
9 manage proceedings until we have got a very clear idea of the shape of the
10 proceedings. That is the sort of order we are going to be making today, but,
11 to be clear, what we envisage doing is going to have a point in time at which
12 each side will say what they want for the resolution of a particular issue, but
13 I want to be absolutely clear what each side says they want does not mean
14 they are going to get it.

15 So, if that's enough comfort, then that's absolutely fine, but if you want to go further
16 and argue that we today lay something down, then I think you have quite a lot
17 of hard work to do.

18 **MS SMITH:** Thank you. Can I take a moment?

19 **THE PRESIDENT:** Of course.

20 **MS SMITH:** We hear what you say, sir. If I can just move on from that point then
21 and if I could very briefly address my second issue.

22 **THE PRESIDENT:** Of course.

23 **MS SMITH:** Which is the approach to quantum. It appears now that all parties
24 agree, although there may be some generic issues regarding quantum
25 pass-on, it is also inevitable that there will also be claimant specific issues.

26 As regards generic issues I would just like to take back up one point made by

1 Mr Cook yesterday. He said yesterday that the December PSR, the
2 December 2021 Payment Services Regulator Report showed, and he will
3 argue, that there was little or no passing on of the MIF --

4 **THE PRESIDENT:** We looked at that and it doesn't quite say that.

5 **MS SMITH:** It doesn't quite say that.

6 **THE PRESIDENT:** We can see the area for debate there.

7 Can I give you another indication of our direction of thought on pass-on in particular?

8 Your submissions yesterday I think served the very helpful purpose of making
9 clear to us that the issue is an extraordinarily difficult one and we have in mind
10 a form of process where special treatment is allocated to pass-on with a view
11 to resolving pretty early on not only the legal issues that you say you need
12 resolution on but also the practical issues which at least we believe in how
13 this sort of issue is going to be resolved.

14 So, we entirely understand the difficulties of pass-on. We think you are right that
15 there needs to be some kind of articulation of just what it is that we are
16 dealing with before one goes into the market and gets the evidence for it, but
17 we envisage something rather more than simply legal submissions on
18 pass-through. We have in mind a kind of hybrid process where we receive
19 submissions, which will include legal submissions, but submissions which will
20 be essentially, how on earth does this issue get tried, given its nature? That's
21 not putting it very well, and I am sure the order we make will put it more
22 clearly, but we have that in mind. I hope that will address the concern you
23 have regarding the clarity or otherwise of the points that arise, but I think you
24 can take it that, apart from finding that this is an extraordinarily hard issue, we
25 are not going to say anything more about pass-on in our ruling, because
26 frankly I don't think anyone in this courtroom actually has articulated with

1 sufficient clarity what it is that we are trying to do. I say that without intending
2 to be critical of anyone. I think this is just a terrifically difficult issue.

3 **MS SMITH:** Thank you very much, sir. Thank you for that indication. In light of that
4 I think what I was going to say I will keep it extremely brief and it may be it is
5 in the nature of a marker rather than any suggestion for what the Tribunal
6 does today, but it is clear Mr Cook yesterday said that as regards claimant
7 specific issues which he accepted there probably would be on pass-on that it
8 is likely there will need to be some sampling on those claimant-specific
9 issues.

10 We agree with that and we are extremely keen not to waste the work that has
11 already been done on sampling, and the agreement that, in fact, has already
12 been reached with the card schemes in the context of the sampling process
13 proposed by the previous Tribunal as to the ten categories of representative
14 claimants, and we think that the fact-specific issues on pass-on can be
15 determined by reference to a sample of ten claimants taken from those
16 categories, and that there is -- if we are using those sample claimants for the
17 purposes of pass-on only, not for the purposes of 101(3), then there is no
18 need for the survey proposed by Visa. If that survey was designed for the
19 purposes of ensuring the claimants were represented as far as possible of the
20 economy as a whole for the purposes of 101(3), they wanted small, medium
21 and large and they wanted people who had blended MIFs, etc.

22 For quantum and pass-on, in our submission, the sample claimants just need to be
23 representative of the claimant groups, so before the Tribunal, and it has
24 already been agreed between the parties that the ten categories are
25 representative in that regard in my submission.

26 **THE PRESIDENT:** Yes. Again can I give you an indicator as to where we think we

1 are going on this?

2 Speaking for myself, and I think that view is shared by my colleagues, we see
3 a great deal of force in what you say, but we are again uncomfortable about
4 making a direction today, given what I articulated about the uncertainty of
5 what we are dealing with. So, we have in mind that there will be a process of
6 scrutiny of how the parties are going to address and enable the Tribunal to
7 resolve pass-through. That is going to be before we determine how
8 conclusively that is going to be proved.

9 If after that process both parties say it is sampling and what was previously ordered
10 is the way to do it, then I suspect you will get very little push-back from the
11 Tribunal. The Tribunal places enormous weight on the agreement of
12 opposing parties, because it usually means that the proposal is a sensible
13 one, but putting down our own marker, I would be very uncomfortable in
14 saying today that sampling is the right way to go. By sampling I mean picking
15 selected claimants as representatives of other things. Clearly, given the
16 volume of claimants, some kind of exercise in terms of limiting the evidence is
17 going to have to be undertaken and that's a given, but whether that limitation
18 is in the form of sampling as you are proposing or whether it is some other
19 way of doing it, that is where, again, if you want the Tribunal to indicate we will
20 listen very carefully to argument in the future, that indication we will give you,
21 but if you want us to commit today to a way of doing it, then I really don't think
22 we are willing to do that.

23 **MS SMITH:** We hear what you say, sir, and we are grateful for that indication. In
24 light of that I think that's all that I have to say in reply. I know that Mr Brown
25 has one or two points that he wants to make as well in reply.

26 **THE PRESIDENT:** Thank you very much as well, Ms Smith.

1 Yes, Mr Brown.

2

3 **Reply by MR BROWN**

4 **MR BROWN:** I am grateful. Sir, in light of your indication I will keep this as brief as
5 I can. I intend just to be a few minutes.

6 I just want to make the point that we have made throughout the course of these, as it
7 were, conjoined proceedings that we are in a unique position on the claimants'
8 side. We are separately represented and we have just one claim. We are not
9 part of a group. We don't have the benefit of whatever cost sharing
10 arrangements they have and other arrangements that the groups will have.

11 Our claim is a small one in the grand scheme of things. I appreciate it is a claim we
12 decided to bring, but it is a small one in the grand scheme of interchange
13 claims. It is limited to UK and intra EEA MIFs. It is limited to an article
14 101 claim. We don't have an abuse of dominance claim, like Ms Smith's
15 Humphries Kerstetter clients. We don't have an inter-regional MIF claim and
16 so on. Of course, we have only sued one of the two schemes, Mastercard, so
17 we have no personal skin, as it were, in the Visa game.

18 Our position up until yesterday when we thought we were going down the sampling
19 line was that -- leave us out essentially. Now we recognise that the Tribunal
20 is not attracted to the sampling approach. I am certainly not going to be
21 pushing back against that. I heard what you had to say about sampling, sir,
22 even in respect of quantum. I am not seeking to reopen that today.

23 The point I wanted to make is that we were concerned about it before. We are even
24 more concerned about it, having heard from Mr Kennelly about the possibility
25 of opening up the Humphries Kerstetter claim to encompass the abuse of
26 dominance and the anti-steering rules aspects of those claims to make this

1 an even larger, more sprawling piece of litigation and with all of the additional
2 complexity and cost that would entail.

3 So, this is really just to lay down a marker or just an indication of our thinking. We
4 are going to go away and think about whether we ought to be, depending on
5 what the Tribunal rules, either today or shortly following the CMC, and also in
6 light of any costs' correspondence. Mr Kennelly mentioned the possibility of
7 correspondence on costs and there will presumably have to be a debate
8 among the parties as to, for example, whether costs exposure should be on
9 a several basis. Mr Kennelly mentioned a joint basis. We will have to look at
10 that and get into that discussion, but subject to all of that we will be
11 considering whether, for example, to apply for a stay on the basis that we
12 would be bound by the outcome of the generic issues trials or whether some
13 other sort of arrangement can be put in place.

14 I am certainly not advancing or making that application today, obviously not.

15 **THE PRESIDENT:** No.

16 **MR BROWN:** But those are matters we may wish to bring back before the Tribunal.

17 **THE PRESIDENT:** That is very helpful. It ties in with the point that I made
18 yesterday regarding the consent order stay that was sought, and the issue is
19 I think exactly as you have articulated it, namely where one has got someone
20 who wants to be, as it were, at the back end of the queue rather than the front
21 end of the queue, the process that we are envisaging doesn't sit with that, and
22 we were explicit yesterday and we are going to be even more explicit in the
23 ruling we will in due course hand down, that one of the things we are thinking
24 about very, very carefully is the extent we can make -- appropriately make the
25 bindingness of these matters as comprehensive as possible.

26 Now I am not going to say very much about that today, but it is something which is

1 obviously very much on our mind. That means that the sort of decision that
2 your clients have to make is exactly that. Do we file for a stay on the explicit
3 basis that you are bound by what happens, it being fully acknowledged that
4 we will at all times have in mind the fact that the generality of decision-making
5 will have to stop and move into individual matters, and so the stay will be on
6 those terms?

7 We won't be able to draft anything along those lines today, but we do think that
8 provision needs to be made in the order, so that what you have effectively is
9 a cookie cutter form of stay which articulates exactly what I have said, the
10 fault line between the general and the individual, so that if anyone wants
11 a stay on those terms, they simply need to write in to the Tribunal and say
12 "Please can we have it". I don't think there would even be need on that basis
13 for consent between the parties. I think it would simply be an opt-out, which
14 anyone is entitled to exercise, the price being a degree of commitment.

15 So, I hope that at least in principle resolves the point you are quite rightly articulating.

16 **MR BROWN:** It does, sir. On that basis I don't need to say anything more. I simply
17 adopt what Ms Smith has said on the other matters. Thank you.

18 **THE PRESIDENT:** Thank you very much.

19

20 **Reply by MR KENNELLY**

21 **MR KENNELLY:** Sir, can I come back very briefly on three points and I heard the
22 Tribunal on the time issue?

23 The first goes to Ms Smith's point on lifting the stay on the part of her claim, the
24 steering rules and the article 102 abuse of dominance claim. She said that if
25 she succeeds in the process that the Tribunal is outlining, those parts of her
26 case should fall away. What she didn't say is that if she fails --

THE PRESIDENT: Mr Kennelly, you don't need to trouble us on this. We will be lifting the stay.

MR KENNELLY: I am very grateful.

My second point, sir, goes to the time that she suggested for the granular issues list and request or suggestions for the provision of data and disclosure. We are content with her earlier suggestion about the time for a Commercial Court type list of issues, but on the granular exercise drawing up the full list of issues, which includes pass-on, which is a complex question, four weeks is insufficient in our submission. Six weeks will be needed for that both for the claimants --

THE PRESIDENT: Mr Kennelly, I am going to cut you short. We have a process in mind, which I anticipate we will get a push from everyone about the aggressive nature of the dates, that we are going to float, but we will float them nonetheless and you can all tell us whether we are being over ambitious, as I suspect we are. So I put that marker down now, but I don't think, given that the process we have in mind is largely what -- it's a synthesis of what the parties have been submitting to us, but I think it is probably better if we discuss timing when you know what we have in mind rather than punting, as it were, at an object whose shape is as yet unknown to you.

MR KENNELLY: I am grateful, sir. I will move on to my third and final point. The last suggestion made by the Tribunal respectfully canvassing the option that parties to the proceedings could opt out in some way from giving evidence. I appreciate that's an entirely provisional view and one the Tribunal is simply considering. We would have real concerns about that. If somebody is a party to the proceedings, they ought *prima facie* to be required to give evidence. The kind of data and disclosure they give would entirely be within the

1 Tribunal's discretion and we respectfully agree and endorse the proportionate
2 expert-led approach, but we couldn't have a situation where parties could
3 simply opt out of giving data or disclosure which could be vital for the just
4 resolution of these issues.

5 **THE PRESIDENT:** That I think is an interesting question about exactly how the stay
6 is framed. It is obviously not going to be an unconditional stay for the reasons
7 that I was articulating with Mr Brown. I can also see that it would be
8 appropriate to have a form of contingency in order to draw someone back in if
9 they have had a stay, but for my part I think that where one has got someone
10 who says "Look, I want to be at the back end of the queue. Please don't
11 require me to do all this work on list of issues and things like that. I am happy
12 to be bound by what the other parties do", then that I think is an appropriate
13 order to be made, save that if when you identify an issue and identify the
14 evidence that is necessary to determine that issue one of the opted out
15 persons has critical evidence, then the stay should be on such terms that you
16 can oblige that party to provide that material.

17 Now cards on the table. I would be quite reluctant to make that sort of order and
18 deprive the parties of the benefit of the stay unless it was very clearly
19 indicated that evidence from that particular party was necessary, and one of
20 the things that we anticipate having in this process is a CMC at which exactly
21 the evidence that the parties wanted to adduce is determined before they go
22 out and get (inaudible).

23 So it will be at that point that you would say to Richer Sounds hypothetically "I am
24 terribly sorry. I know you want to be out, but you can't be. We want you in",
25 and then there would have to be a hearing at which Mr Brown would say
26 "Well, you have got it wrong. The evidence is not necessary. You can easily

1 get it from somewhere else".
2 So, I hope that squares the circle between the interests of a claimant not wanting to
3 incur costs and the defendants' interests in having the evidence that they
4 need to resolve the issues.

5 **MR KENNELLY:** Sir, we are very grateful for the indication. There may be
6 an issue -- it is not for now -- as to how we know enough about the particular
7 claimant as to whether that claimant is one that ought to be giving evidence or
8 not, which is the purpose of the initial questionnaire that we were suggesting
9 in the sampling exercise but that's for another day. Your indication is well
10 understood. I have nothing further.

11

12 **Reply by MR COOK**

13 **MR COOK:** Sir, I had also planned to rise and say that Ms Smith's suggestions were
14 somewhat too tight on timing. It sounds like I had better say that your
15 suggestions sir, are massively excessively too tight on timing.

16

17 **DIRECTIONS ON MANAGEMENT OF PROCEEDINGS**

18 **THE PRESIDENT:** I suspect I am going to be hearing a lot of that. I will press on
19 nonetheless. If you take the dates that we are suggesting as ones that can
20 appropriately be discussed, I think when we have a draft order up and
21 running, because I am very conscious that drafting on the hoof is not a good
22 idea, but I do want the parties to leave the courtroom with a very clear idea of
23 where we are going so that the drafting can be done over the next couple of
24 days.

25 So, with that in mind we had done some work overnight as to what the shape of the
26 order should be. I am glad to say that Ms Smith's submissions didn't change

1 our thinking, but I think that's largely because it is actually quite close to what
2 Ms Smith was suggesting.

3 So, we are going to set out our thinking in greater detail in a formal ruling, because
4 we consider that our thinking regarding case management and in particular
5 the extent to which persons not before the court can or should be bound is
6 going to require extremely careful articulation if we choose to say anything on
7 the point at all, which is by no means a foregone conclusion.

8 We have very much in mind Ms Smith's point that, where a party has brought
9 a claim, that claim should be resolved as a claim as expeditiously as possible,
10 and it is wrong in principle and at least without careful thought to hold up
11 an action to allow other claims to catch up. So, we want to think very carefully
12 about how proceedings such as this can most effectively be managed and set
13 out our thinking so that market expectation can be managed for this and
14 future cases.

15 It is, however, necessary that we state our directions for the immediate management
16 of these proceedings.

17 As I indicated in argument, we are not satisfied that we should order sampling at this
18 stage. Indeed, we are quite satisfied that to commit to a particular method of
19 resolving an issue or issues in advance of understanding how precisely the
20 true nature of these issues shape up would be an error. So, we are not
21 saying no sampling. We are saying in the manner of Saint Augustine, "Lord
22 make me good, but not yet". No sampling yet.

23 We stress that we have fully taken on board the point made by all of the parties that
24 some form of sampling is likely to be necessary, and at the most abstract level
25 that's clearly right. The volume of potential evidence in this case is vast and
26 there's going to have to be an exercise of selection, and it may well be that

1 that selection is a claimants' sampling process. It is just that we think that it
2 would be premature to make that decision. It may well prove to be right, but
3 we are not going to commit to that yet and we think that is the fairest course
4 for all of the parties.

5 So, to go to the order, this is, I want to stress, an extremely rough draft, and the
6 dates certainly are writ in light pencil rather than hard ink, but we consider that
7 the stay in relation to all claims should be lifted. However, just to sweeten the
8 pill for Ms Smith, we are not anticipating more than the minimum of work on
9 the issues that are presently stayed and the issues that are before the Court
10 of Appeal. We do consider that some work needs to be done, but really to
11 ensure that everyone, the parties and the Tribunal, understand the shape of
12 what is being tried.

13 So, moving on to paragraph 2, we want the proceedings to be tried by reference to
14 a series of issues which we call the issues, and we have set out the table that
15 we want to be used in annex 1 to the draft order.

16 Issues we are defining widely. They are, as I indicated a moment ago, inclusive of
17 issues that have been stayed and also issues that have been determined by
18 way of summary judgment but which are on appeal to the Court of Appeal. It
19 is all in.

20 The way that those issues are articulated are then set out in the following
21 paragraphs, and I am not going to read them out, because the parties can
22 read them for themselves, but essentially by mid-March each party will
23 produce its own version of the issues in play. We think that that is better than
24 a sequential approach, because we want everyone to think from the get-go
25 how they are going to prove their case, come trial. It is to our mind absolutely
26 critical that we have a synthesis of both sides' thinking in terms of how these

1 issues are created. So, we want both sides to do this job.

2 In due course, of course, the issues will be synthesised so that one gets one set, but

3 we want both sides to apply really quite active thought to this, because -- let

4 us be clear about this -- the issues will in due course inform the evidence that

5 each party is going to be permitted to lead at trial. So this is a list of issues

6 with teeth. So if there is a mistake at the early stage and you have left

7 something out of account, you can always have an application to amend and

8 add to the list of issues but you will be at real risk of not being able to deploy

9 that which you want to deploy.

10 So that's why we have adopted what might at first sight be a more cumbersome

11 process than the parties had envisaged. In any event, a synthesised list is

12 produced. It will mark up areas of agreement and disagreement, and we will

13 then rule on the papers as to which formulation we should adopt. That is the

14 process that is set out in paragraph (c) of the draft on page 2.

15 The next stage will be to move on from the framing of the list of issues to what we

16 call method of determination, which is column 3 on the exemplar table in

17 annex 1. We envisage that by no later than 19th April each party will populate

18 its own version of column 2 -- column 3 -- I beg your pardon -- setting out the

19 manner in which each issue identified in the second column will be

20 determined by the Tribunal. We don't expect -- we certainly won't require and

21 we probably don't want -- a detailed statement of methodology at this stage.

22 Rather, without being prescriptive, what we would want is each party to identify the

23 method of determination under one of the heads that we described in (d)(i).

24 So broadly speaking it is legal argument, expert evidence, ideally identifying

25 the discipline of the expert, factual evidence stating how it is envisaged that

26 the relevant witnesses are proposed to be identified, so we feed into

1 Mr Kennelly's point about working out who you want and the methodology
2 defining it, and similarly whether it is done by documentary evidence, there
3 stating how it is proposed that the relevant documents are going to be
4 identified.

5 So, what we want is not the list of documents at this stage. What we want is -- we
6 know there are documents that are going to be going to this issue. We
7 propose to find them in the following way. That will then be in broad brush
8 terms articulated. At this stage the parties may well be saying "Well, in order
9 to work out what documents we need, we are going to have to send out
10 a questionnaire". We will hear the parties on whether that happens or not.
11 We will control this process, but that is how we envisage this next stage to
12 operate.

13 I said in argument that pass-on would get special treatment. It does in (ii) of
14 paragraph (d). We want each party to provide detailed submissions,
15 excluding submissions in relation to the burden of proof, as to how we resolve
16 the issue of pass-on at trial.

17 I say excluding submissions in relation to burden of proof not because we regard
18 burden of proof as unimportant, but because we regard it as extremely
19 important. We anticipate that it may be the case that, unlike most issues, the
20 issue is of such difficulty that the burden of proof question could be
21 determinative. Certainly listening to Ms Smith yesterday that seemed to us to
22 be a real potential. If that is right, then we want the parties, first, to focus on
23 how they prove it, absent the burden of proof, so that that overlay can be
24 applied later on at trial. In other words, what we want the parties to grapple
25 with is not the technical questions of who bears the burden, but the
26 substantial and difficult questions of how it is that this issue is litigated in order

1 to get to the best correct answer.

2 So we will obviously want to hear you on the law. Equally obviously we will want to
3 have some meat on the skeletal bones of the law. What we have proposed is
4 that the parties address ourselves by reference to a particular example. What
5 we picked with no particular intent was the example that we were taken to
6 yesterday, Soho House UK Limited, paragraph 62 and 63, where one has got
7 a pleading regarding pass-on, and what we think we would be helped by is by
8 the parties saying "Look, here is one instance. This is how we would propose
9 to resolve it".

10 We make clear that we would be very happy for limited expert evidence to be
11 adduced at this stage explaining how one would propose to do it if a party is
12 so advised. Now it is at this stage that the parties will be saying "Look, we do
13 it by way of sampling", but you would explain how the sampling process would
14 work and what you would expect to extract from the sample claimant by way
15 of information in order to make this point good, because we frankly think that
16 this is something which is extraordinarily difficult to prove. It is a very difficult
17 issue to nail. The more the parties think about this before we get down the
18 process of adducing the evidence, the more we understand exactly what we
19 are talking about. That is the point of (ii).

20 We should say that we are very conscious that pass-on arises in multiple guises,
21 including whether the MIF was passed on to the claimants themselves,
22 Mr Cook's point. We have picked 62 and 63 of the reply just as something to
23 enable the parties to get their teeth into. It shouldn't be read as in any way
24 suggesting that we accept or don't accept Mr Cook's point. That is a matter
25 that will come later on.

26 We will then have a one-day hearing on the first convenient date after 19th

1 April 2022 at which the precise method by which the pass-on issue to be
2 determined will so far as possible be determined by the Tribunal. We stress
3 so far as possible and as far as the Tribunal is advised because we are
4 acutely conscious that we may not be in a position, even at this stage and
5 even with the benefit of parties' material, to actually resolve how it is going to
6 be done. We hope to be able to, but we want the parties to understand that
7 we are sufficiently concerned about the articulation of pass-on that we may
8 not be able to resolve the question as we would like to. So the order makes
9 that explicit.

10 Then (f), we move on to the final column in annex 1, which is the precise articulation
11 of the manner in which the issue is to be determined. So it builds on the
12 method of determination, and what we will expect in relation to all issues,
13 save those issues that are on appeal in the Court of Appeal, and given we are
14 talking about a post-19th April matter, the issues on which this exercise can
15 be done can be topped and tailed by reference to what is going on in other
16 proceedings, but in relation to most of the issues the parties will populate their
17 own version of column 4, setting out with precision the manner in which the
18 party will seek to persuade the Tribunal that the issue in question should be
19 resolved by the Tribunal.

20 Now we expect a high degree of precision in this part of the form. Where there's
21 legal argument obviously nothing further need be said, but where, for
22 instance, the method of determination includes the adduction of documentary
23 evidence, each party is at that stage going to have to state precisely what
24 disclosure it will be seeking from the other party or parties and what
25 disclosure it will itself be making.

26 Equally where there is a factual set of witness evidence in play, each party must

1 identify the witness or witnesses it will be minded to call, and the same goes
2 in relation to the experts.

3 Now I said earlier that what the parties say they want they may not necessarily get.
4 It is at this point we think we will be having a debate with the parties about the
5 extent of sampling, and it is at this point that we will hear Ms Smith on the Holt
6 point, if I can call them that. We would expect Ms Smith to be saying in her
7 schedule that the only evidence that is required is what Mr Holt has produced
8 so far, and that may be right. We would equally expect Mr Kennelly to be
9 saying, "No, Mr Holt is part of the picture, but we are going to need on certain
10 points rather more". At that point we will work out who is right and who is
11 wrong and the parties get on their way and do the job.

12 It follows that we are going to need a pretty hefty case management conference, we
13 thought two days before the summer, at which we could approve or
14 disapprove the parties' proposals under rule 4(5) of the Tribunal's Rules,
15 which gives us really extremely wide case management powers as to the
16 inclusion and exclusion of evidence and the manner in which a trial is to be
17 conducted, and we intend to exercise those powers with a high degree of
18 liberality and rigour.

19 So that's what we want to do. We are more than happy to debate the details with the
20 parties. For personal reasons I would be inclined to encourage the parties to
21 do that on the papers, but I think it's right that I invite any of the parties to sort
22 of push back on the timetable in particular, because I think the parties ought
23 to be given a reasonably clear idea of where they want to go in terms of
24 timing.

25 So, Ms Smith, I put an accelerated timetable in, because I want the claimants to
26 understand that if they want to go fast, we will go fast, but if you are saying

1 that you think it is more sensible to structure this so as to take more account
2 of the Court of Appeal hearing and decision, then we would see force in that,
3 and if everyone is of that mind, then we would certainly adjust the timetable in
4 that way.

5 **MS SMITH:** Sir, thank you very much for that indication. I don't want to make any
6 submissions on the specific dates now. I think I need time to take this away to
7 consider the detail of this and to take further instructions.

8 I don't know if, sir, you want to make -- give an indication or make an order as to
9 when we should put those written submissions in to you on dates, etc, or at
10 least send a letter in to you on dates, etc, but I think we do need time to take
11 this into account and to think about the dates and think about what's going to
12 be required by each of those dates.

13 **THE PRESIDENT:** I think that's only fair, because we have since yesterday morning
14 thrown an awful lot at the parties.

15 Can I suggest this, that in the first instance the parties should have the rest of this
16 week to debate matters amongst themselves and work out which bits in terms
17 of the timing need further articulation, and indeed which bits of the order need
18 further articulation to make it work properly. I mean, the fact is this is
19 an overnight draft. It undoubtedly can be improved, and I would invite the
20 parties to seek to do that improving exercise *inter se* in the first instance.

21 Then I think if we said by no later than 4.00 pm on Tuesday next week the parties
22 put in an order that is, as it were, a joint order identifying areas of agreement
23 and disagreement, we can then proceed on that basis and work out what
24 order should be made.

25 Does that make sense, Ms Smith, in terms of going forward and timing?

26 **MS SMITH:** Yes. We will do our best.

1 | **THE PRESIDENT:** Do you think you need more? I take it yes.

2 | **MS SMITH:** If there is going to be a sensible and helpful process of going

3 | backwards and forwards between the parties, possibly we do need more time.

4 | **THE PRESIDENT:** Let's say -- let's err on the other side and say why don't you

5 | submit -- have discussions until -- submit an order -- would end of next week

6 | work?

7 | **MR KENNELLY:** Yes, the end of next week. Could we have this document in Word

8 | as well? That would be very helpful for us.

9 | **THE PRESIDENT:** We will certainly send that through.

10 | **MR KENNELLY:** I'm very grateful.

11 | **MS SMITH:** There is one point that immediately occurred to me -- I haven't had the

12 | chance to consider this in any detail -- but one point that immediately occurred

13 | to me, which is you indicated at the outset, before you handed this to us or

14 | when you handed this to us, that there would be a minimum amount of work

15 | on the issues that are presently stayed.

16 | However, as I read it at the moment, the definition of issues includes those that have

17 | been stayed and at the moment as I read this draft the stayed issues, 102, will

18 | need to populate the table both columns 2, 3 and 4 for that issue.

19 | **THE PRESIDENT:** Not 4.

20 | **MS SMITH:** Not 4, because they are not on appeal. (f) just doesn't say --

21 | **THE PRESIDENT:** Let me try and put this -- this may be a drafting point. What we

22 | want is we want columns 2 and 3 to cover everything, because we take on

23 | board the point about overlap and we take on board the difficulty of

24 | understanding the shape of the action without looking at everything. So we

25 | want 2 and 3 to be as complete as possible.

26 | So far as 4 is concerned, we want to reflect very clearly the fact that some issues are

1 already in play. So we did exclude the matters that are subject of the Court of
2 Appeal. It may be what the order should say is that we have a provision in the
3 timetable for deciding which particular issues should be subject of the more
4 precise articulation in column 4; in other words, we build in an extra stage
5 which says although you have to do the work for all issues for the purposes of
6 columns 2 and 3, for the purpose of column 4 the parties should in the first
7 instance try to agree and the Tribunal in the second instance orders which
8 issues are going to be the subject of precise articulation as to how they are
9 going to be determined, because that's where the work is going to lie. That's
10 the thinking that we had, that 2 and 3 are to an extent low hanging fruit in
11 terms of costs. 4 is very much hard work.

12 **MR COOK:** Sir, just one point from my perspective that I would like to flag up at the
13 moment, which is paragraph 3, the idea of a CMC at the end of the summer
14 term. The Court of Appeal hearing is listed I think on 26th and 27th July. So
15 those last two weeks are going to be very busy on this case, and that may be
16 something that simply, you know, ends up pushing that after the summer
17 vacation in any event.

18 **THE PRESIDENT:** Well, we certainly appreciate that the Court of Appeal throws
19 an additional difficulty in terms of timing, and we are minded in this to be
20 claimant-led, and the reason I say claimant-led is because we do think that
21 a claimant has an entitlement to have cases tried as quickly as is feasible.
22 Sometimes this court will require a claimant to do so, but normally we think
23 that if a claimant indicates for good reason that a more relaxed time frame is
24 appropriate, then we will listen to that and, if possible, accommodate.

25 We will, of course, listen to the defendants' positions as well, but we do think that
26 there is an overarching sense that the default is as quickly as fairly possible,

1 but we hear exactly what you say. We anticipate that the parties are likely to
2 come back with an agreed timetable that shunts rather more to the far side of
3 the summer, and if that is the agreed approach, then you will not get very
4 much push-back from us.

5 **MR BROWN:** Sir, just one very short point from me, which goes back to the
6 question of the stay. I don't see any reference to that at all.

7 **THE PRESIDENT:** No. There are a number of things which we have not included in
8 the order. The stay will need to be included.

9 **MR BROWN:** I am just conscious there is a lot of detailed work to be done
10 according to this.

11 **THE PRESIDENT:** There is a lot of detailed work to be done. This was simply
12 intended as a tool to work out the shape of where we are going. There are
13 some things that we consciously did leave out. So for obvious reasons we
14 have not said anything about number of experts, because that's going to be
15 a column 4 exercise. We have obviously said nothing about sampling or other
16 matters proving the case, because we don't want to. We also have not said
17 about hearing things in segments and controlling the appeals between
18 segments. Frankly we think that these are matters that are appropriately dealt
19 with at the case management conference when we have a more filled-out
20 form of table and we actually know where we are going.

21 So we have those points very much in mind, but we don't see much point in including
22 those in the order. On the other hand, the point about the stay, that
23 absolutely needs to come in.

24 **MR BROWN:** I'm grateful.

25 **THE PRESIDENT:** Well, I think I am reading equally high levels of unhappiness
26 amongst all parties, which probably means we have done a very good job.

1 So, unless there's anything more, we will proceed on the basis that there will
2 be a formal order as agreed possibly by Friday week. If you need more time,
3 of course say. Correspondingly, if the drafting proceeds more quickly, put it in
4 earlier, but we will work to Friday week as the aspirational deadline and I am
5 sure the parties will keep us informed as to any changes.

6 Unless there's anything more, can I simply express my thanks to all of the parties for
7 their very considerable efforts before us yesterday and today. We are really
8 very grateful. Thank you very much.

9 (11.38 am)

10 (Hearing concluded)

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Key to punctuation used in transcript

--	Double dashes are used at the end of a line to indicate that the person's speech was cut off by someone else speaking
...	Ellipsis is used at the end of a line to indicate that the person tailed off their speech and did not finish the sentence.
- xx xx xx -	A pair of single dashes is used to separate strong interruptions from the rest of the sentence e.g. An honest politician - if such a creature exists - would never agree to such a plan. These are unlike commas, which only separate off a weak interruption.
-	Single dashes are used when the strong interruption comes at the end of the sentence, e.g. There was no other way - or was there?